

## **SMS Transaction Alert Service Maintenance Form**

Please complete this form and submit to the nearest branch, or mail to:

Date:

Hong Leong Bank Berhad, Credit Cards, P.O. Box 12109, 50768 Kuala Lumpur.

PERSONAL PARTICULARS
Name (Full name as in NRIC / Passport) *:
NRIC/ Passport No*:  Old IC No *:  Type of Credit Card/ Debit Card*: (Please tick all that apply)  Visa
Telephone No.:
(Mobile *) (Home) (Office) * <i>Mandatory field</i>
YES, I WANT TO REQUEST THE FOLLOWING SERVICE (please ☑ tick where applicable):
Change of SMS Transaction Alert Threshold Amount
Send me Alerts for Amounts Over: (Please tick one only)  □ RM 500 □ RM 1,000 □ RM 1,500 □ RM 2,000 □ Others: RM
<ul> <li>I understand that incomplete forms will not be processed and that Hong Leong Bank will continue to apply its pre- determined thresholds amount with regards to SMS Transaction Alerts.</li> </ul>
<ul> <li>Opt-out of SMS Transaction Alerts         I do not wish to receive any notification from the SMS Transaction Alert Service.     </li> <li>I understand that my decision to opt-out from receiving SMS Transaction Alerts may increase the risk of unauthorized or fraudulent charges transacted on my card(s).</li> </ul>
TERMS AND CONDITIONS (Important: Please read before you sign):
<ul> <li>Hong Leong Bank will notify the Principal cardholder via SMS of every card transaction they make using his/ her credit/ debit cards which amounts to or exceeds the amount indicated by the Principal cardholder in this Form.</li> <li>For transactions made by Supplementary cardholders, SMS Transaction Alert will be sent only to the Principal cardholder.</li> <li>The Principal cardholder hereby acknowledges and agrees that the sending of SMS Transaction Alert by Hong Leong Bank or its receipt by the Principal cardholder may be delayed or prevented by factors beyond Hong Leong Bank's control.</li> <li>The Principal cardholder is allowed to opt out from receiving SMS Transaction Alert by indicating in this Form or notifying Hong Leong Bank in writing.</li> <li>Receipt of SMS Transaction Alert