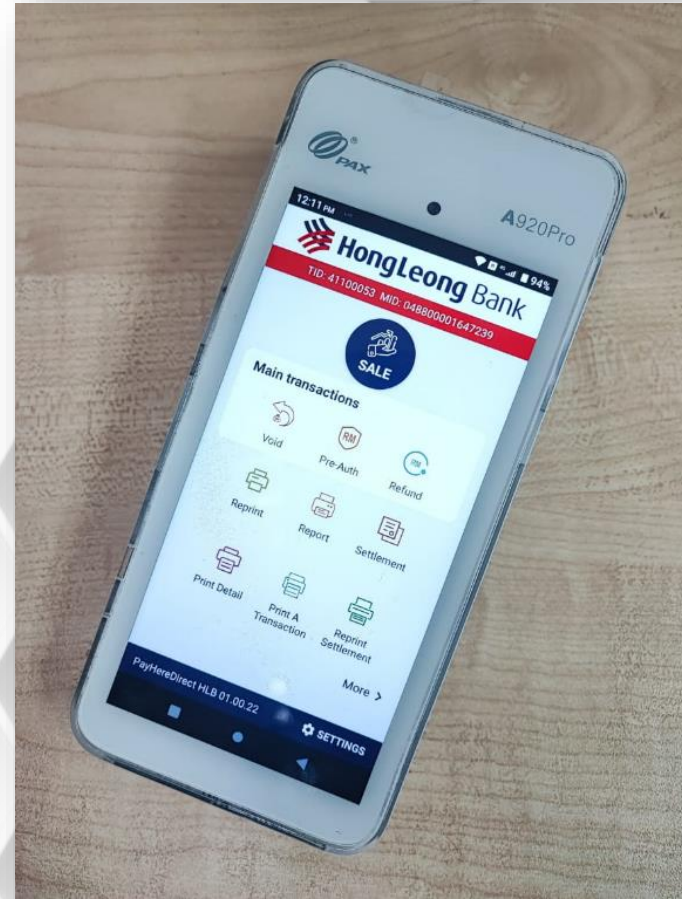


DNQR [MPM] TRANSACTION PROCEDURES

Terminal Model: PAX A920

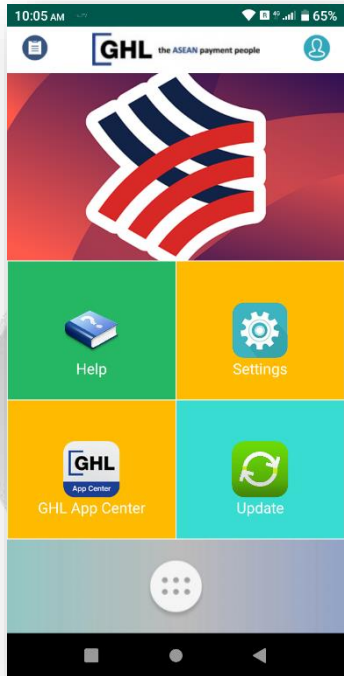
SALE – DNQR [MPM]

VOID – DNQR [MPM]



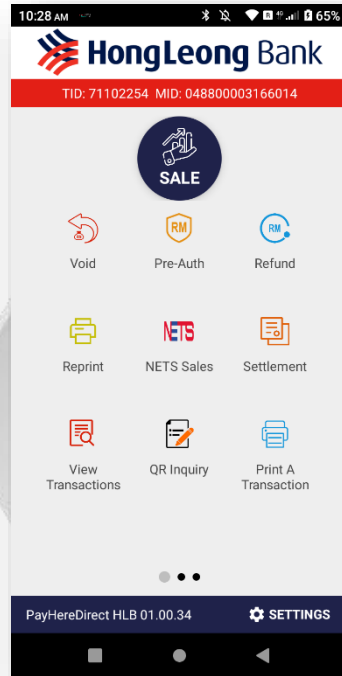
[SALE – DNQR [MPM]

STEP 1



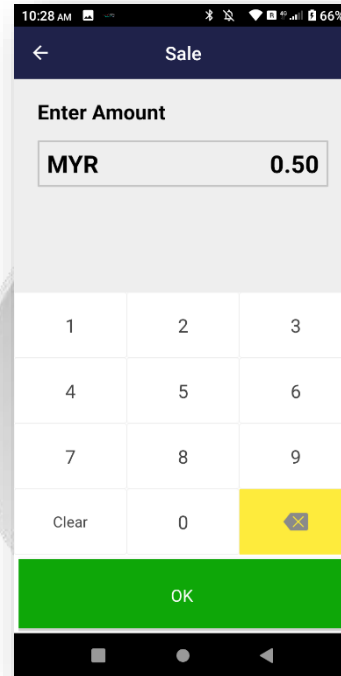
Tap on
**HONGLEONG
BANK**
logo

STEP 2



Tap on **SALE**
icon

STEP 3



Key in sale
amount and
tap **OK**

STEP 4



Tap on
DuitNow QR
icon

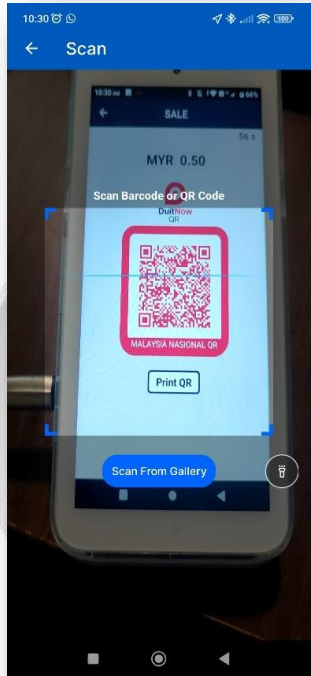
STEP 5



Merchant QR
prompt

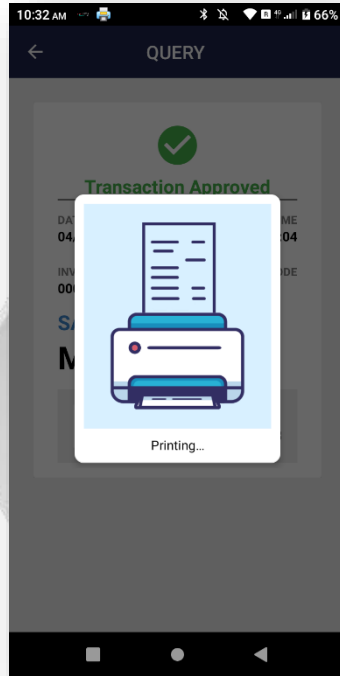
[SALE – DNQR [MPM]

STEP 6



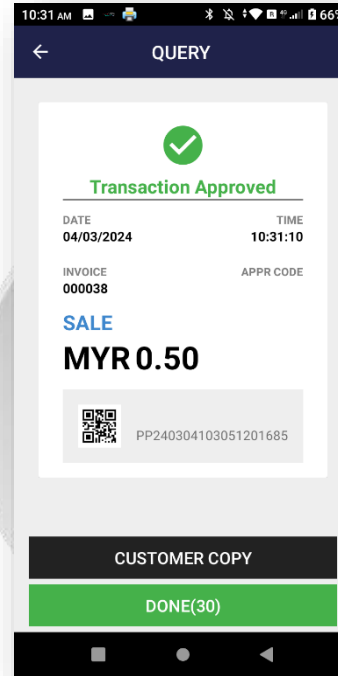
Customer
SCAN the **QR**
using
customer
phone

STEP 7



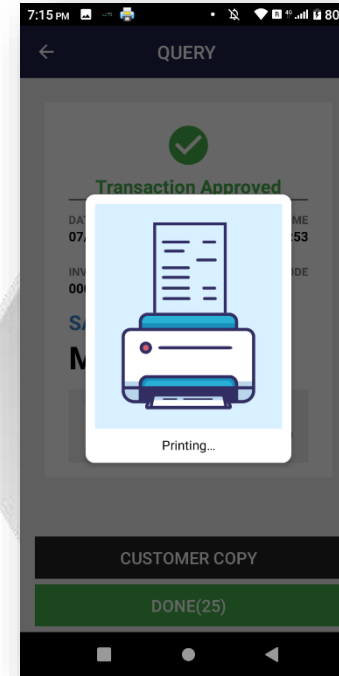
After customer scan &
pay. Terminal processing
the payment and print
out the receipt
(Merchant copy) if the
transaction is successful.

STEP 8



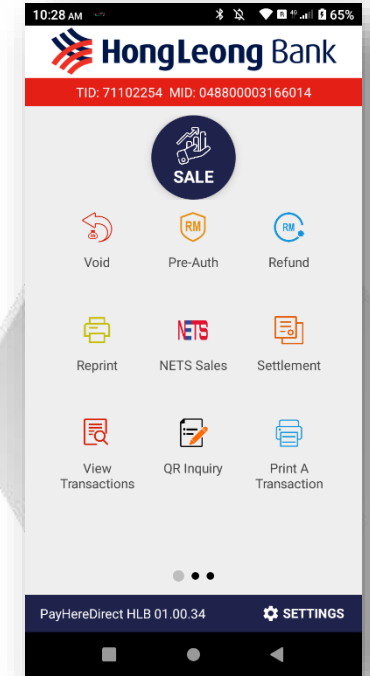
Tap on
“Customer
Copy” for
customer
receipt.

STEP 9



Terminal print
out customer
copy

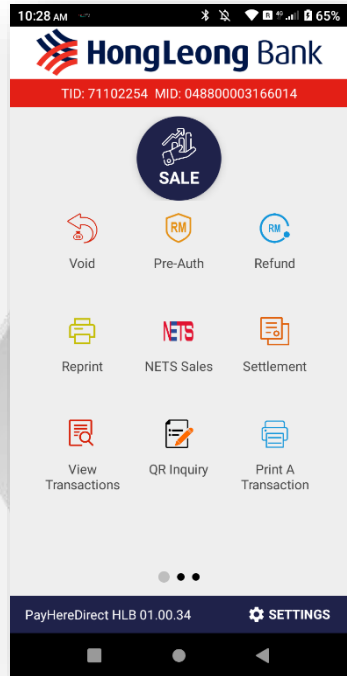
STEP 10



Terminal back
to transaction
menu

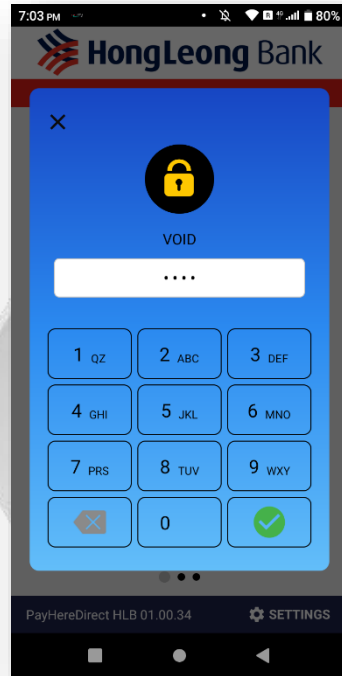
[VOID – DNQR [MPM]

STEP 1



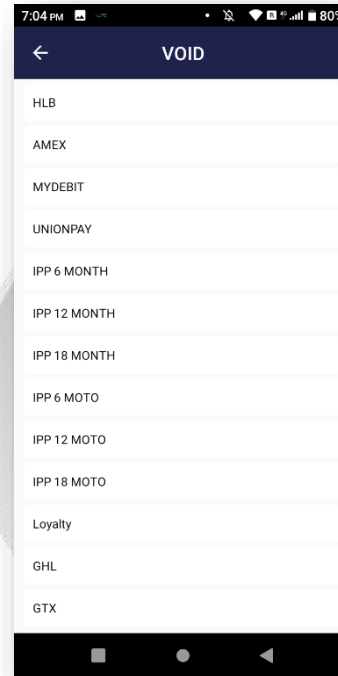
Tap on **VOID** icon

STEP 2



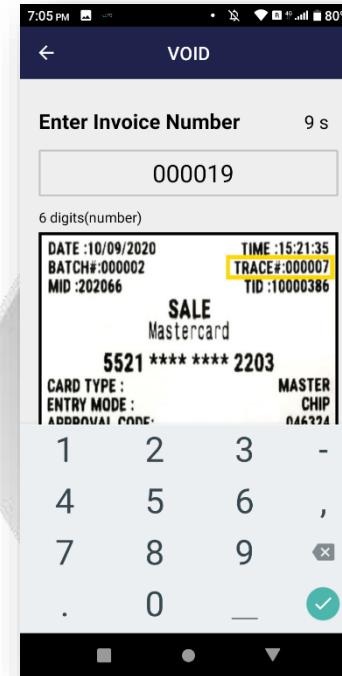
Enter Void password

STEP 3



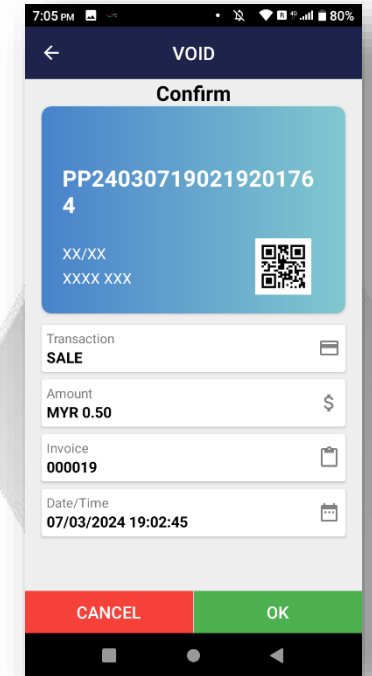
Tap at **GTX** (DNQR) host

STEP 4



Enter **TRACE** number from the receipt

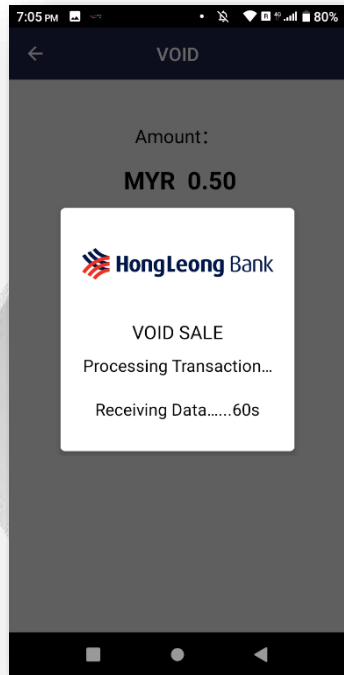
STEP 5



Double check the details. If correct transaction tap **OK** to confirm void

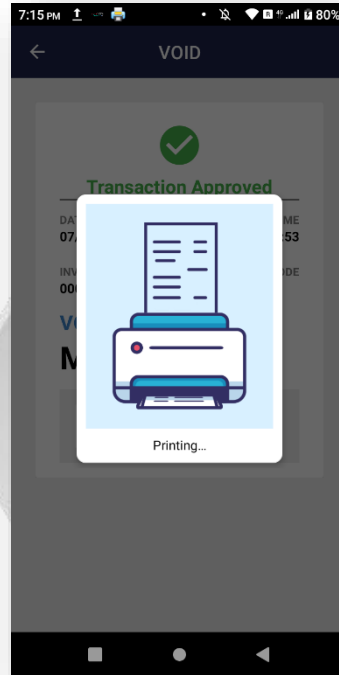
[VOID – DNQR [MPM]

STEP 6



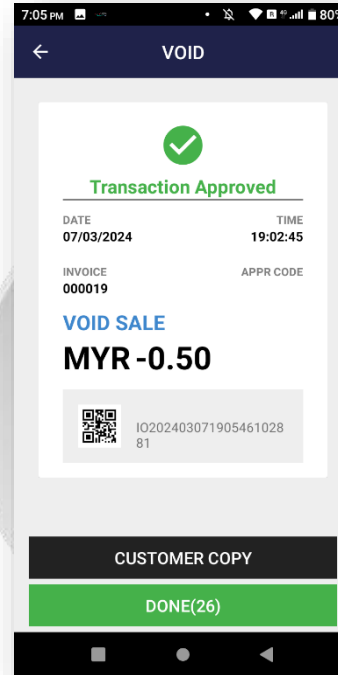
Transaction processing

STEP 7



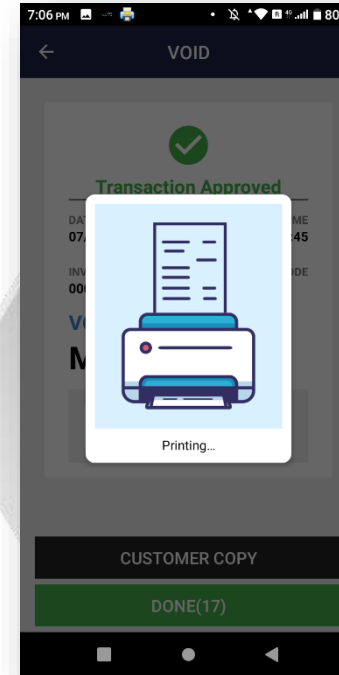
Void successful.
Terminal print out "Merchant Copy"

STEP 8



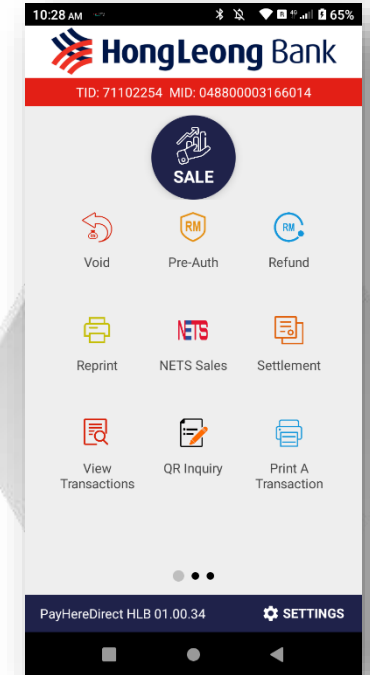
Tap on
"Customer Copy"
for customer receipt.

STEP 9



Terminal print out Customer copy.

STEP 10

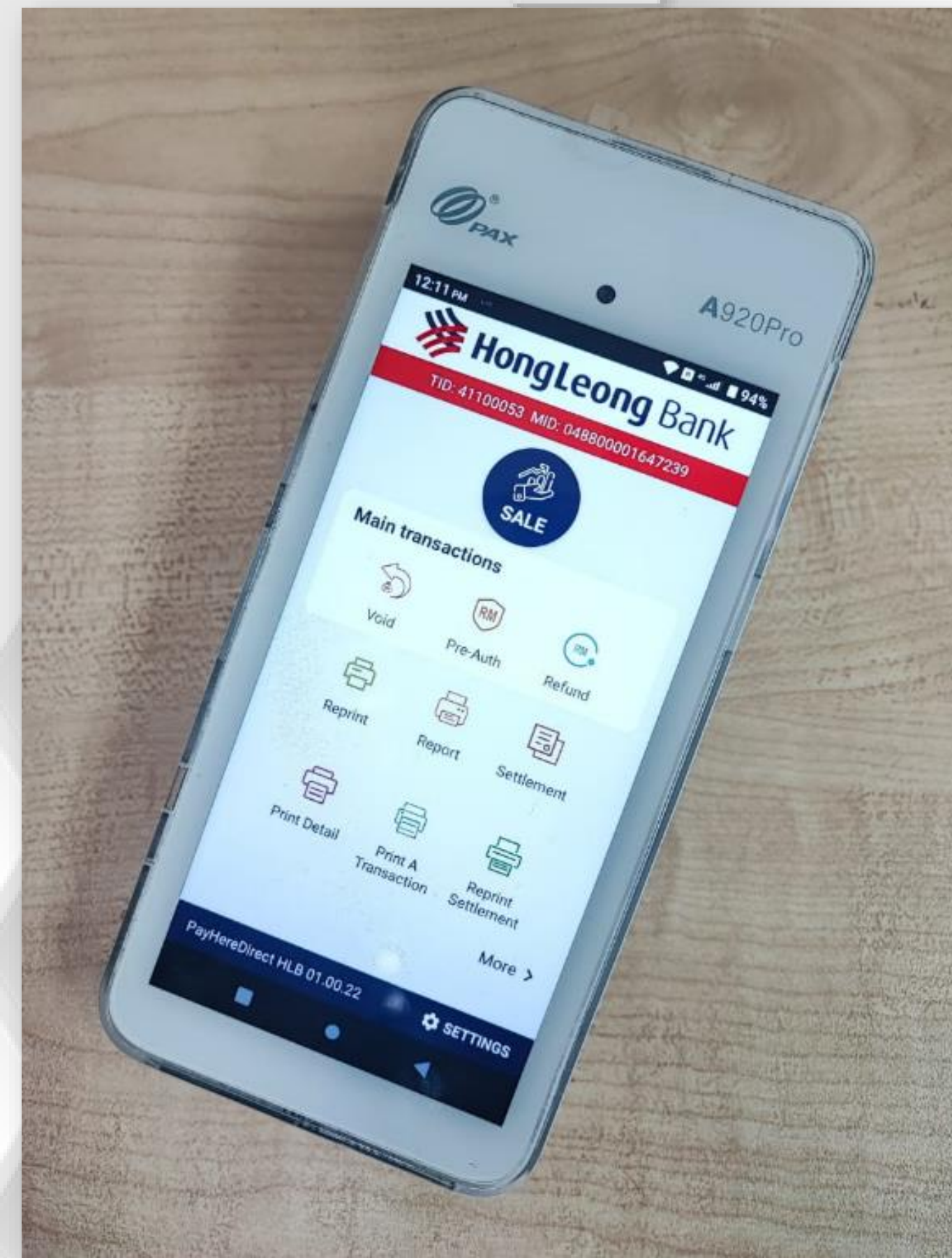


Terminal back to Transaction menu

PAYMENT TRANSACTION PROCEDURES

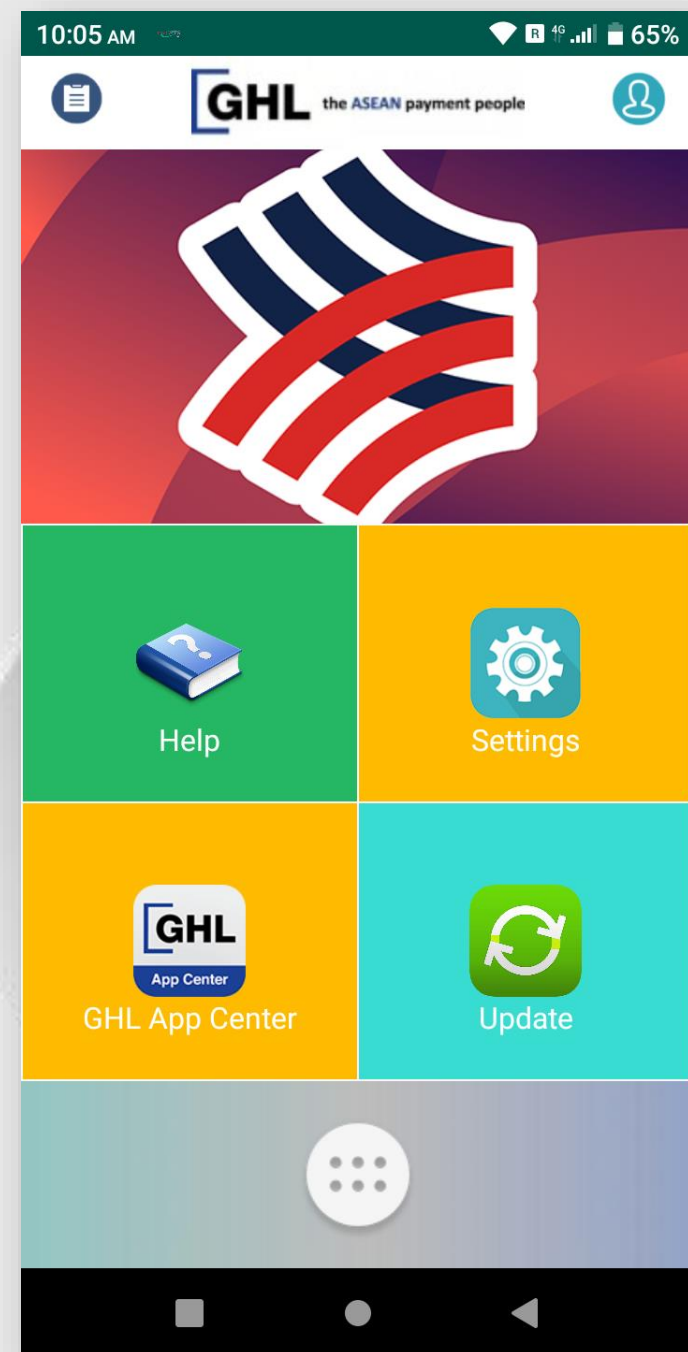
Terminal Model: PAX A920

SALE
Insert Card, Pay Wave & e-Wallet /
DNQR [CPM]



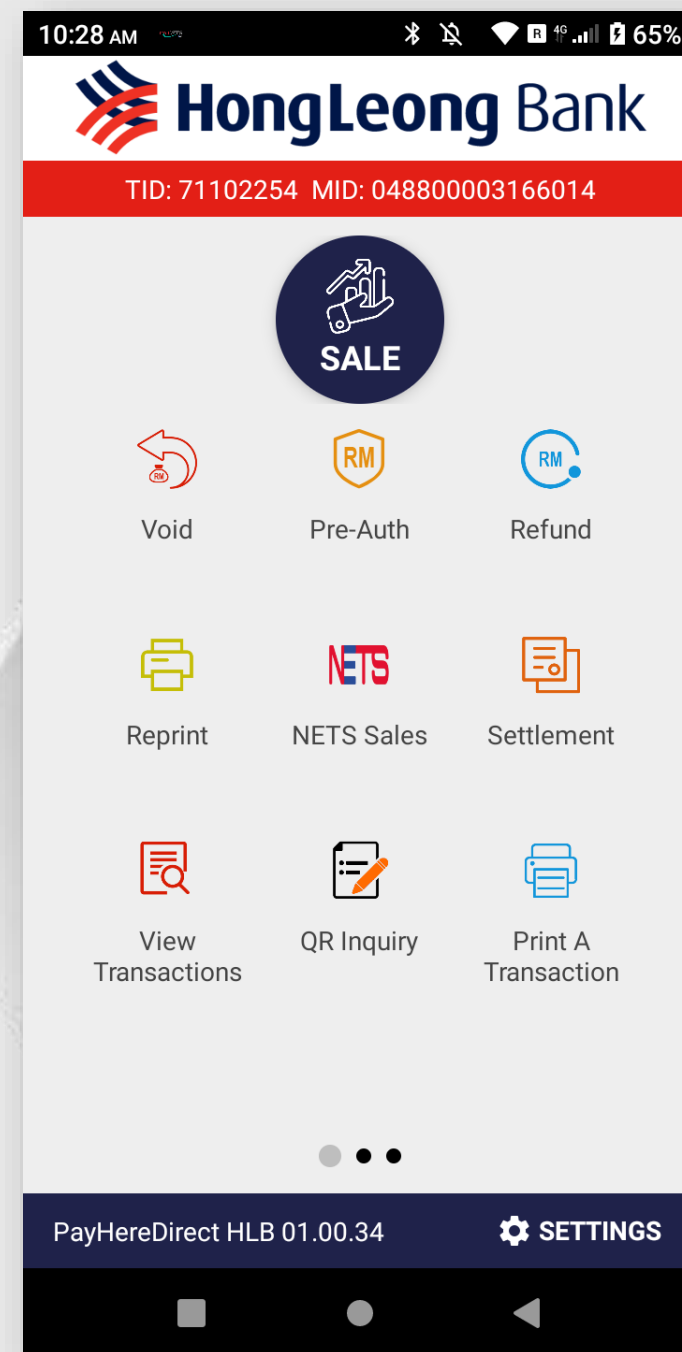
[SALE – Insert Card

STEP 1



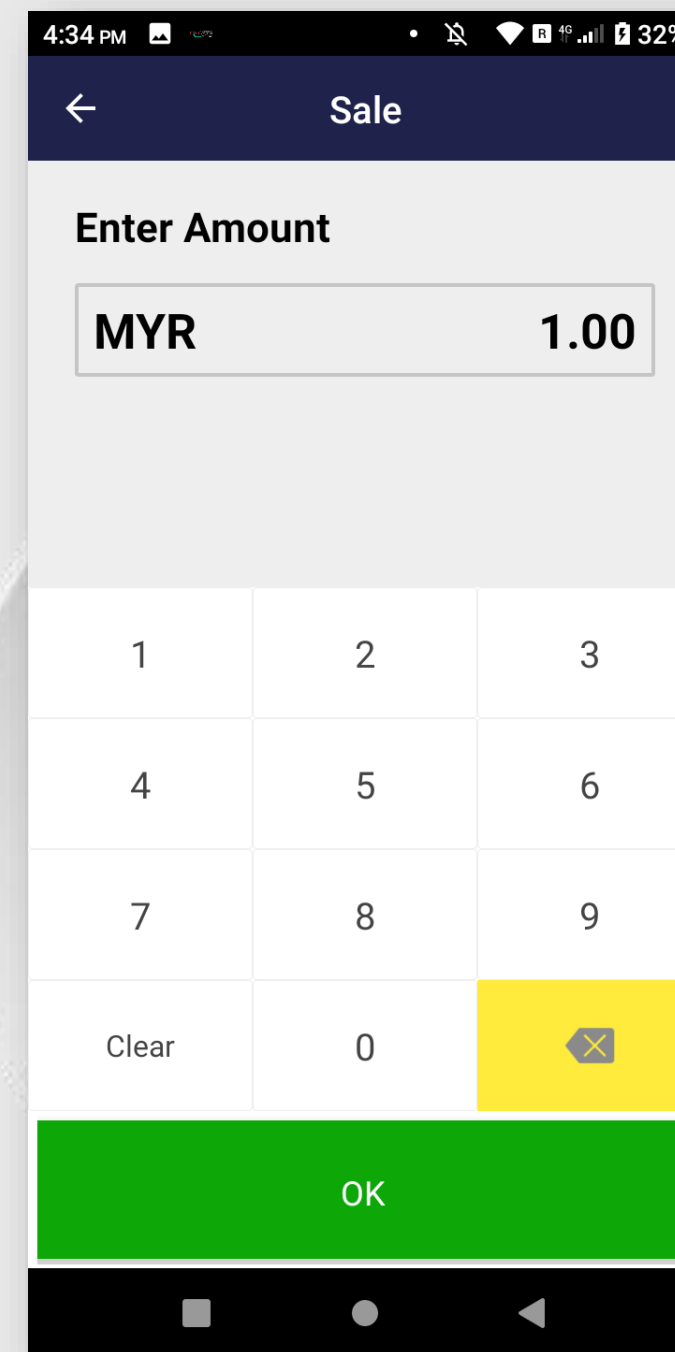
Tap on
**HONGLEONG
BANK**
logo

STEP 2



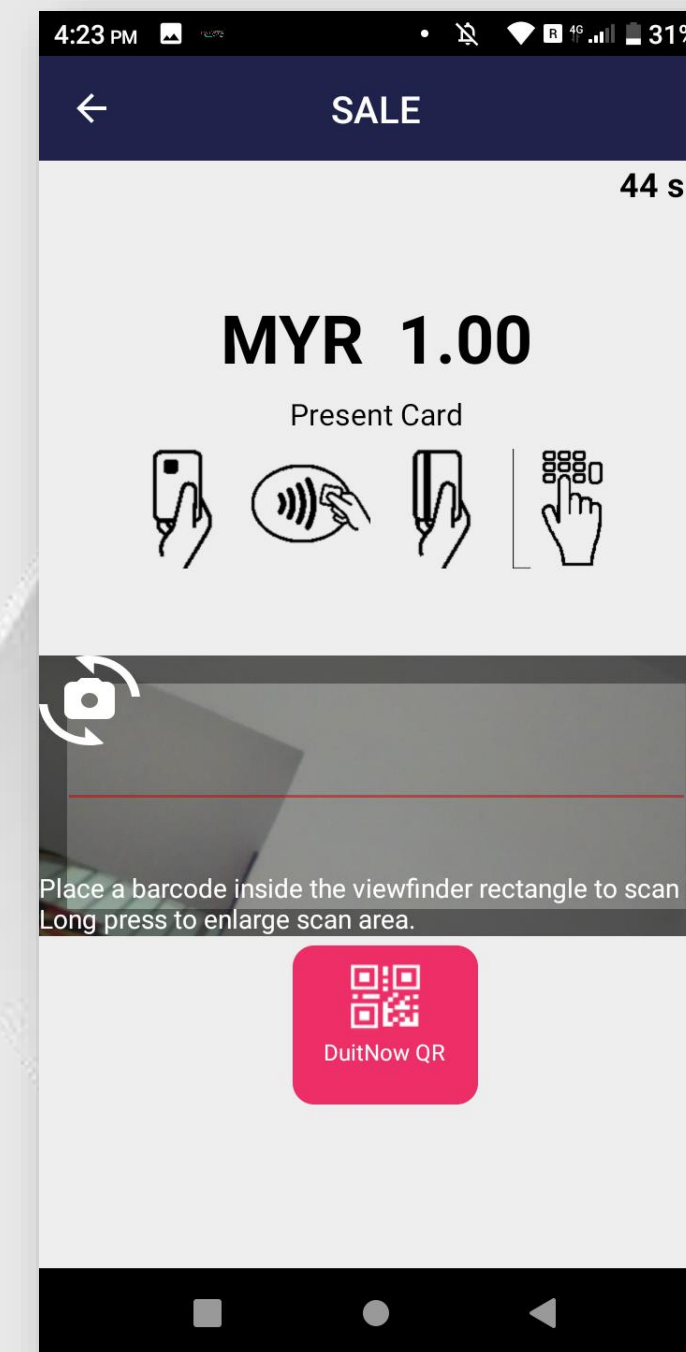
Tap on **SALE**
icon

STEP 3



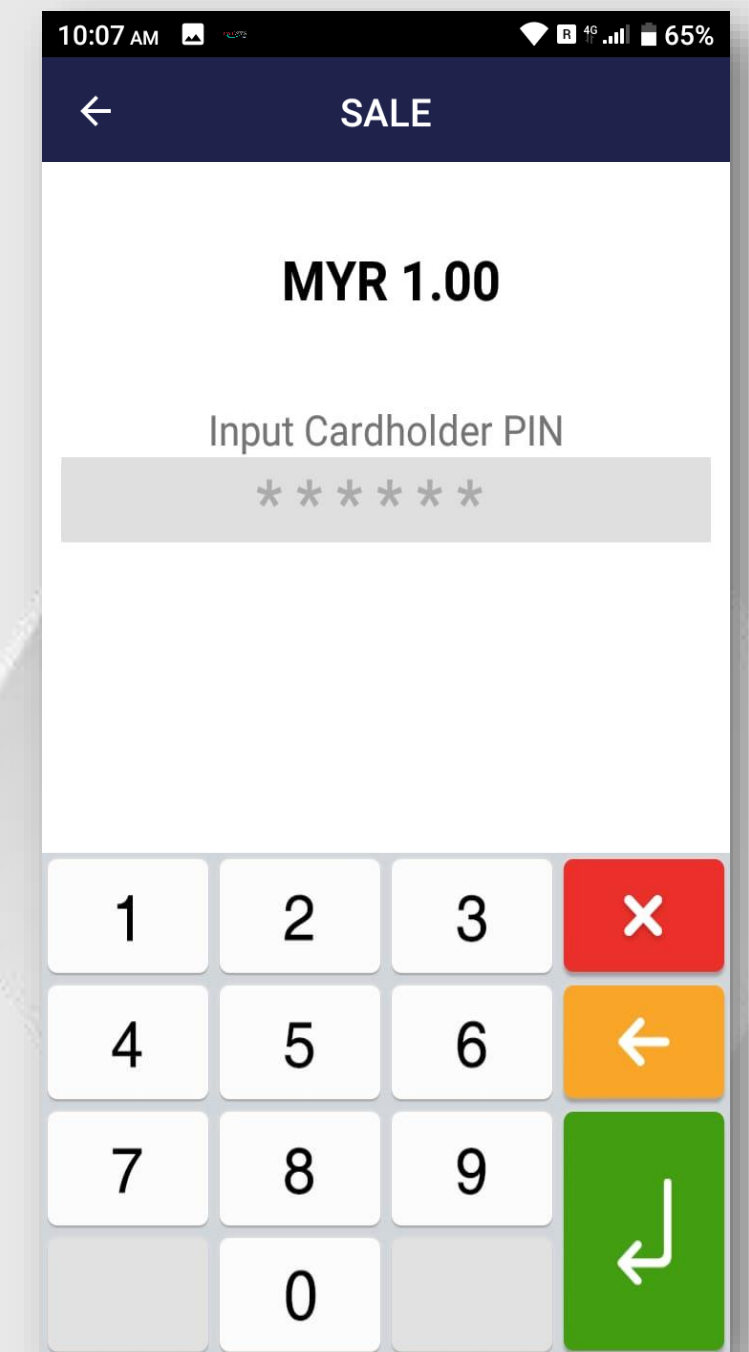
Enter Amount
and Tap **OK**

STEP 4



Insert payment
card to the
terminal

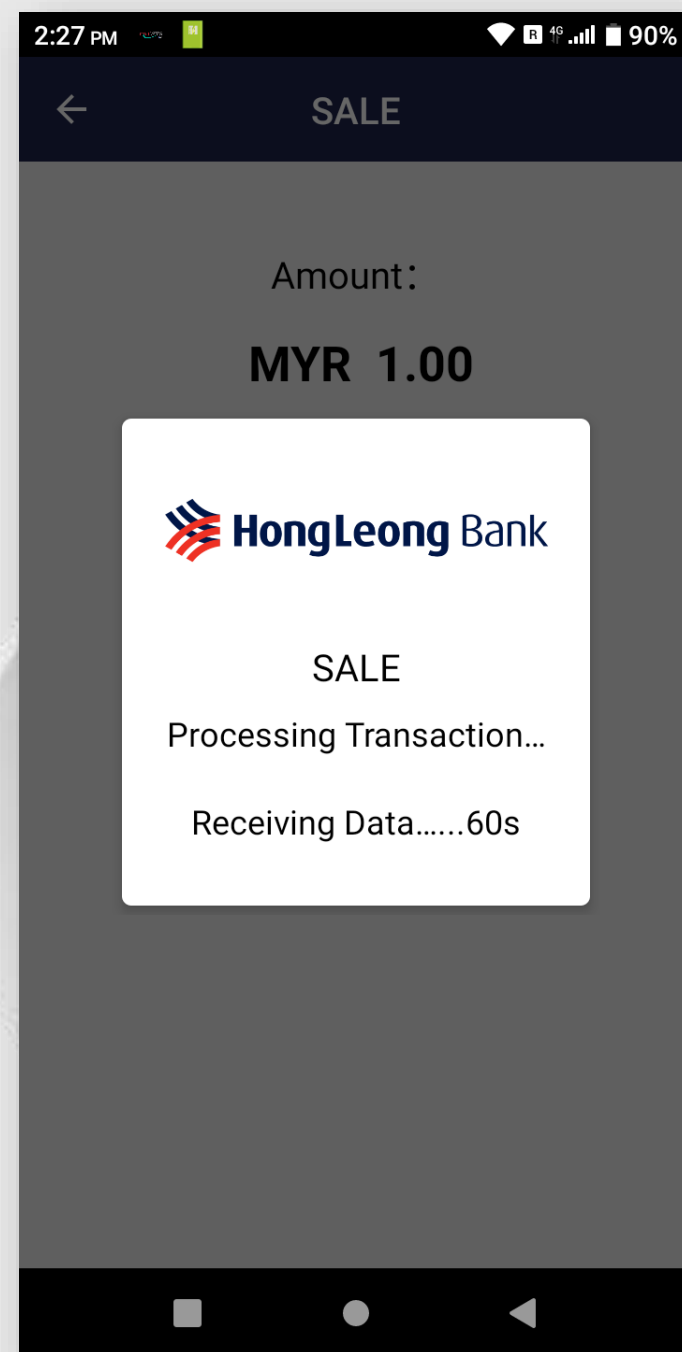
STEP 5



Key in 6 digit of
PIN numbers
and press
<ENTER>

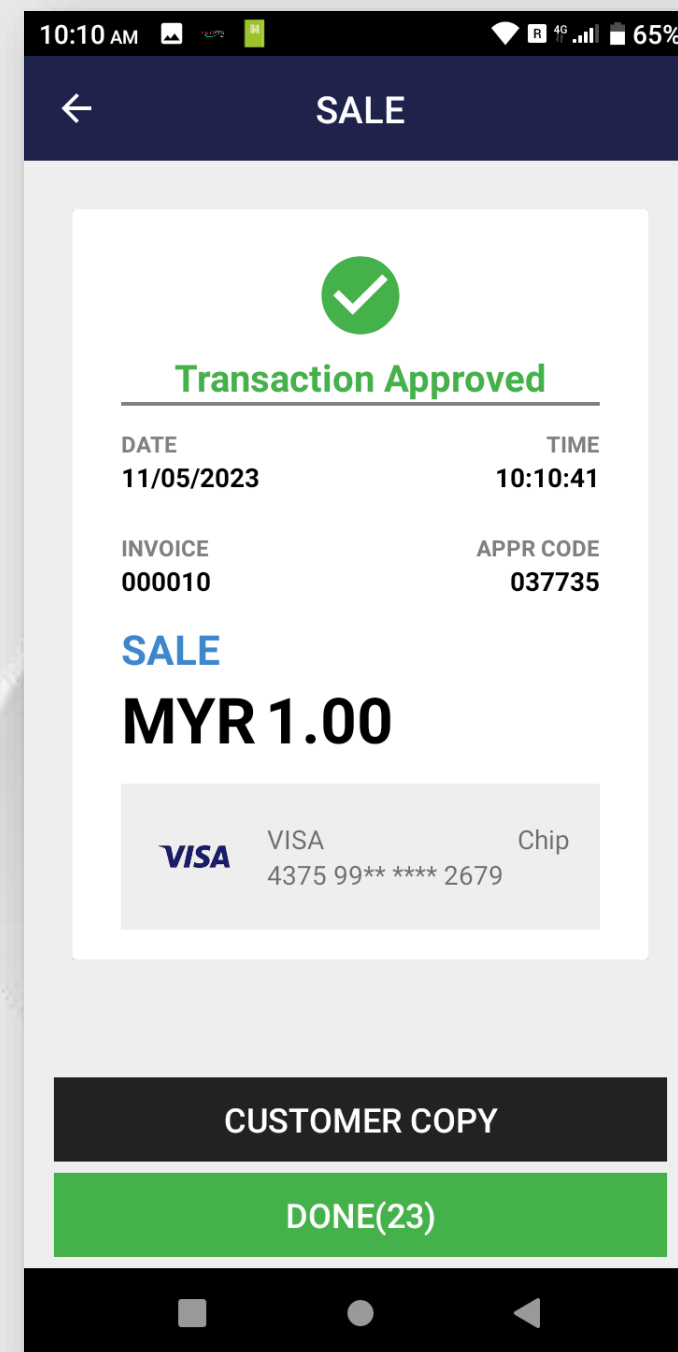
[SALE – Insert Card

STEP 6



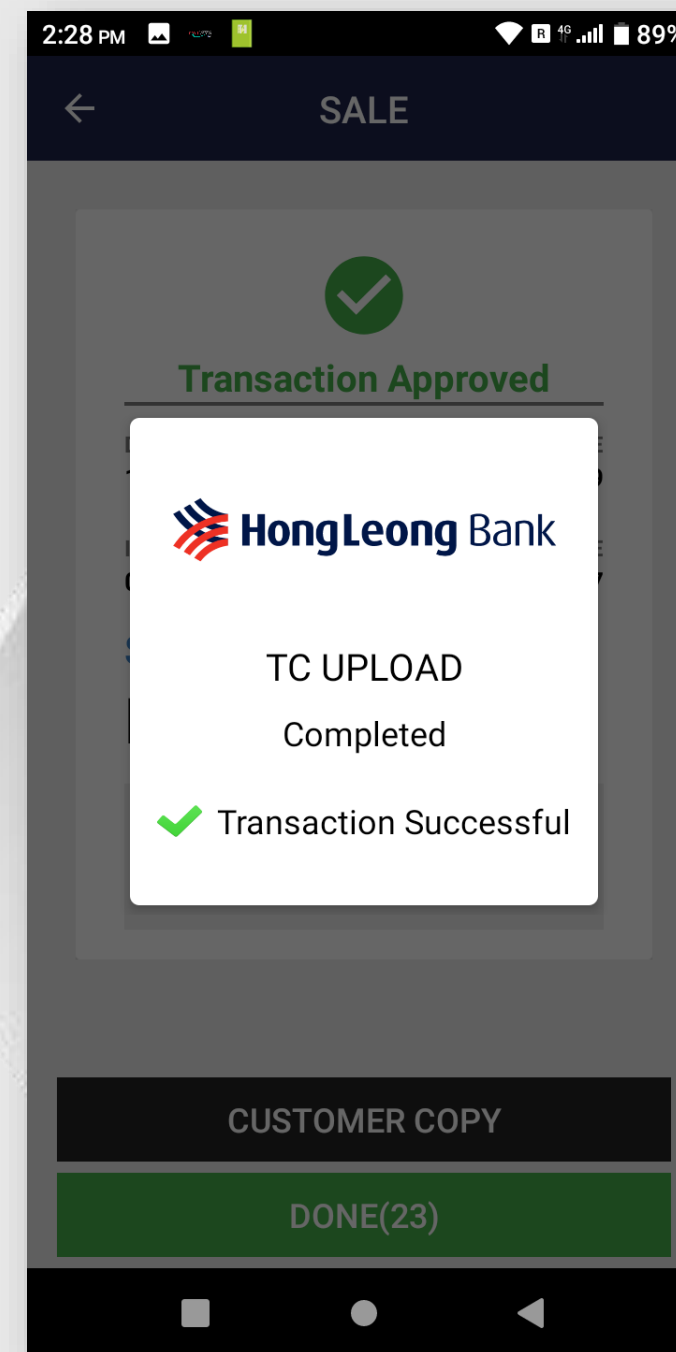
Transaction is processing

STEP 7



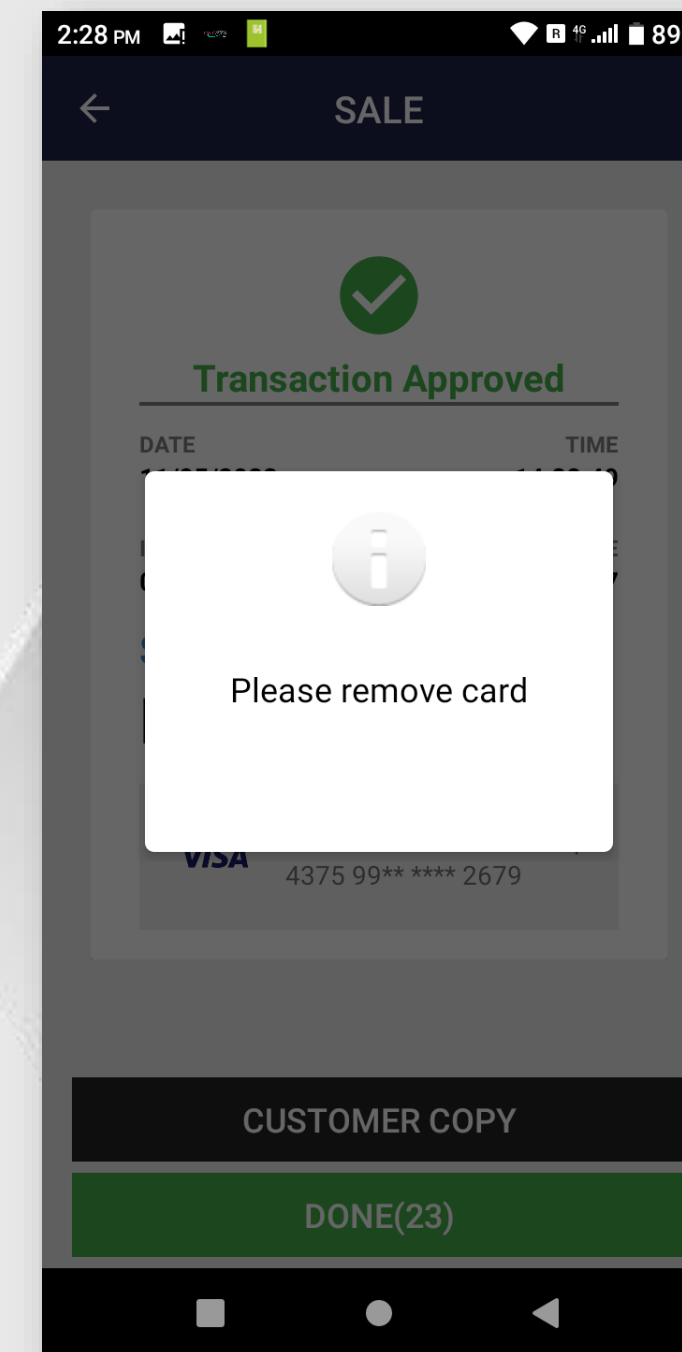
Transaction Approved. Merchant receipt auto print out. Press **<CUSTOMER COPY>** for the customer copy receipt

STEP 8



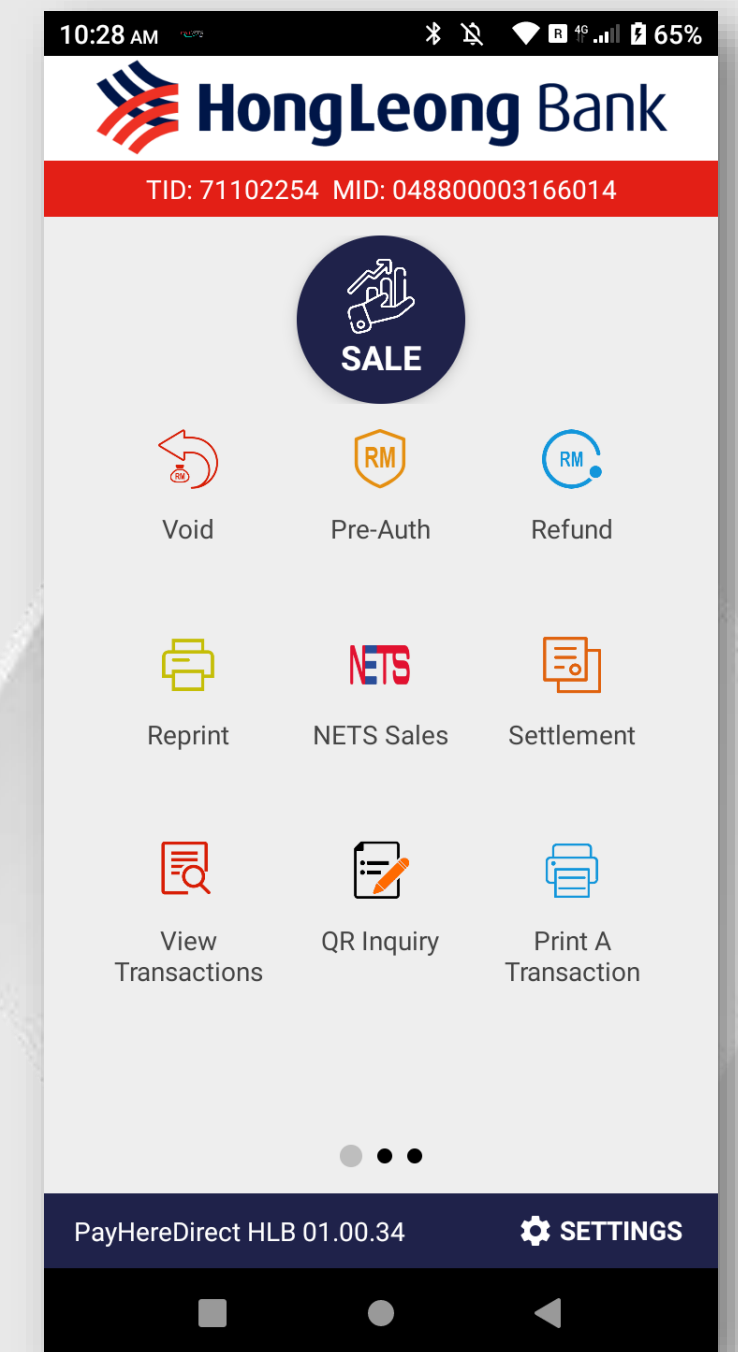
Terminal prompt TC UPLOAD after complete print customer copy.

STEP 9



Remove customer card

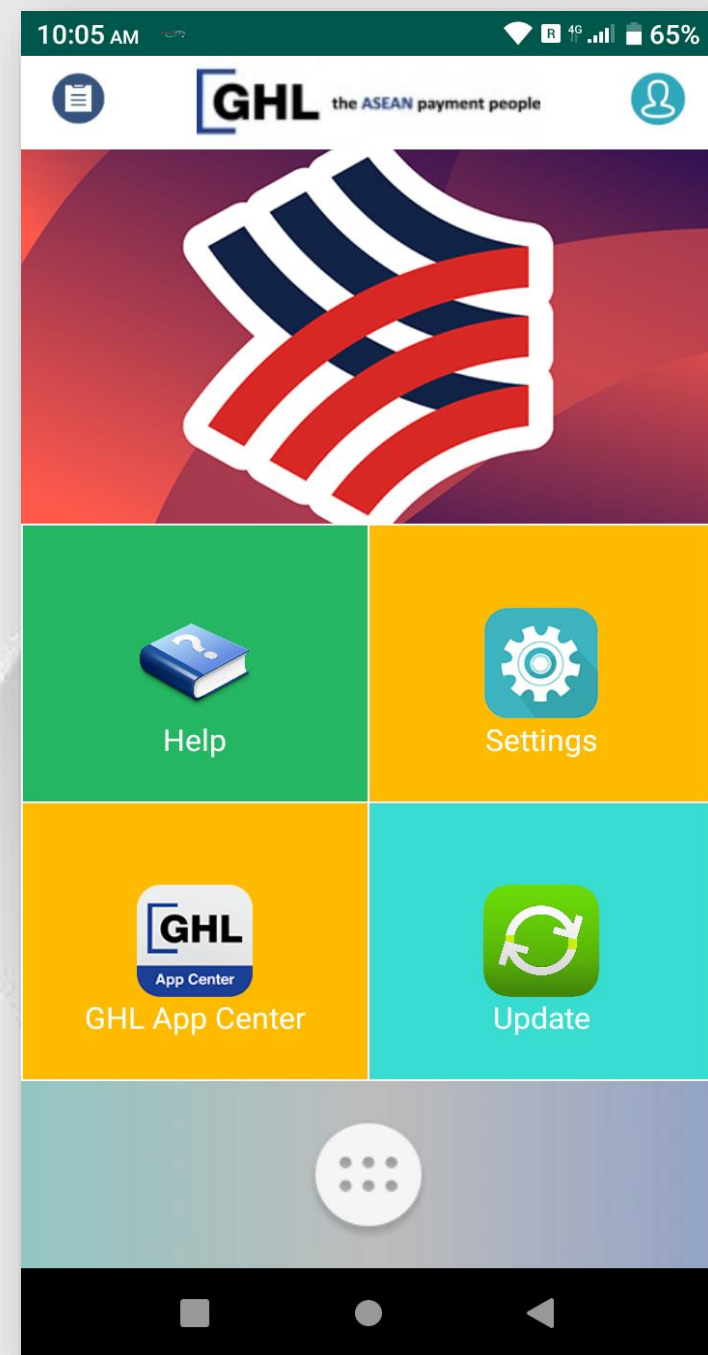
STEP 10



Terminal back to payment menu.

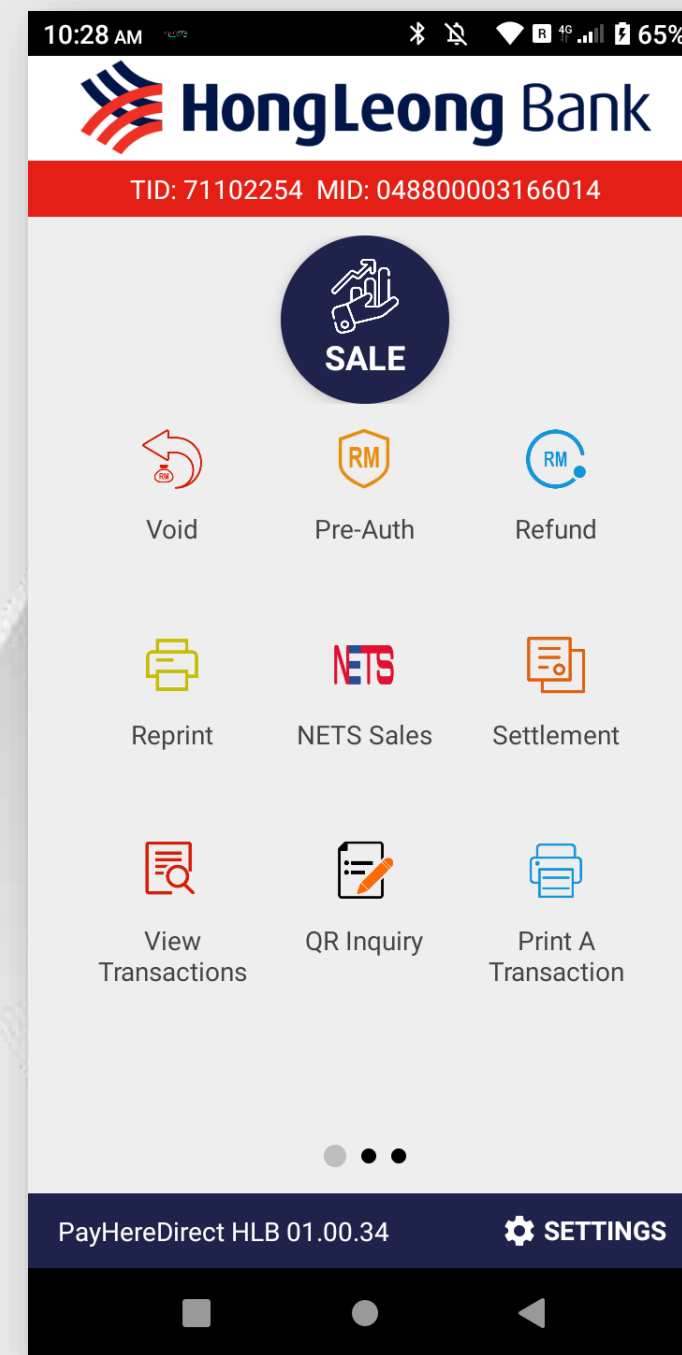
[SALE – Pay Wave / Contactless

STEP 1



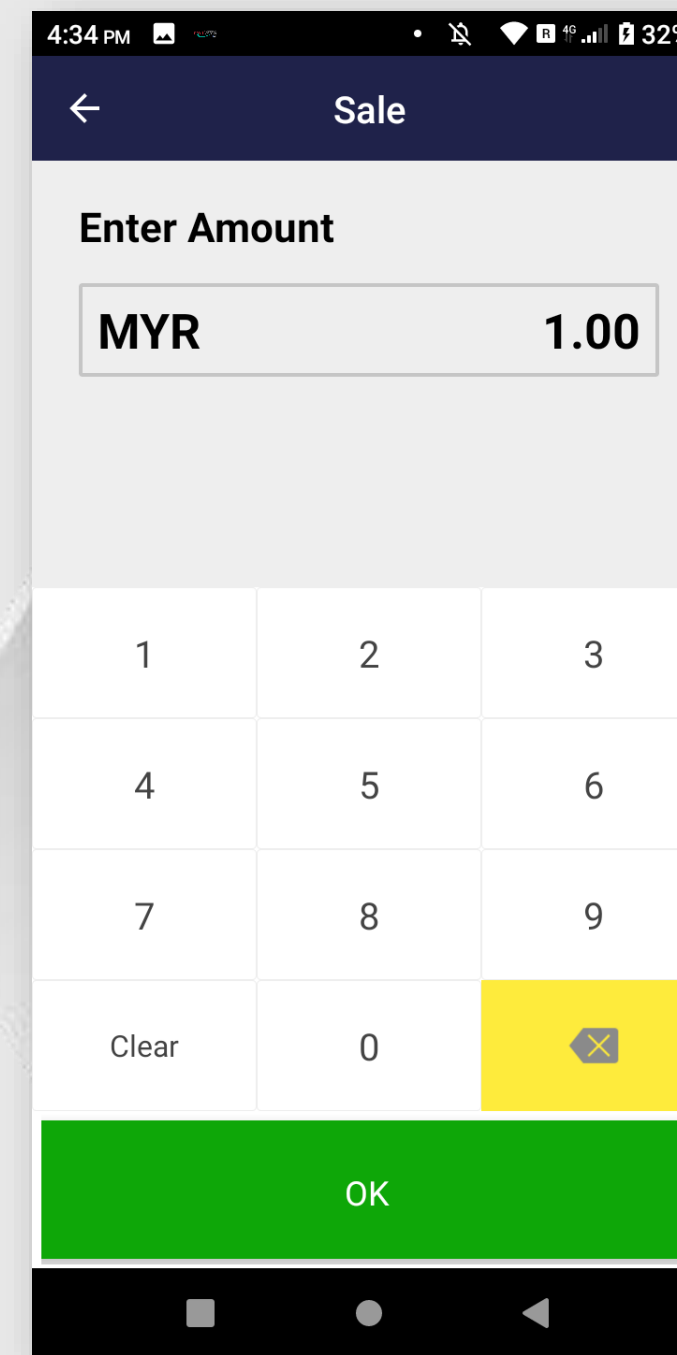
Tap on
**HONGLEONG
BANK**
logo

STEP 2



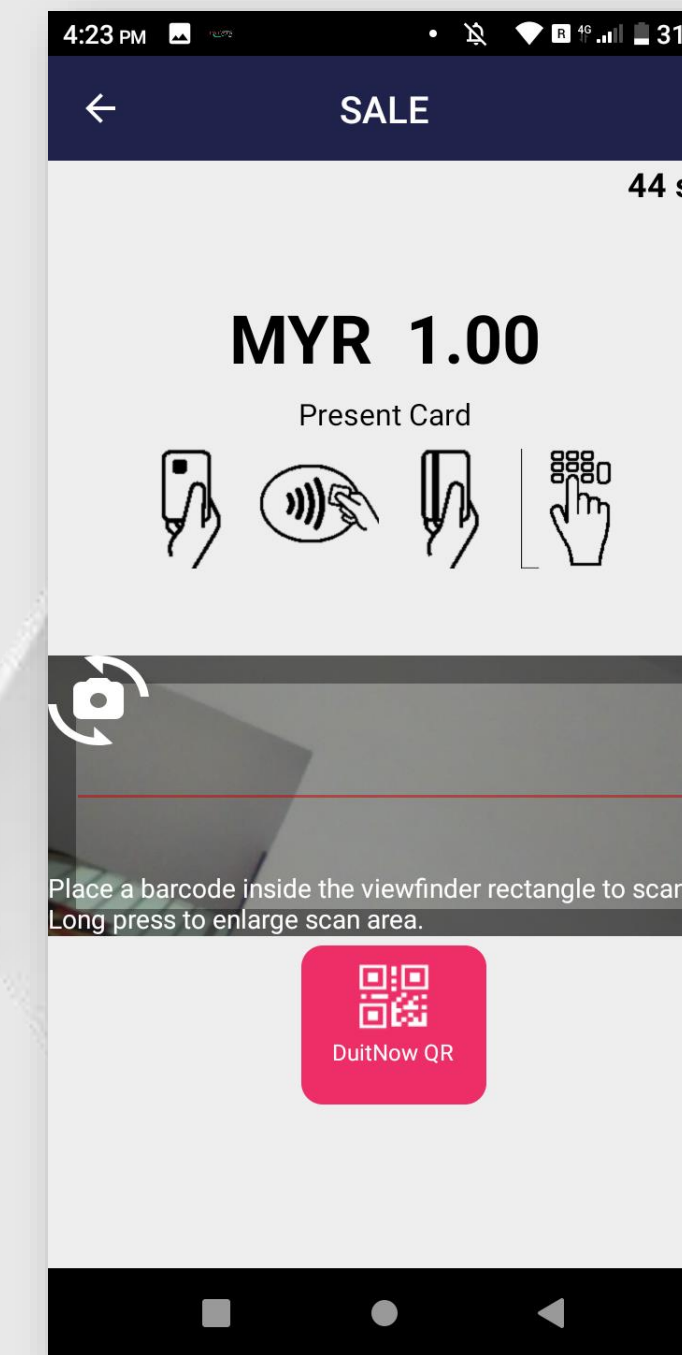
Tap on **SALE**
icon

STEP 3



Enter Amount
and Tap **OK**

STEP 4



TAP Card at the
terminal

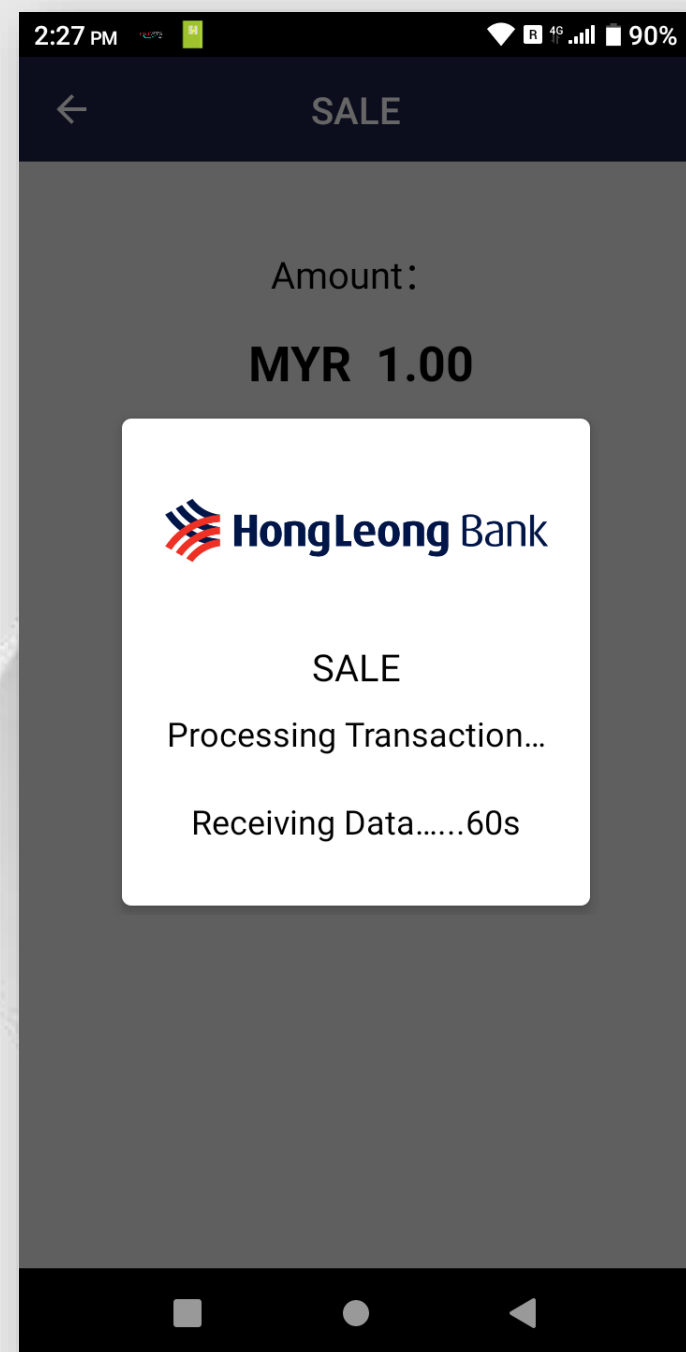
STEP 5



TAP or **WAVE**
Card

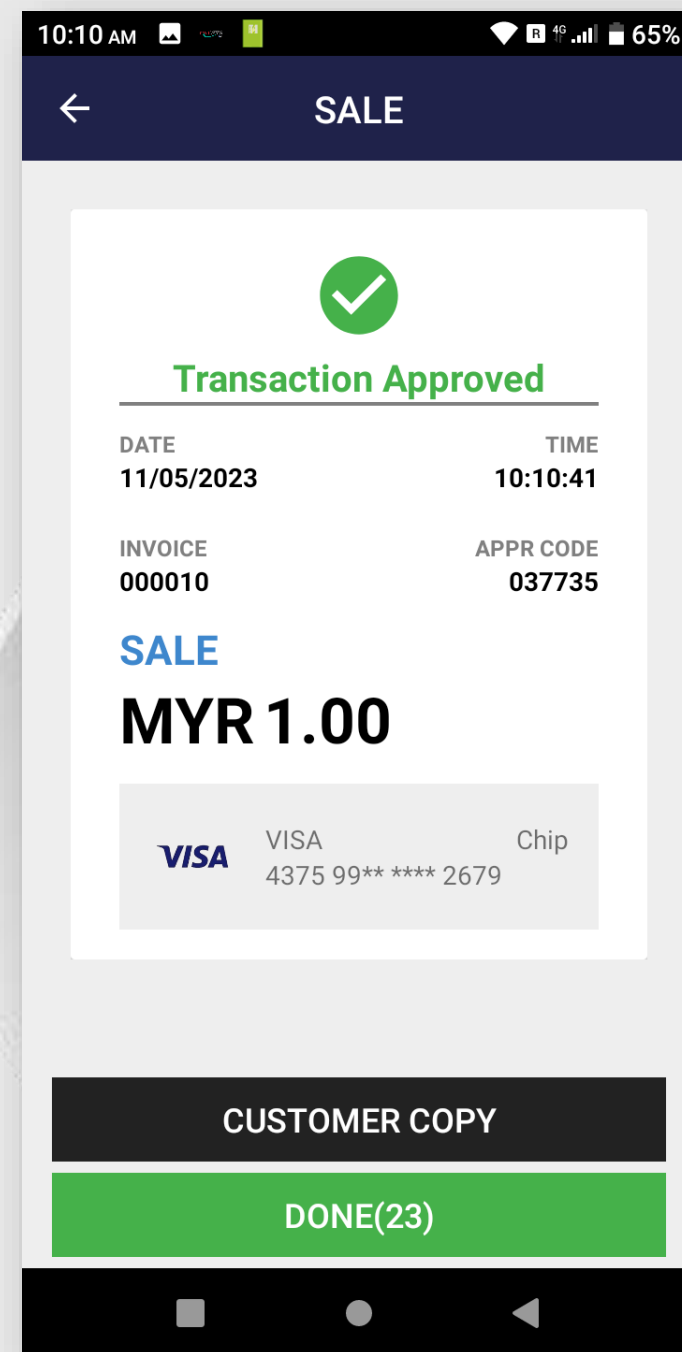
[SALE – Pay Wave / Contactless

STEP 6



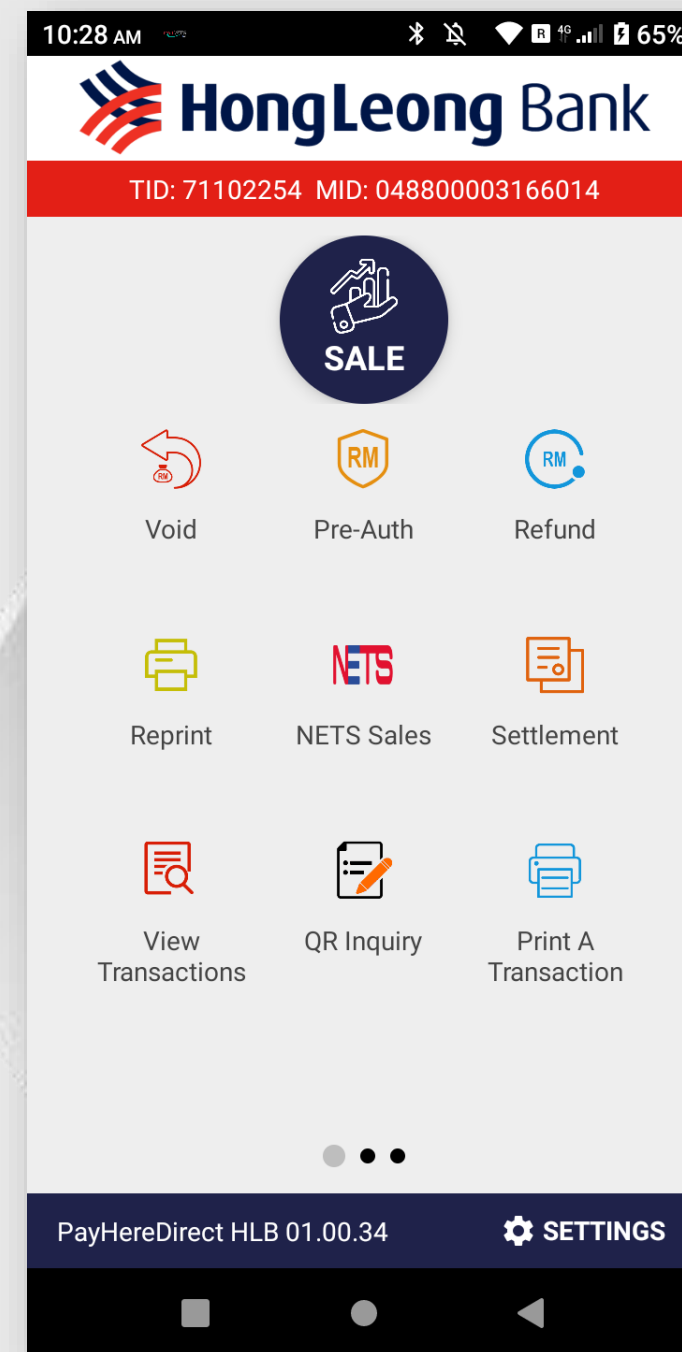
Transaction is processing

STEP 7



Transaction Approved.
Merchant receipt auto
print out. Press
<CUSTOMER COPY>
for the customer copy
receipt

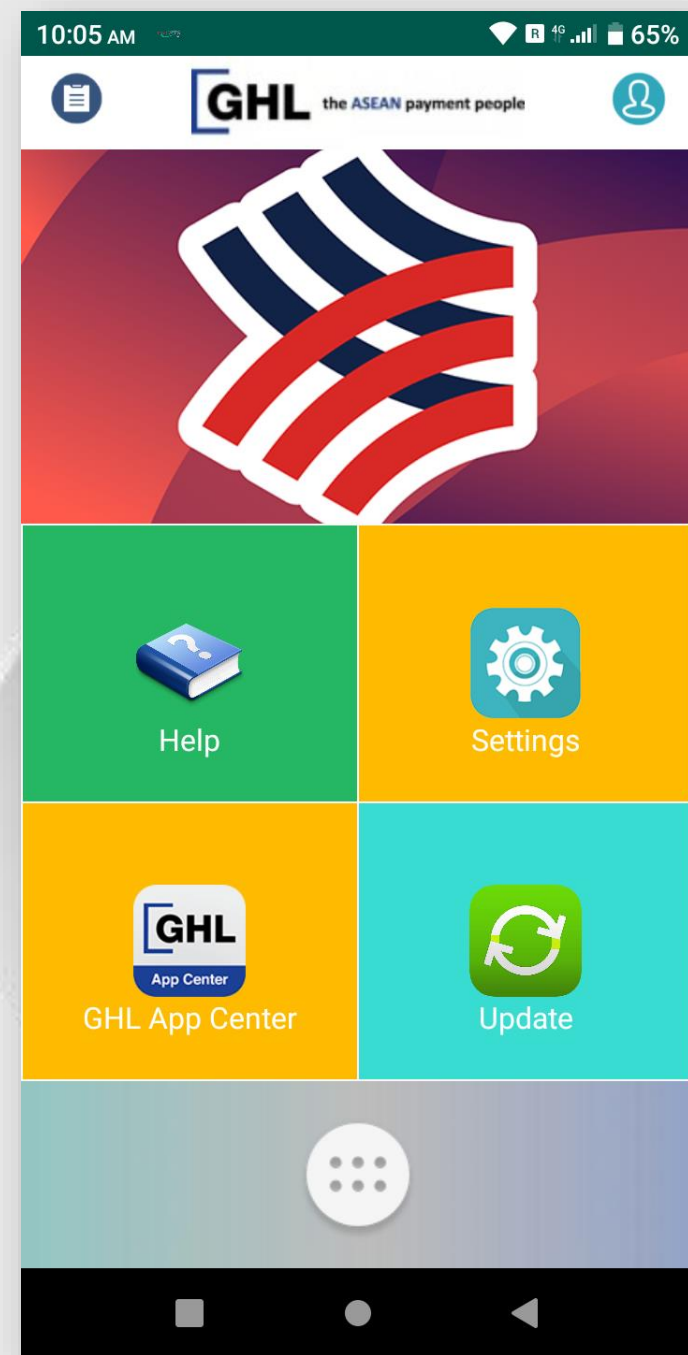
STEP 8



Terminal back to
payment menu
after customer
copy print out.

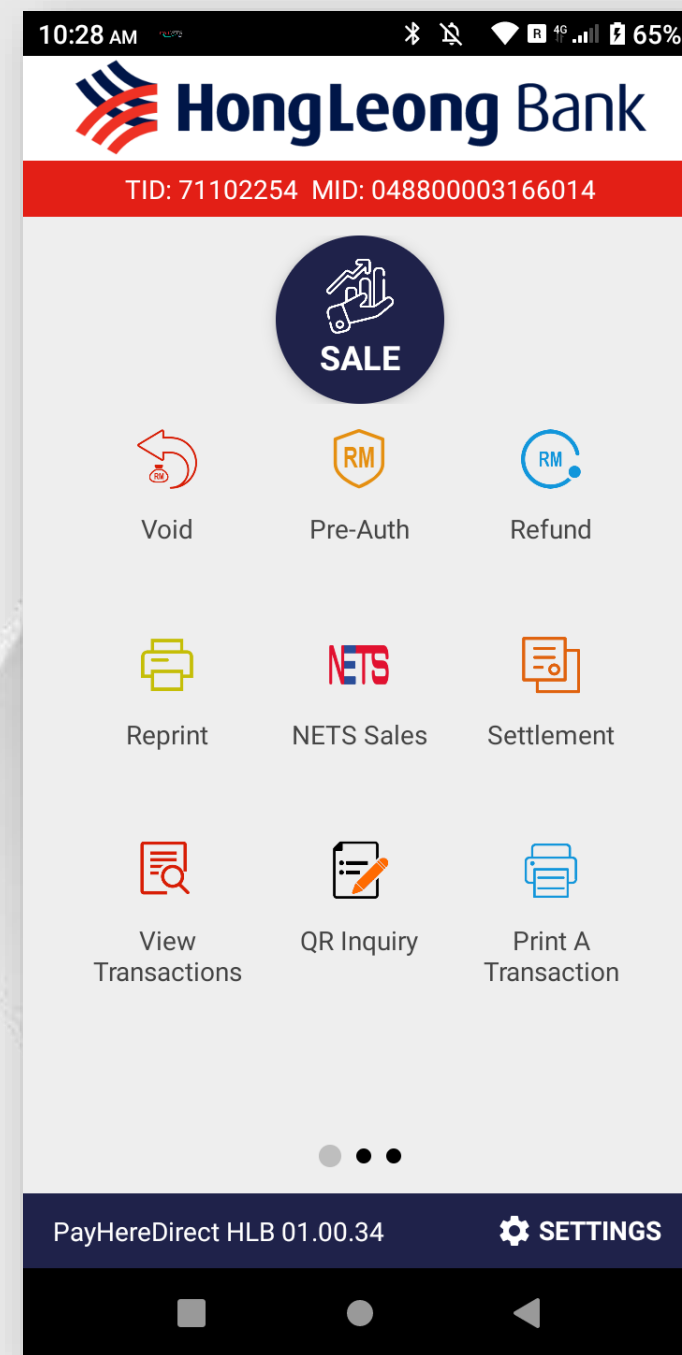
[SALE – e-Wallet / DNQR [CPM]

STEP 1



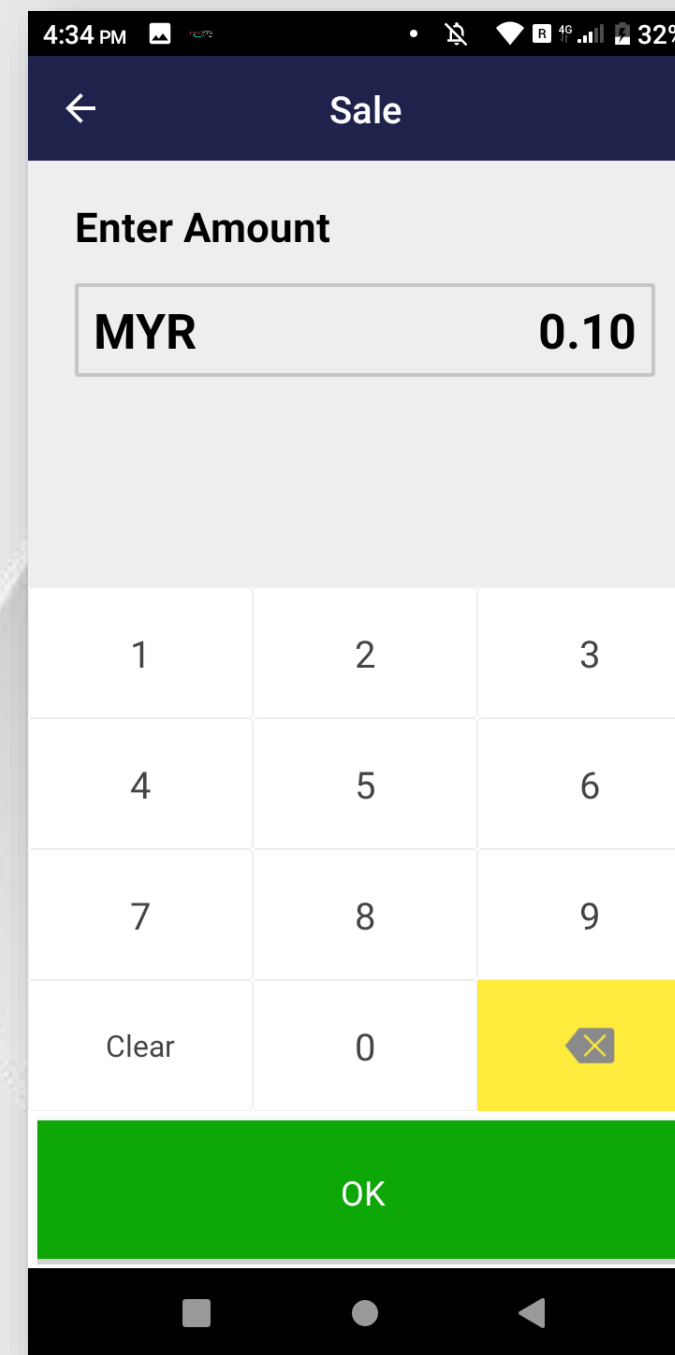
Tap on
**HONGLEONG
BANK**
logo

STEP 2



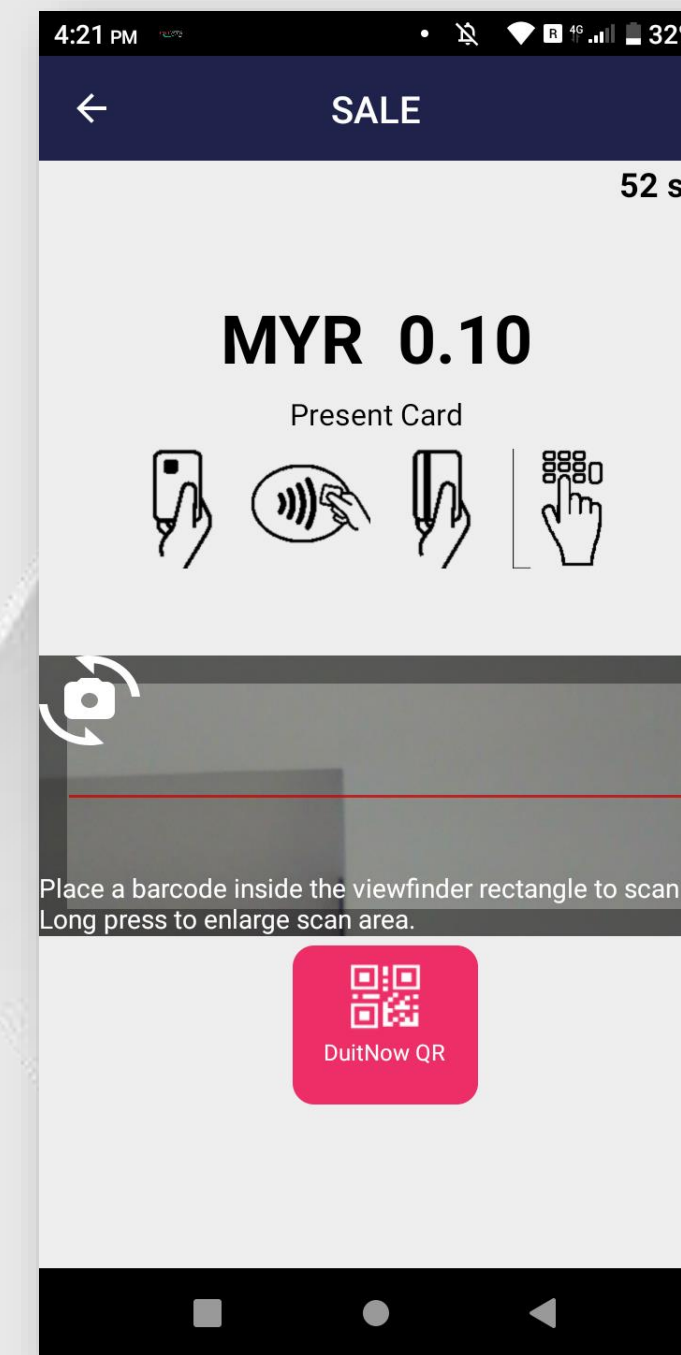
Tap on **SALE**
icon

STEP 3



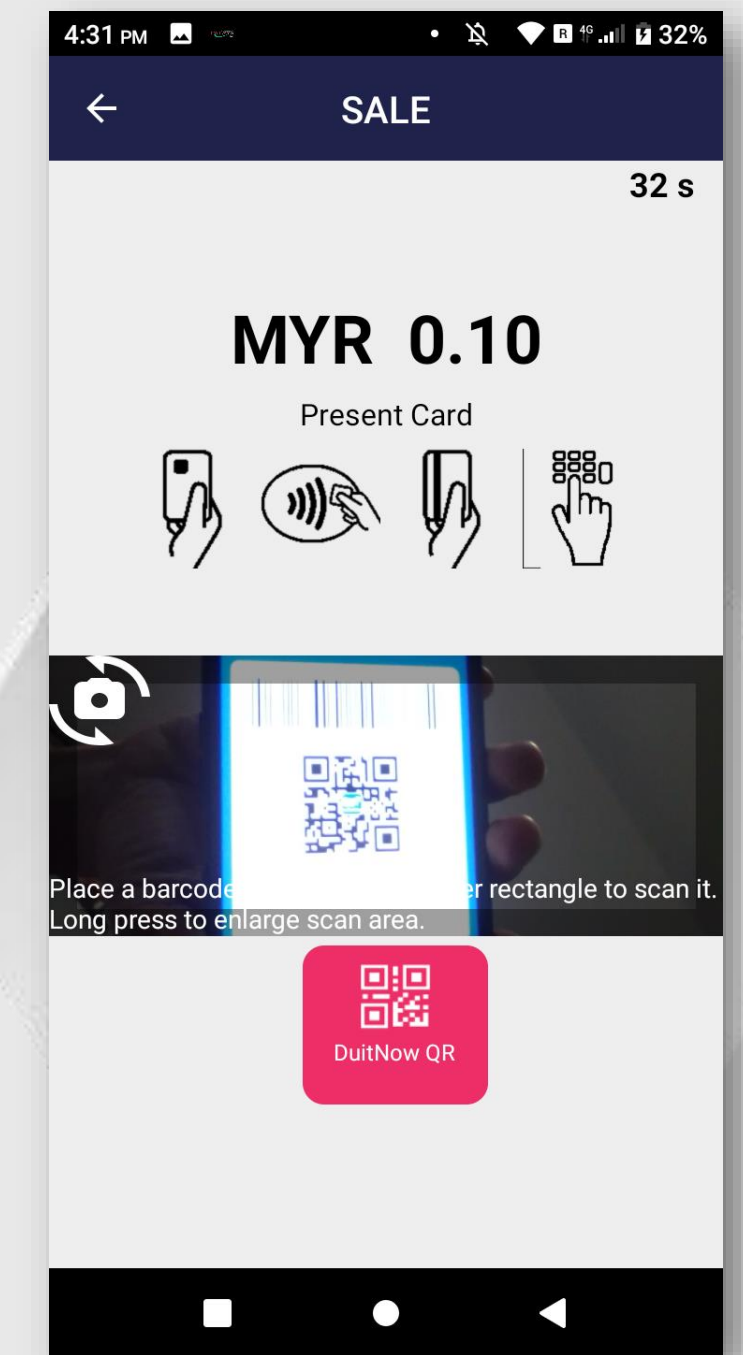
Enter Amount
and Tap **OK**

STEP 4



Use terminal
camera to scan
customer QR
from e-wallet or
bank app

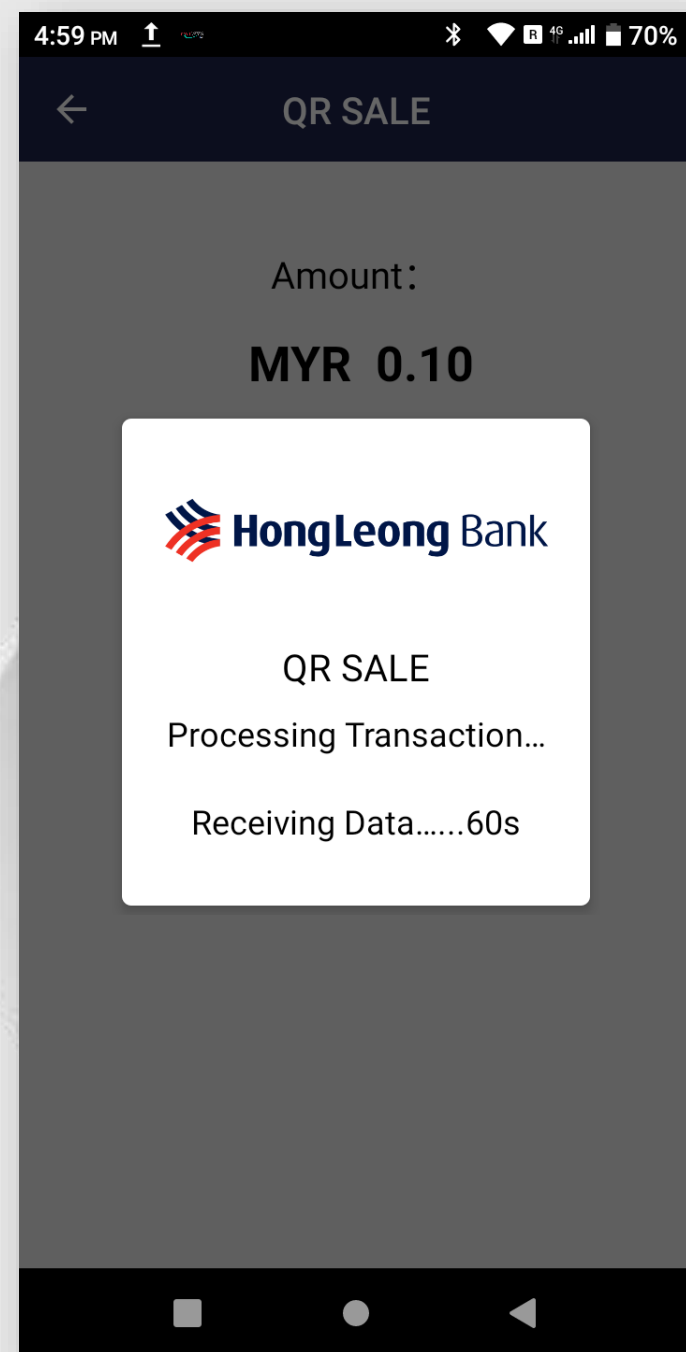
STEP 5



Scan customer
QR

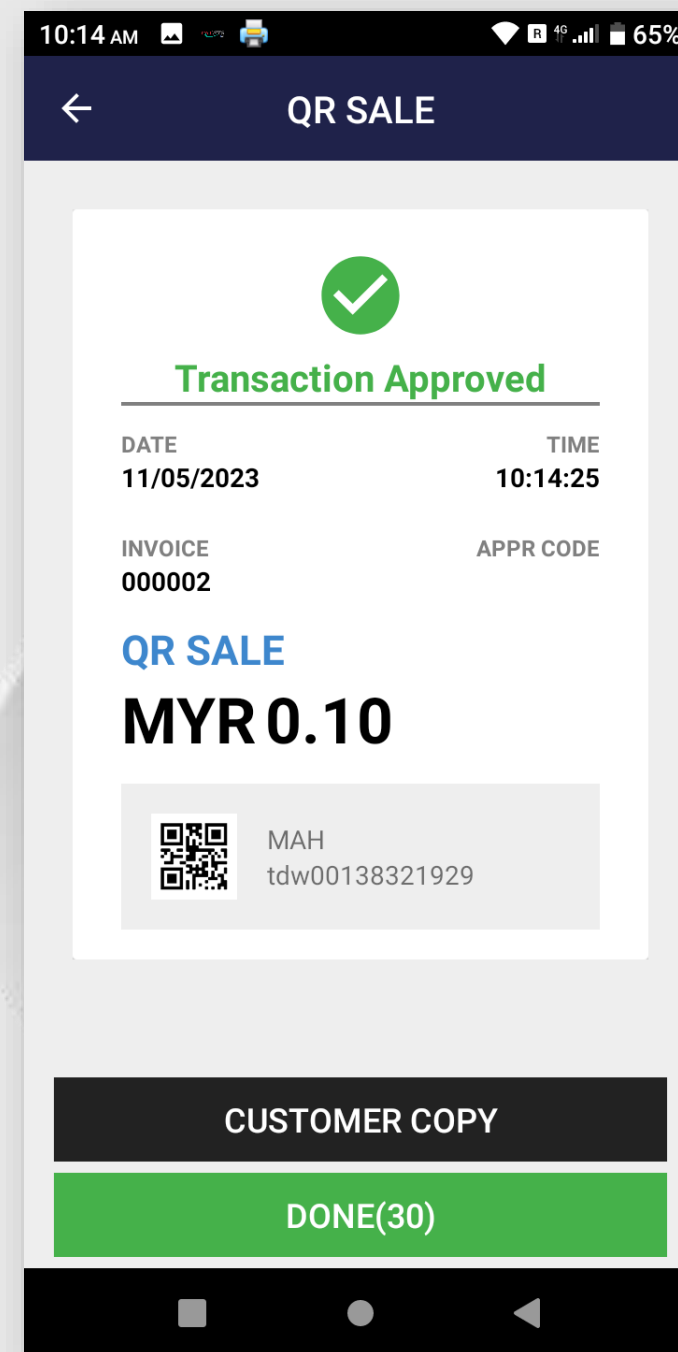
[SALE – e-Wallet / DNQR [CPM]

STEP 6



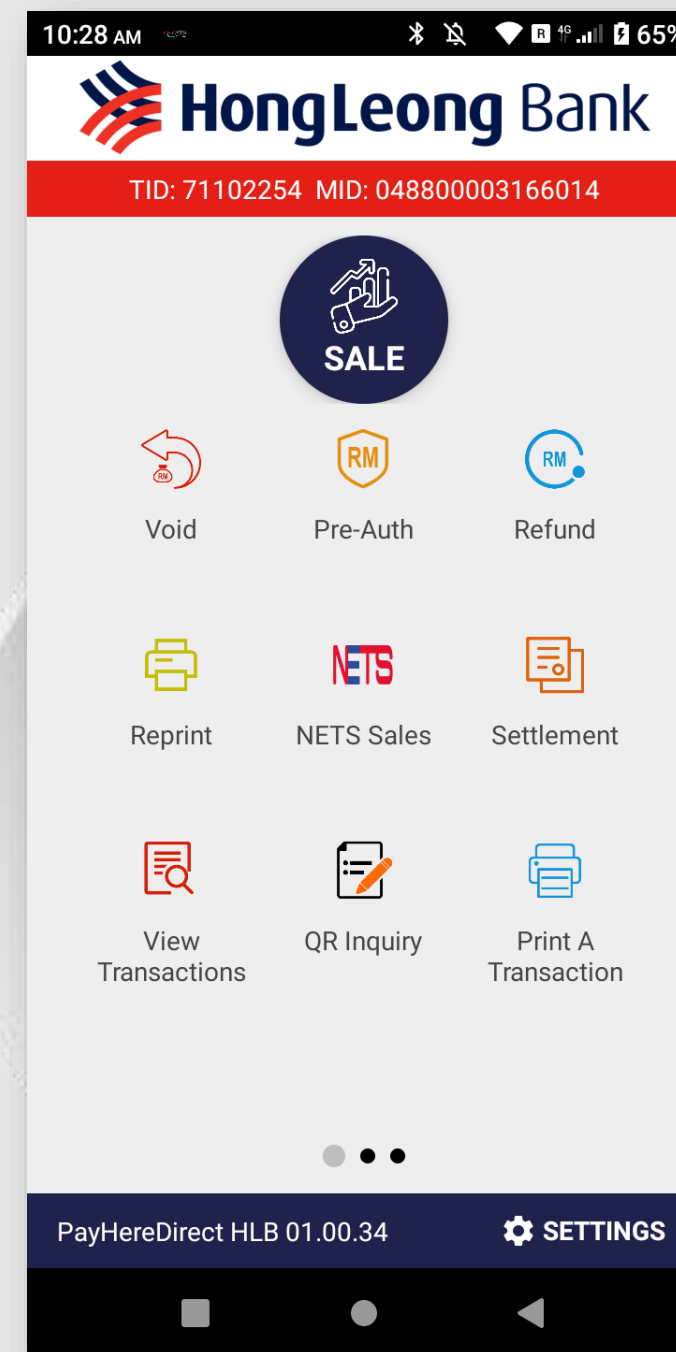
Transaction is processing

STEP 7



Transaction Approved.
Merchant receipt auto
print out. Press
<CUSTOMER COPY>
for the customer copy
receipt

STEP 8

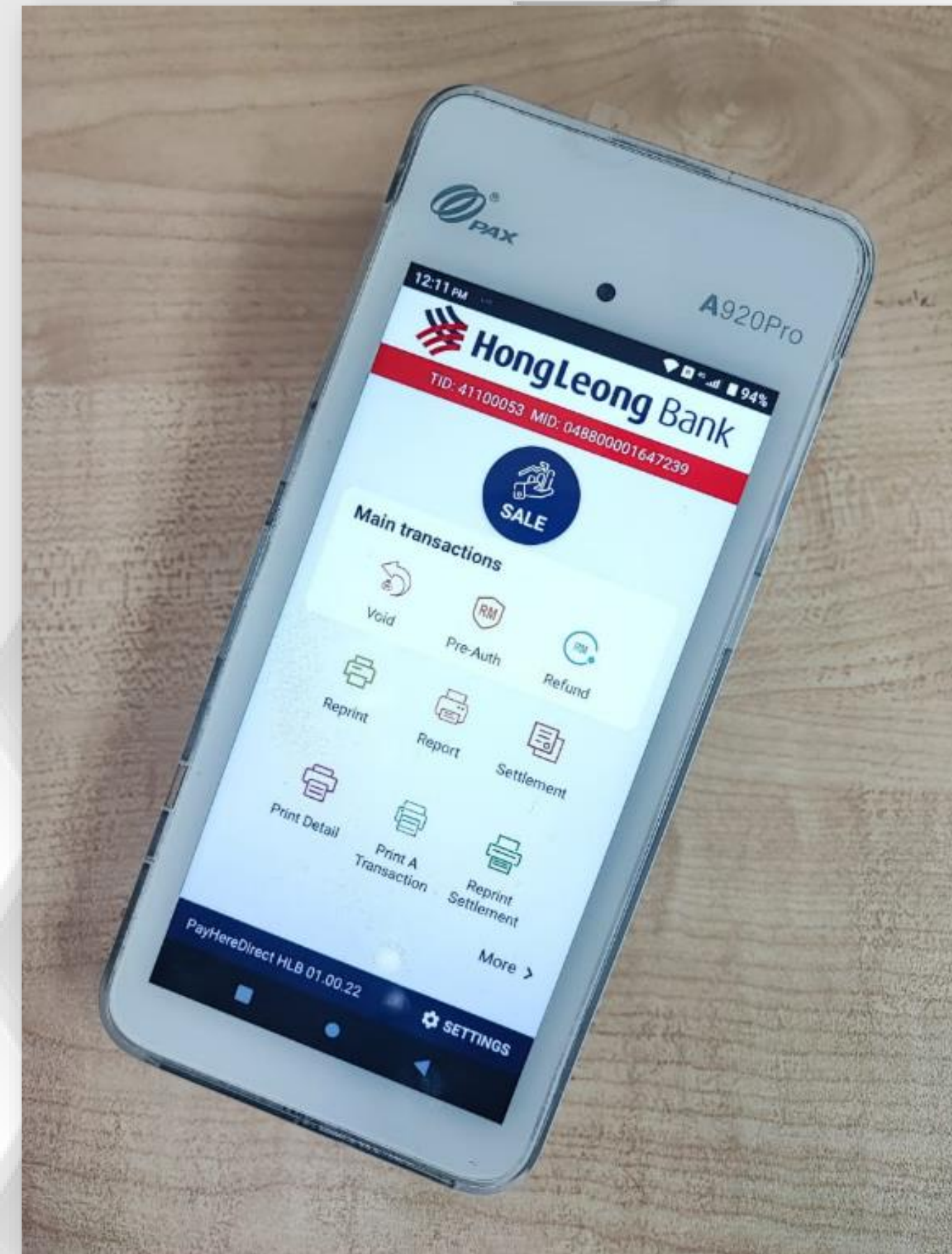


Terminal back to
payment menu
after customer
copy print out.

VOID TRANSACTION PROCEDURES

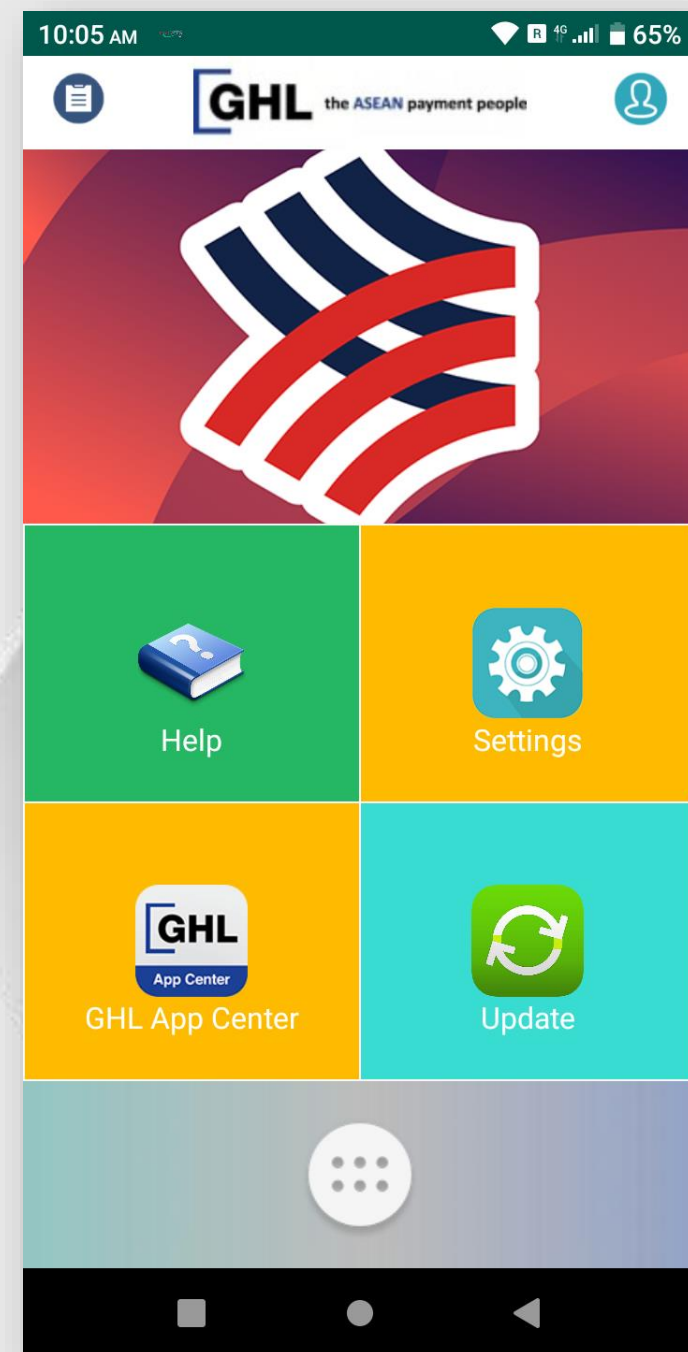
Terminal Model: PAX A920

CARD & e-WALLET / DNQR



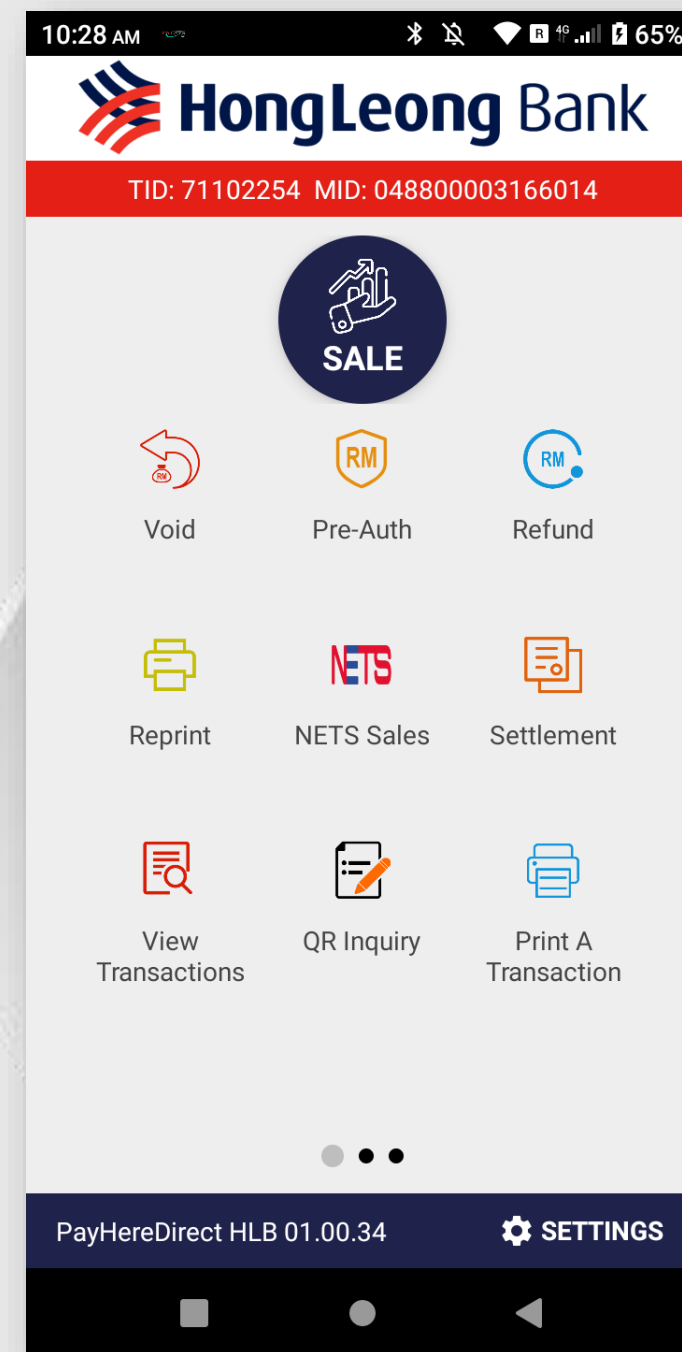
[VOID – Card Payment

STEP 1



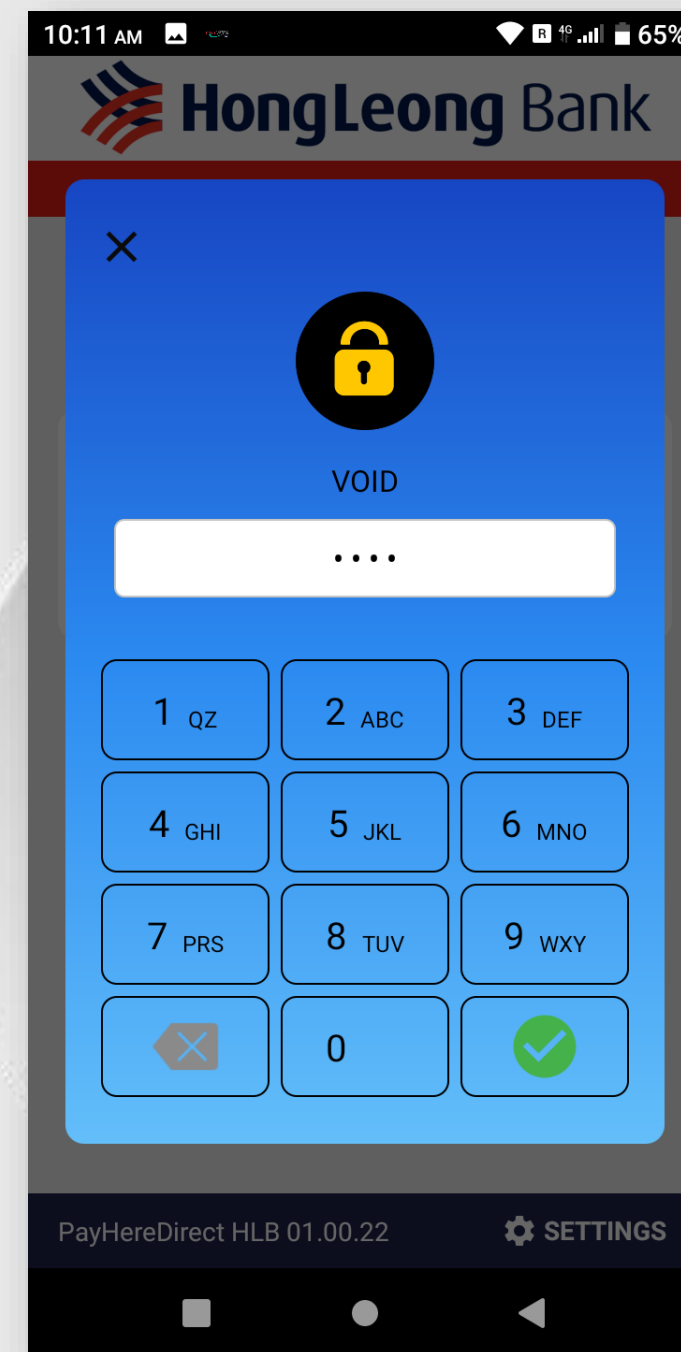
Tap on
**HONGLEONG
BANK**
logo

STEP 2



Tap on **VOID**
icon

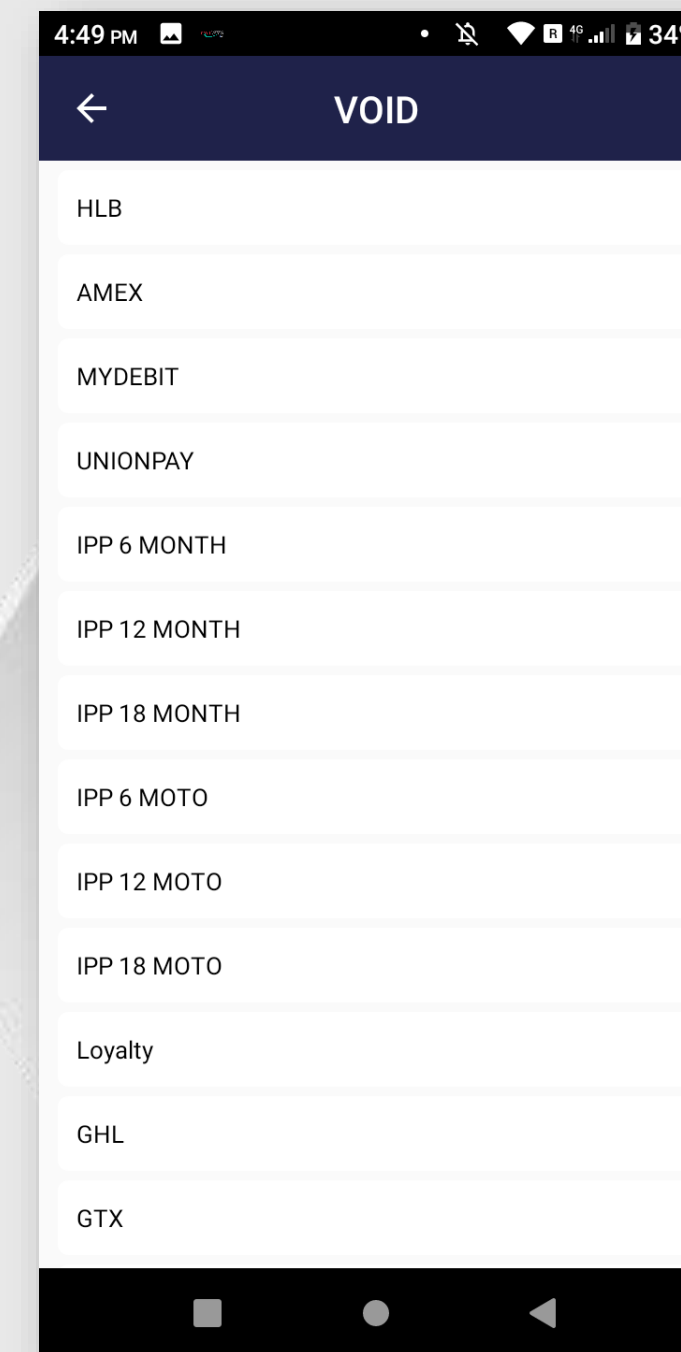
STEP 3



Enter Void
password and
press



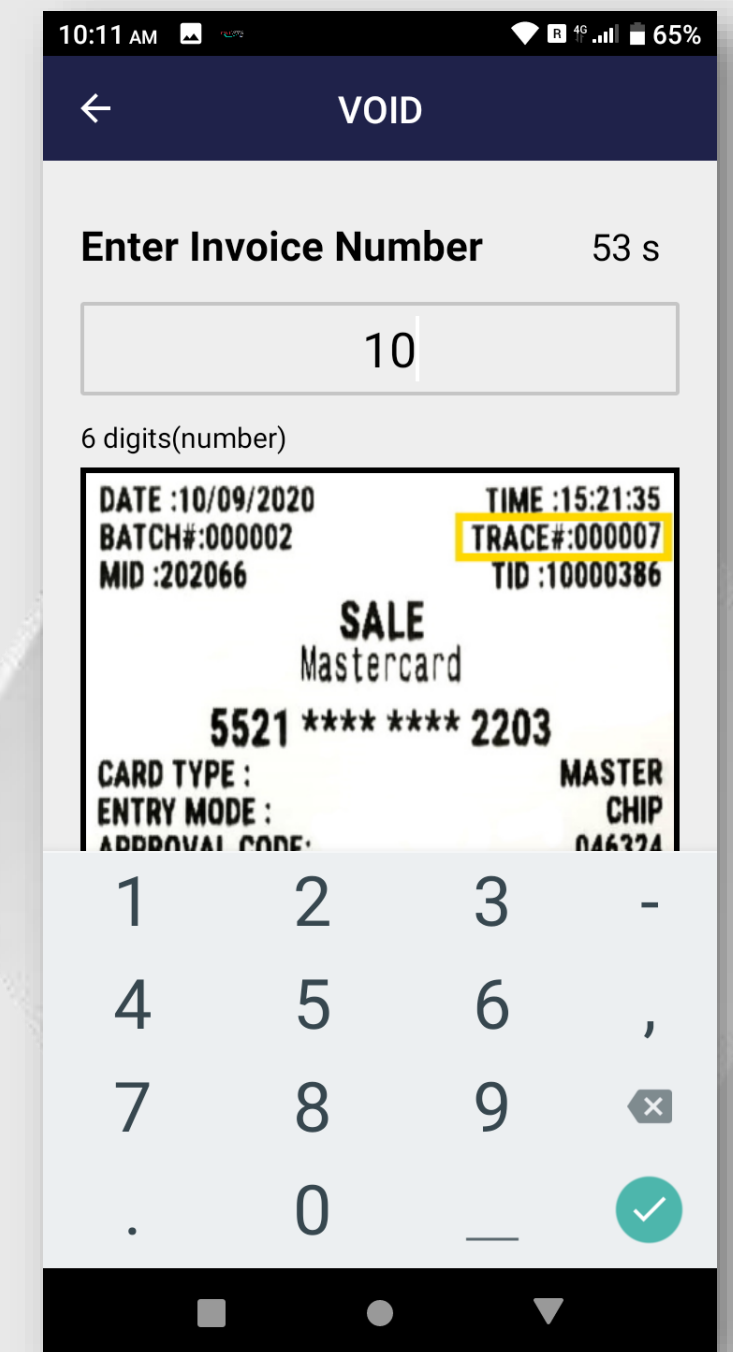
STEP 4



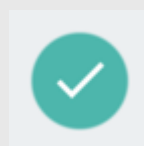
Select which host need
to void

1. **HLB** – Visa /
Mastercard
2. **MYDEBIT** – Debit
Card
3. **UNIONPAY** – UPI
Card

STEP 5

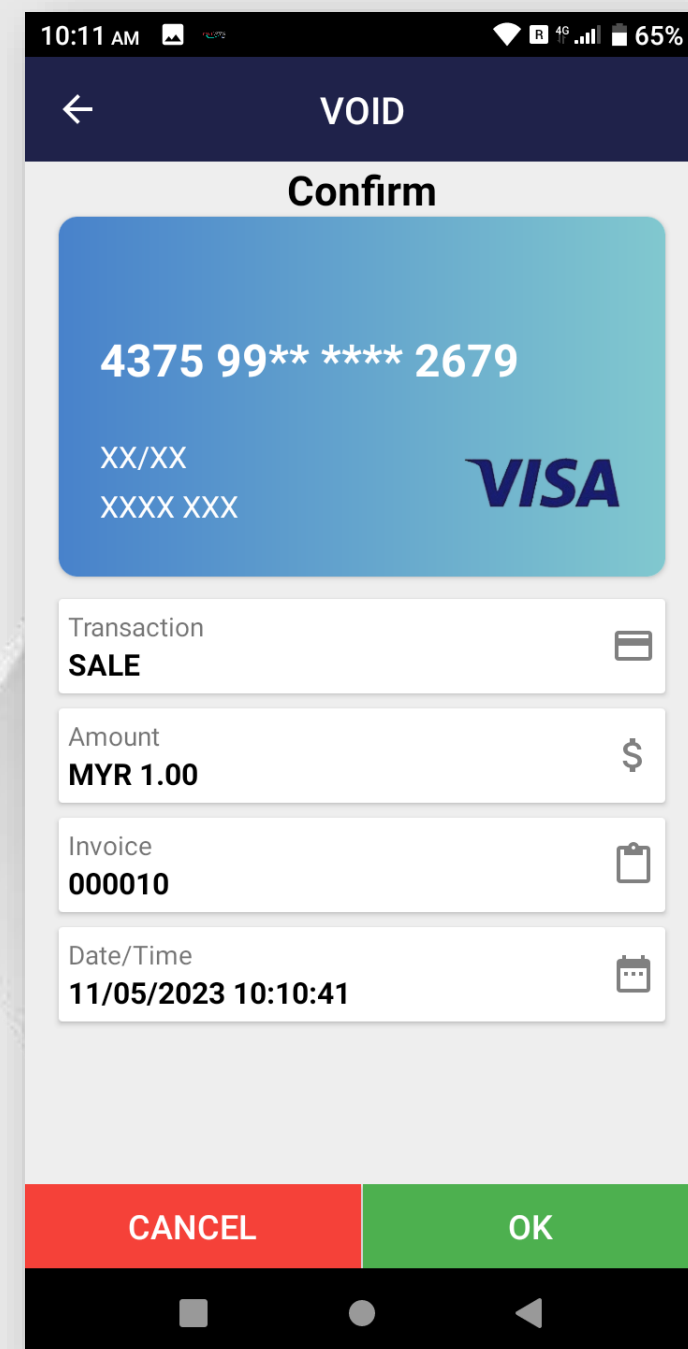


Key in the **TRACE**
number show at
receipt and press



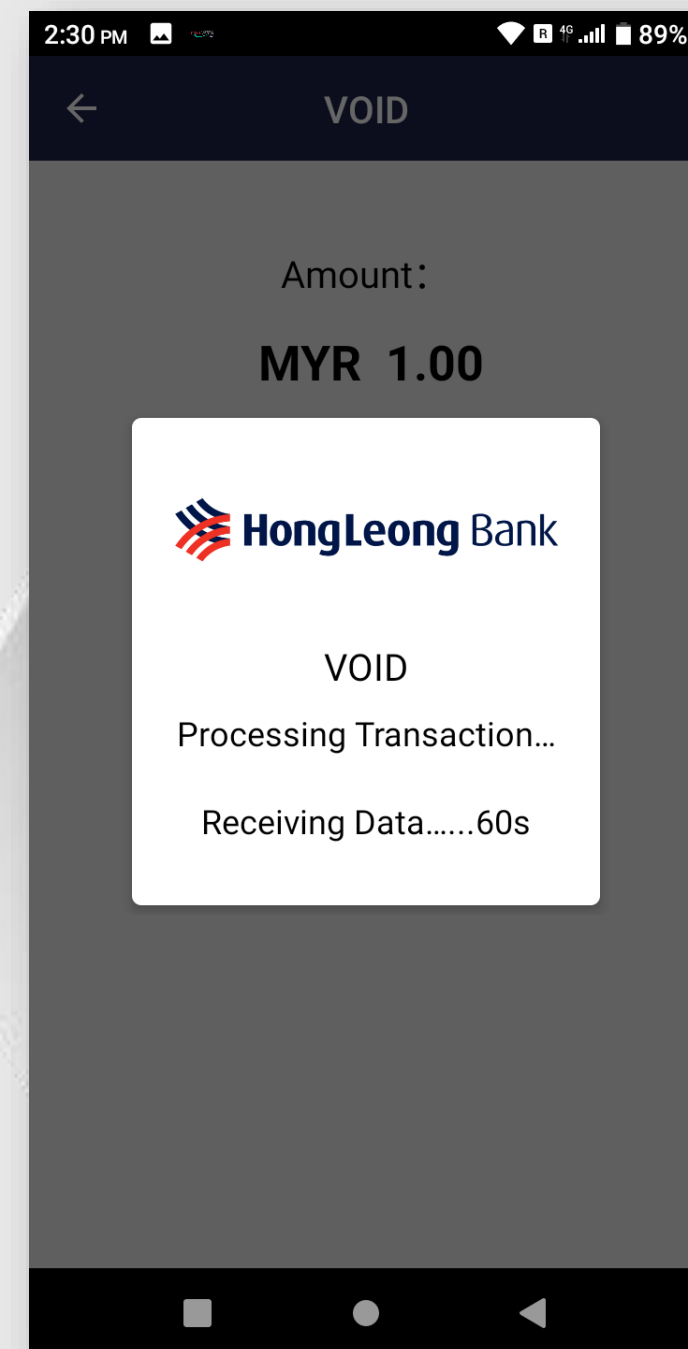
[VOID – Card Payment

STEP 6



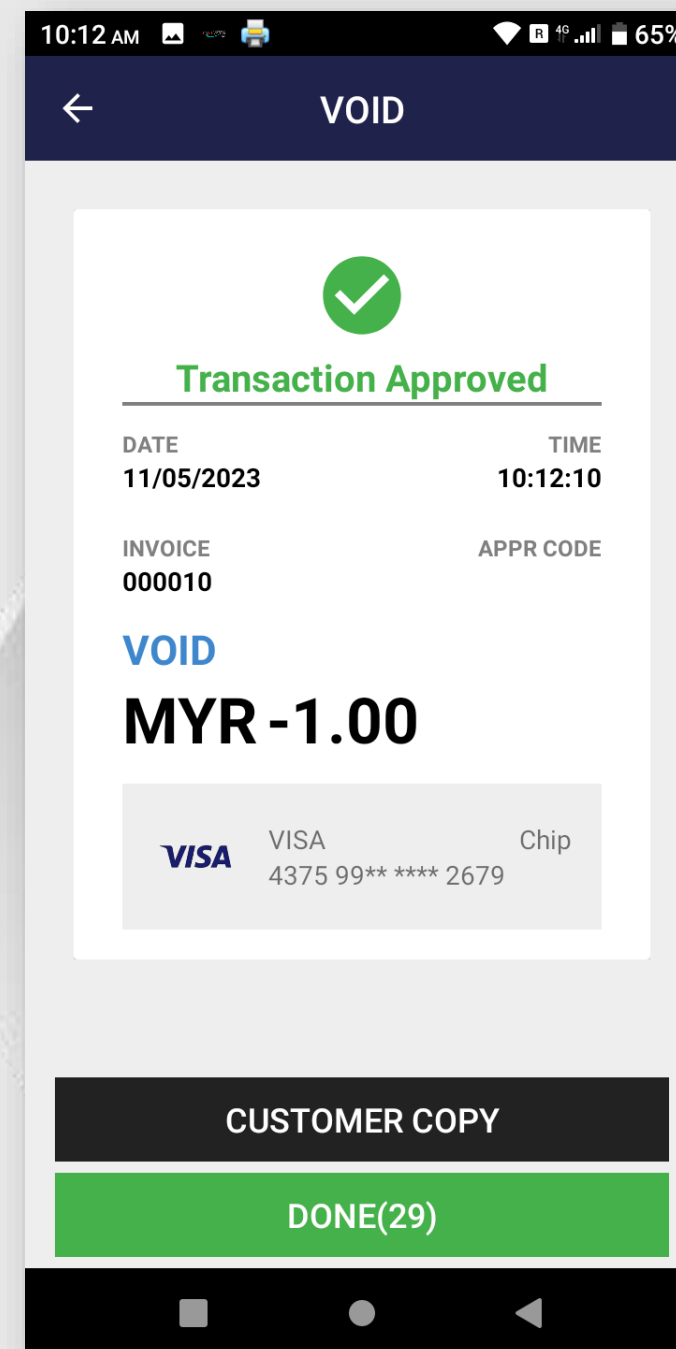
Double check the transaction details. If correct press **<OK>** to proceed void

STEP 7



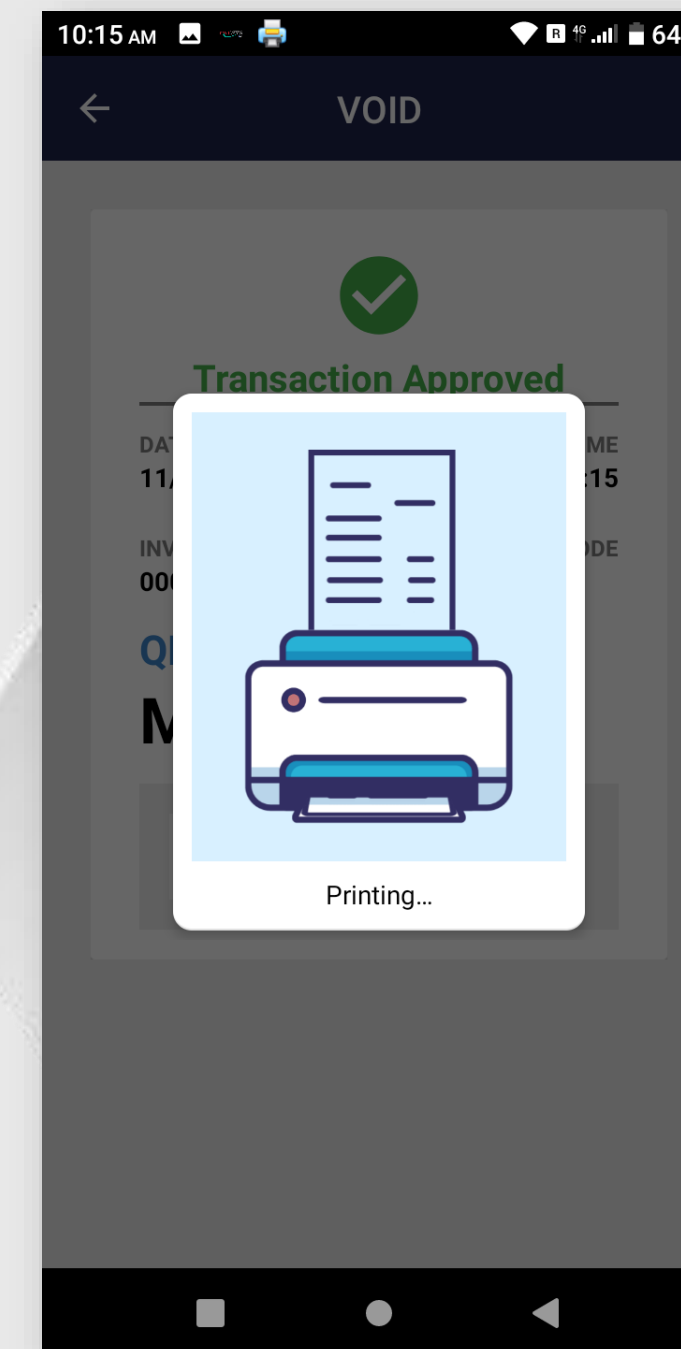
Transaction processing

STEP 8



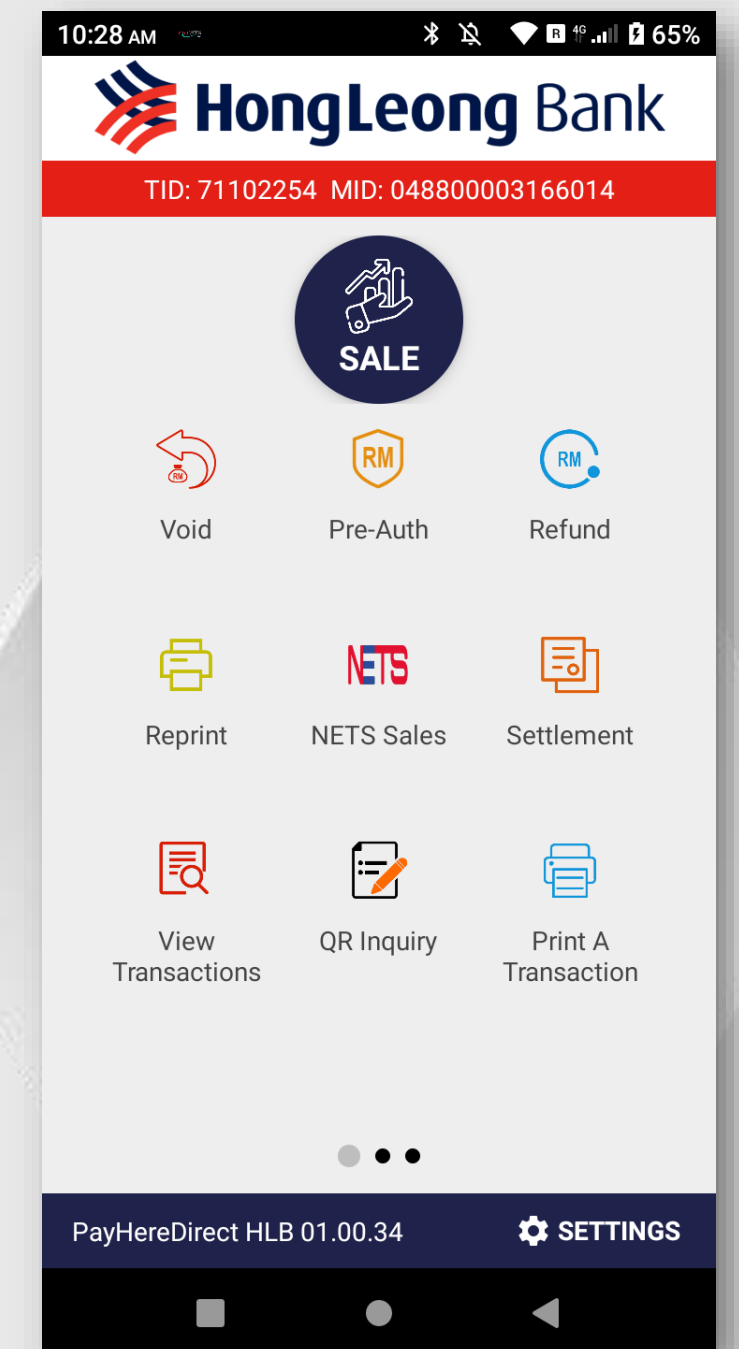
Transaction Approved. Merchant receipt auto print out. Press **<CUSTOMER COPY>** for the customer copy receipt

STEP 9



Customer copy print out.

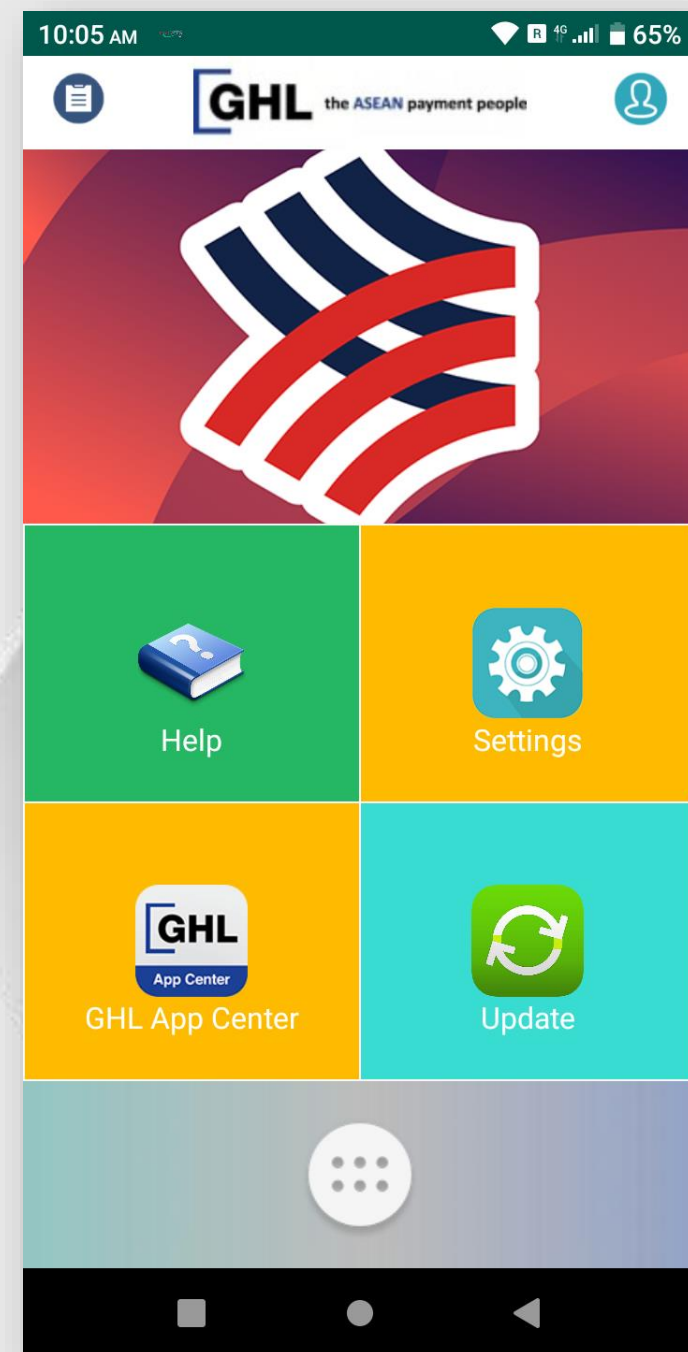
STEP 10



Terminal back to payment menu after customer copy print out.

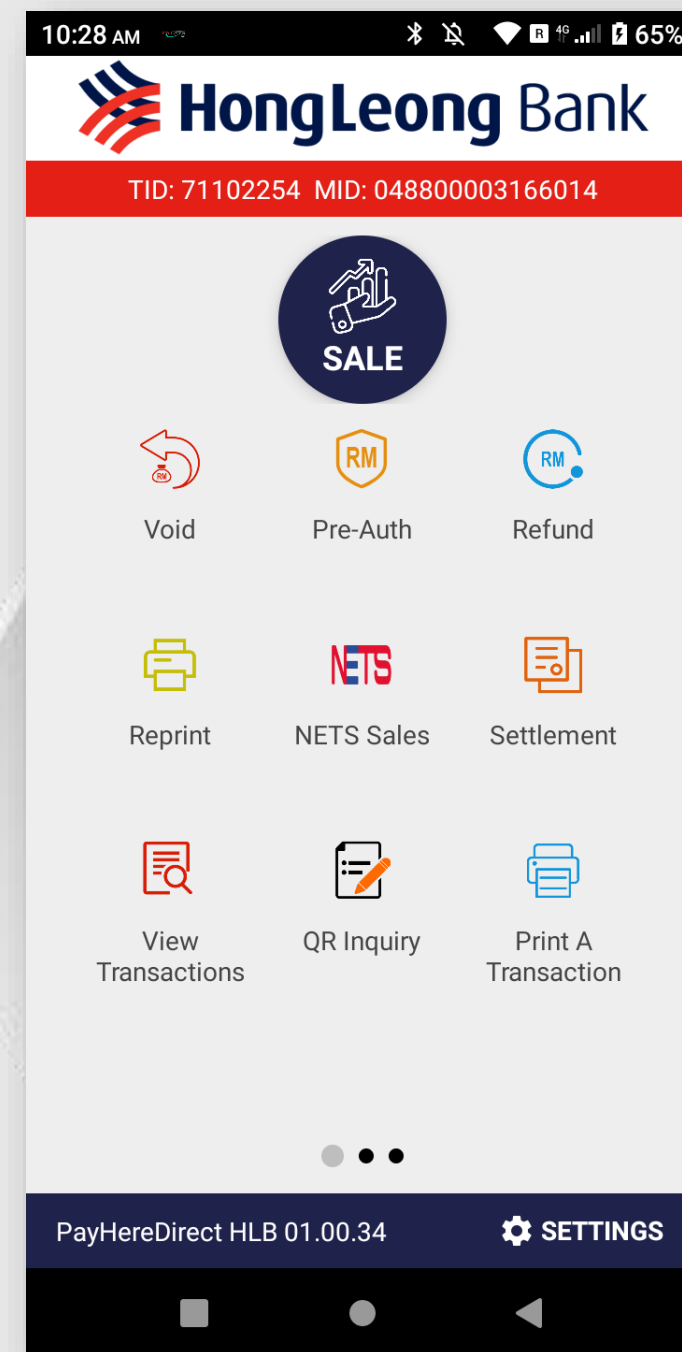
[VOID – e-Wallet / DNQR Payment

STEP 1



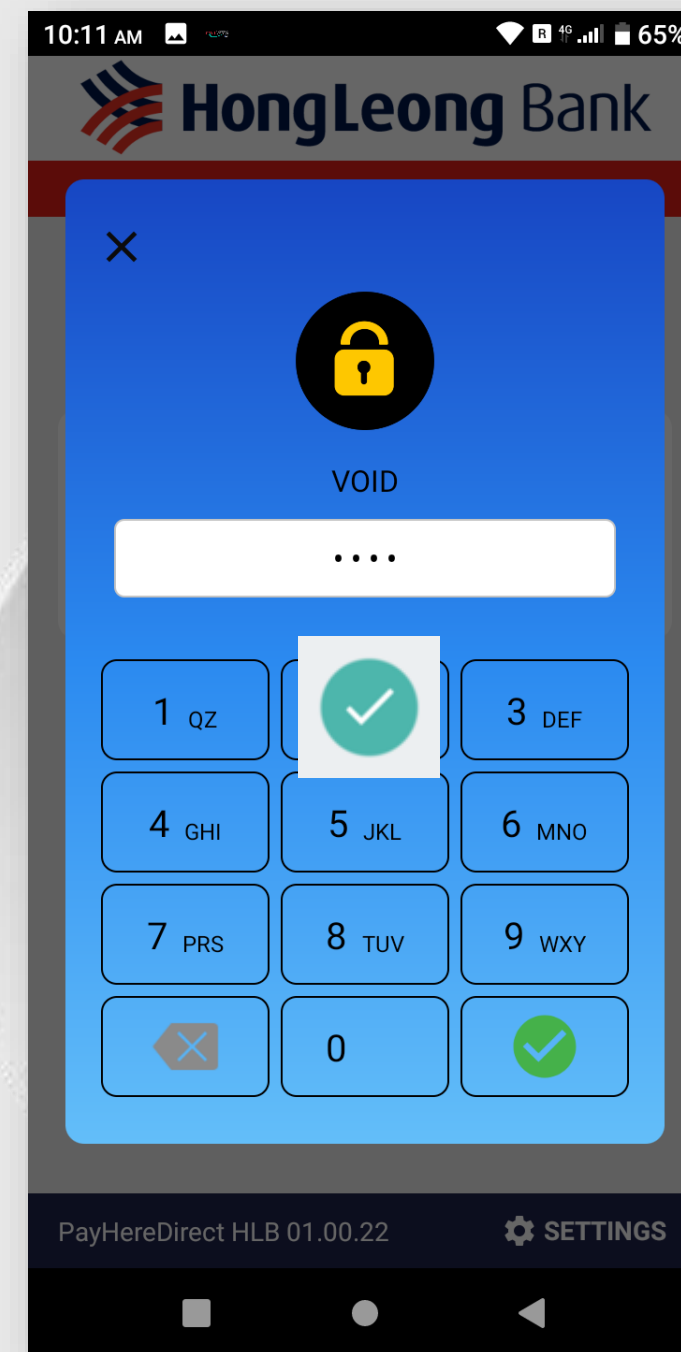
Tap on
**HONGLEONG
BANK**
logo

STEP 2



Tap on **VOID**
icon

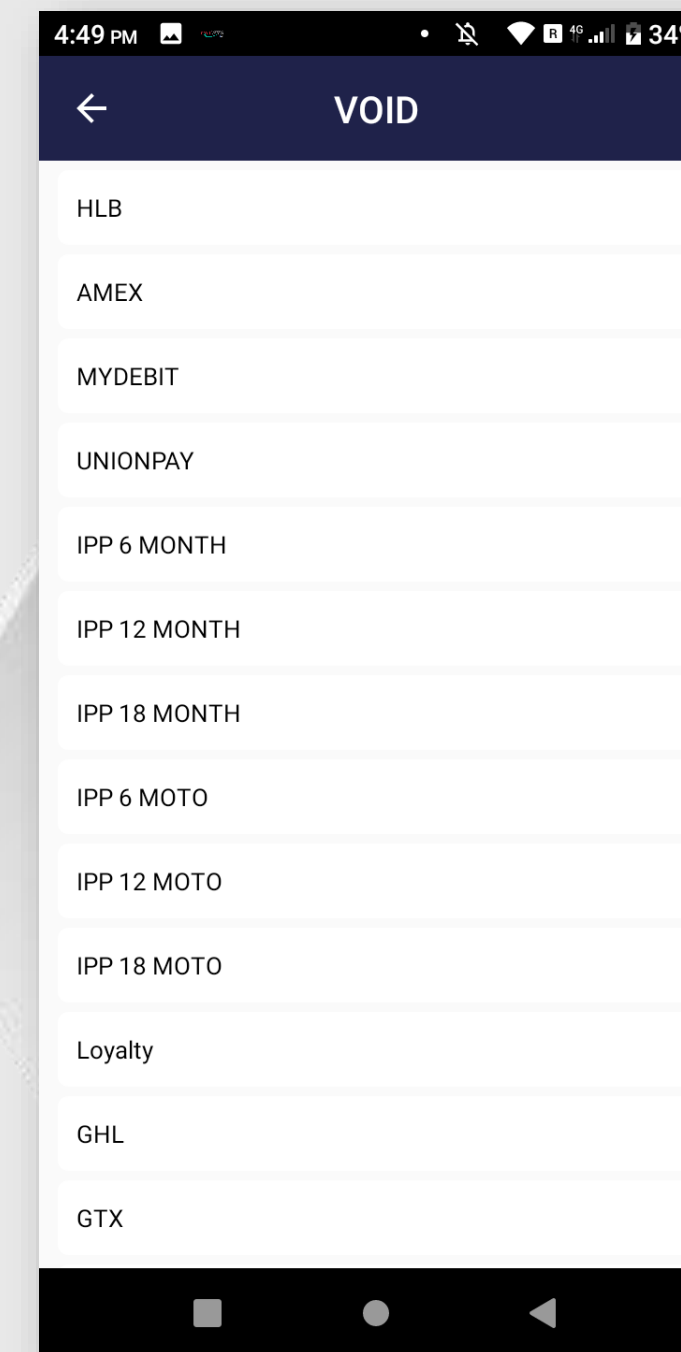
STEP 3



Enter Void
password and
press

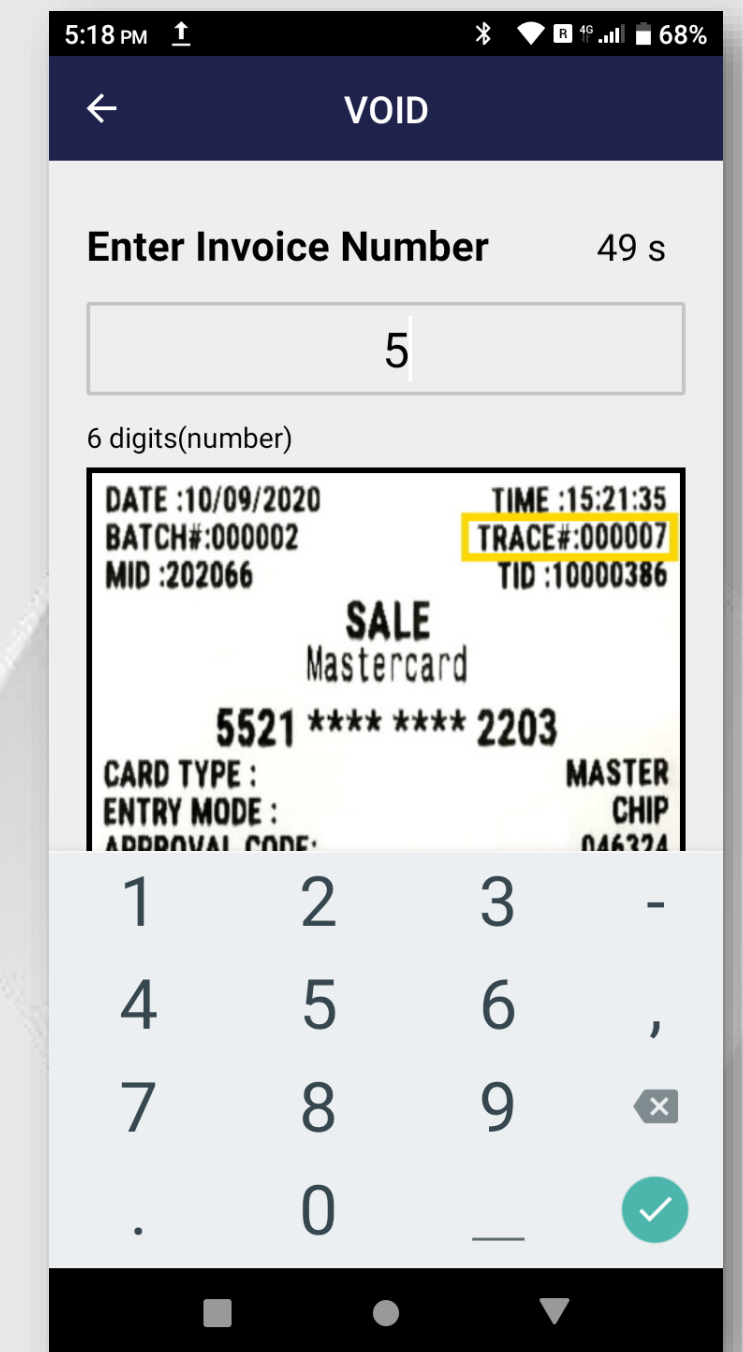


STEP 4

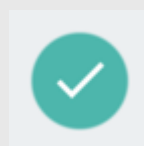


Select which host
need to void
1. **GHL** for e-Wallet
2. **GTX** for DNQR

STEP 5

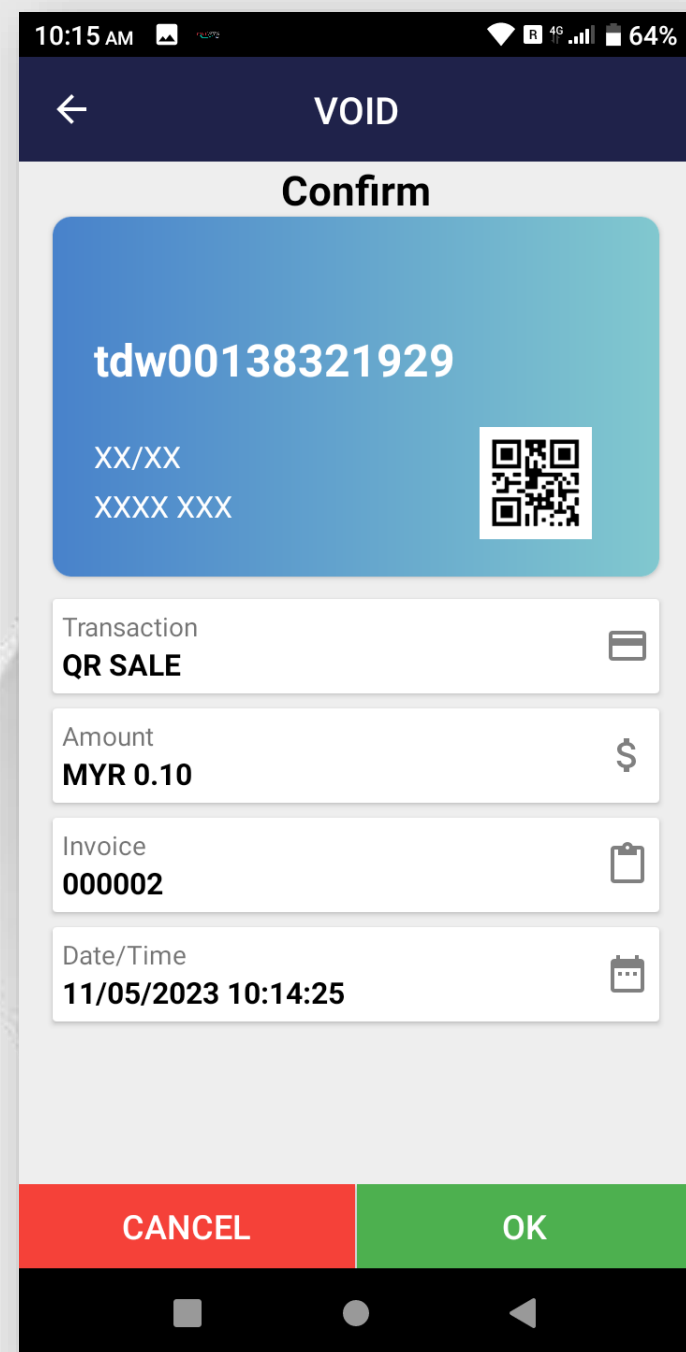


Key in the **TRACE**
number show at
receipt and press



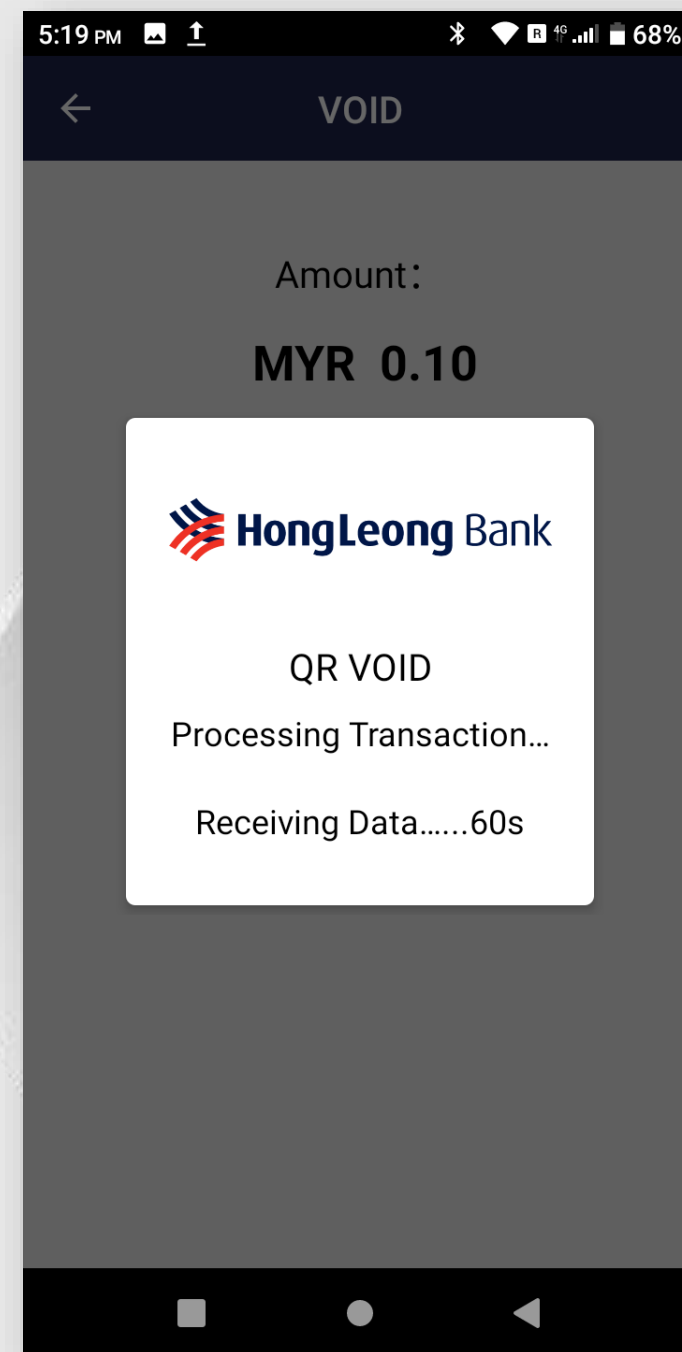
VOID – e-Wallet / DNQR Payment

STEP 6



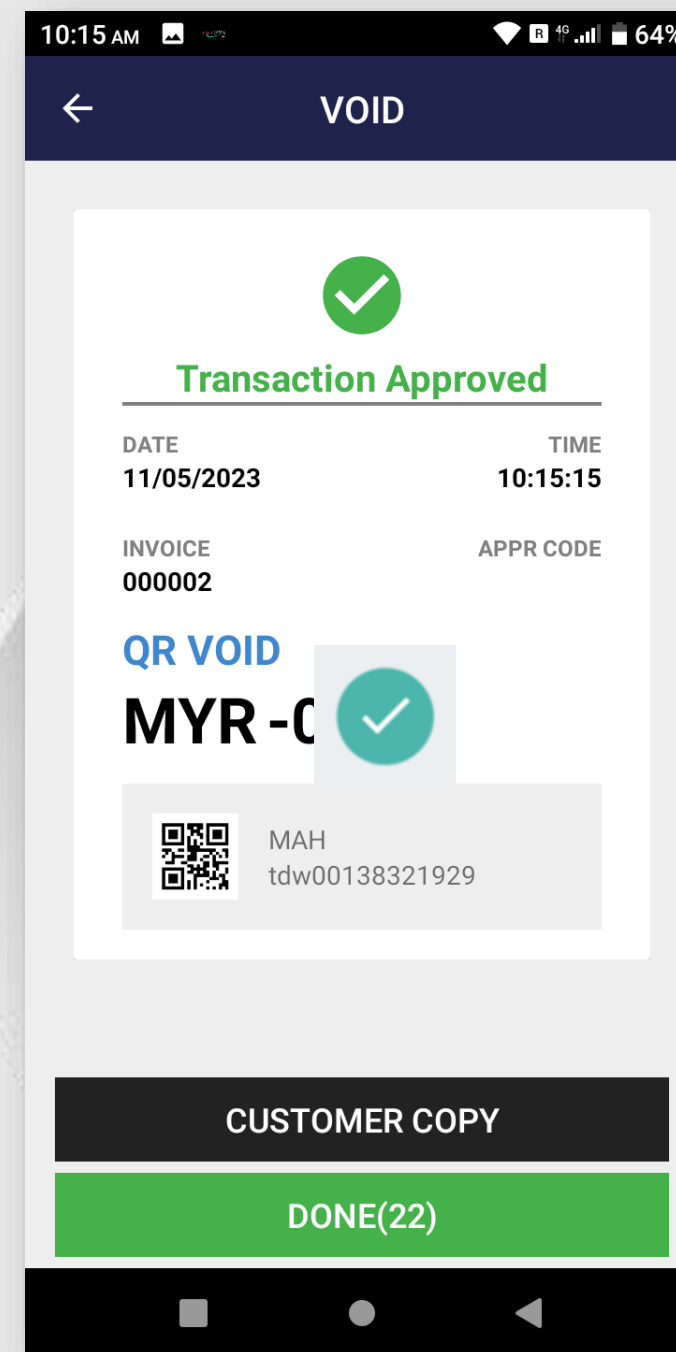
Double check the transaction details. If correct press **<OK>** to proceed void

STEP 7



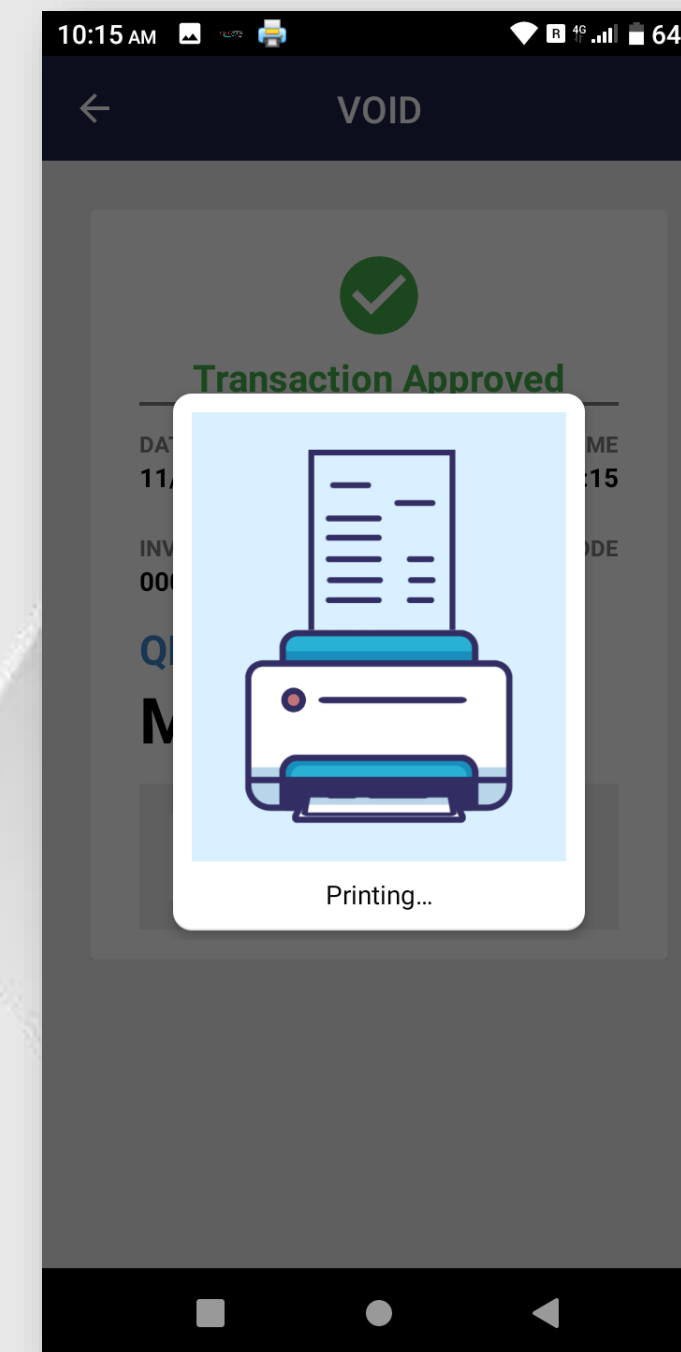
Transaction processing

STEP 8



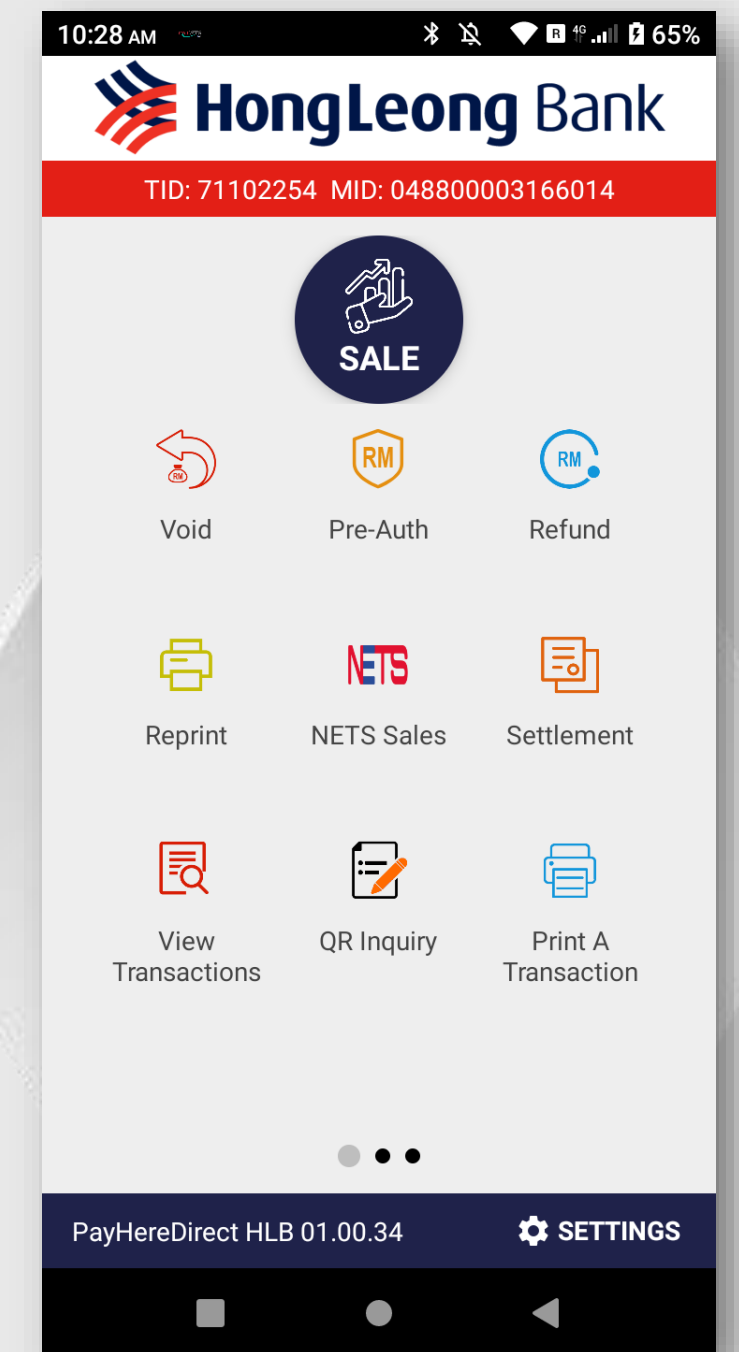
Transaction Approved. Merchant receipt auto print out. Press **<CUSTOMER COPY>** for the customer copy receipt

STEP 9



Customer copy print out.

STEP 10

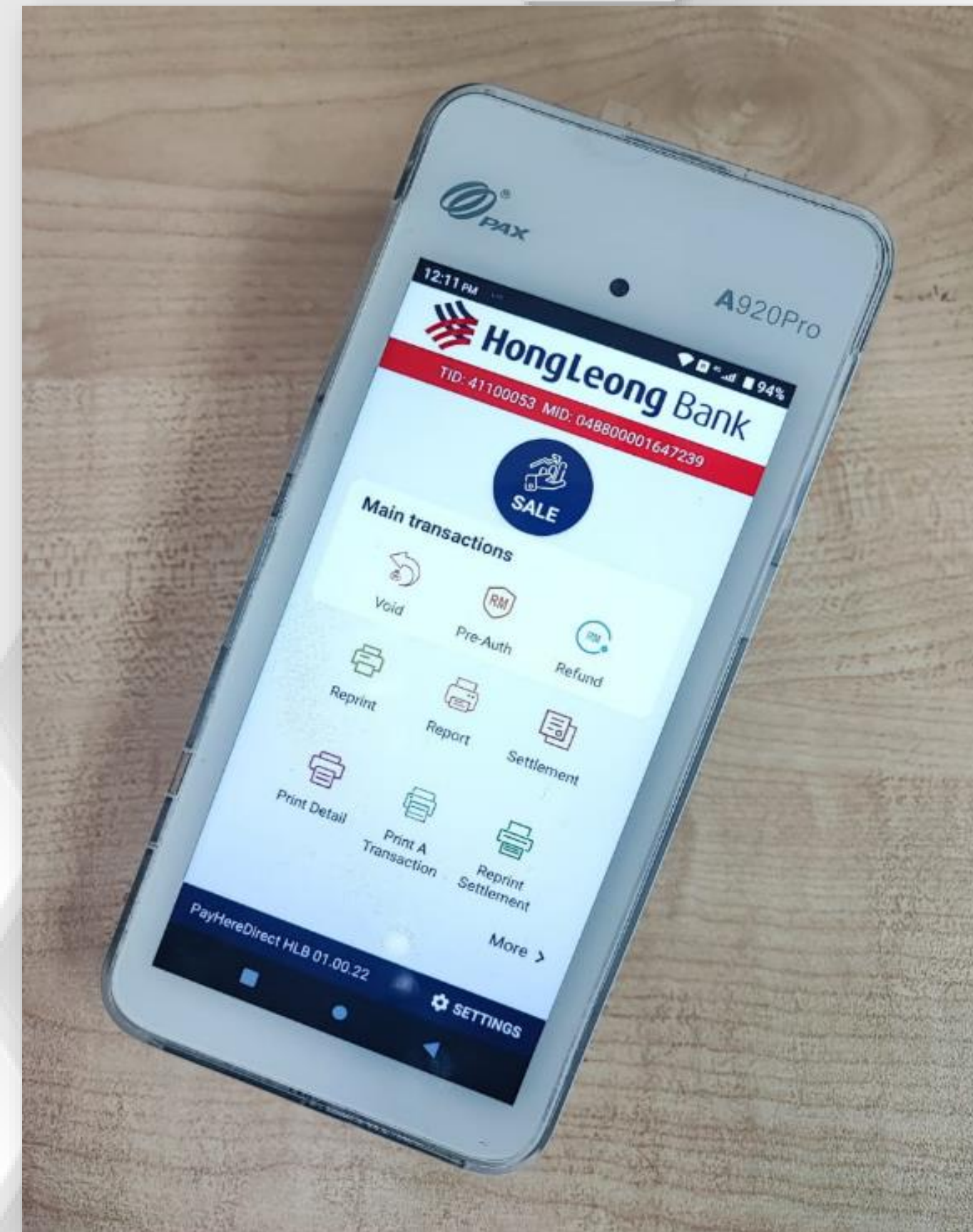


Terminal back to the payment menu

SETUP GPRS [APN] & WiFi CONNECTION

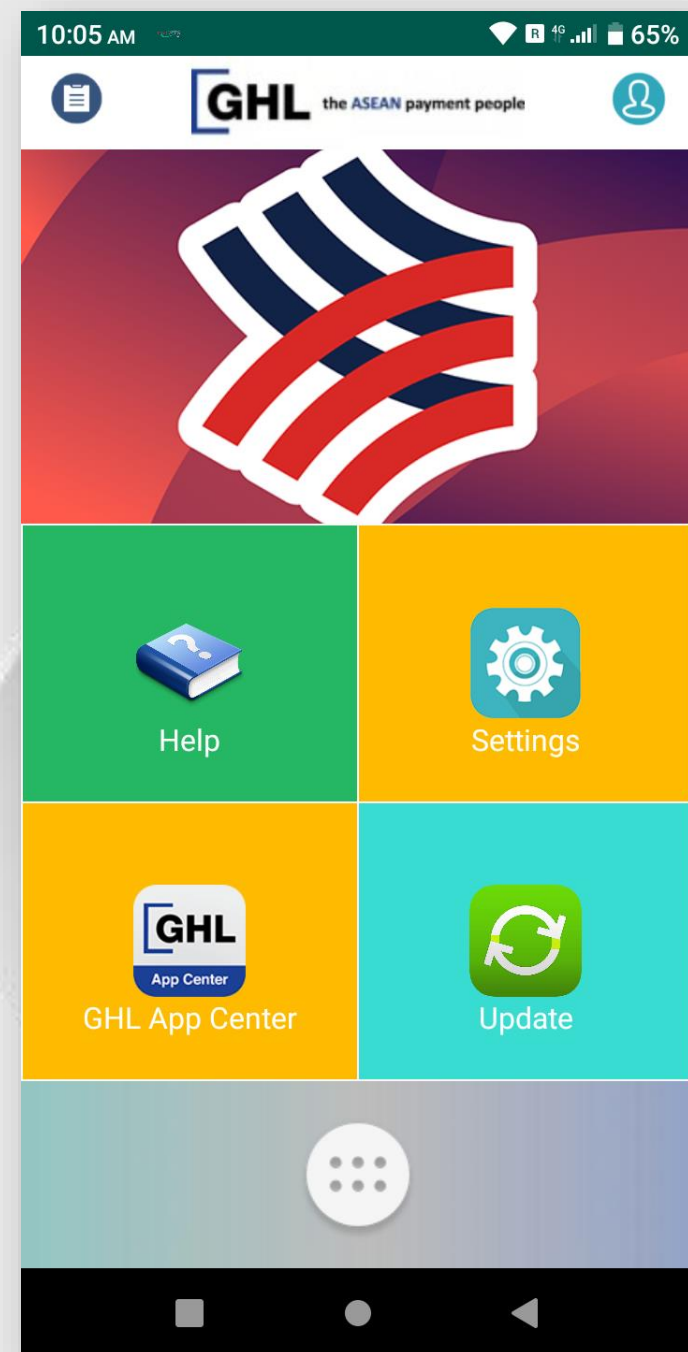
Terminal Model: PAX A920 PRO

Setup Telco APN
Switching Telco – Manual or Automatically
Setup WiFi Connection



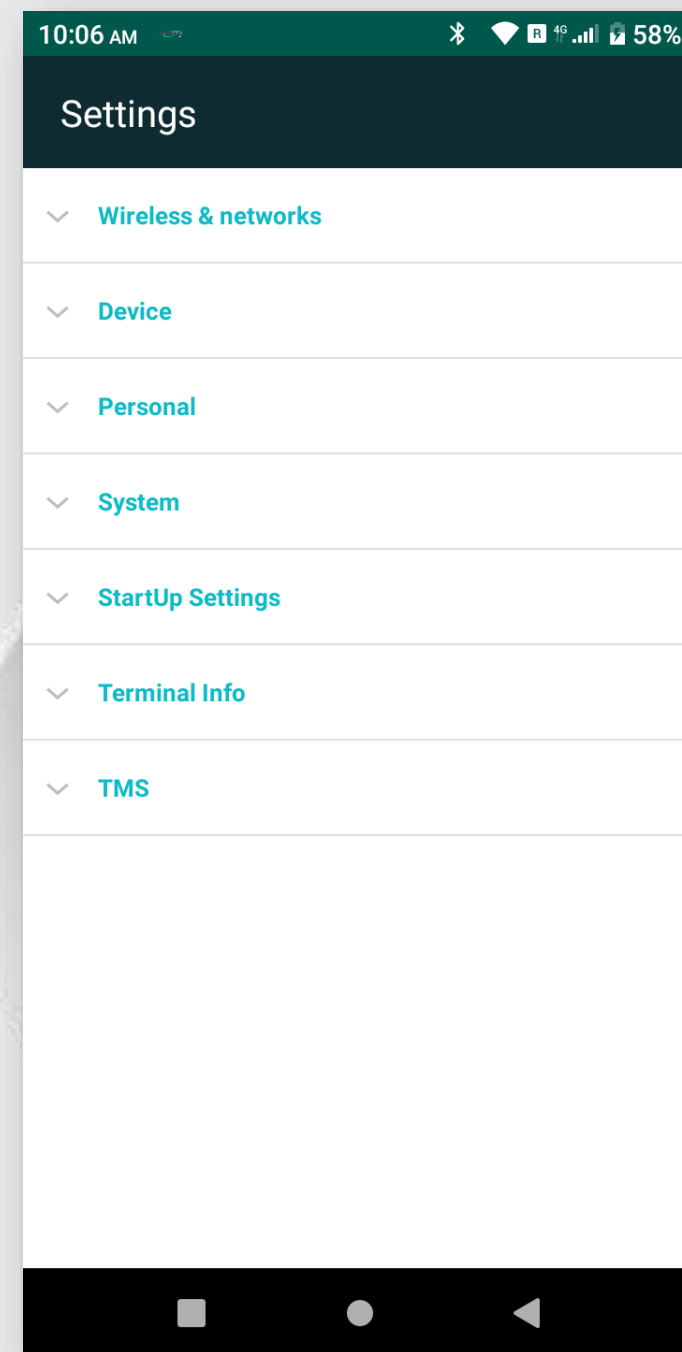
[GPRS – Setup Telco APN

STEP 1



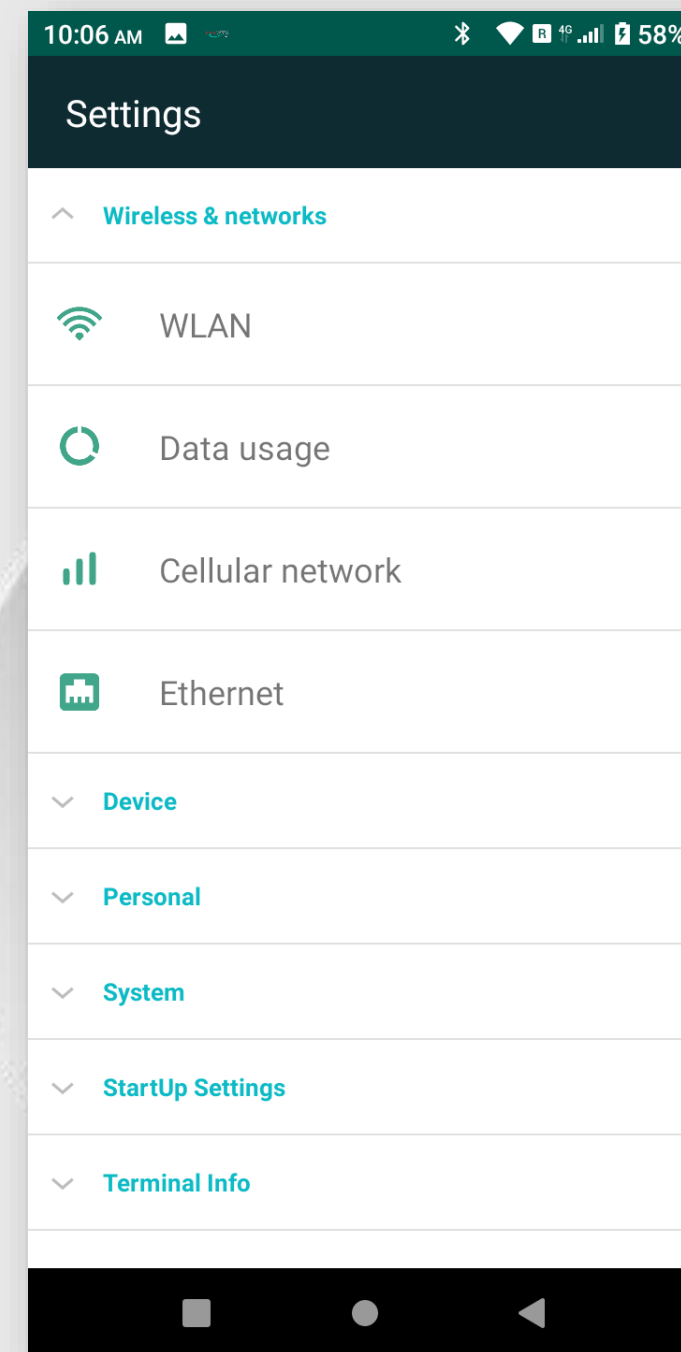
Tap on **SETTING**
Icon

STEP 2



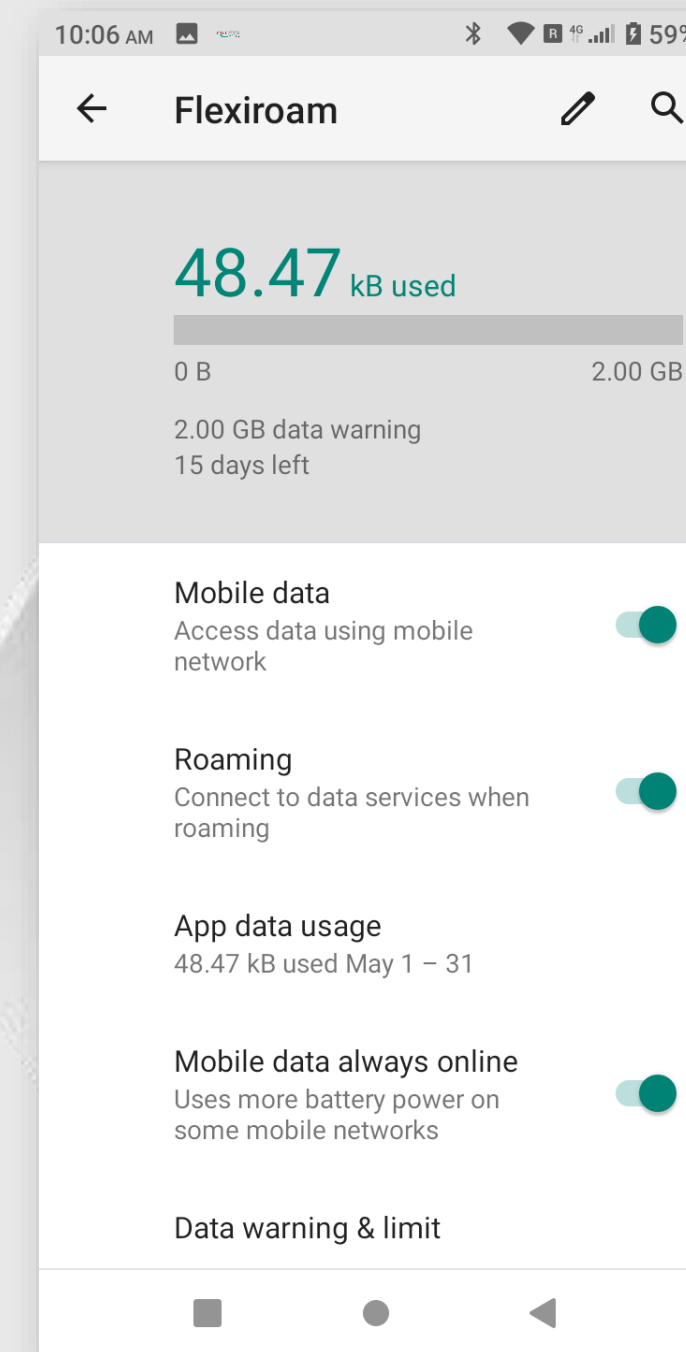
Select
**WIRELESS &
NETWORKS**

STEP 3



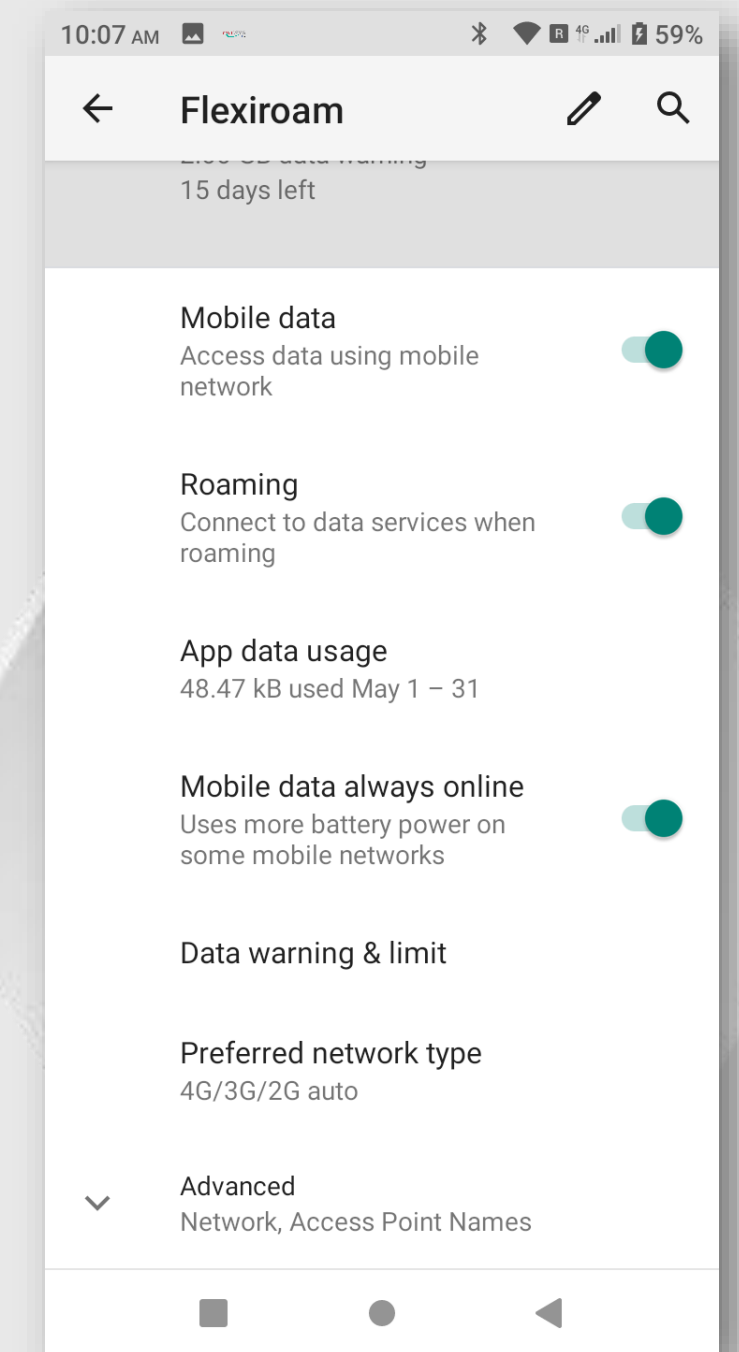
Select
**CELLULAR
NETWORK**

STEP 4



Scroll up till you
see **ADVANCED**

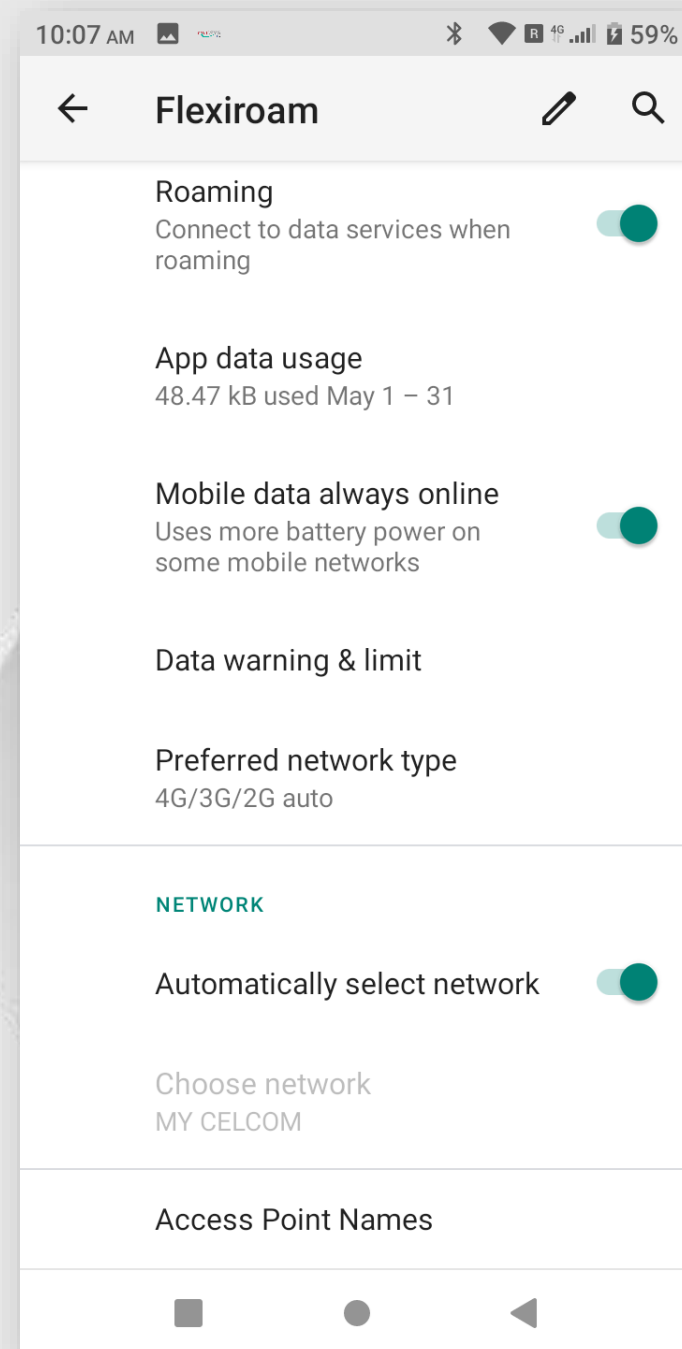
STEP 5



Tap on
ADVANCED

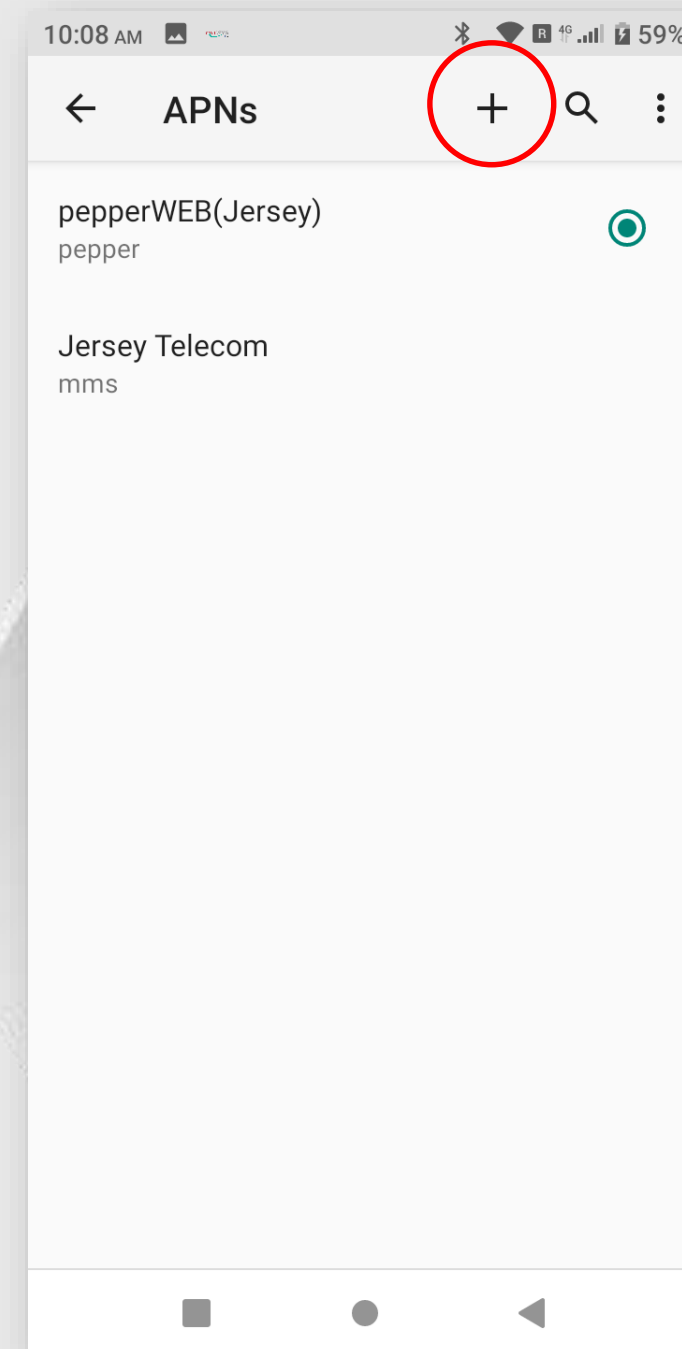
[GPRS – Setup Telco APN

STEP 6



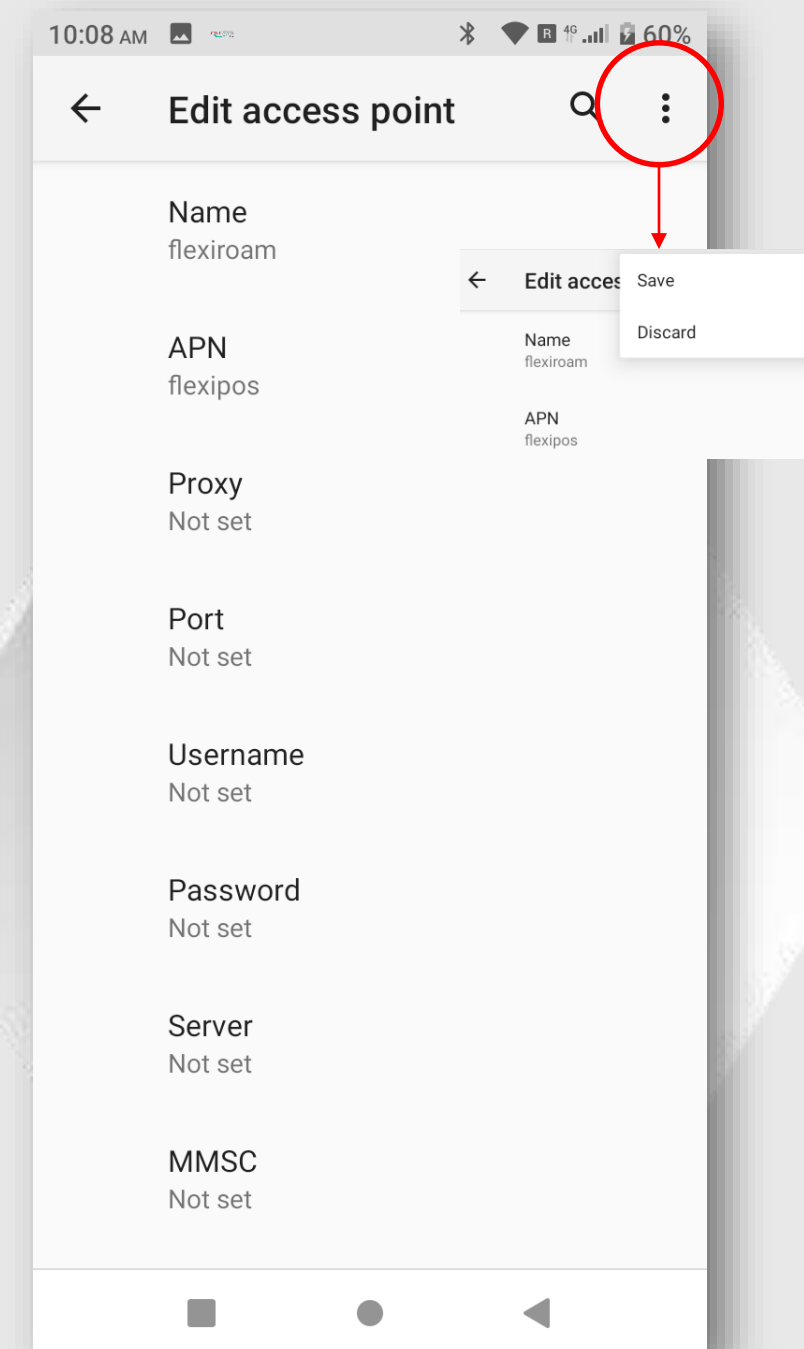
Tap on **ACCESS POINT NAMES**

STEP 7



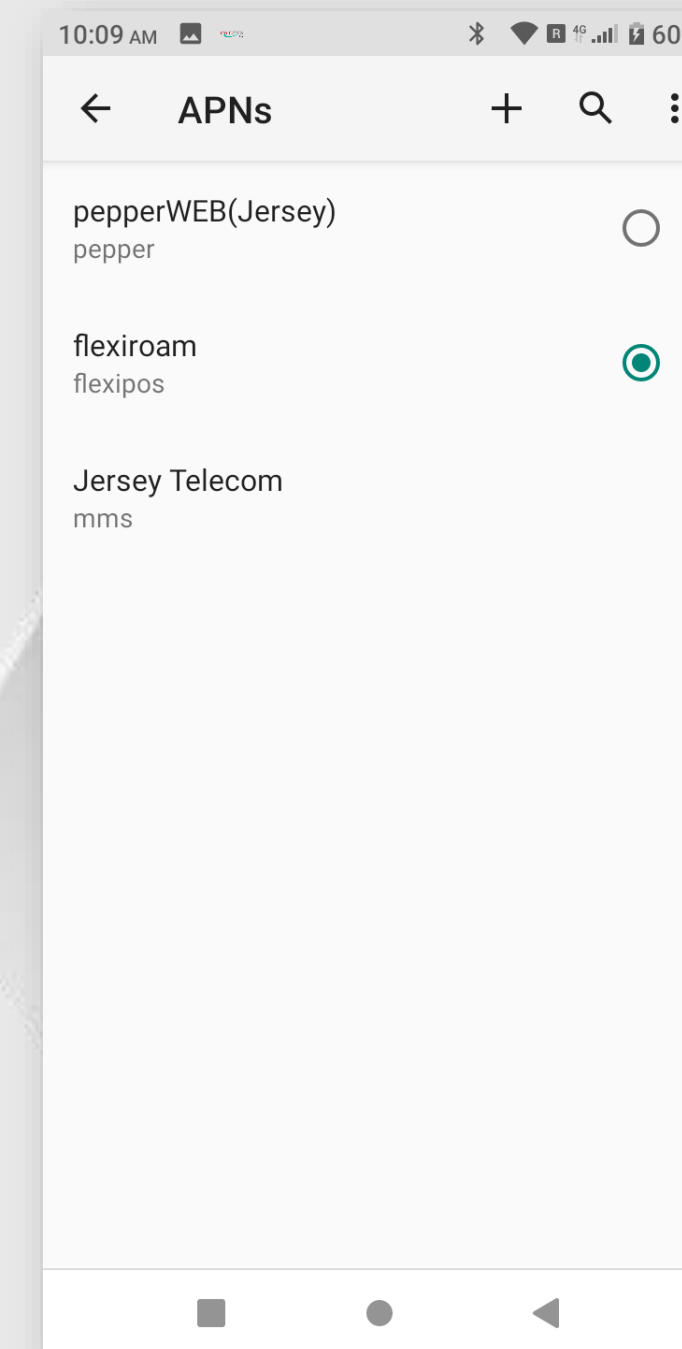
Tap **[+]** to added new APN

STEP 8



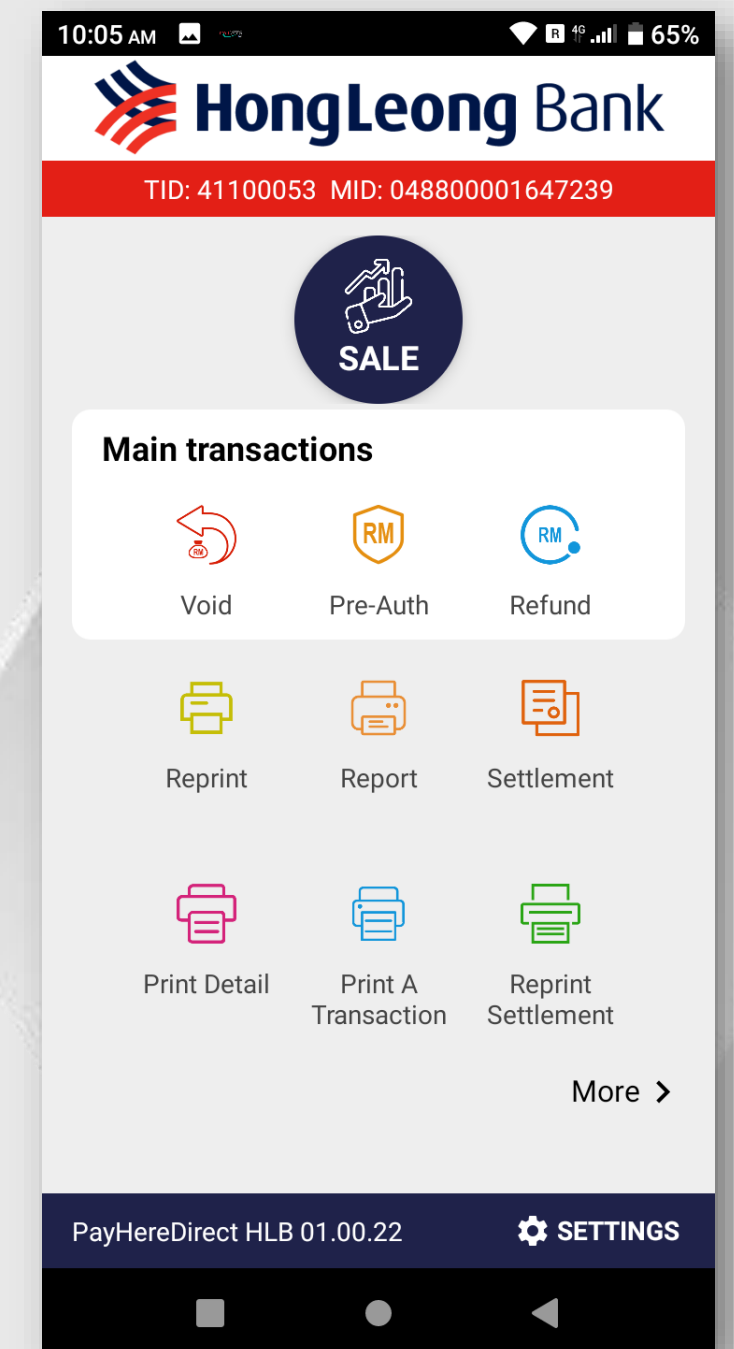
Enter **NAME** & **APN**. Than tap **:** and click **SAVE**

STEP 9



Tick or select correct APNs e.g. **[flexipos]**
APN Setup complete

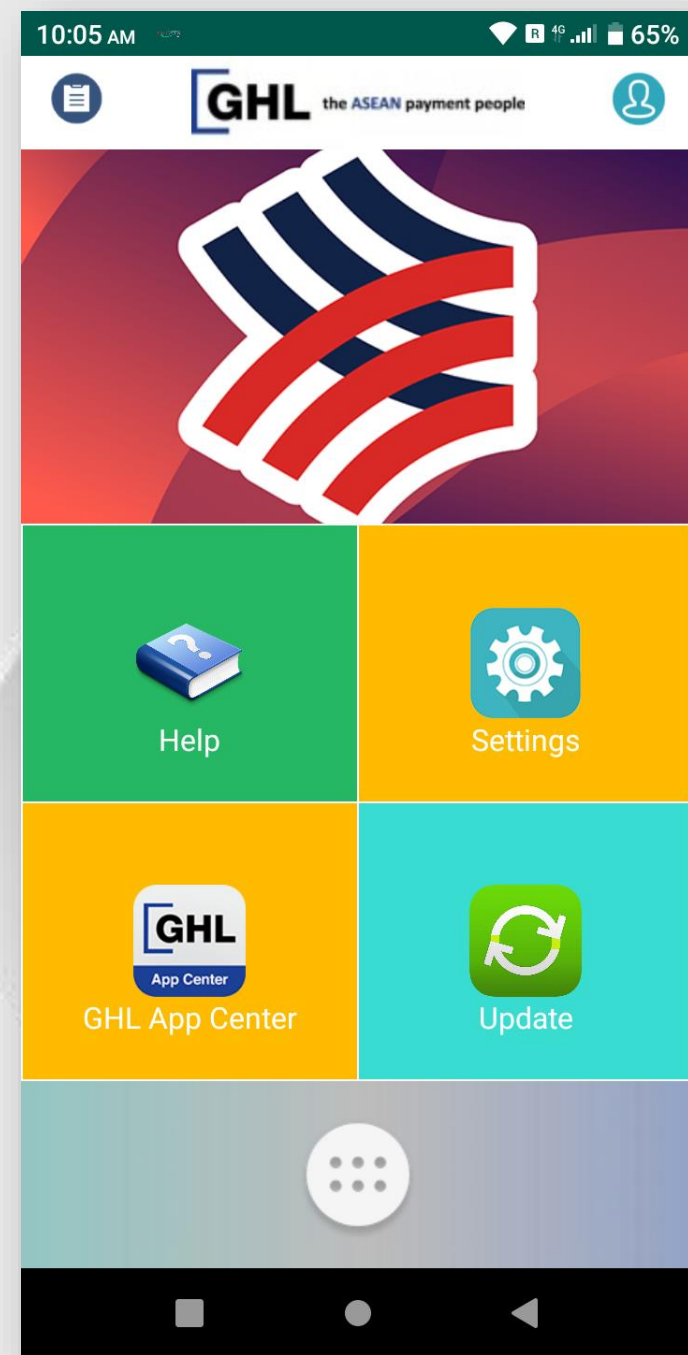
STEP 10



Press back till payment screen menu.

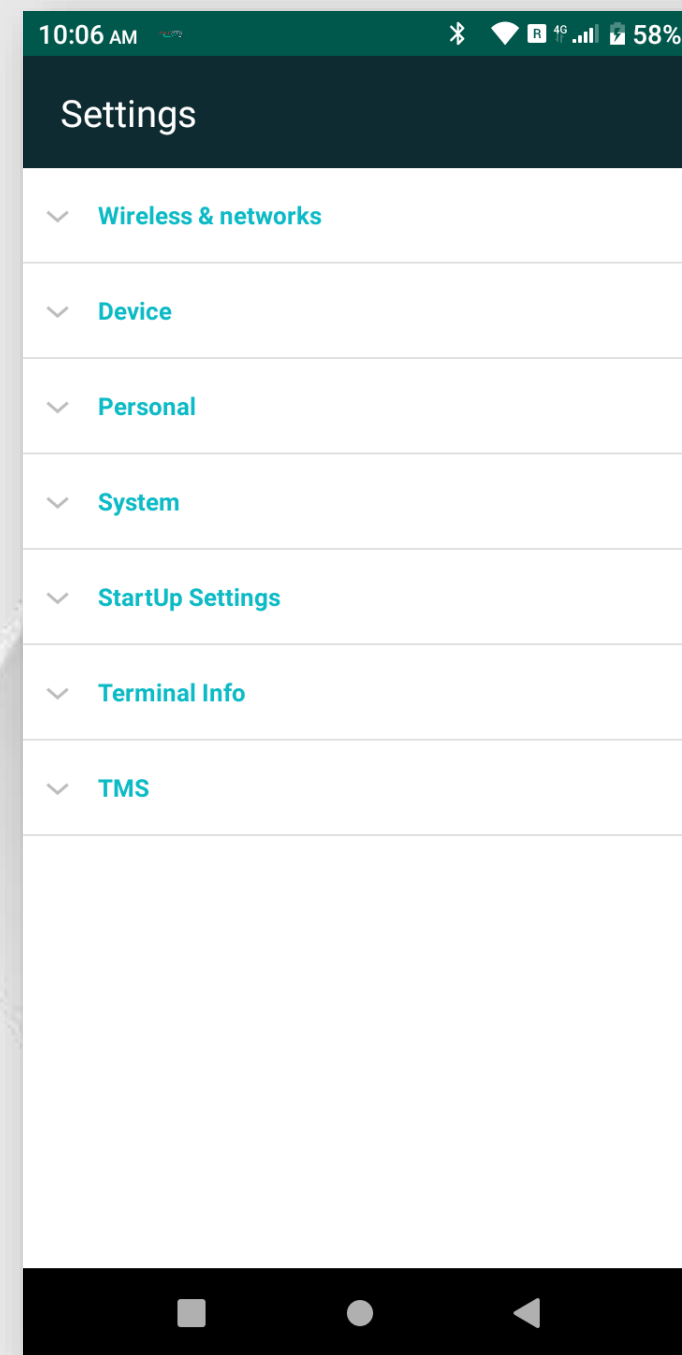
[Switching Telco – Manual or Automatically

STEP 1



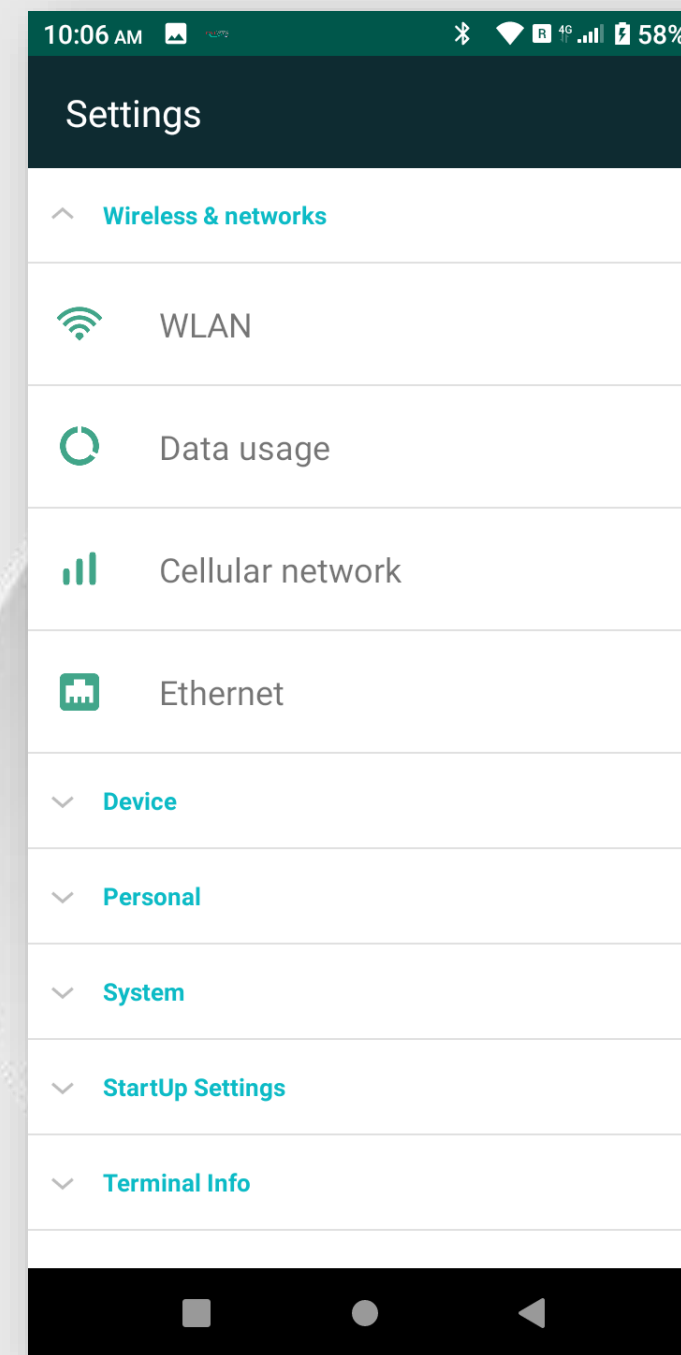
Tap on **SETTING**
Icon

STEP 2



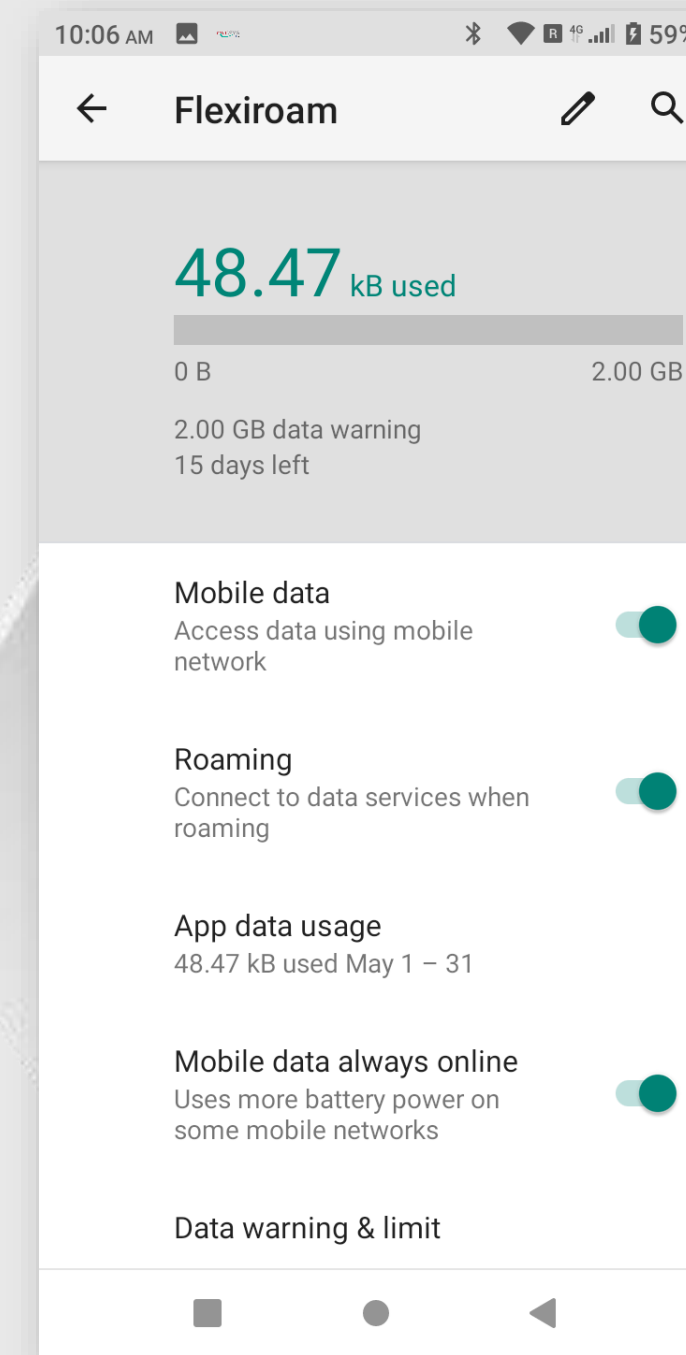
Tap on
**WIRELESS &
NETWORKS**

STEP 3



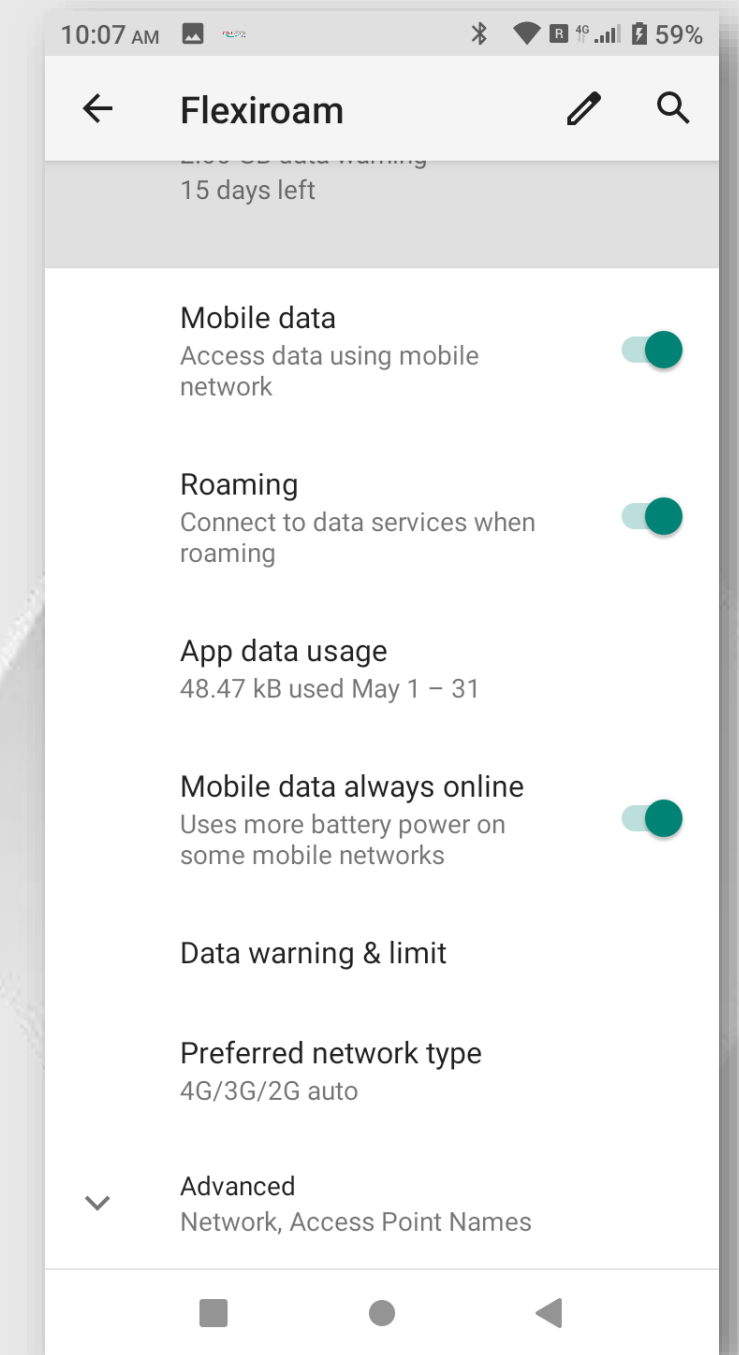
Tap on
**CELLULAR
NETWORK**

STEP 4



Scroll up till you
see **ADVANCED**

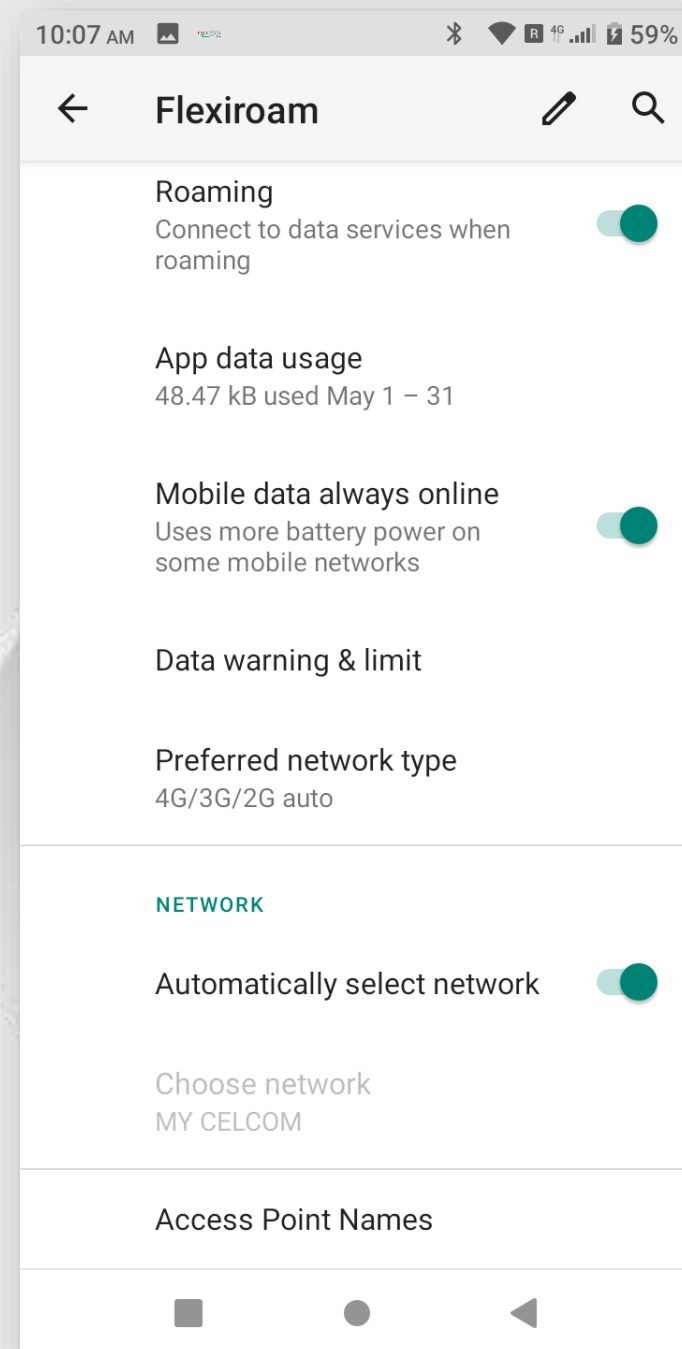
STEP 5



Tap on
ADVANCED

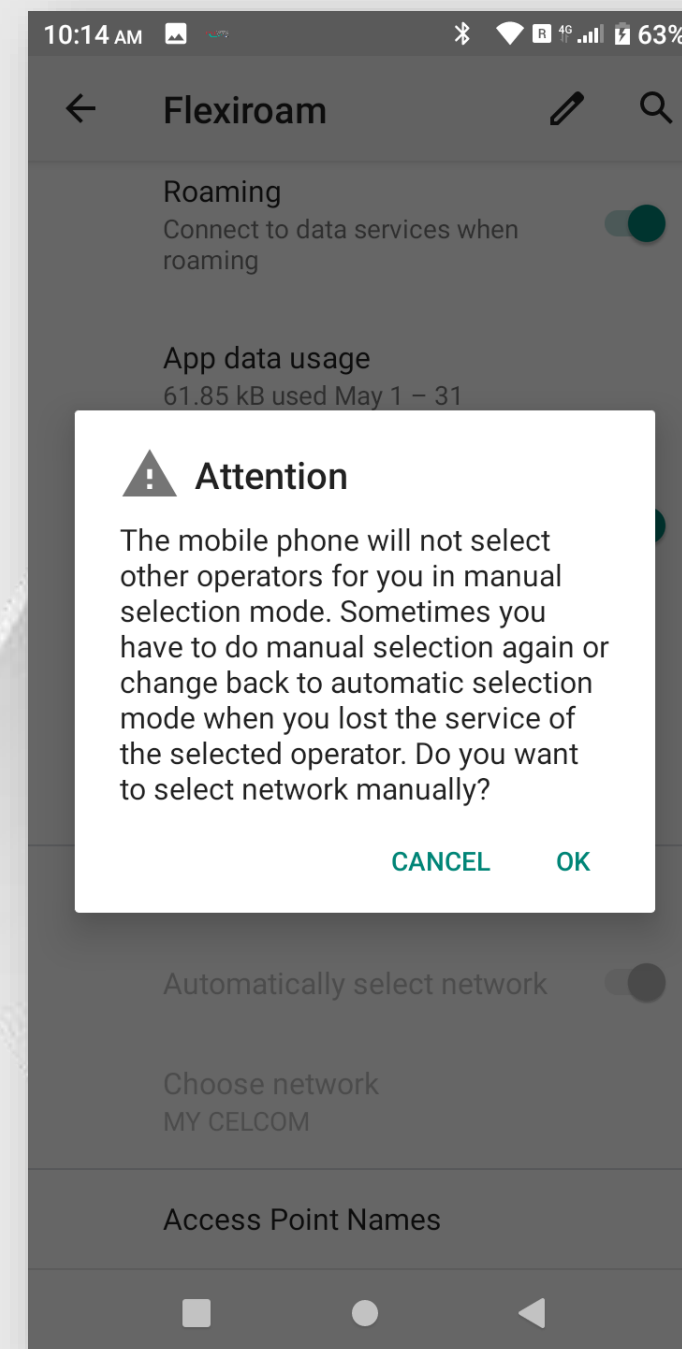
[Switching Telco – Manual or Automatically

STEP 6



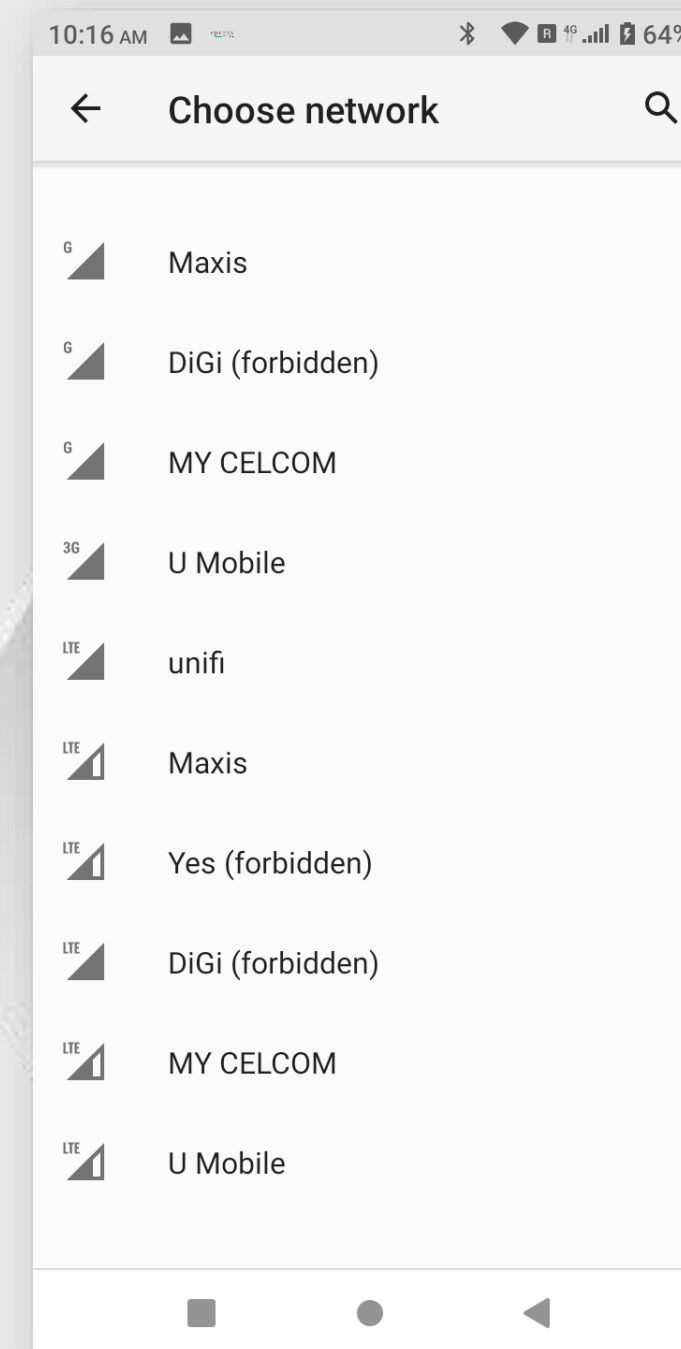
Tap on
**AUTOMATICALLY
SELECT
NETWORK**

STEP 7



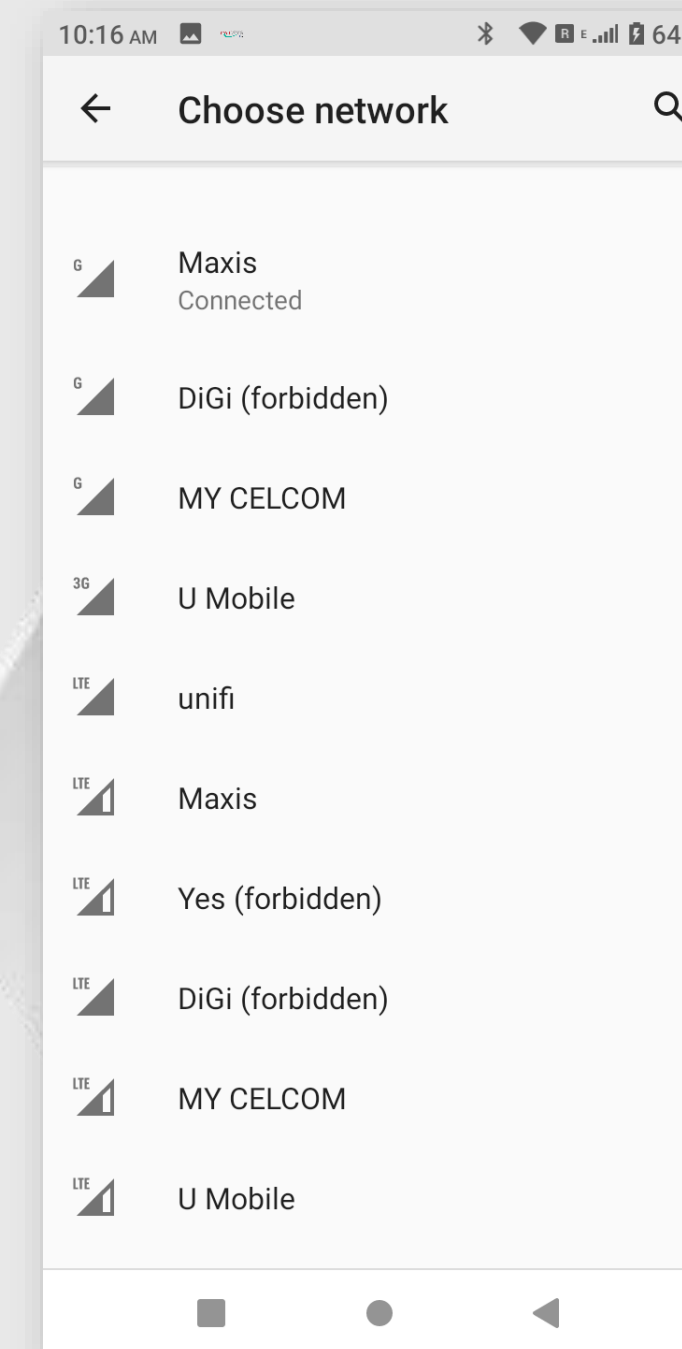
Press **<OK>**

STEP 8



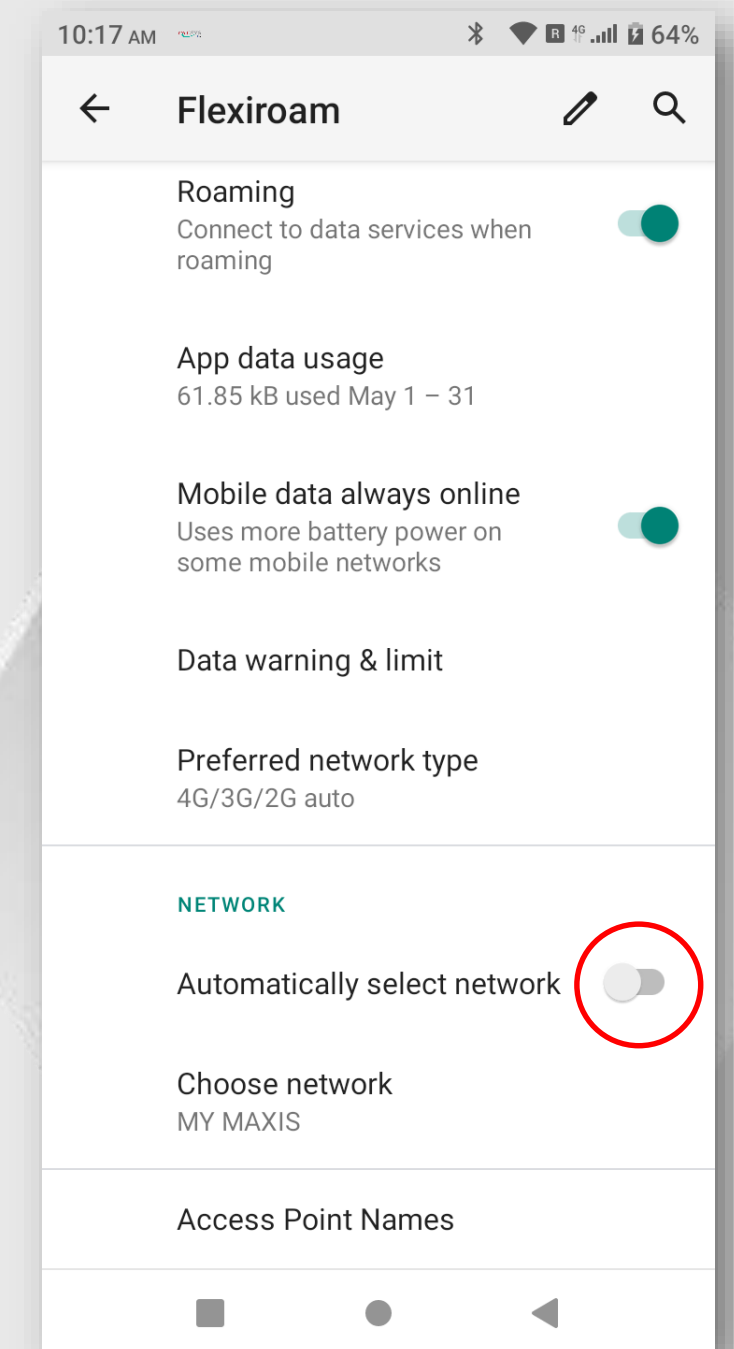
Choose Network.
Select available or
most strength
coverage telco


STEP 9



Network
connected. Telco
manual selection
done.

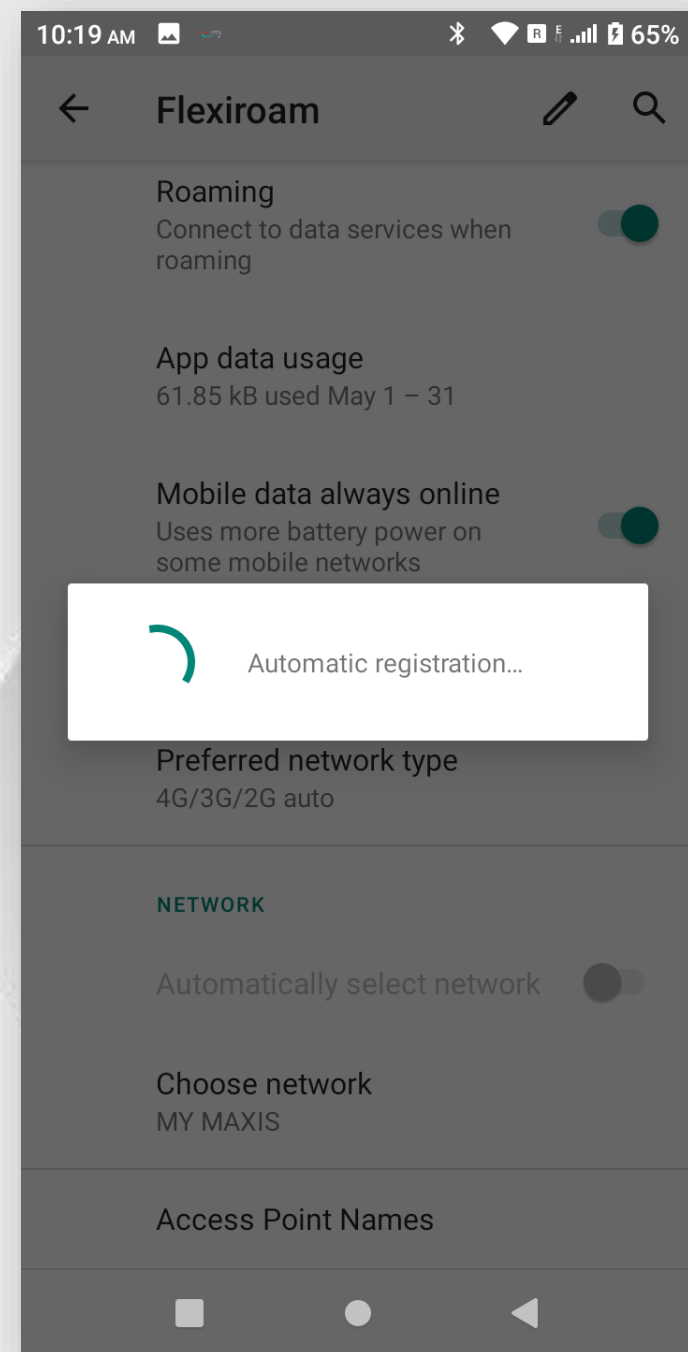
STEP 10



Press  at
**AUTOMATICALLY
SELECT NETWORK**
to turn on search
telco automatically

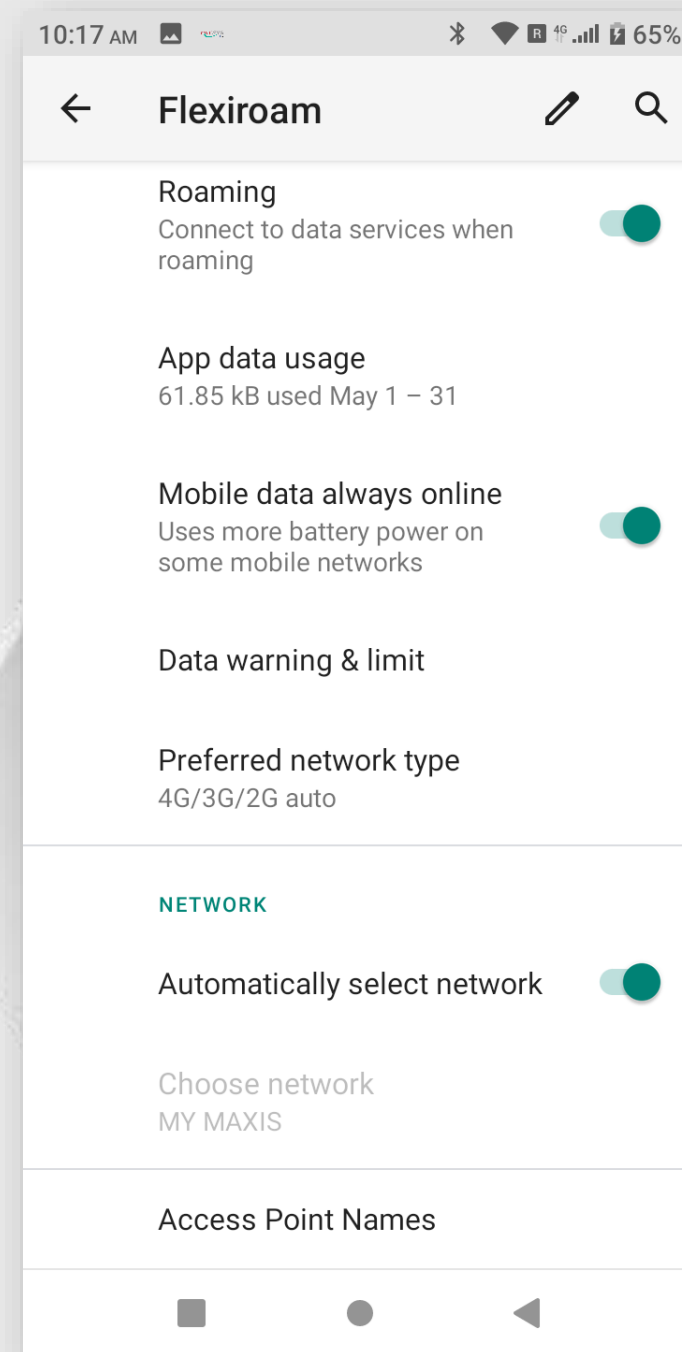
[Switching Telco – Manual or Automatically

STEP 11



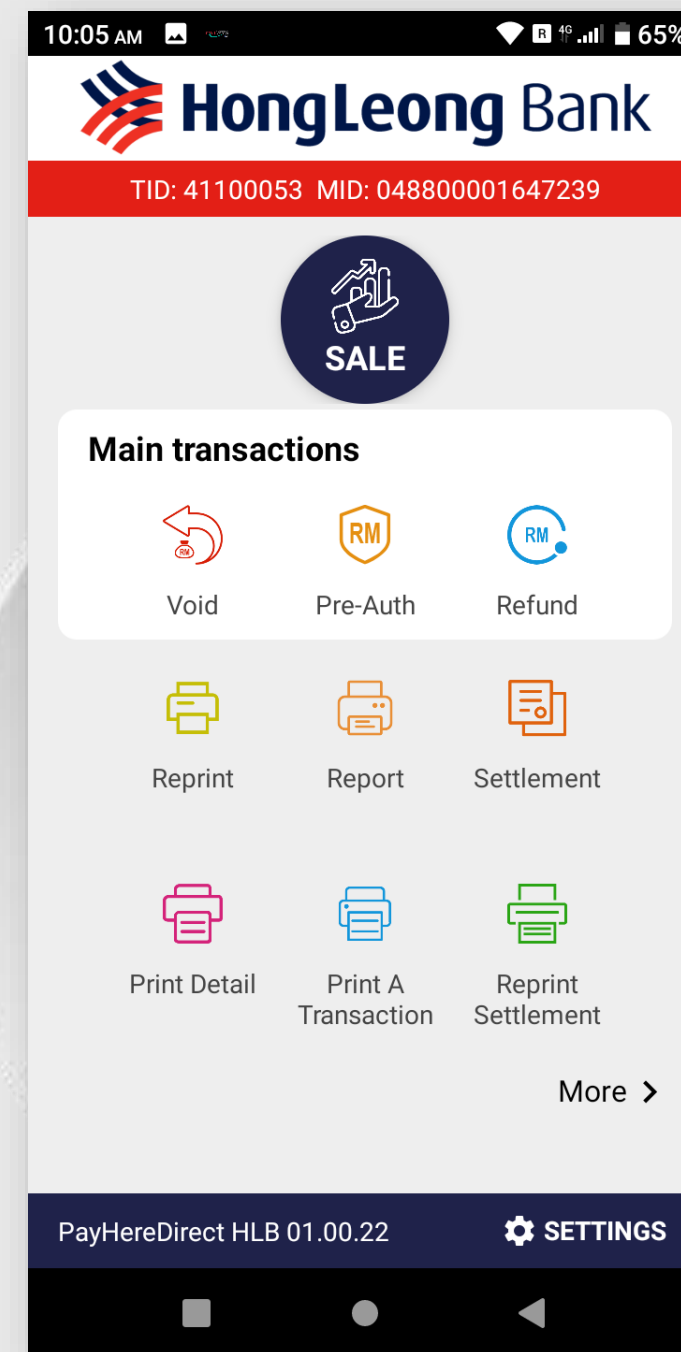
Terminal trigger
**AUTOMATIC
REGISTRATION**

STEP 12



Telco automatic
registration
network
successful.

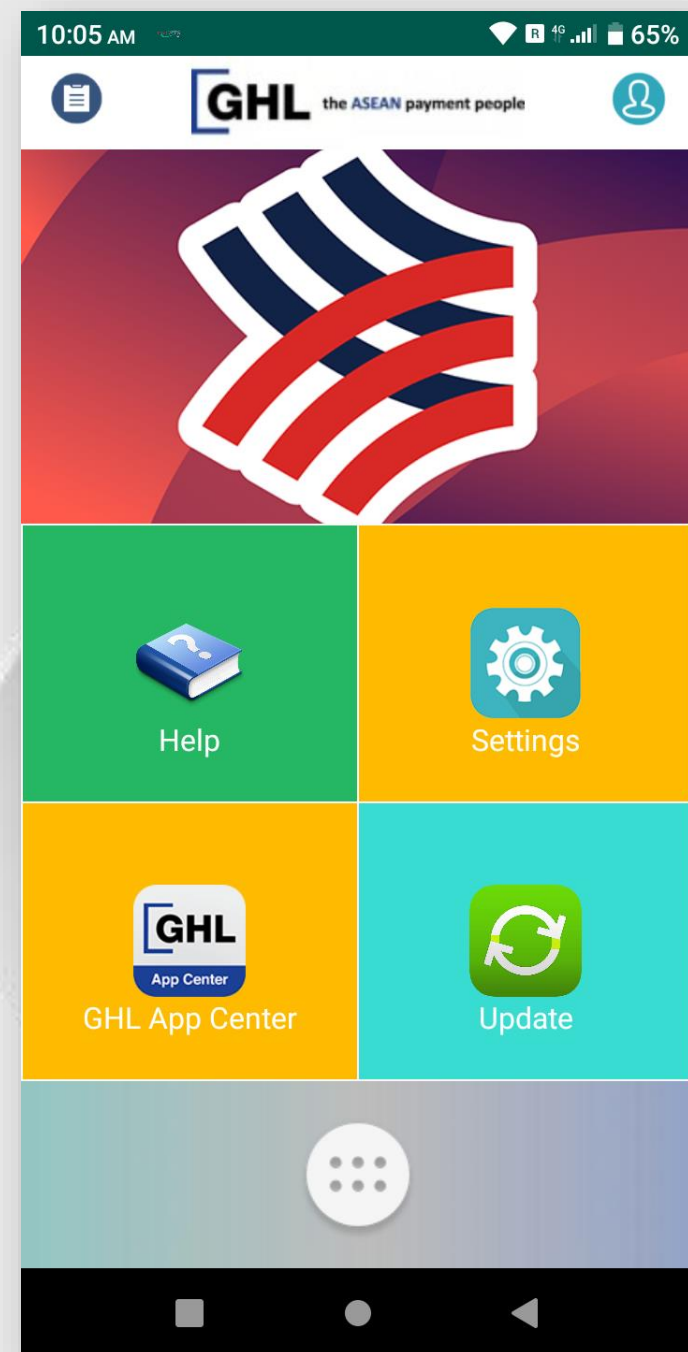
STEP 13



Press back till
payment screen
menu.

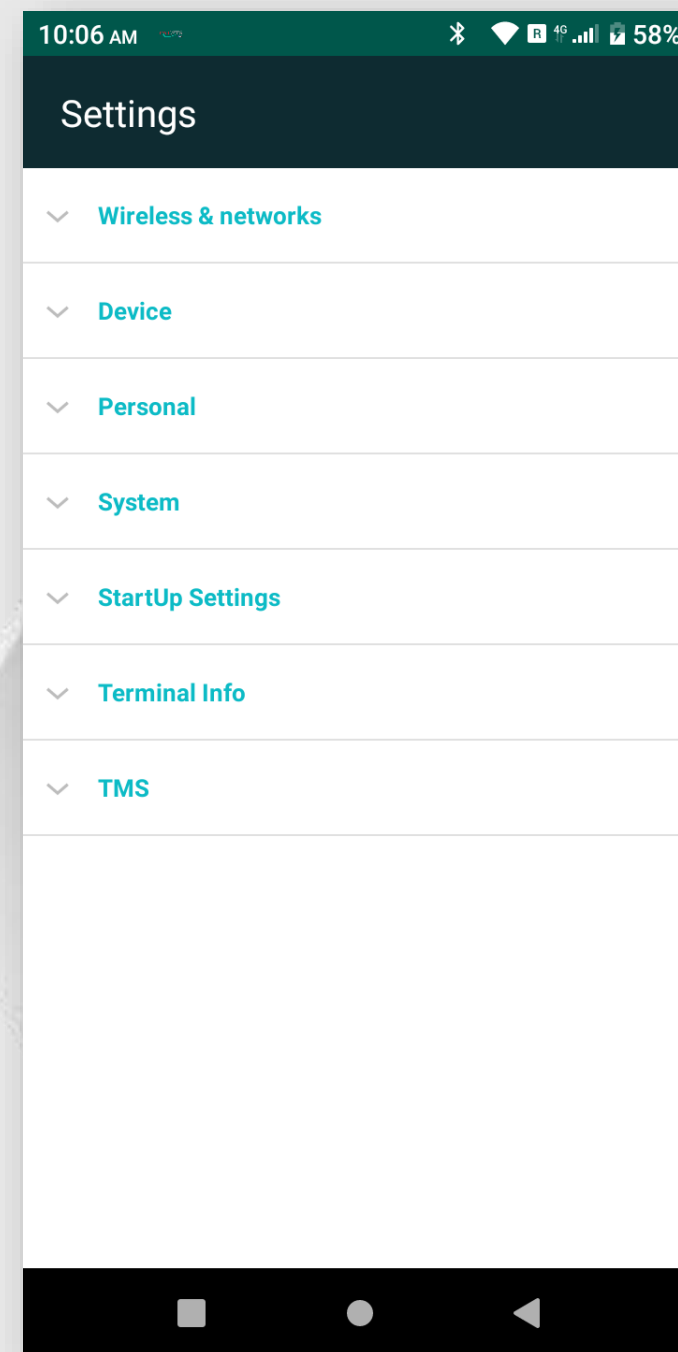
WiFi – Setup WiFi Connection

STEP 1



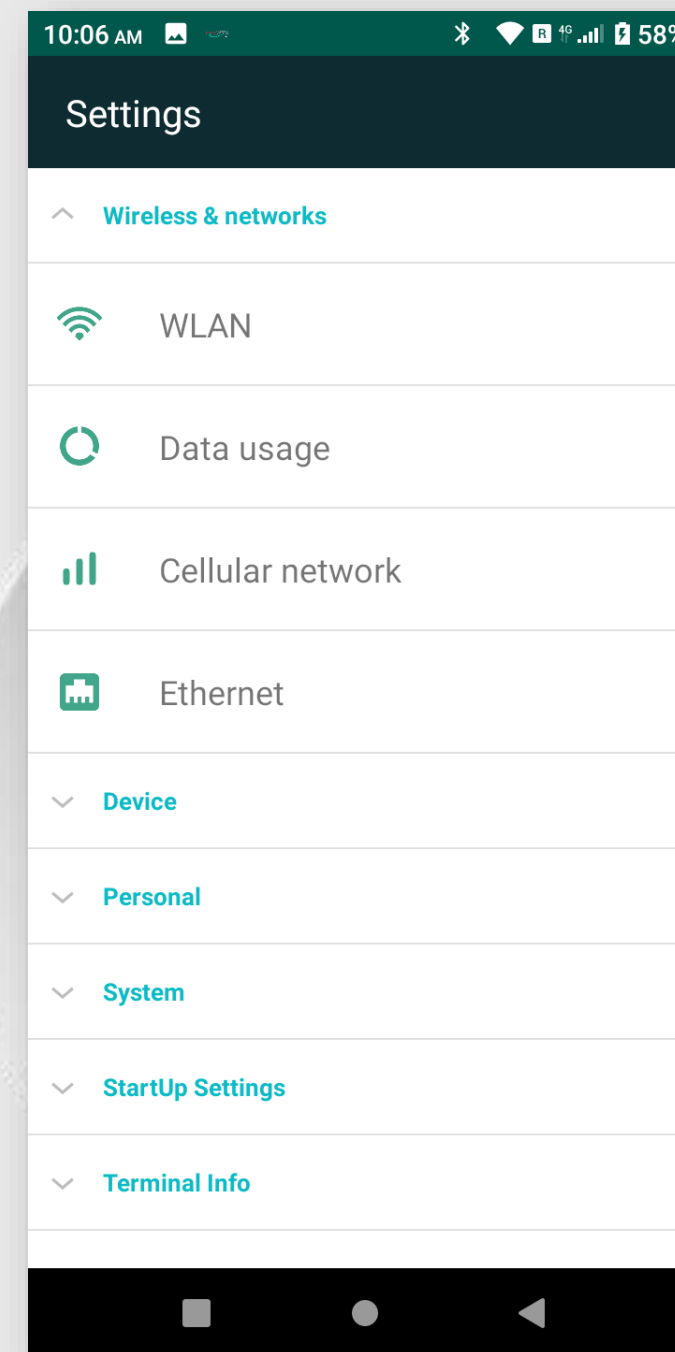
Tap on **SETTING**
Icon

STEP 2



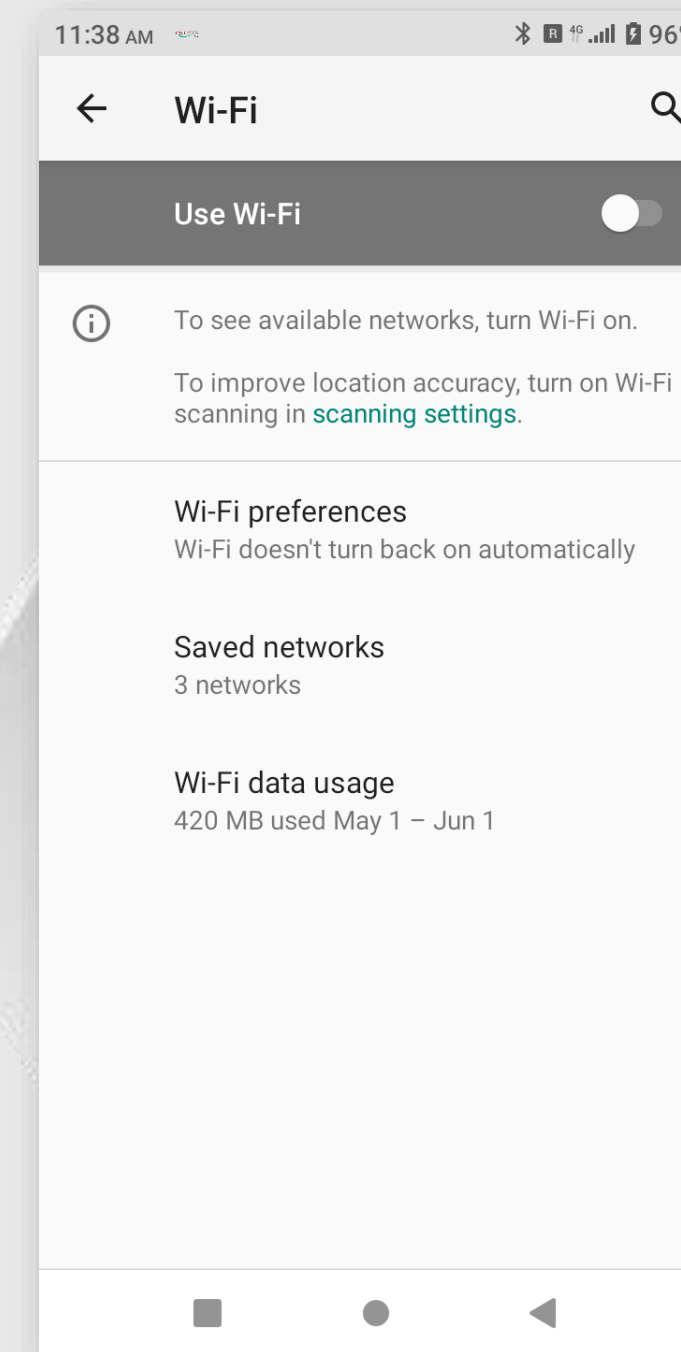
Select
**WIRELESS &
NETWORKS**


STEP 3



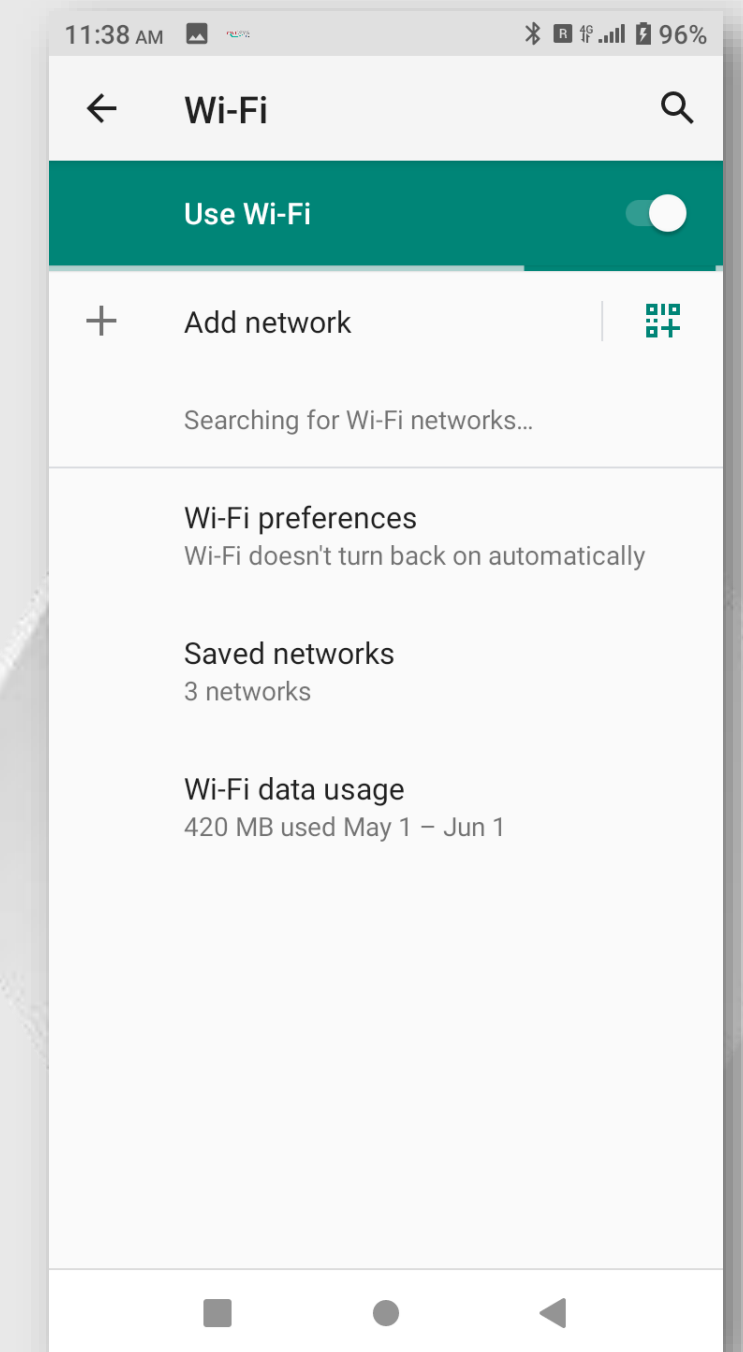
Select **WLAN**

STEP 4



Press  to turn
on the WiFi at
the terminal

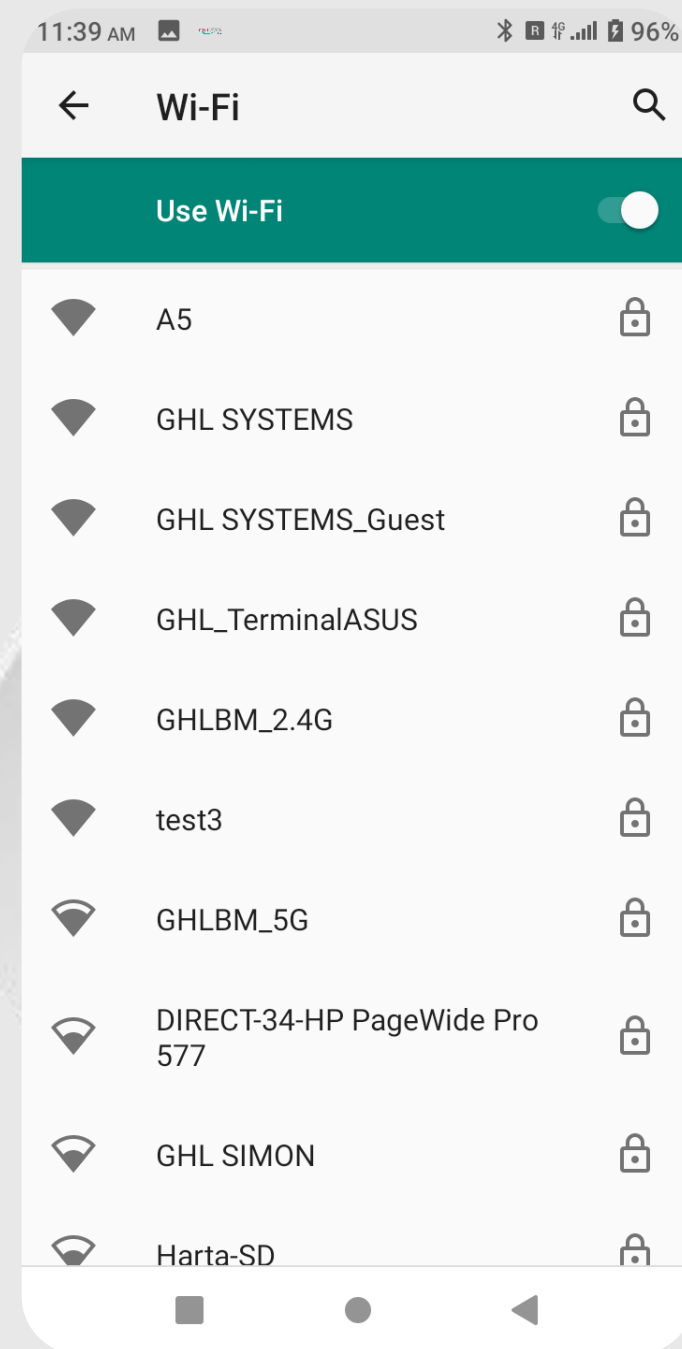
STEP 5



Wifi **ON** and
terminal is
searching for
available WiFi
network

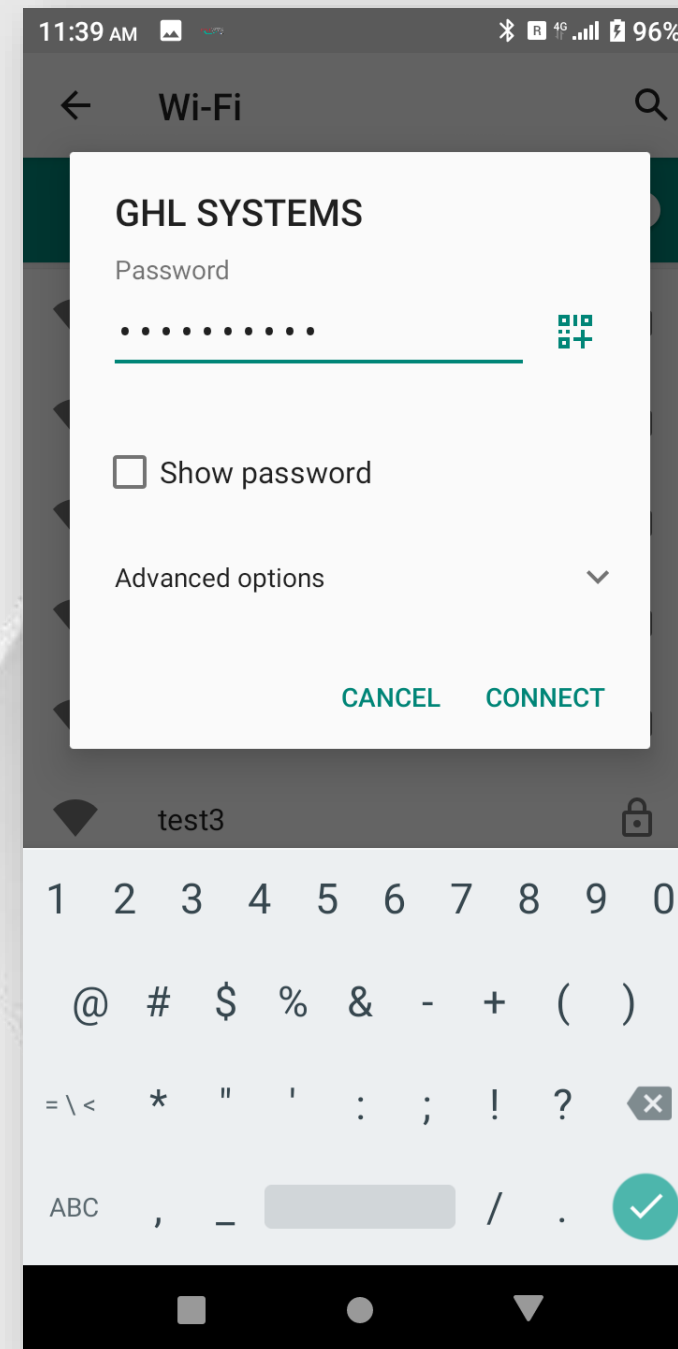
WiFi – Setup WiFi Connection

STEP 6



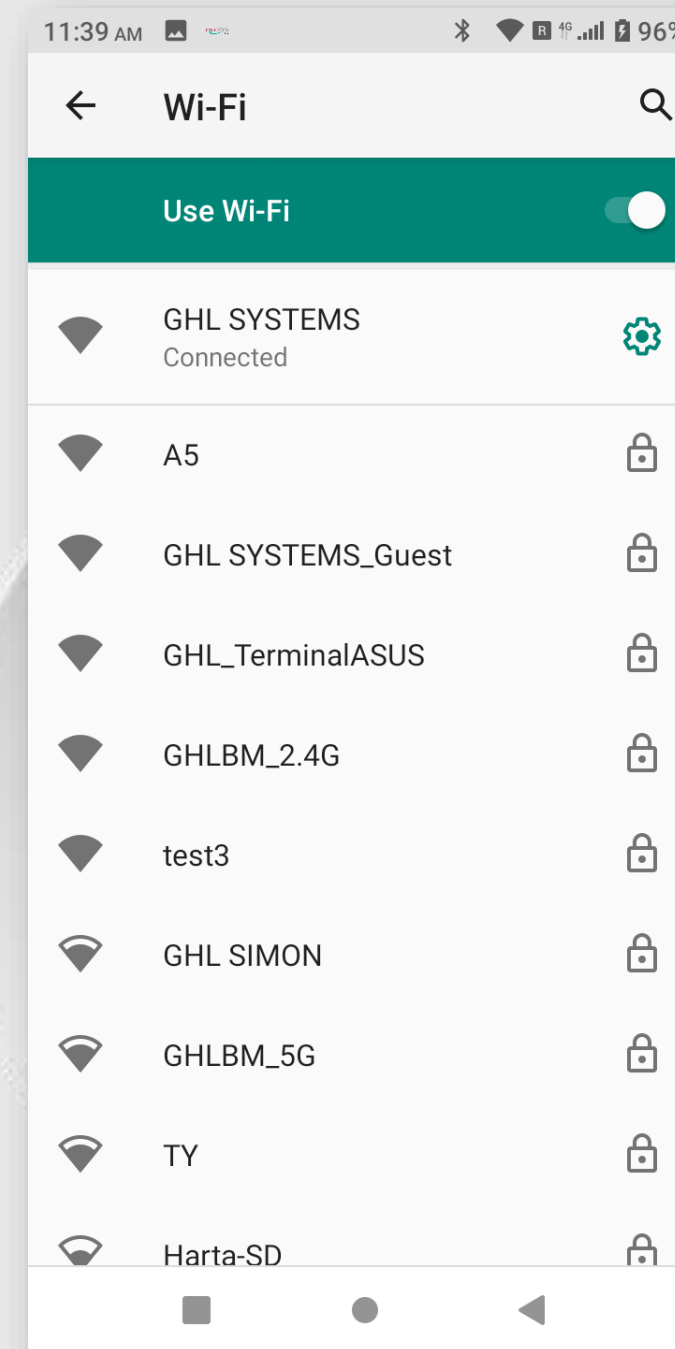
Select **SSID** network from the list

STEP 7



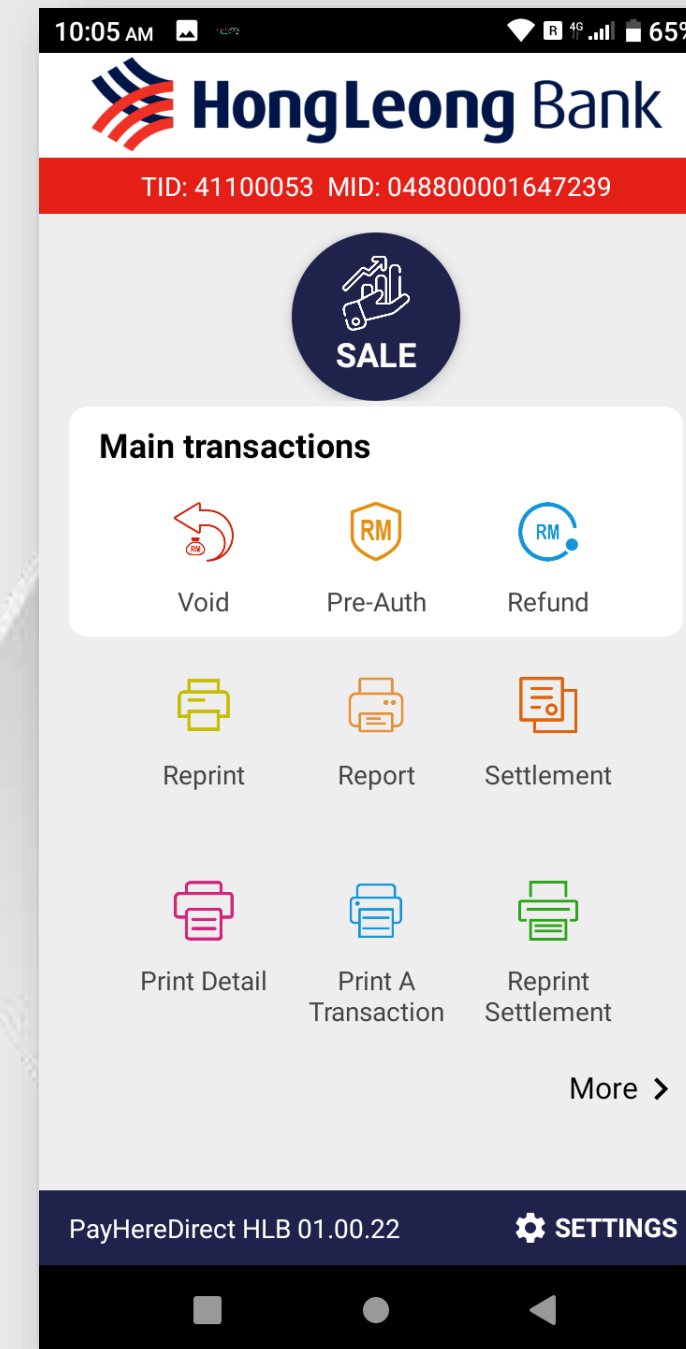
Enter the **PASSWORD**

STEP 8



WiFi network connected

STEP 9

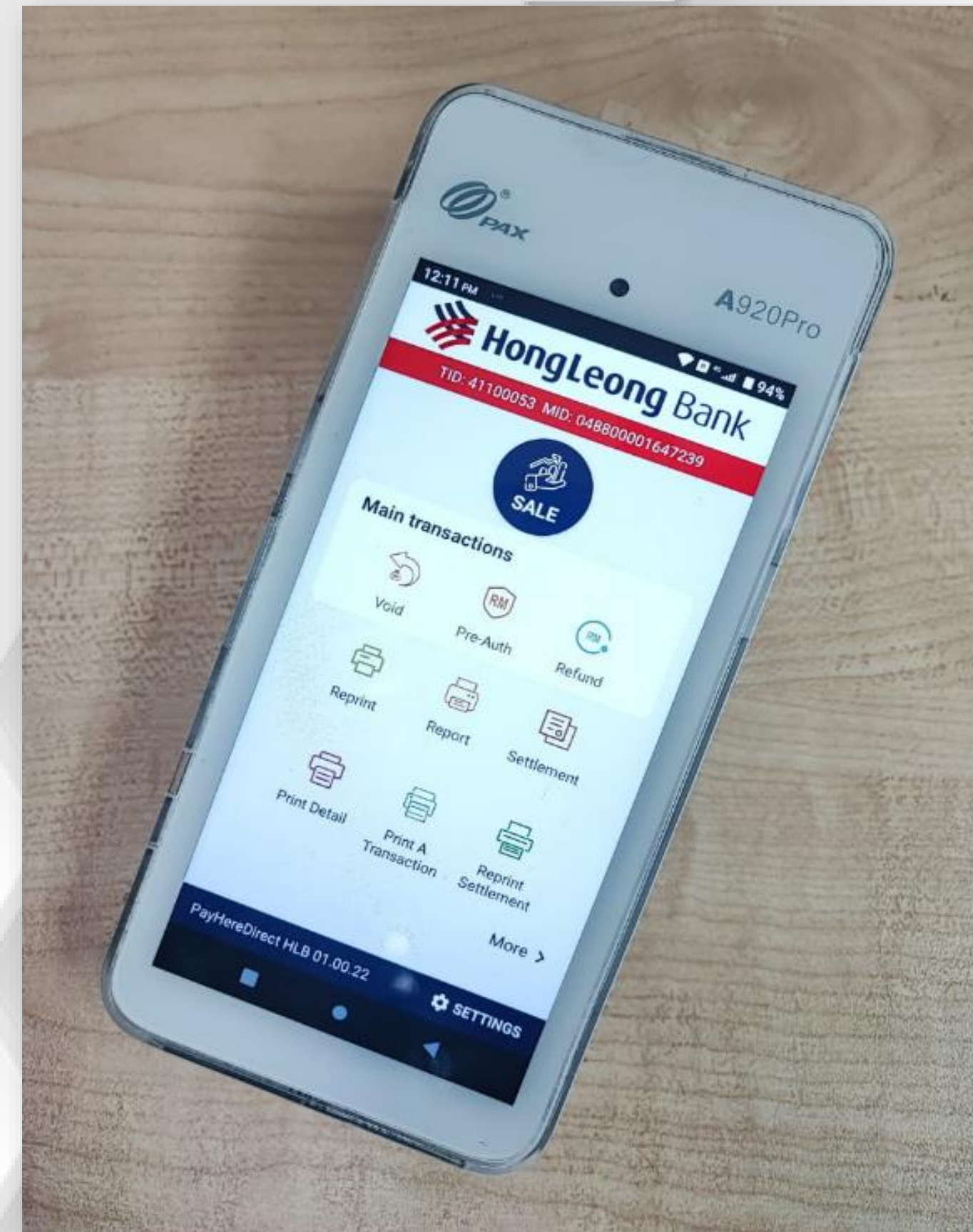


Press back till payment screen menu.

PRINT REPORT PROCEDURES

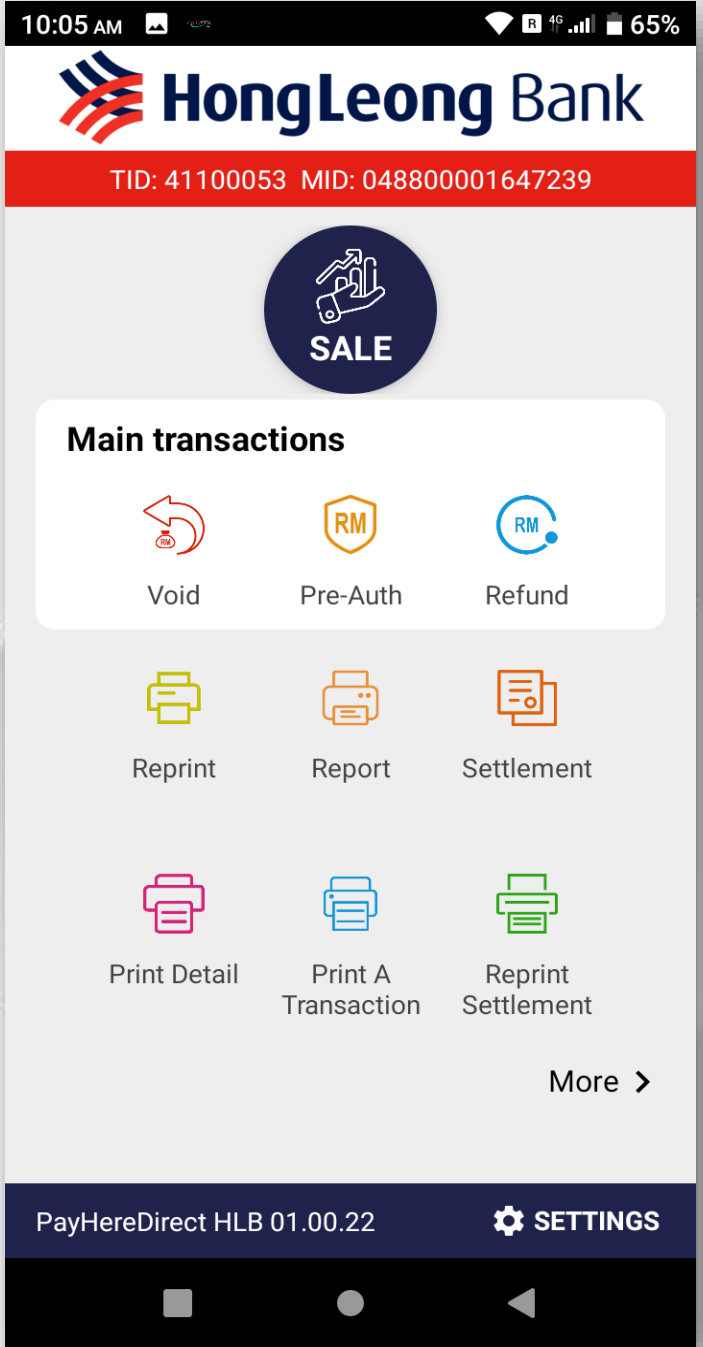
Terminal Model: PAX A920 PRO

Print Detail Report
Print Summary Report



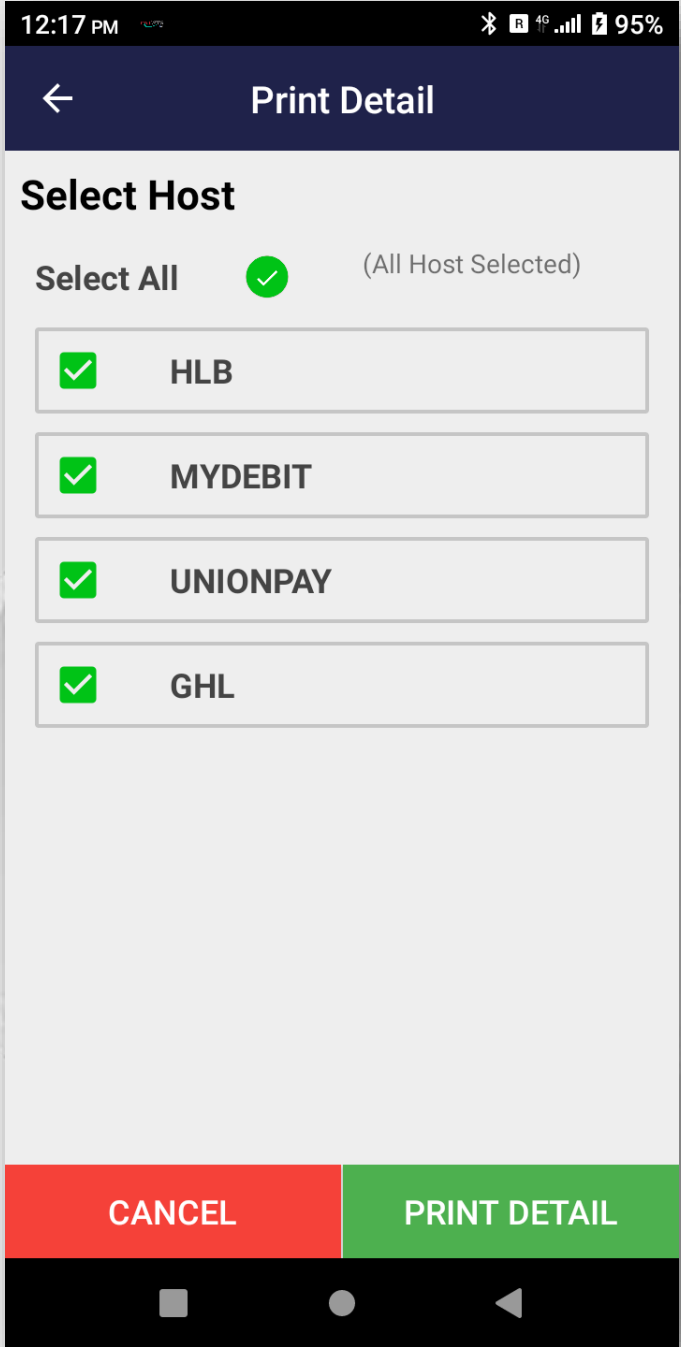
Detail Report

STEP 1



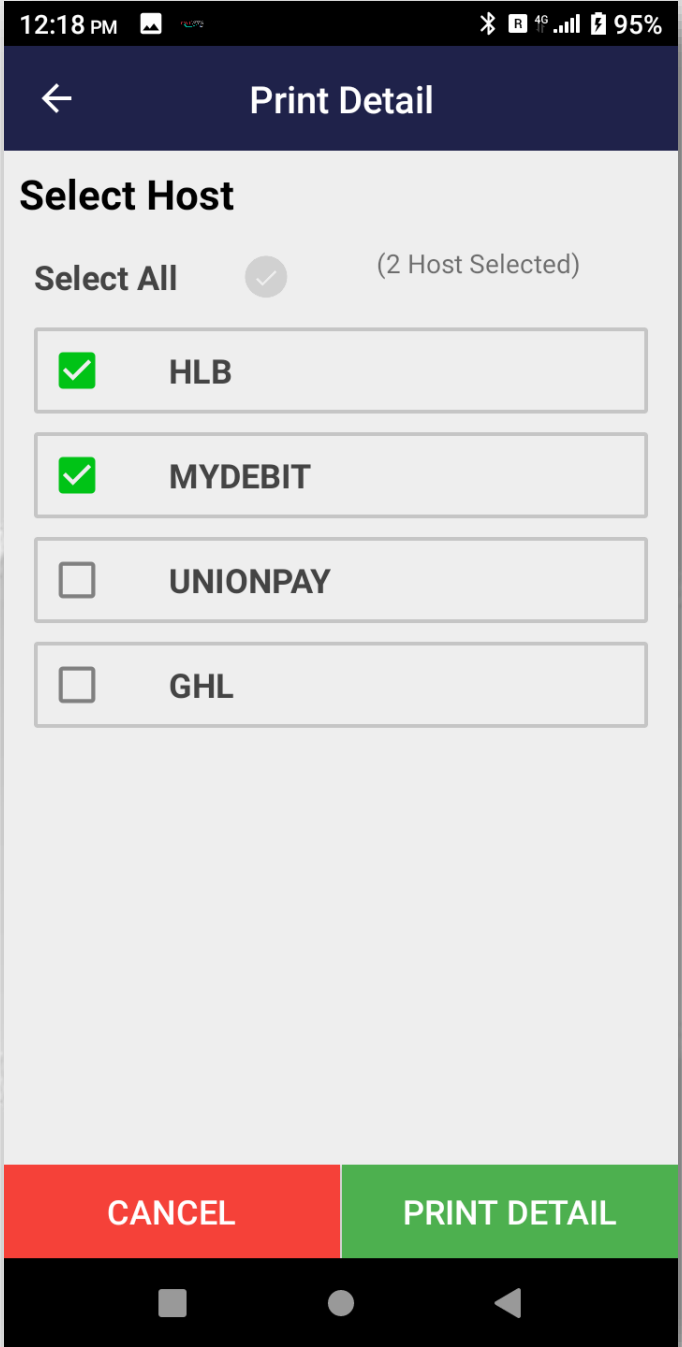
Tap on
PRINT DETAIL
Icon

STEP 2



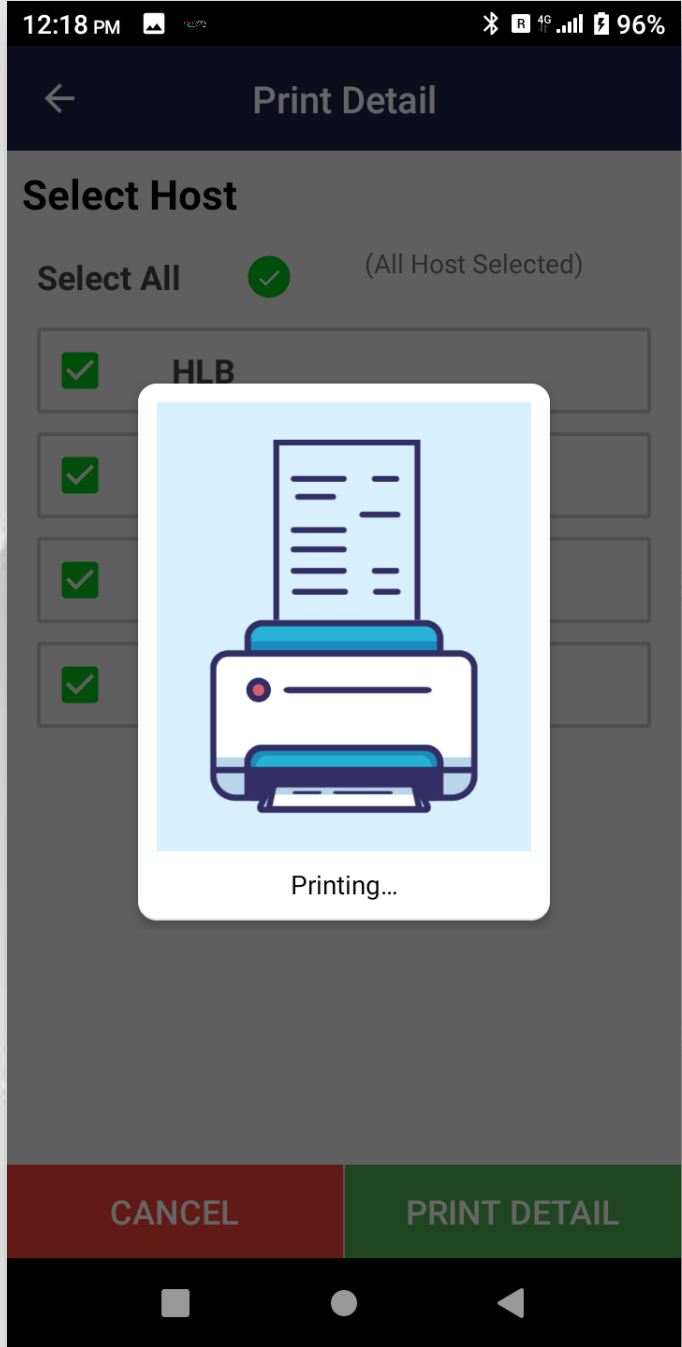
Select All host
Tap
PRINT DETAIL

STEP 3



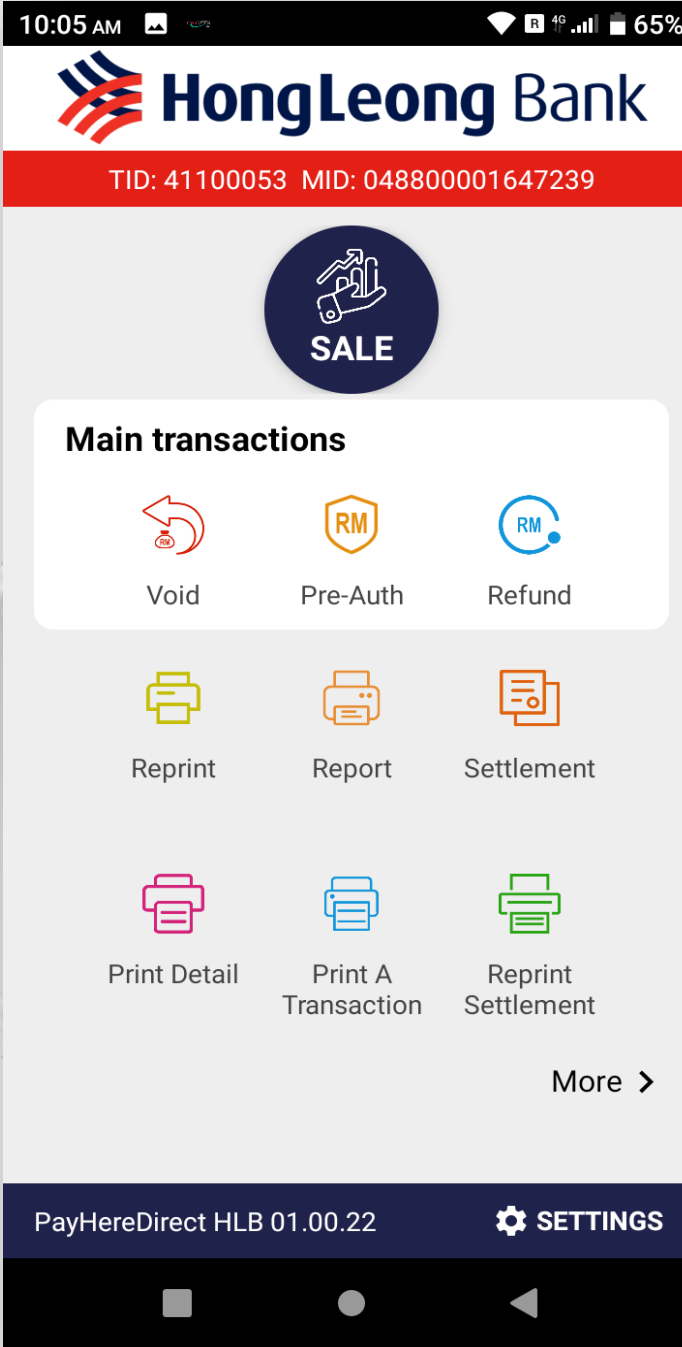
Select require
host only
Tap
PRINT DETAIL

STEP 4



Terminal printing

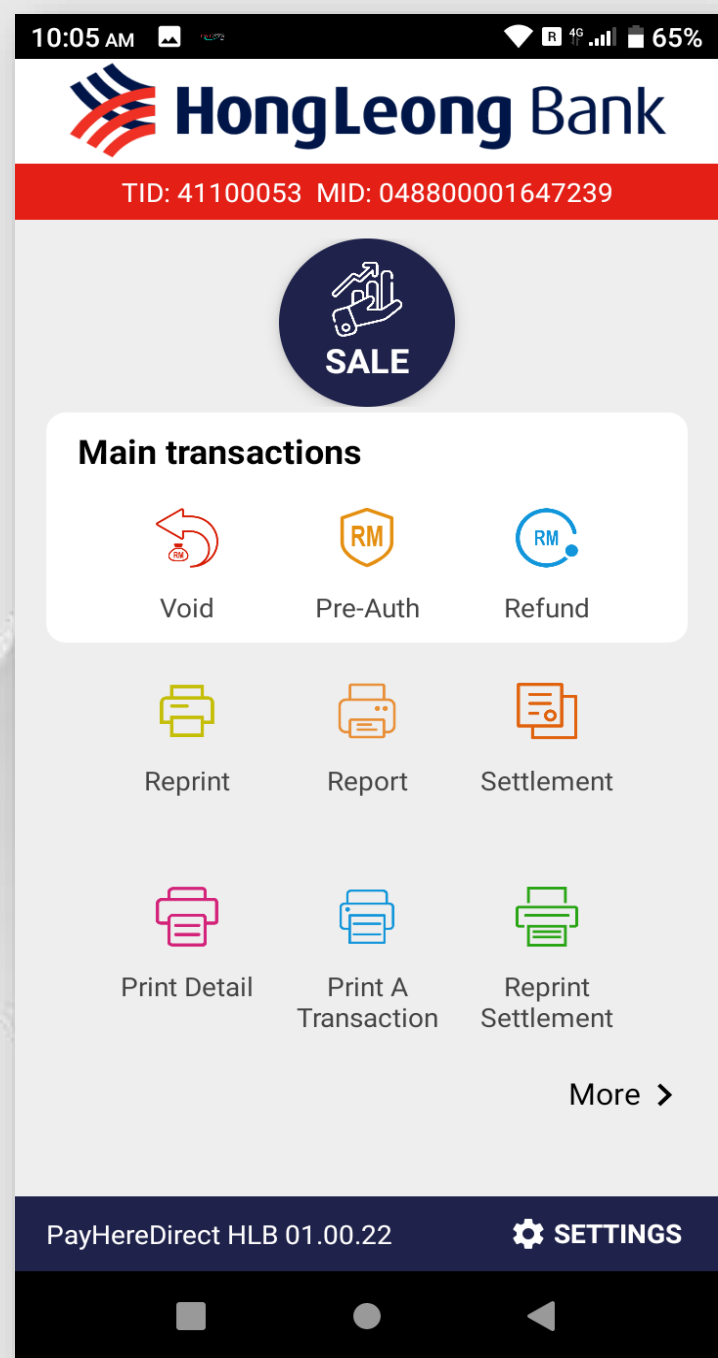
STEP 5



Terminal back to
payment menu
after detail report
print out.

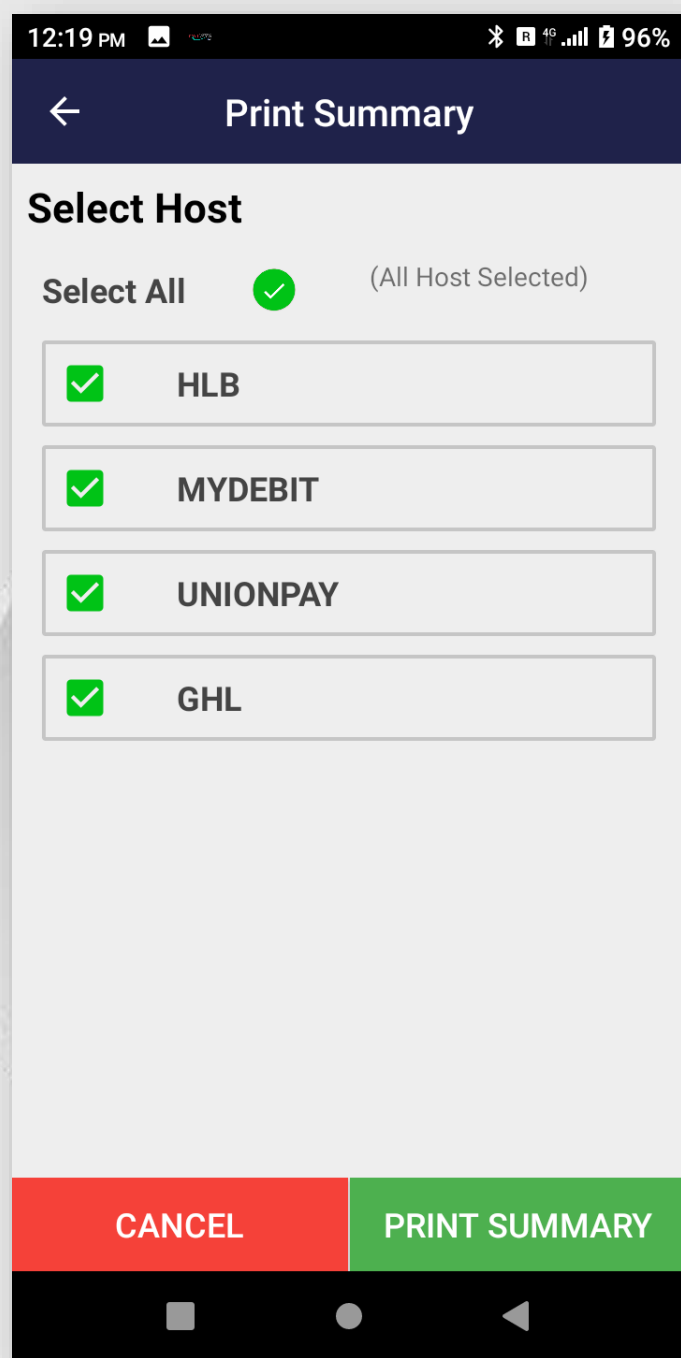
Summary Report

STEP 1



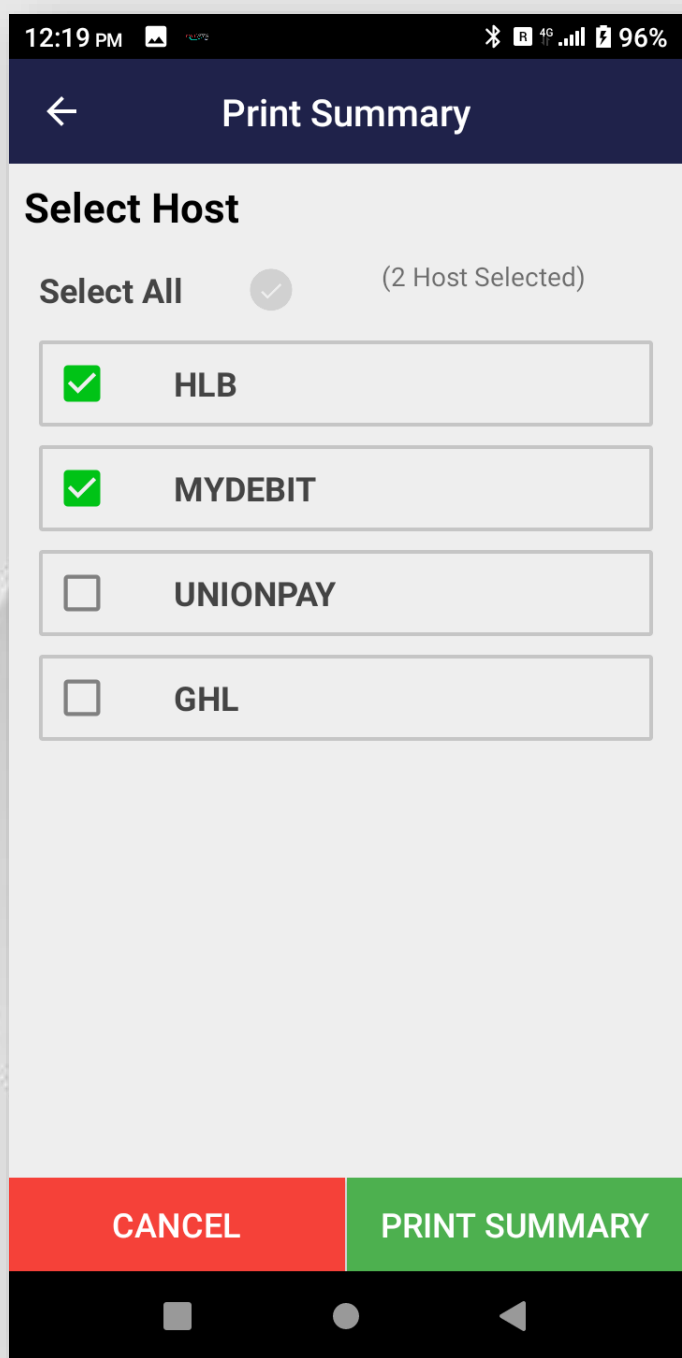
Tap on
REPORT
Icon

STEP 2



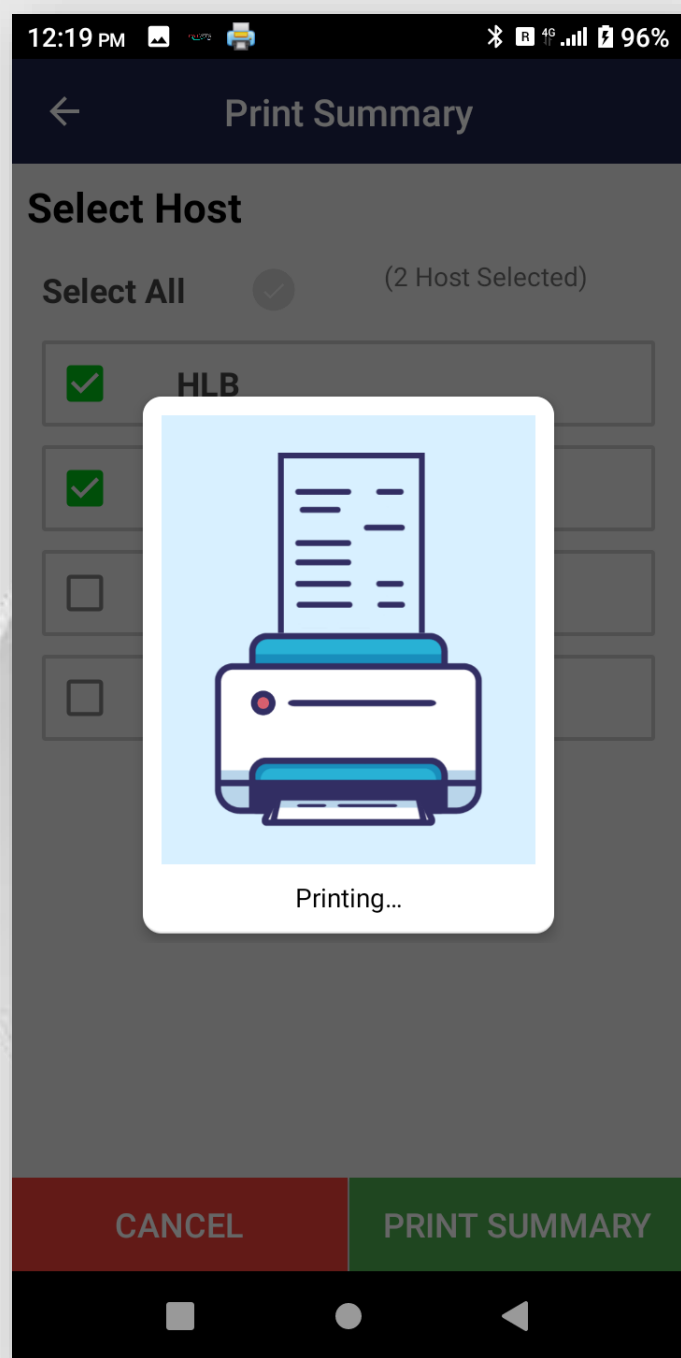
Select All host
Tap
PRINT SUMMARY

STEP 3



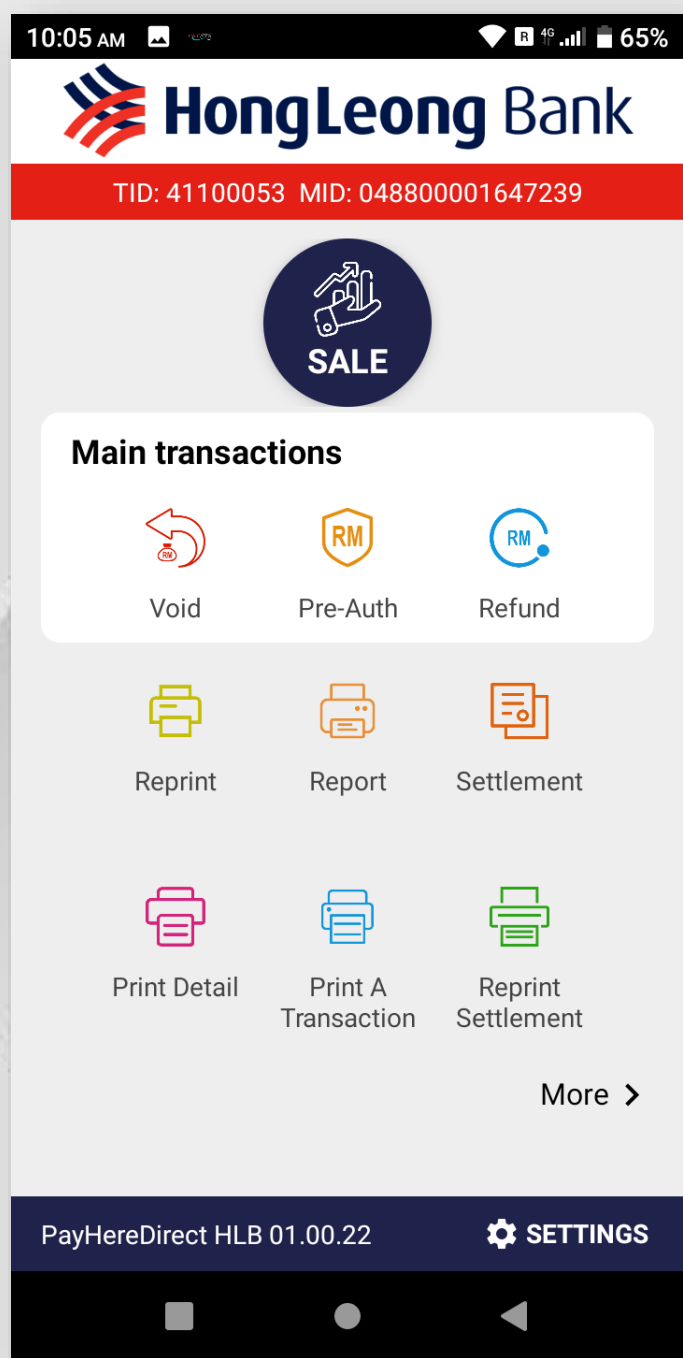
Select require
host only
Tap
PRINT SUMMARY

STEP 4



Terminal printing

STEP 5

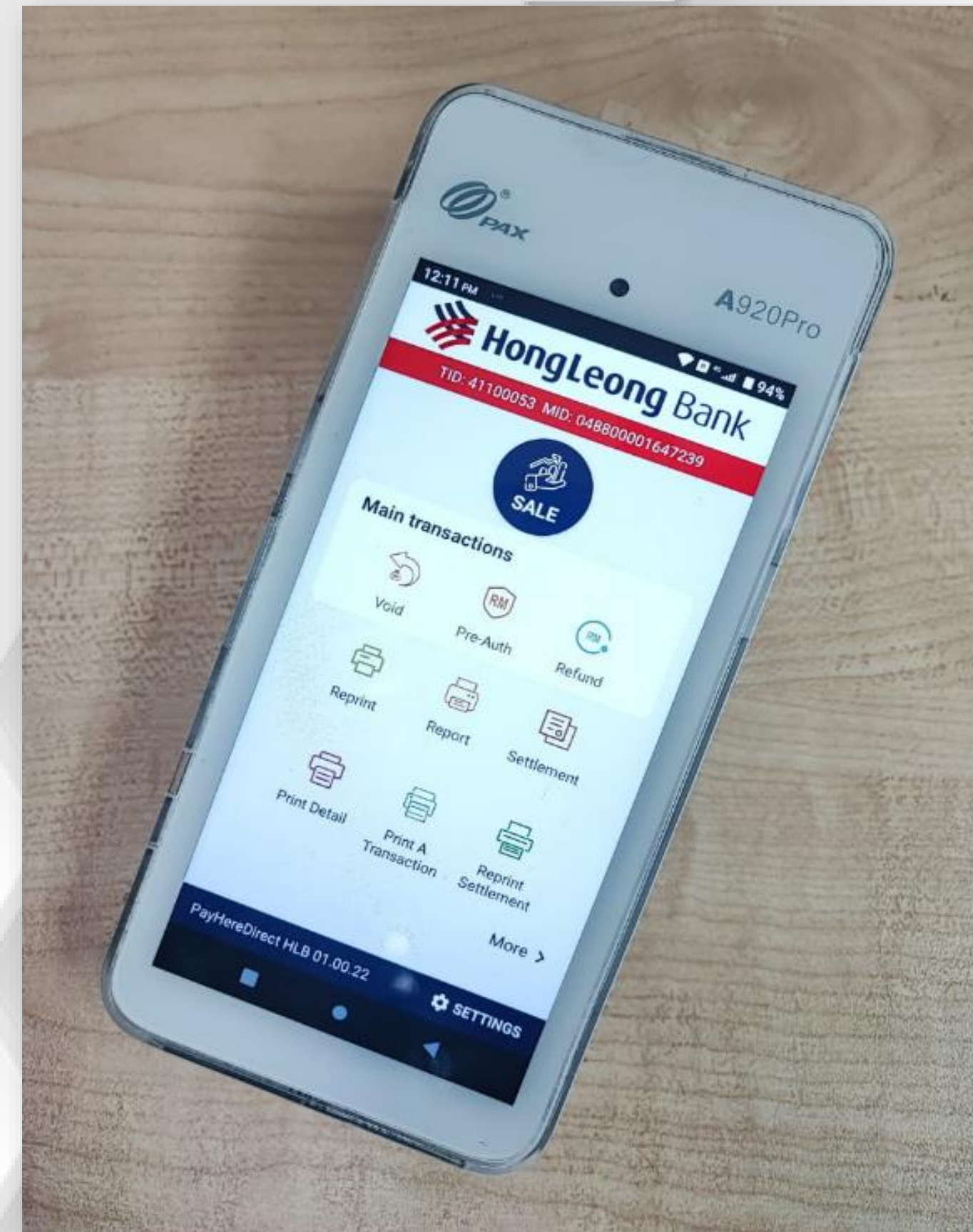


Terminal back to
payment menu
after detail report
print out.

REPRINT RECEIPT PROCEDURES

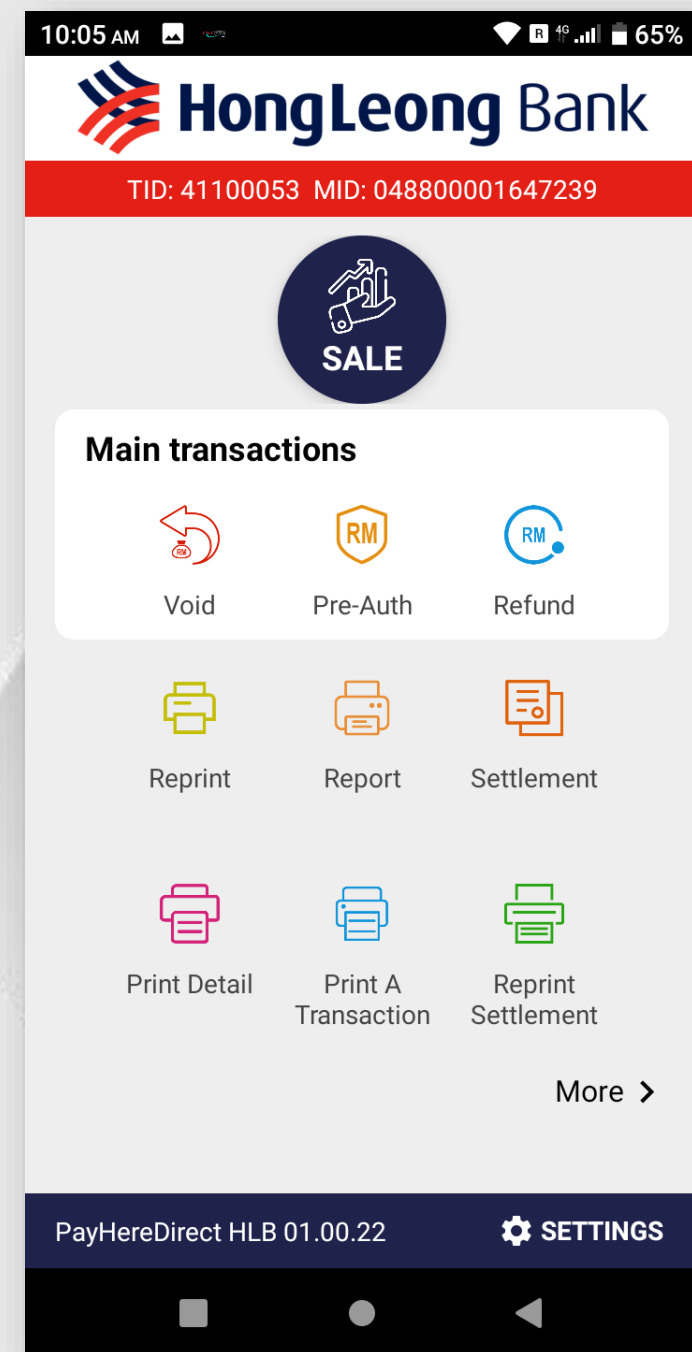
Terminal Model: PAX A920 PRO

Reprint Last Receipt
Reprint via Print A Transaction
Reprint via View Transaction



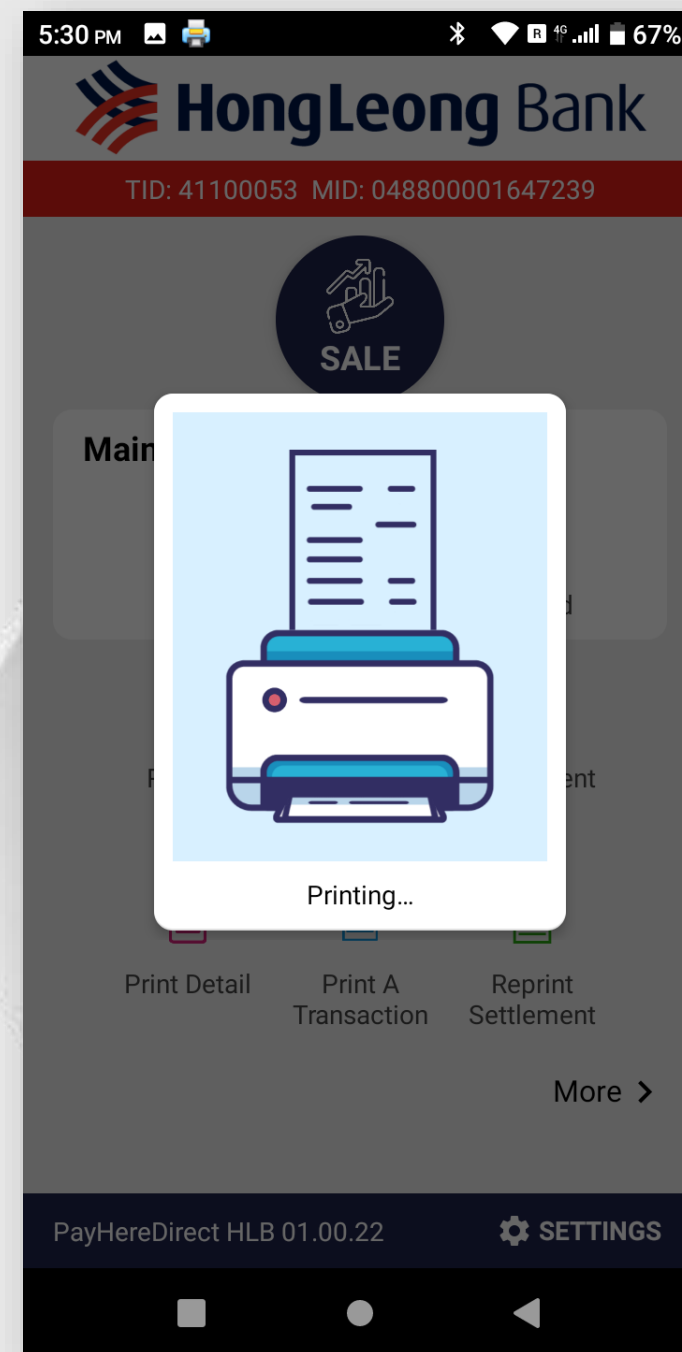
[Reprint Last Receipt

STEP 1



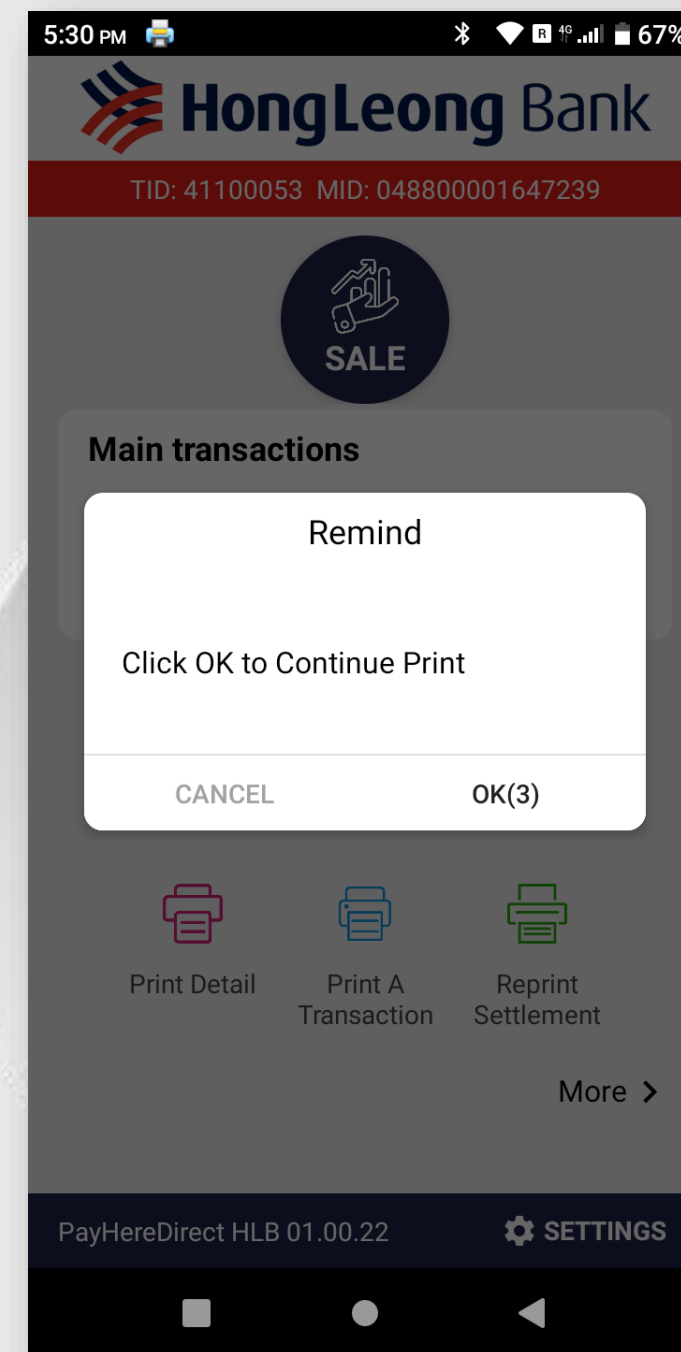
Tap on **REPRINT** Icon

STEP 2



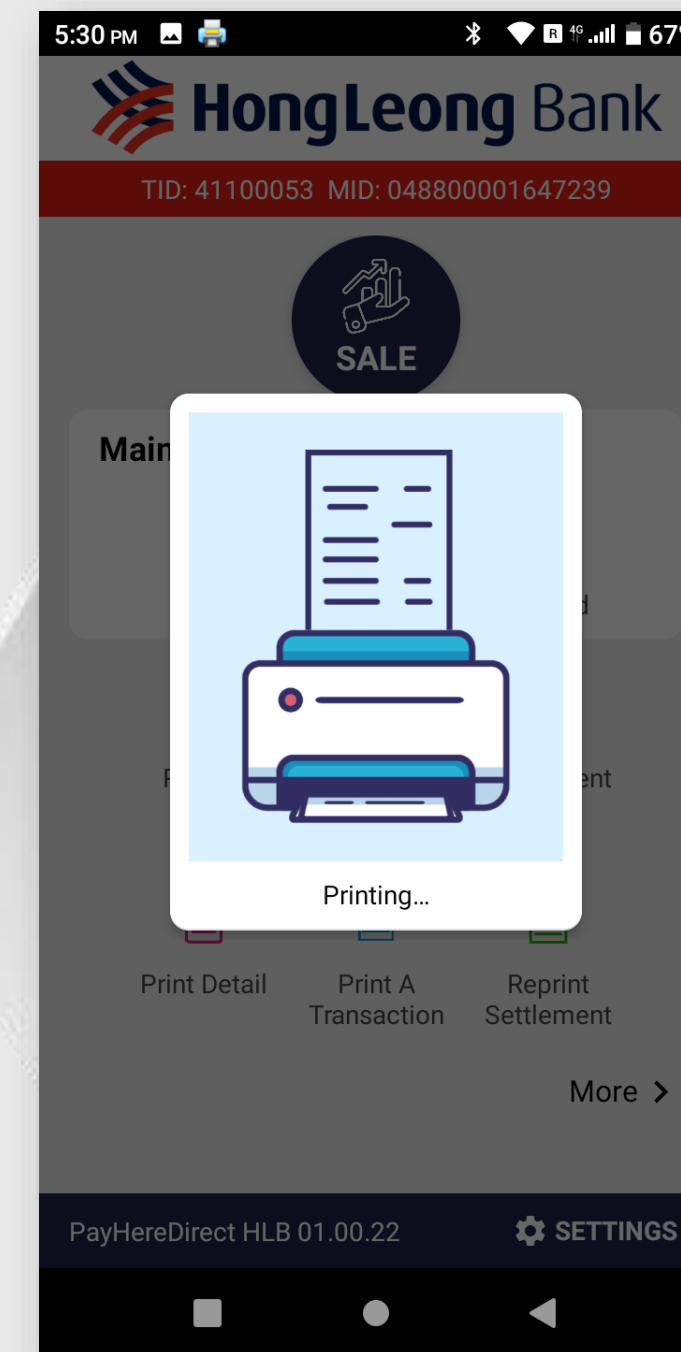
Terminal printing last transaction receipt
[Merchant Copy]

STEP 3



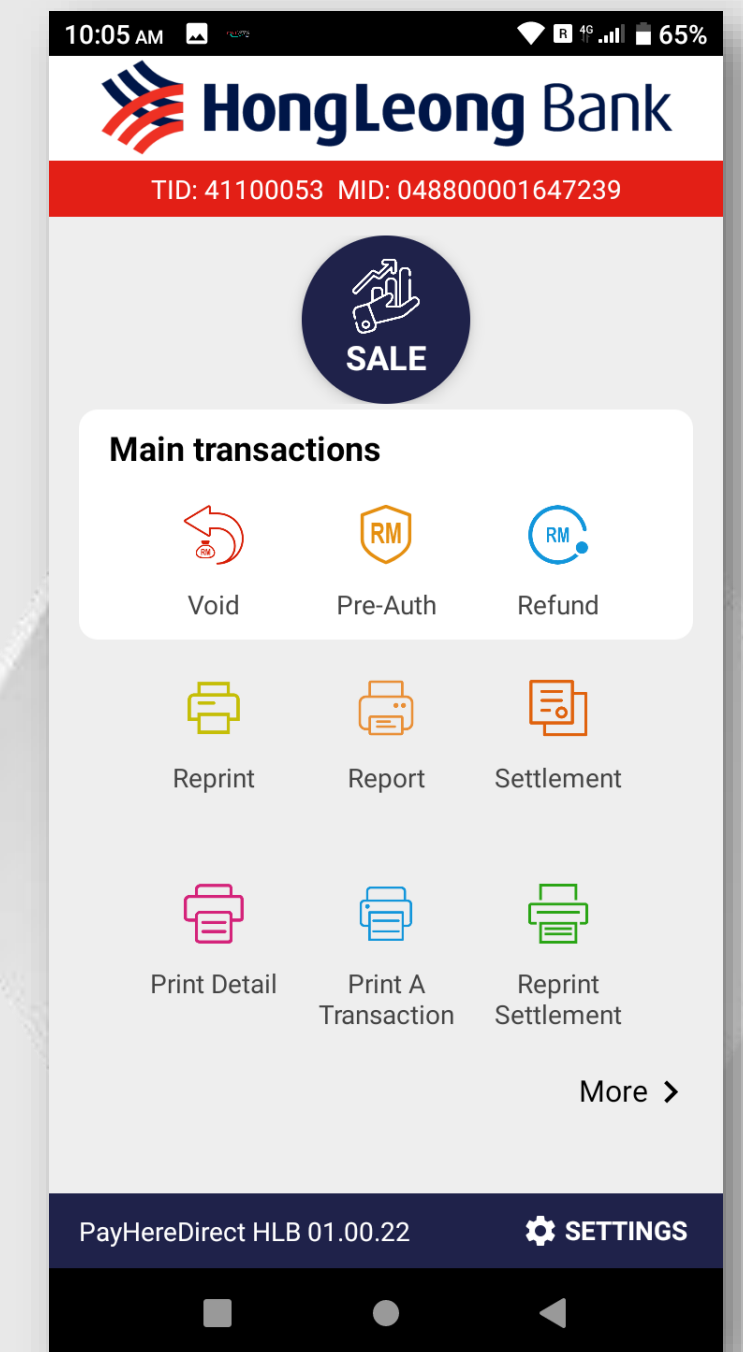
Press **<OK>** to print
[Customer Copy]

STEP 4



Terminal printing
[Customer Copy]

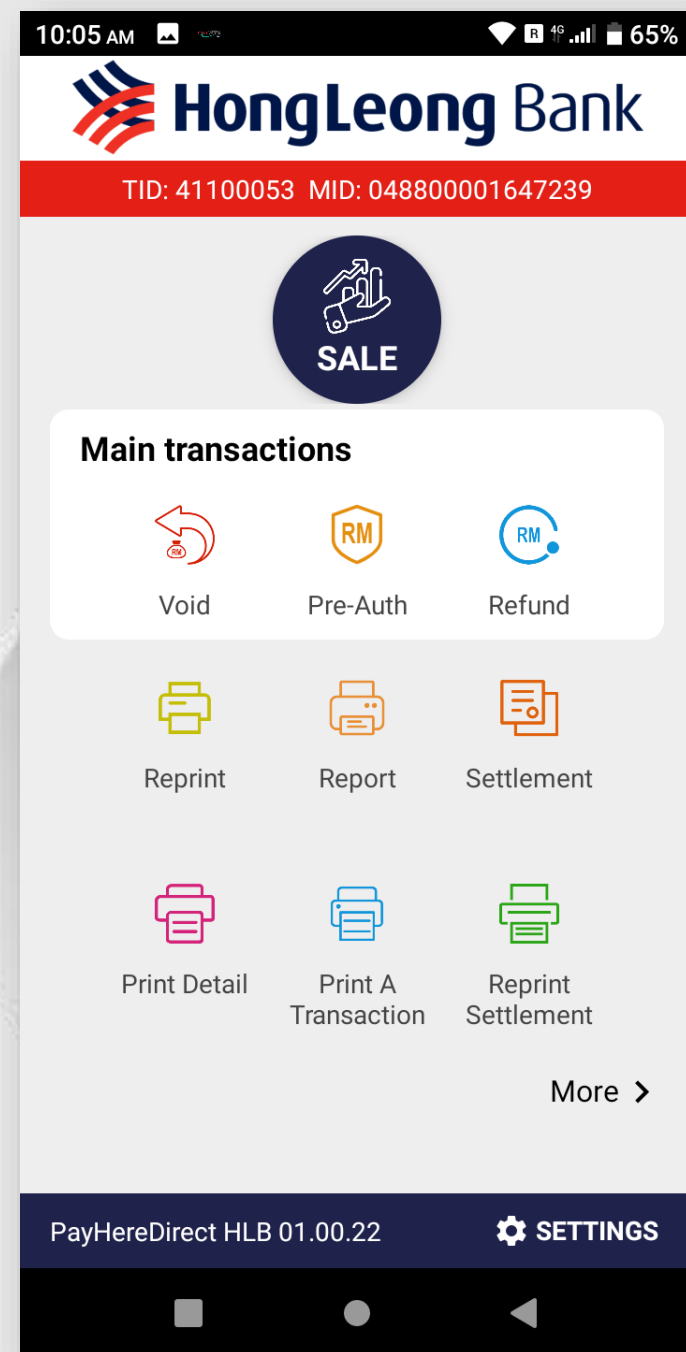
STEP 5



Terminal back to payment menu after customer copy print out.

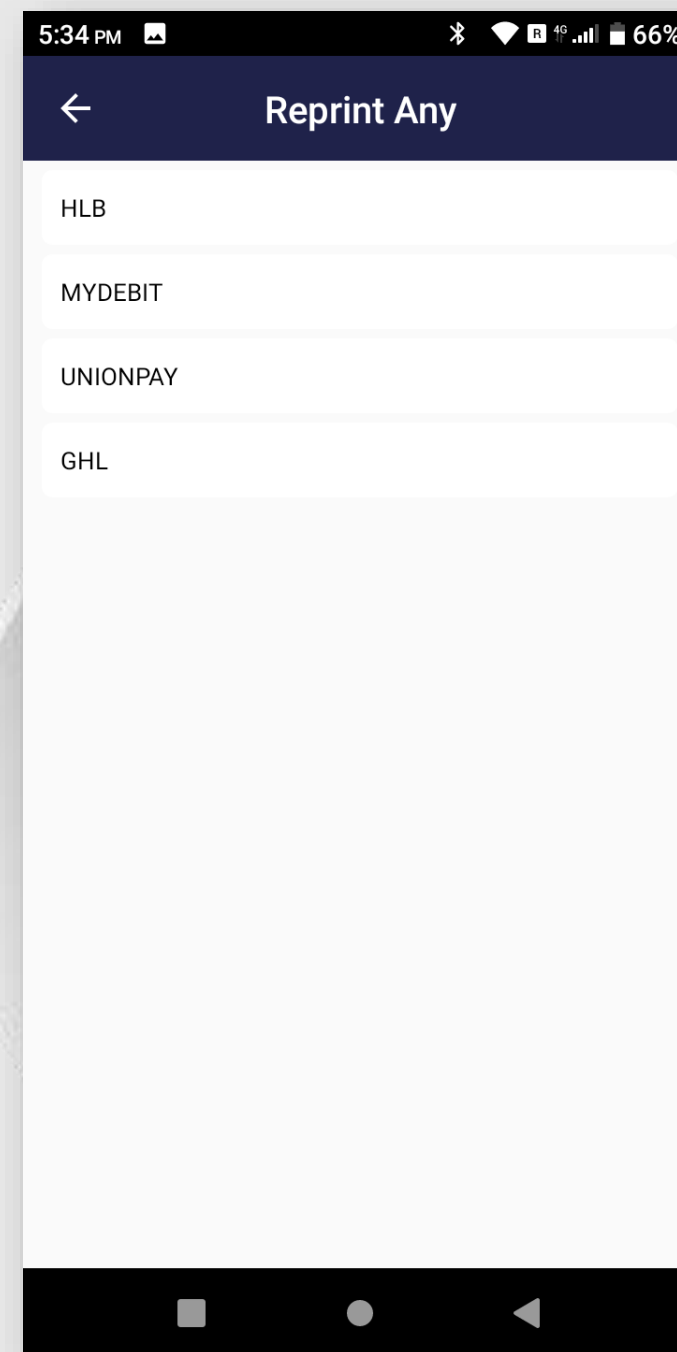
[Reprint via Print A Transaction

STEP 1



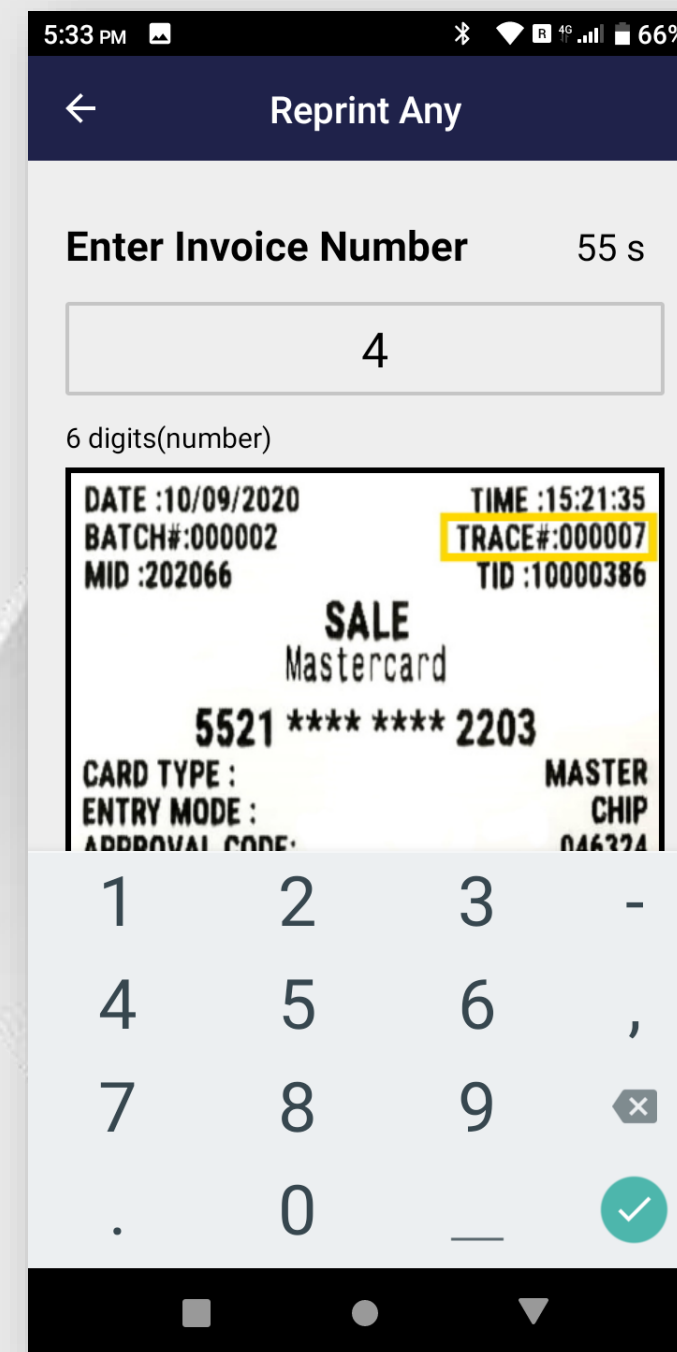
Tap on **PRINT A TRANSACTION** icon

STEP 2



Please select host
1. **HLB** – Visa / Mastercard
2. **MYDEBIT** – Debit Card
3. **UNIONPAY** – UPI Card
4. **GHL** – e-Wallet

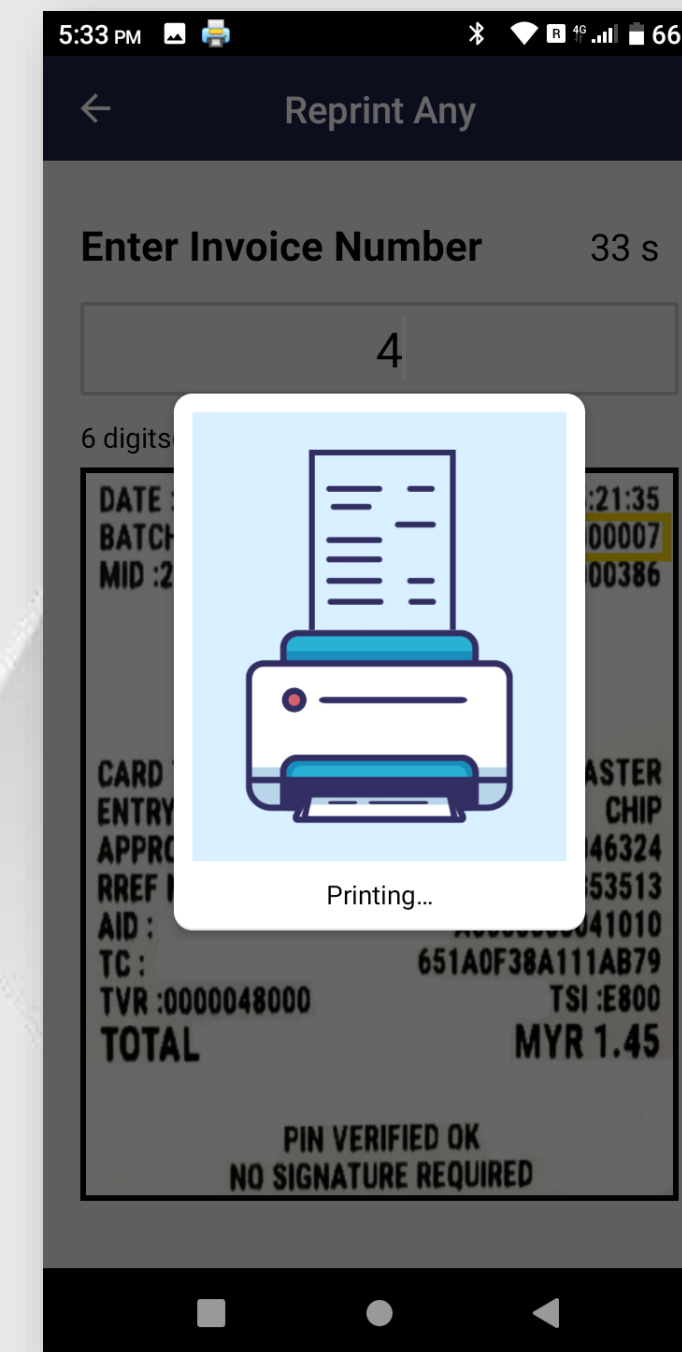
STEP 3



Key in **TRACE** number show at receipt and press

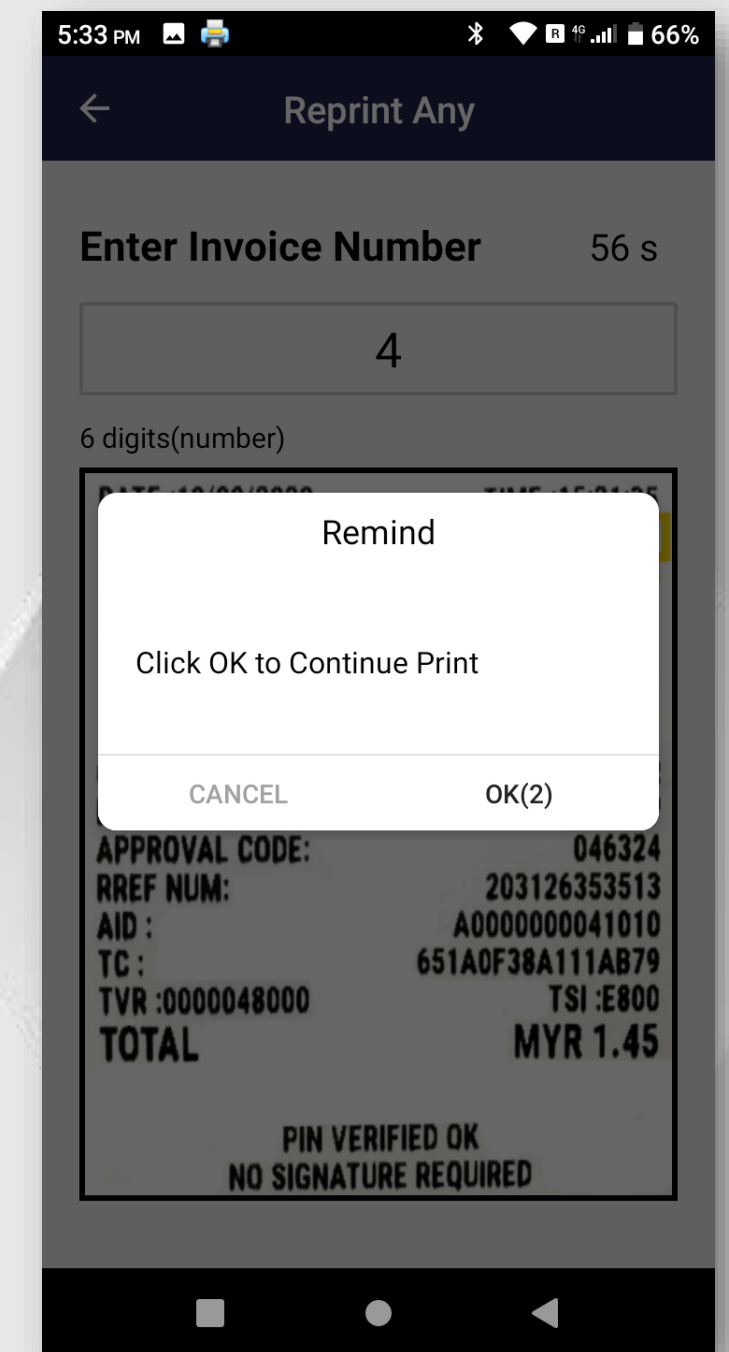


STEP 4



Terminal printing the transaction receipt
[Merchant Copy]

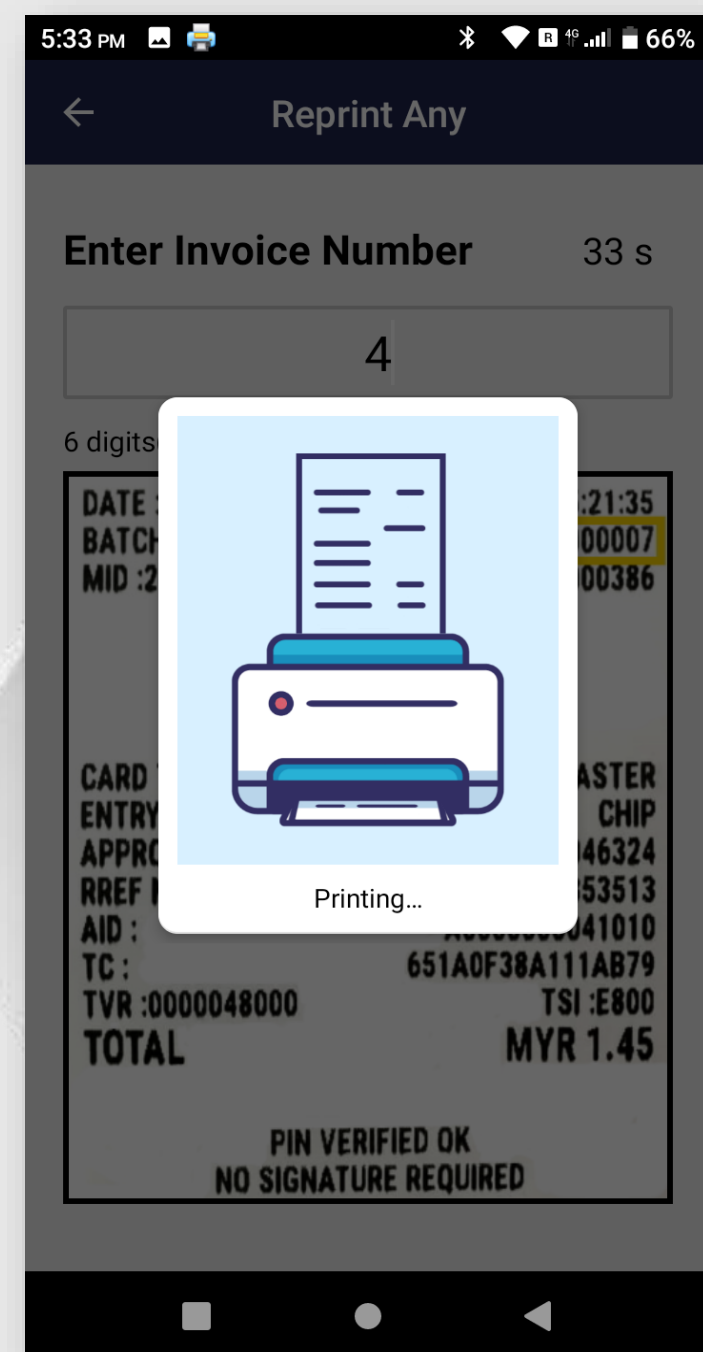
STEP 5



Press **<OK>** to print
[Customer Copy]

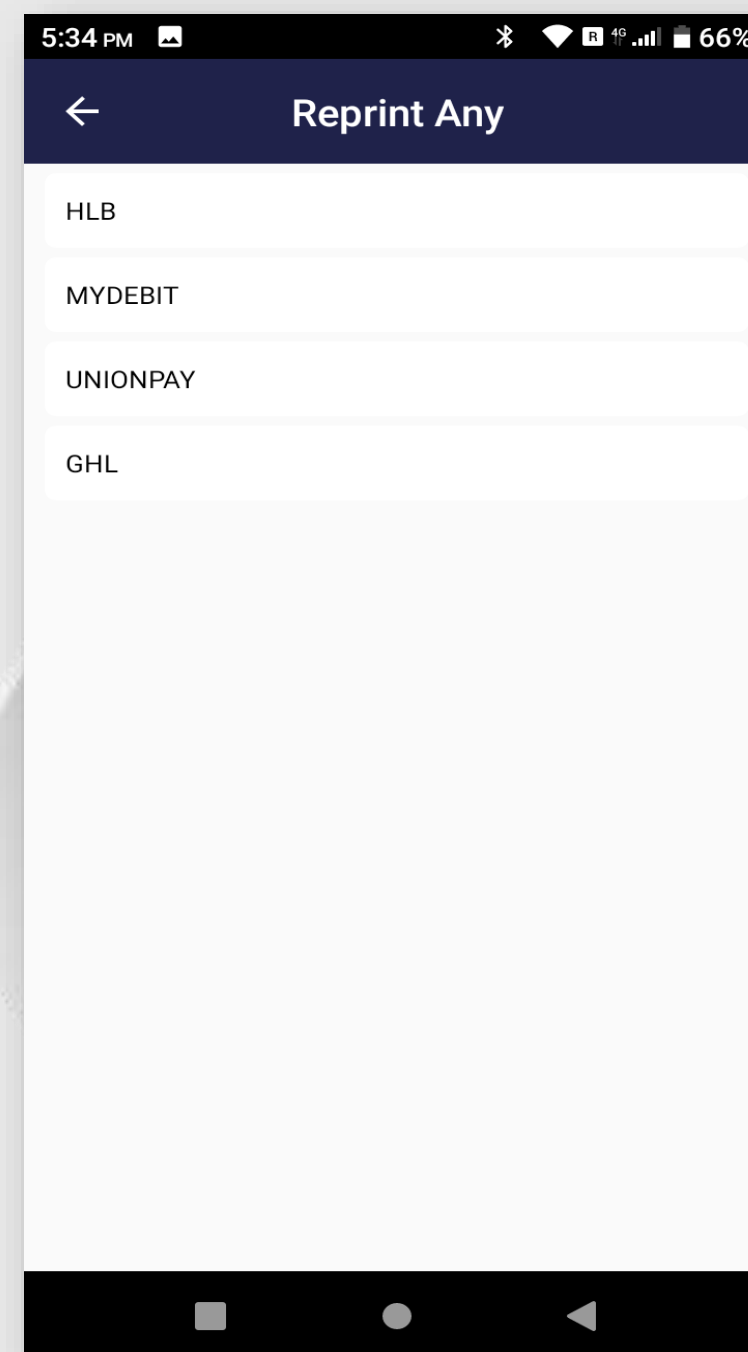
[Reprint via Print A Transaction


STEP 6



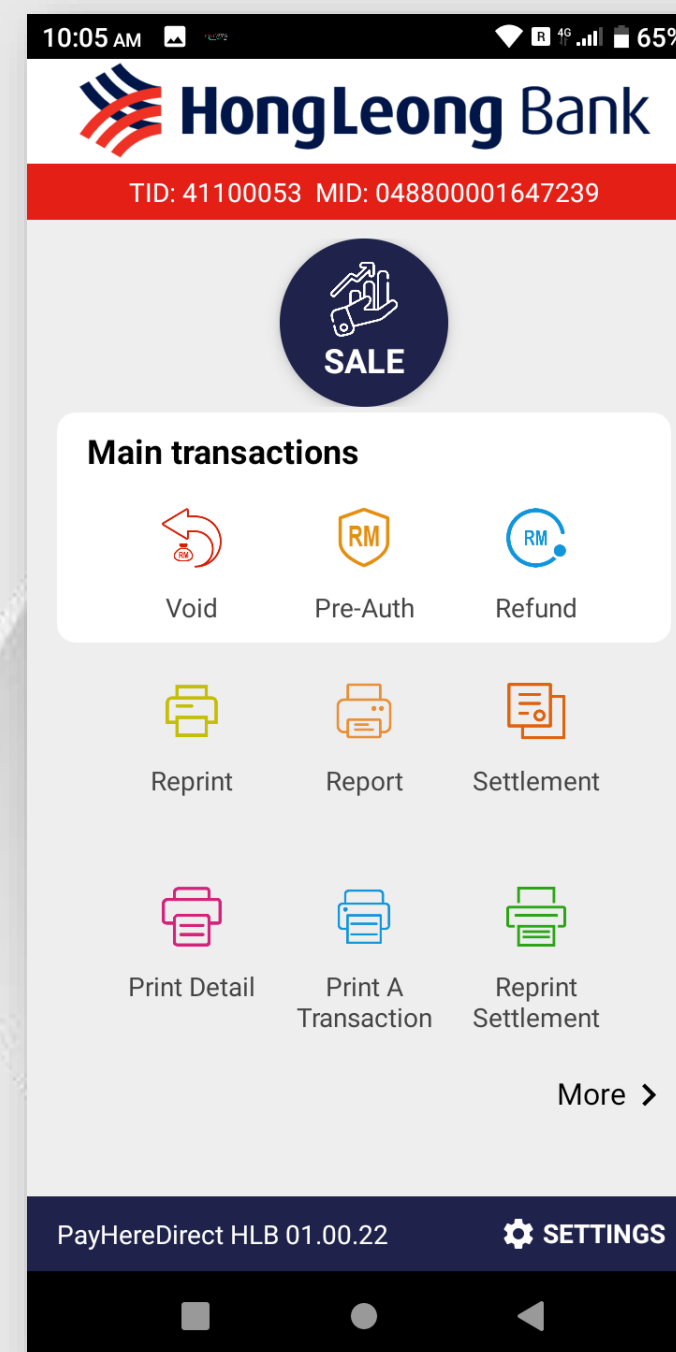
Terminal printing
the transaction
receipt
[Customer Copy]

STEP 7



Terminal back to select
host menu after receipt
print out. Press  to
back to payment menu
screen

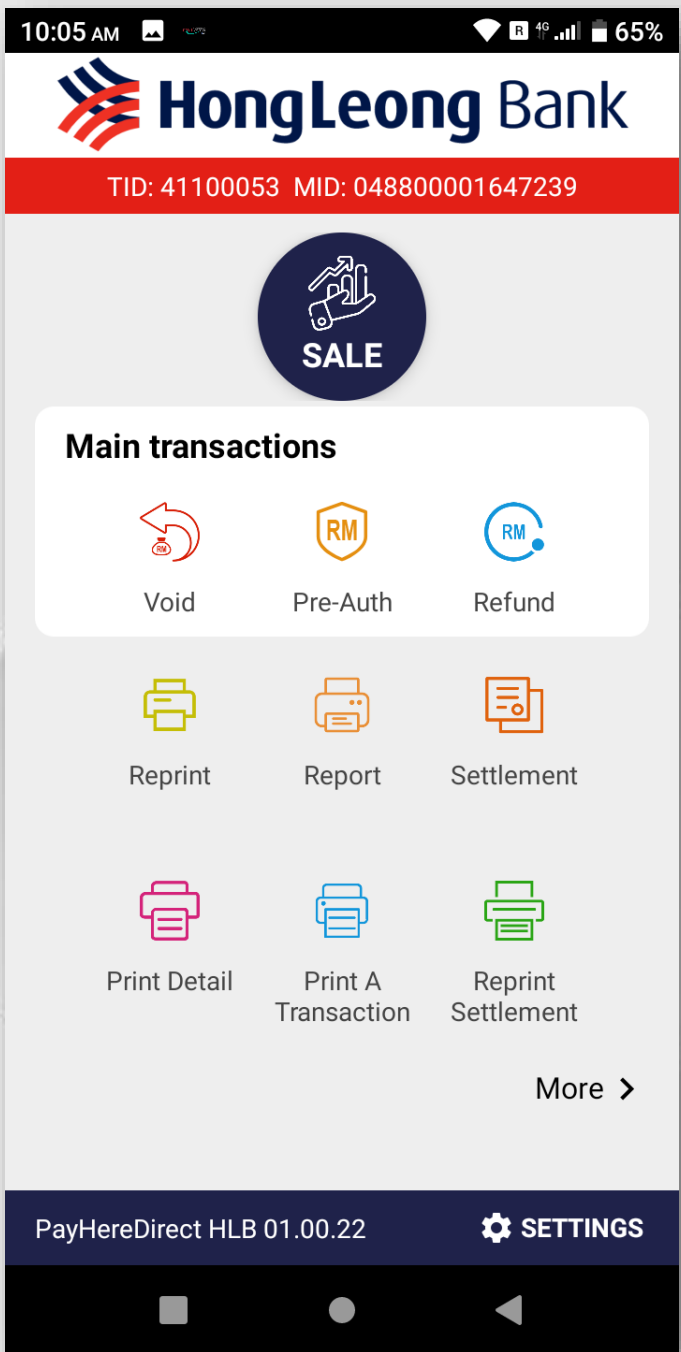
STEP 8



Terminal back to
payment menu.

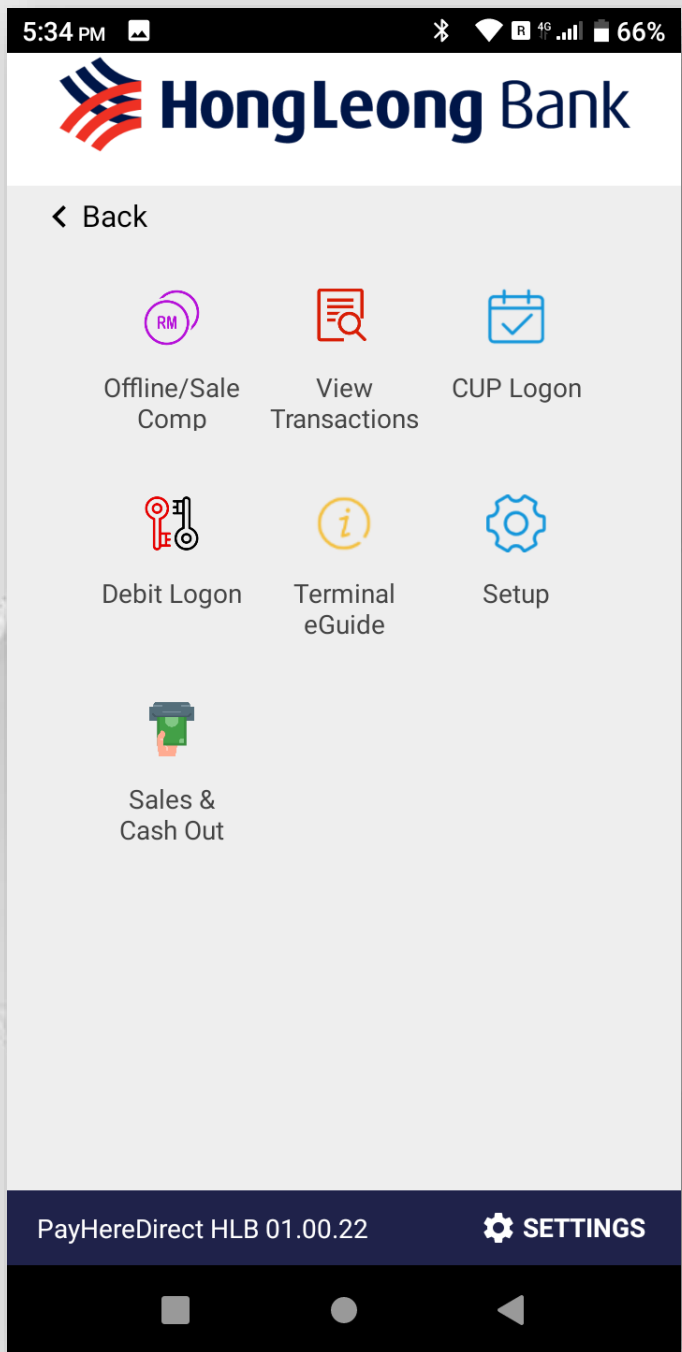
[Reprint via View Transaction

STEP 1



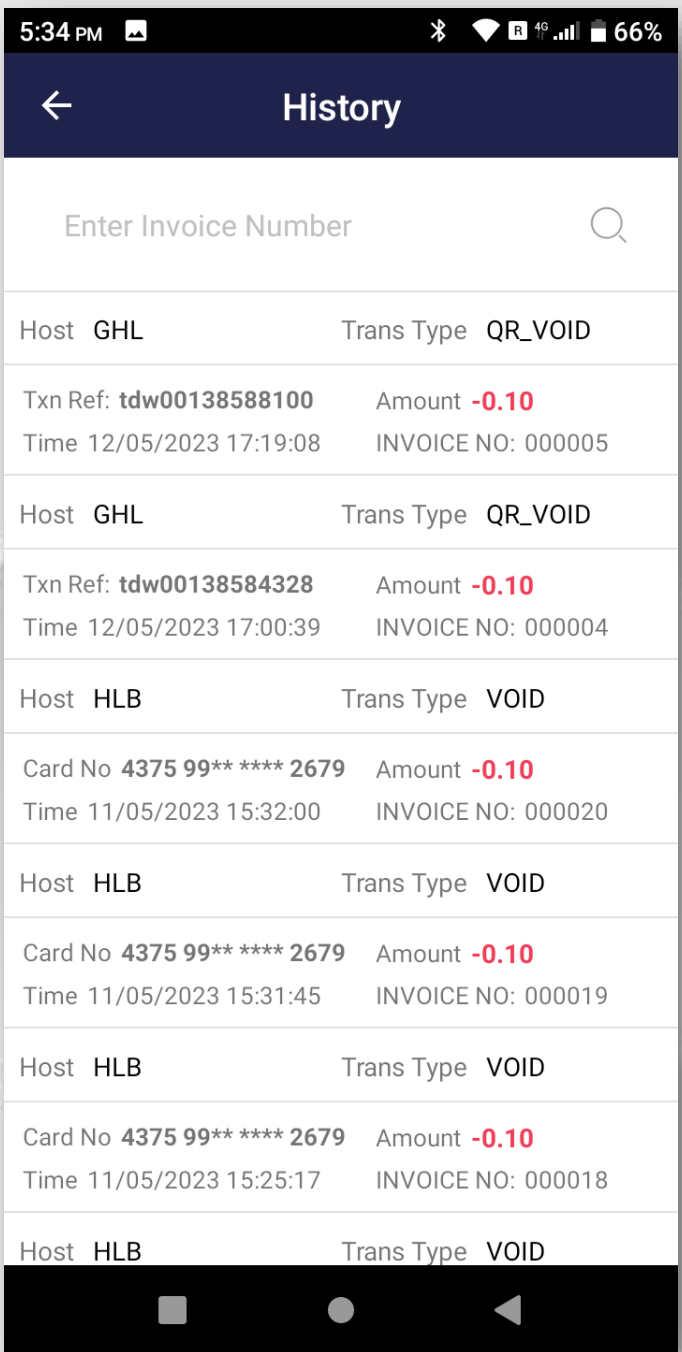
Tap on **MORE >**

STEP 2



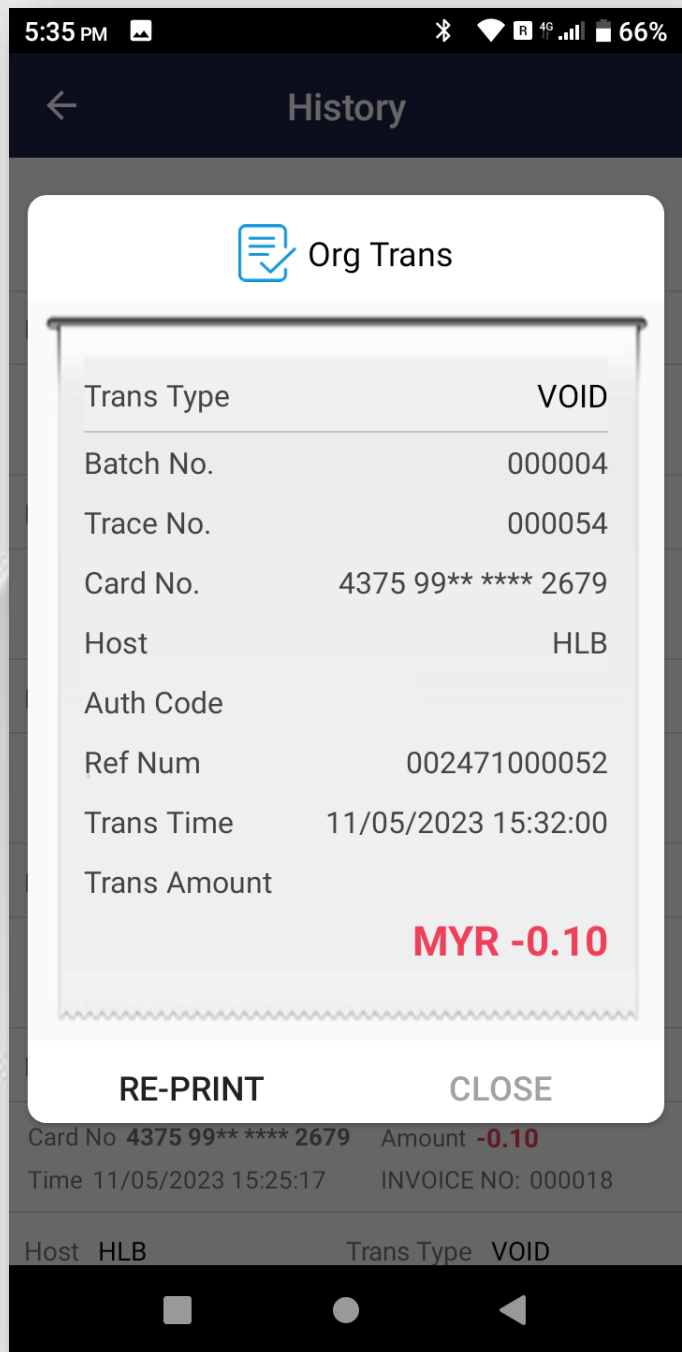
Tap on **VIEW TRANSACTION** icon

STEP 3



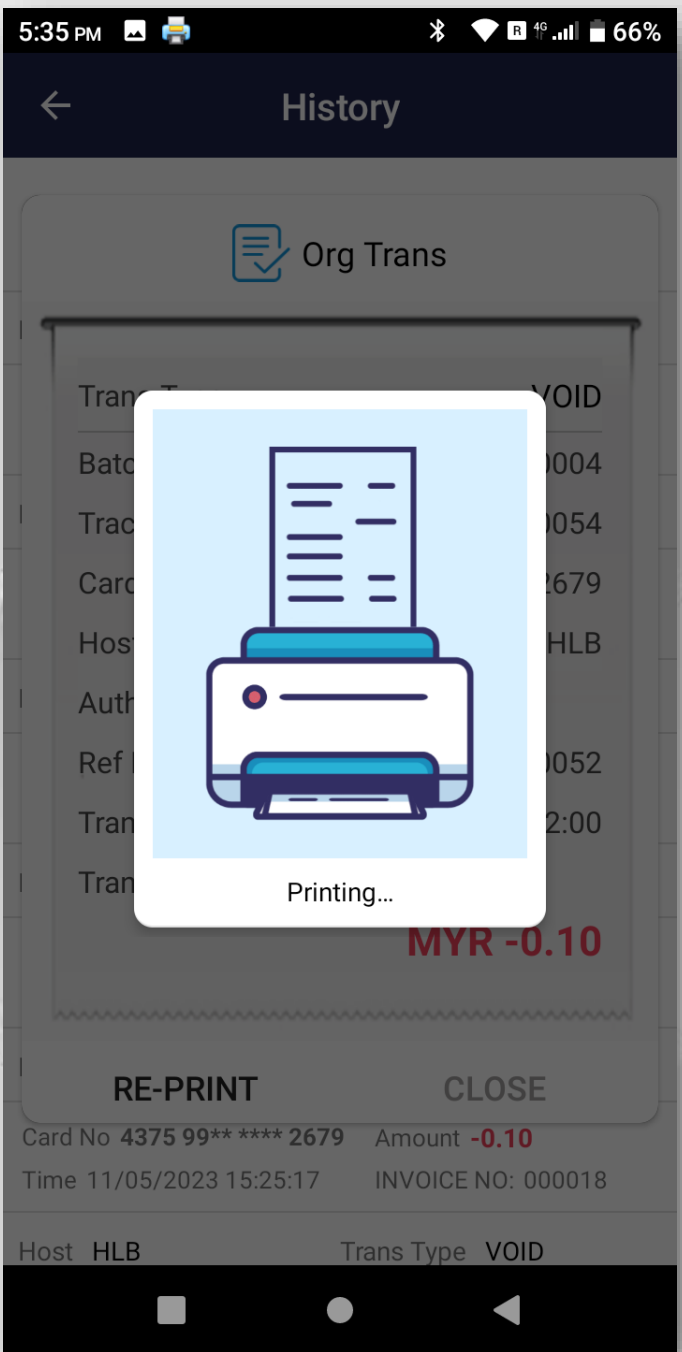
Select the required transaction need to reprint from the list

STEP 4



Press **<RE-PRINT>**

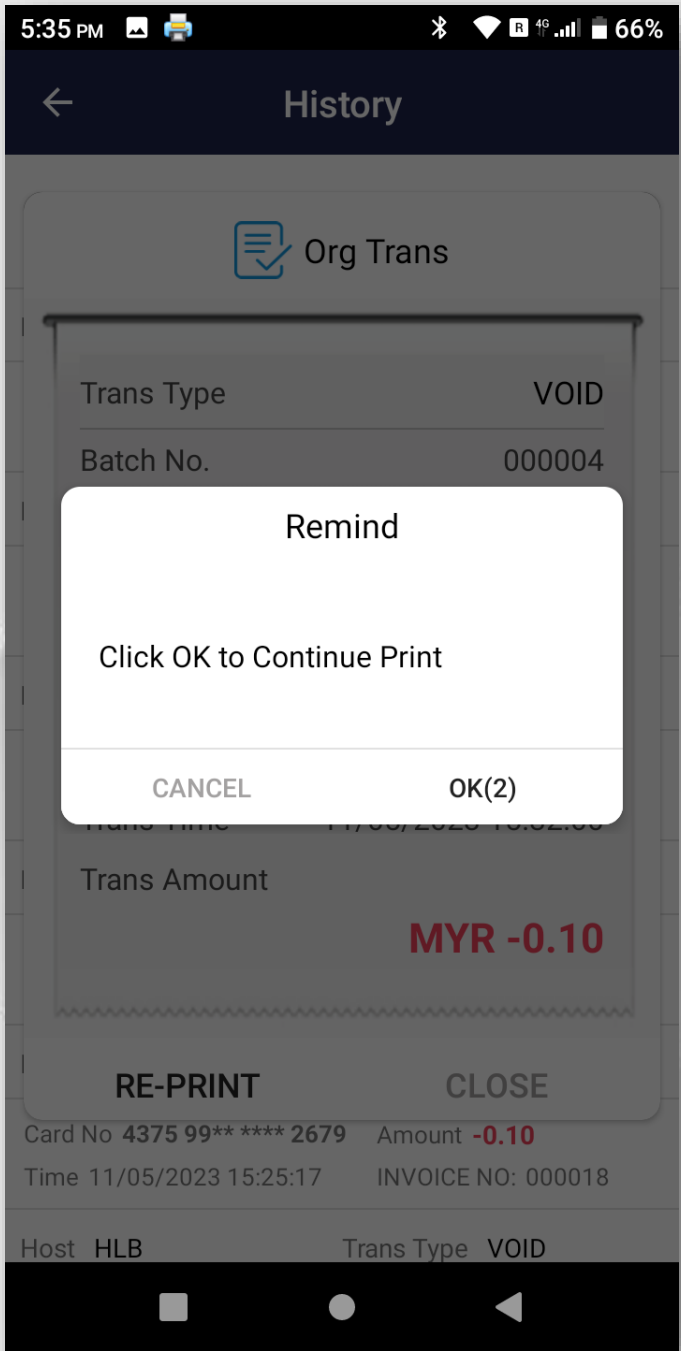
STEP 5



Terminal printing [Merchant Copy]

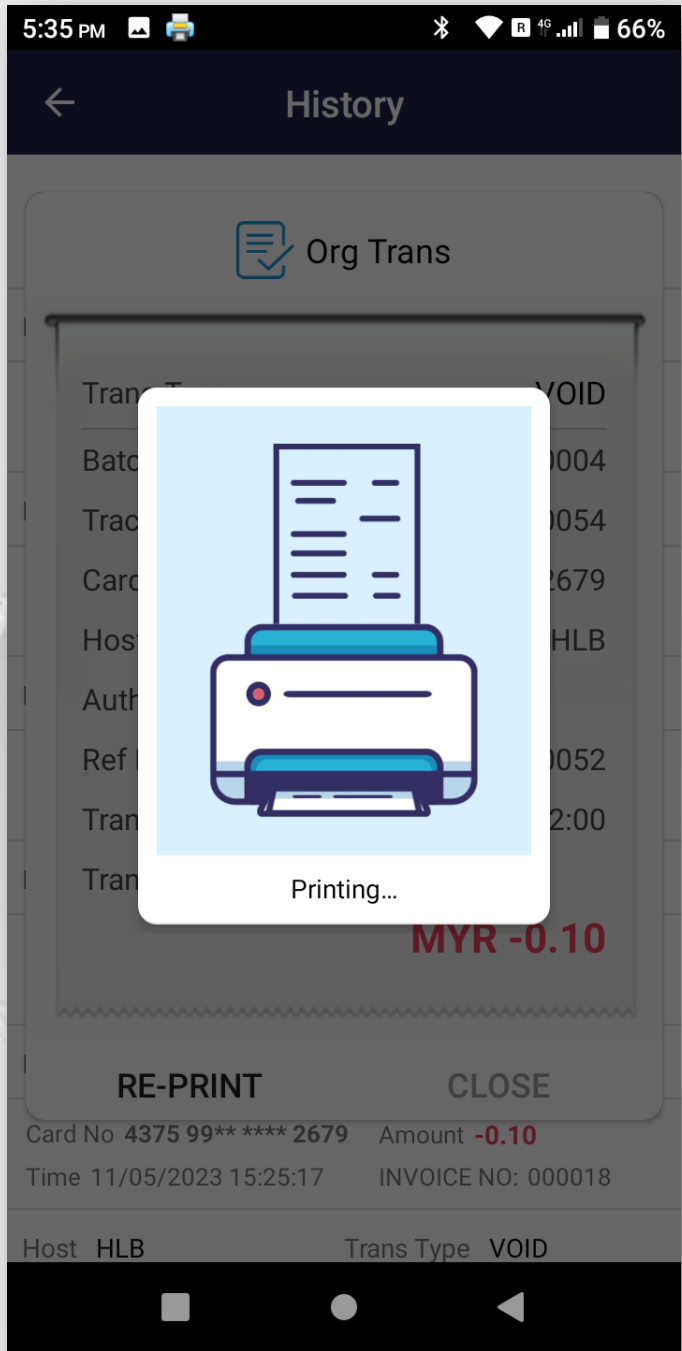
[Reprint via View Transaction

STEP 6



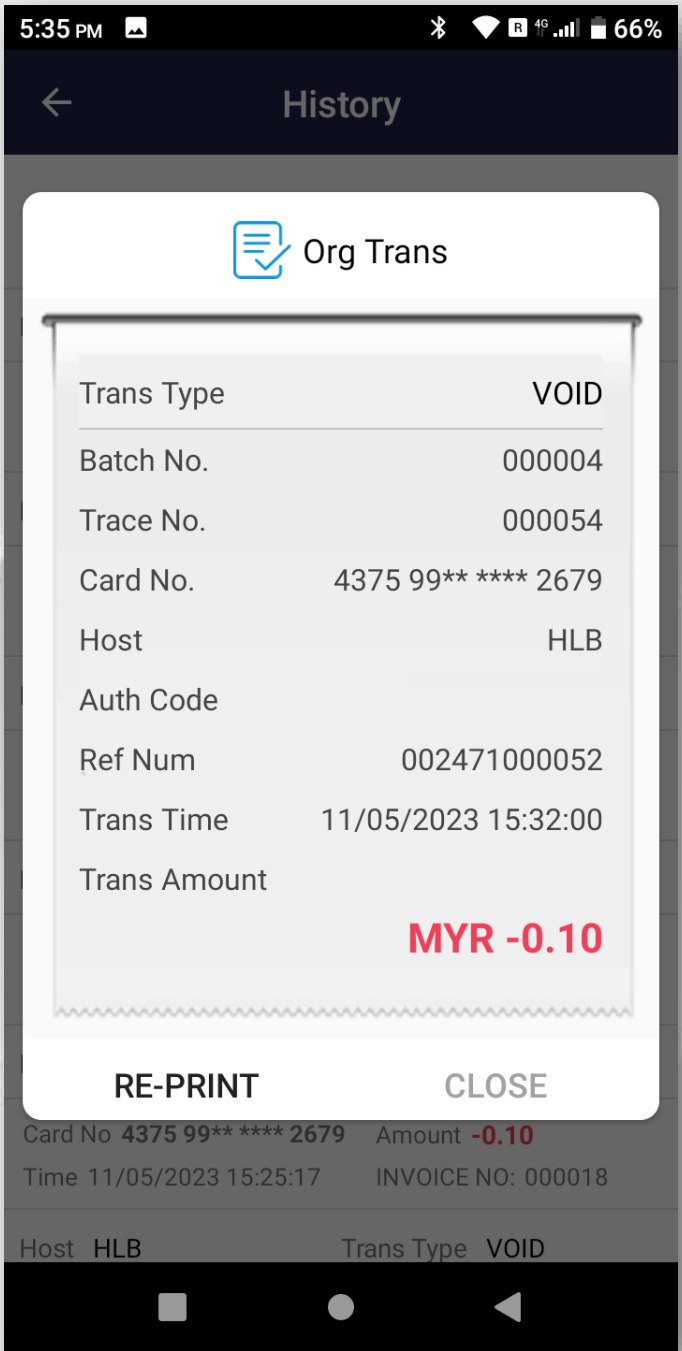
Press **<OK>** to
print
[Customer Copy]

STEP 7



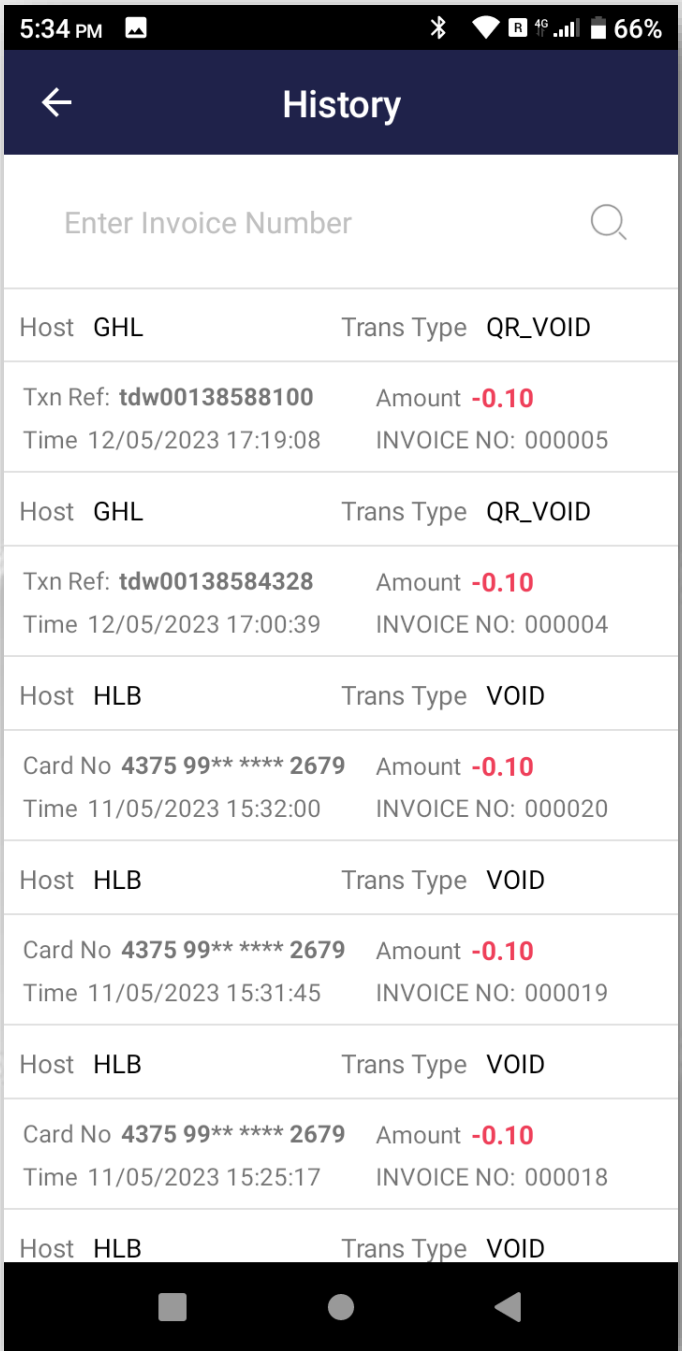
Terminal printing
[Customer Copy]

STEP 8



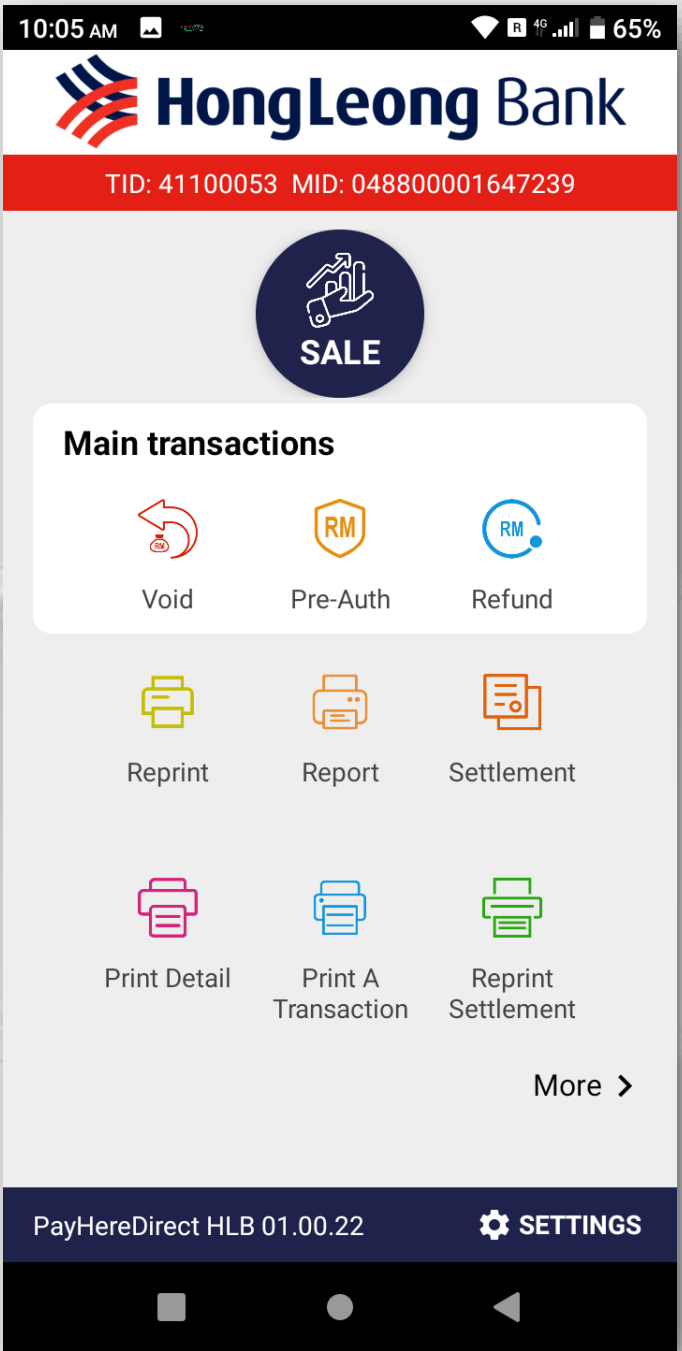
Press **<CLOSE>**
to exit

STEP 9



Press **<←>** to back
to payment menu
screen

STEP 10

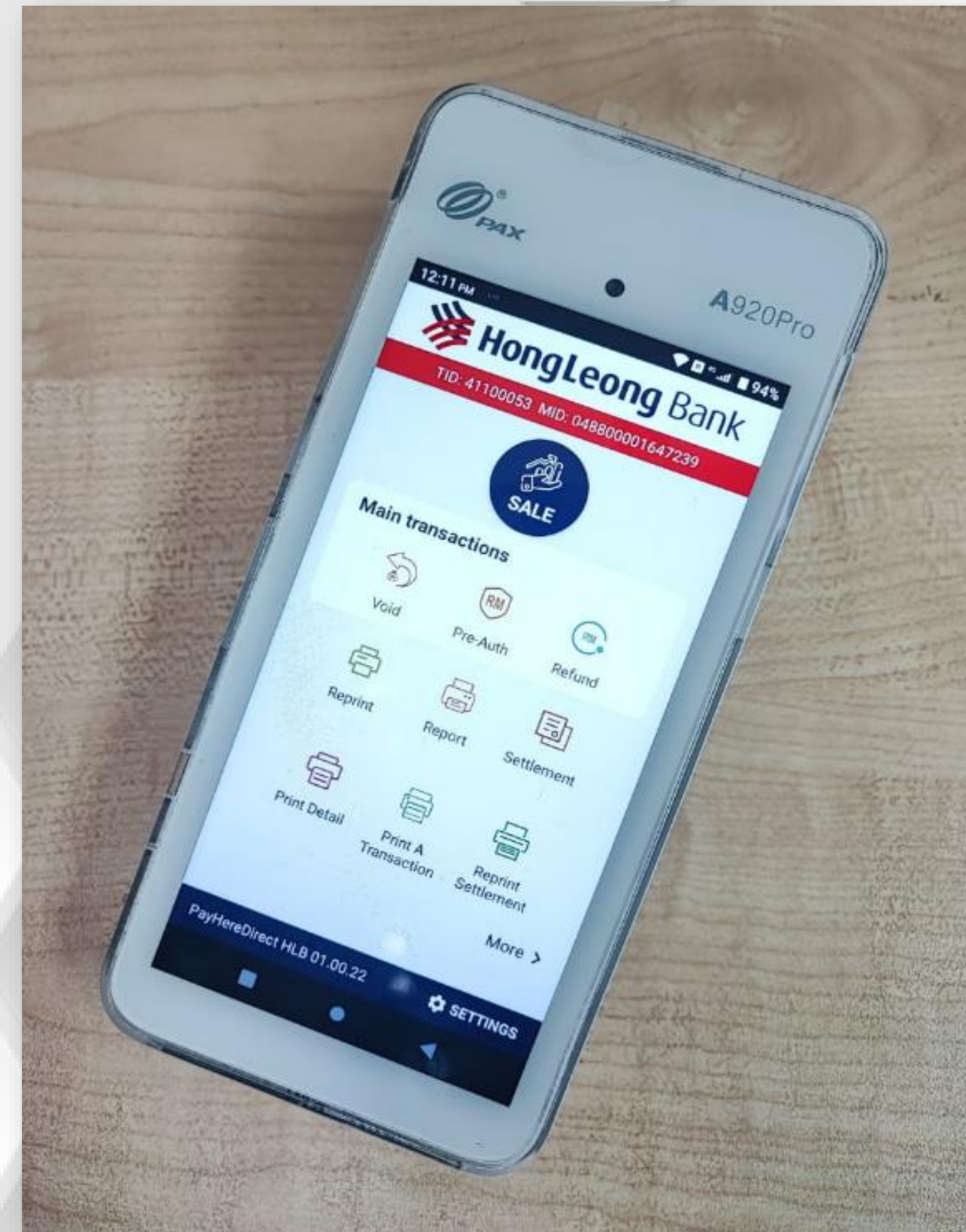


Terminal back to
payment menu.

SETTLEMENT PROCEDURES

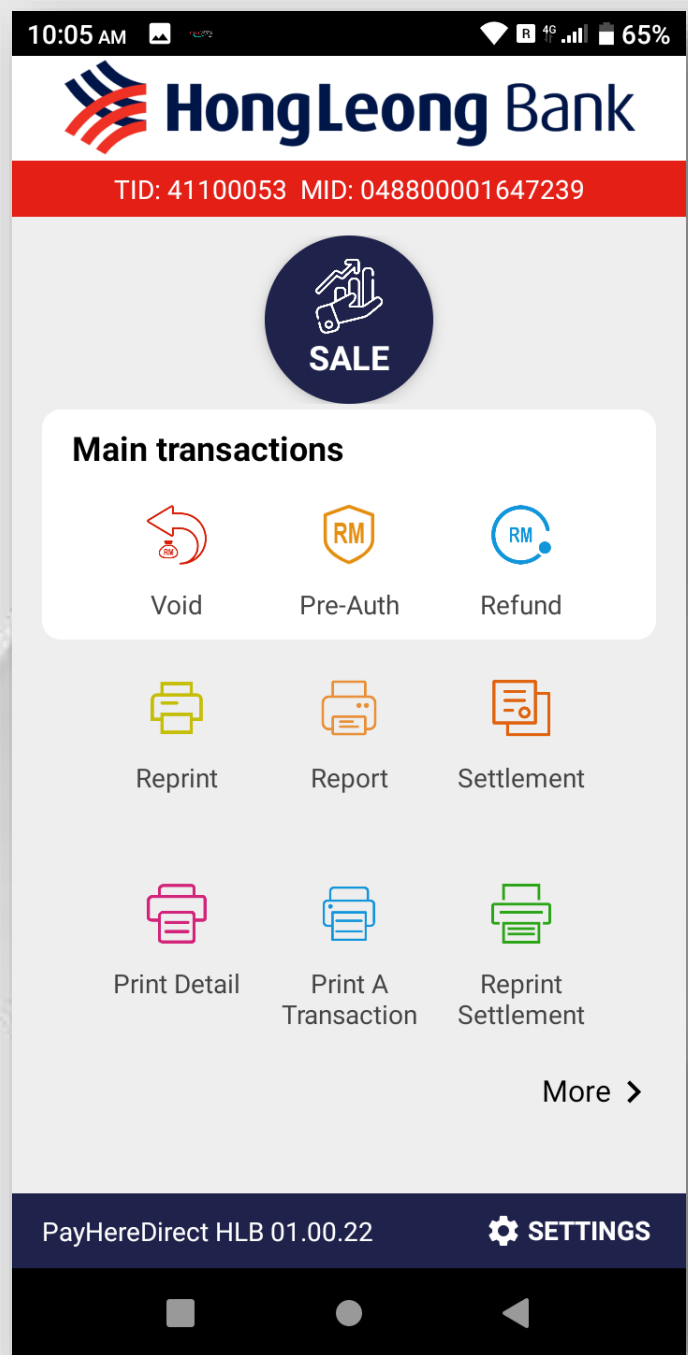
Terminal Model: PAX A920 PRO

SETTLEMENT
REPRINT SETTLEMENT



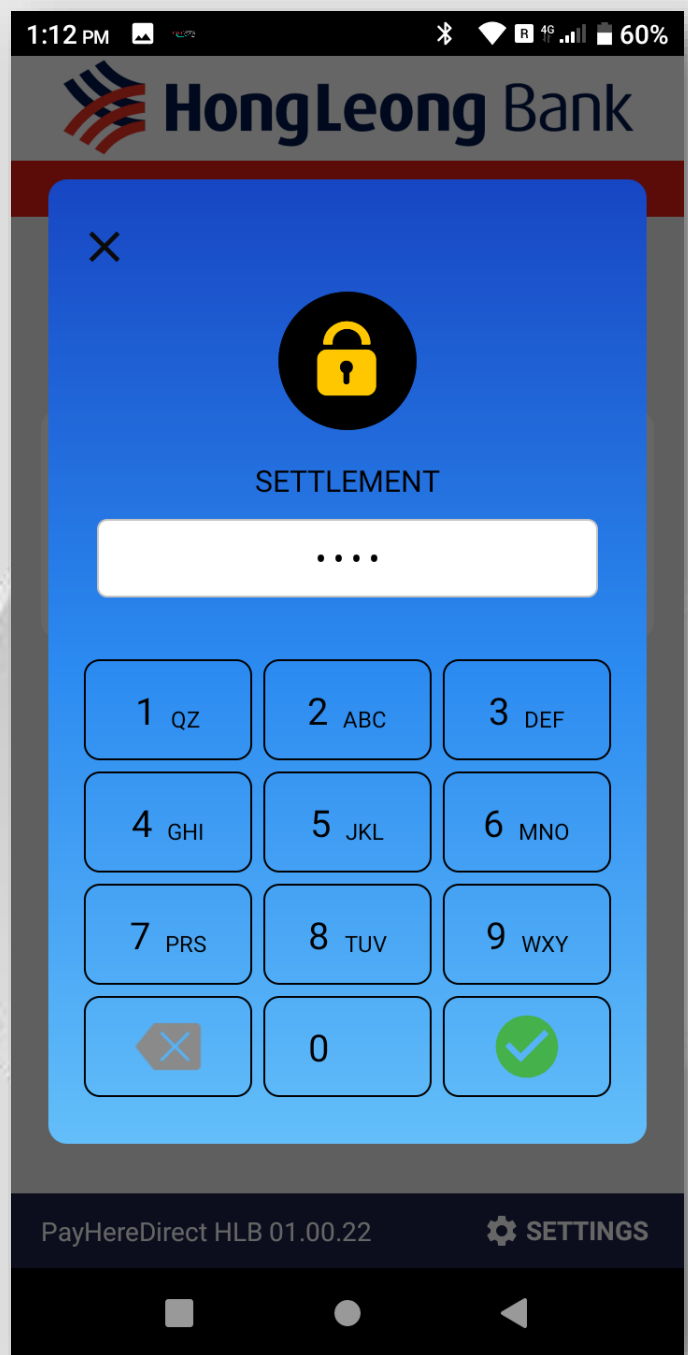
SETTLEMENT

STEP 1



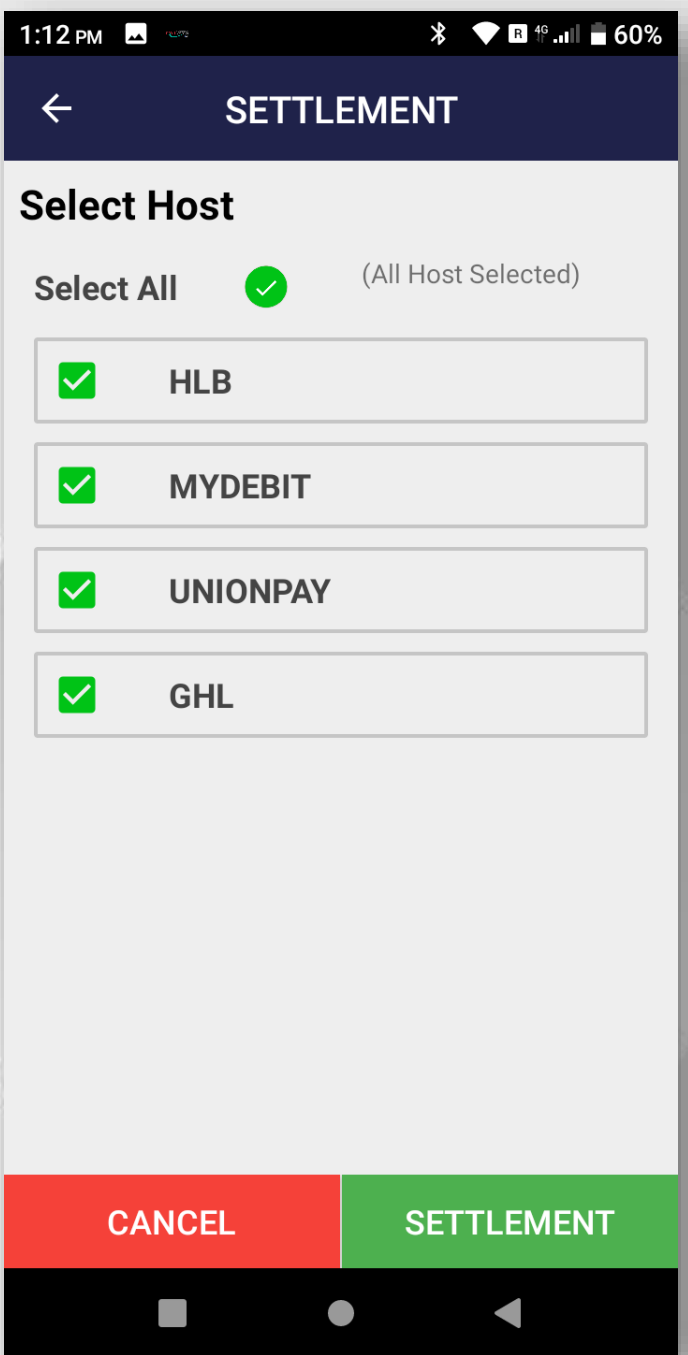
Tap on
SETTLEMENT
icon

STEP 2



Enter Settlement
password and
press **<ENTER>**

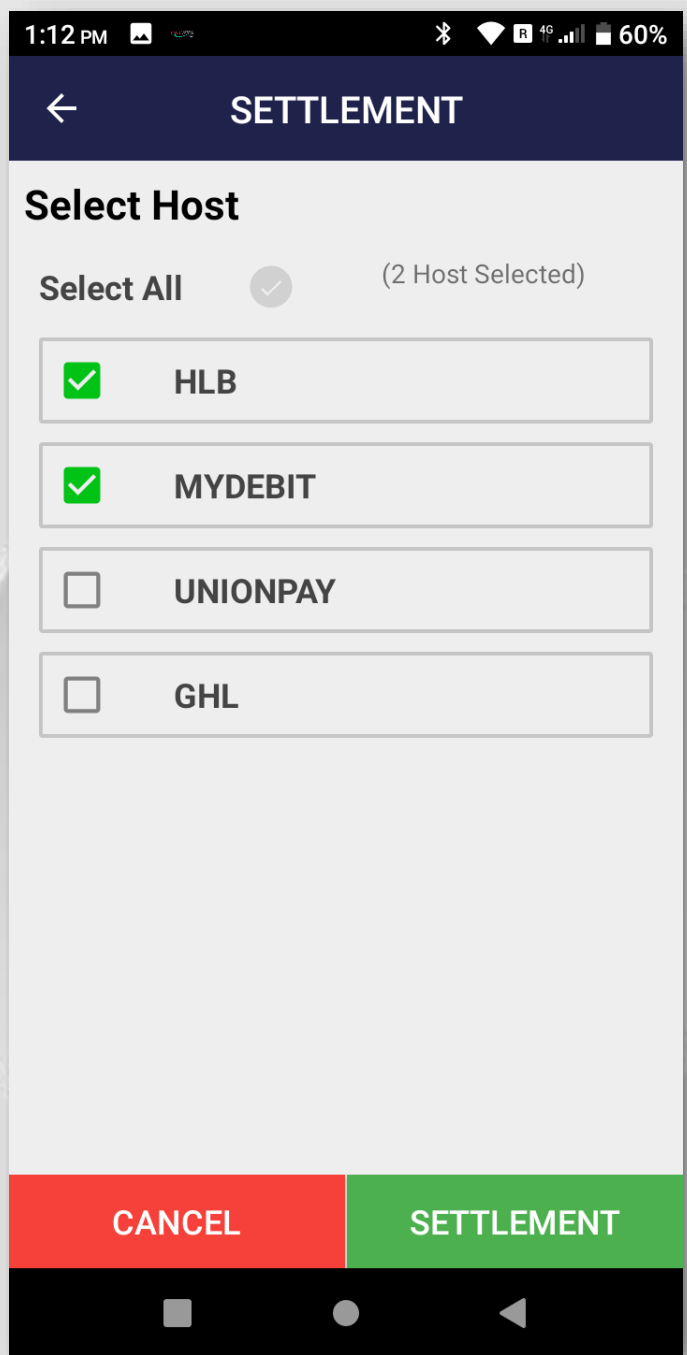
STEP 3



Select all host and
press **<SETTLEMENT>**

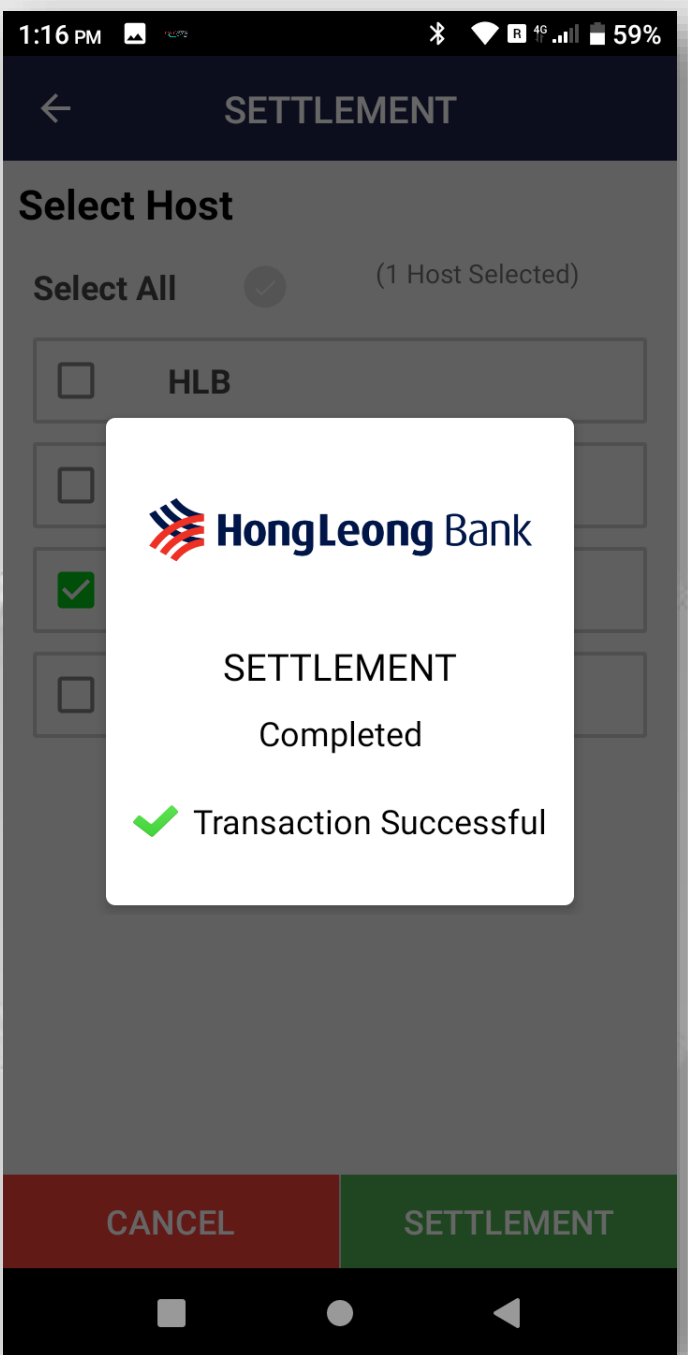
1. **HLB** – Visa / Mastercard
2. **MYDEBIT** – Debit Card
3. **UNIONPAY** – UPI Card
4. **GHL** – e-Wallet

STEP 4



Or select require
host only and
press
<SETTLEMENT>

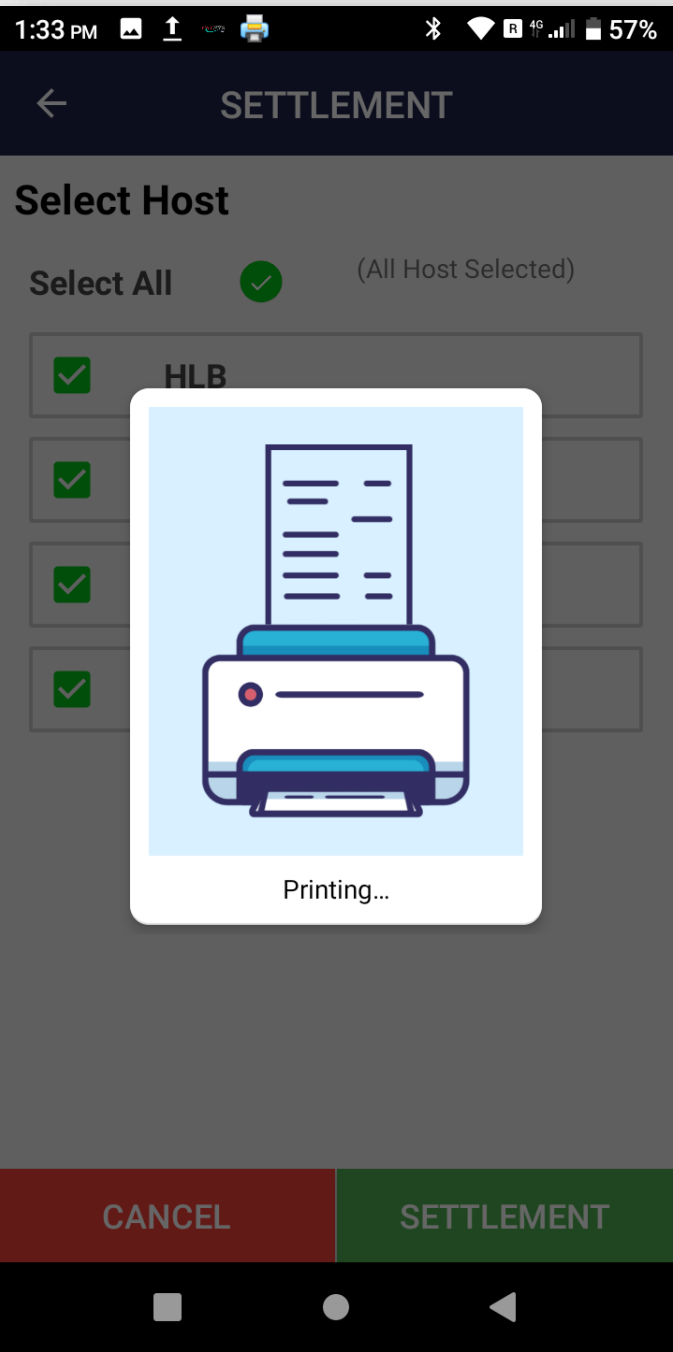
STEP 5



Settlement
successful

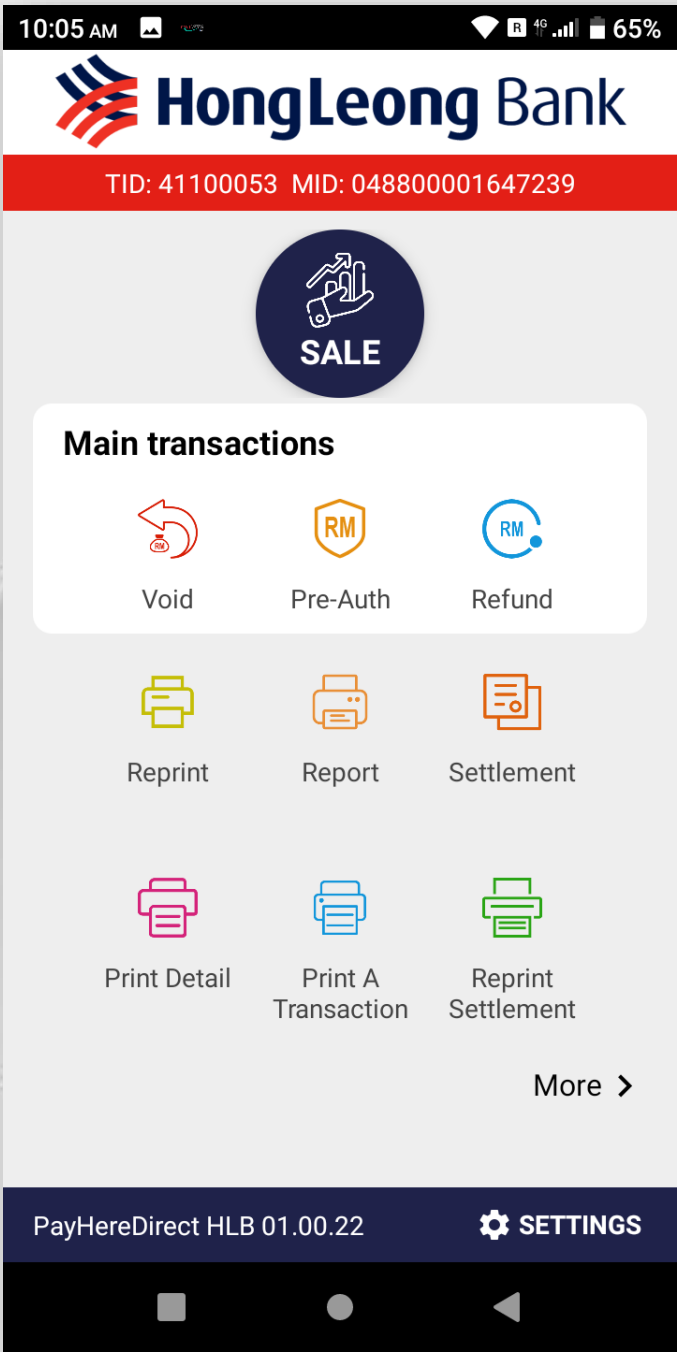
[SETTLEMENT

STEP 6



Terminal print
settlement receipt

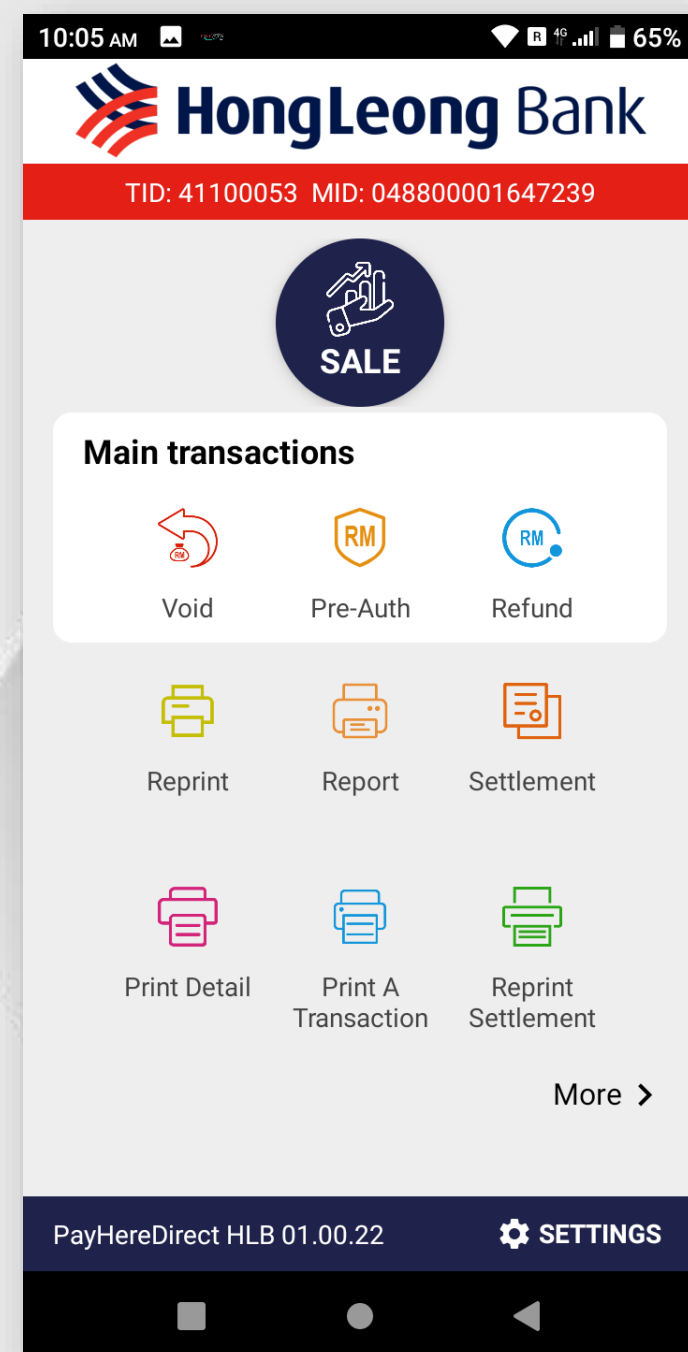
STEP 7



Terminal back to
payment menu after
settlement receipt
print out.

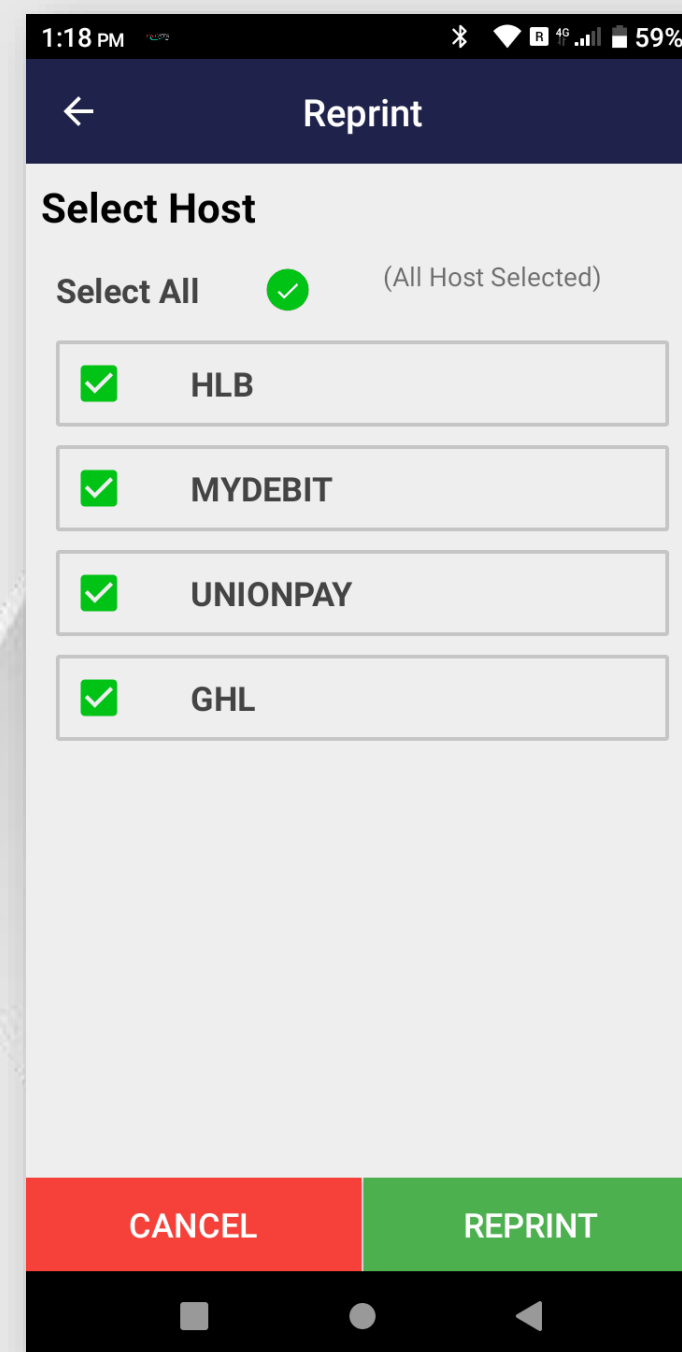
REPRINT SETTLEMENT – Reprint Last Settlement

STEP 1



Tap on **REPRINT SETTLEMENT** icon

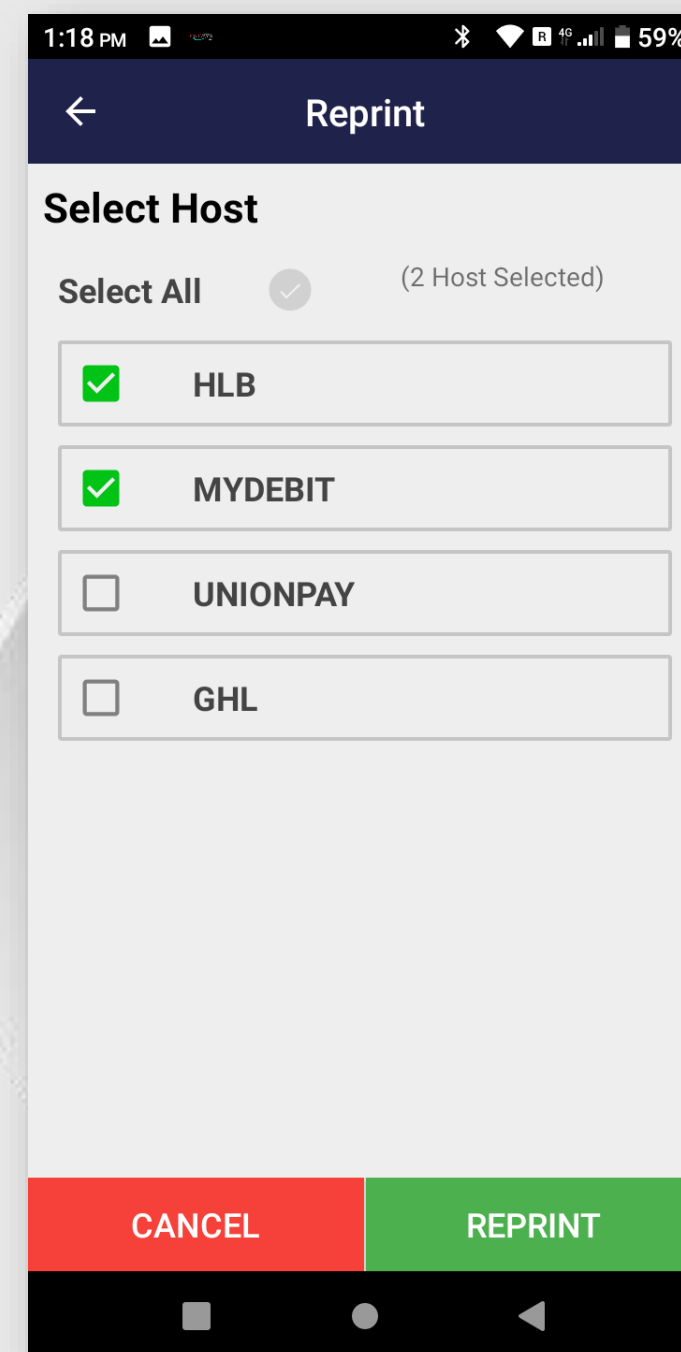
STEP 2



Select all host and press **<REPRINT>**

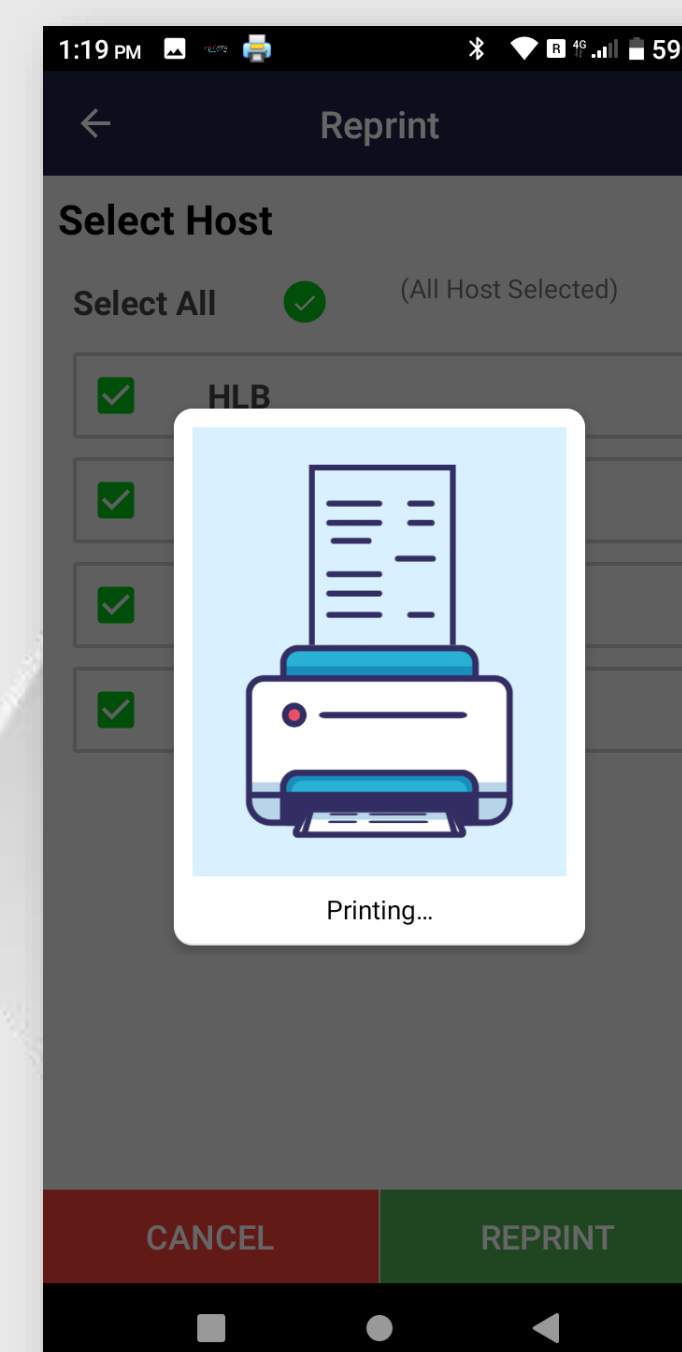
1. **HLB** – Visa / Mastercard
2. **MYDEBIT** – Debit Card
3. **UNIONPAY** – UPI Card
4. **GHL** – e-Wallet

STEP 3



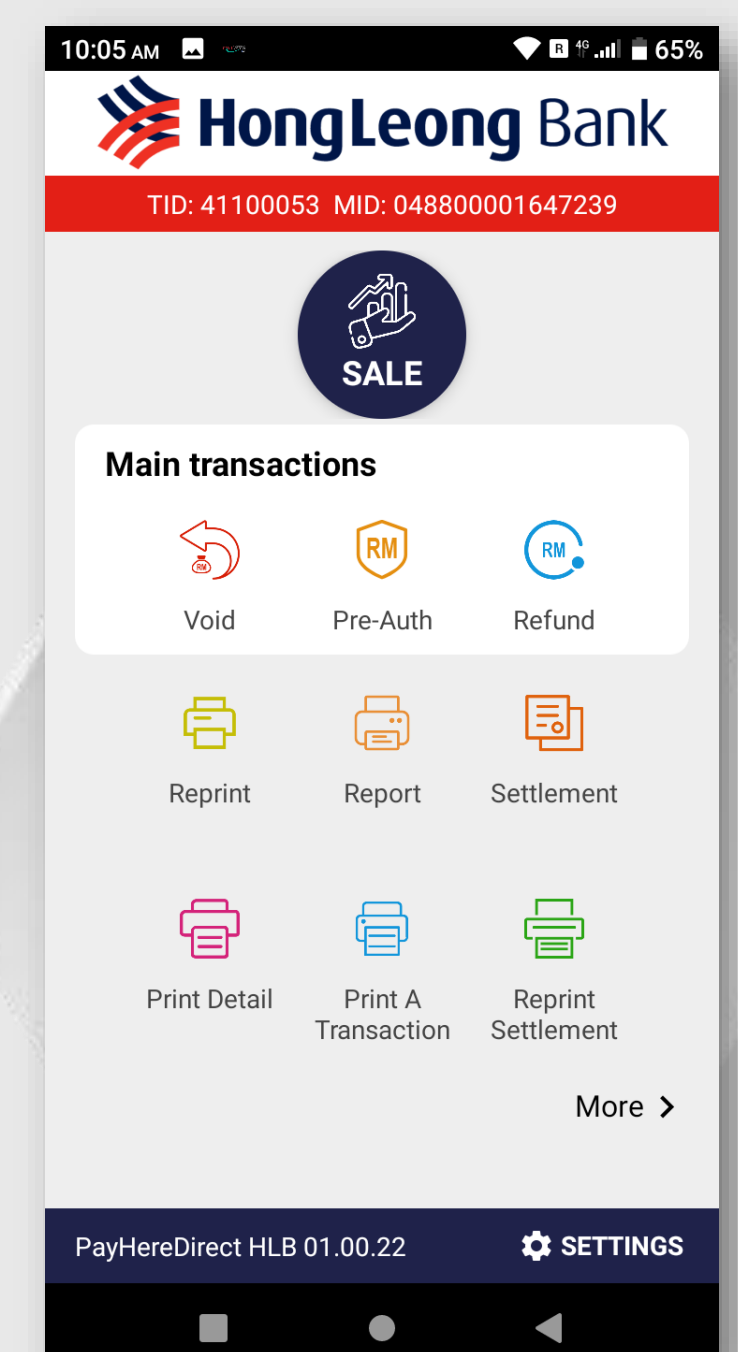
Or select require host only and press **<REPRINT>**

STEP 4



Terminal reprint settlement receipt

STEP 5



Terminal back to payment menu after reprint settlement receipt print out.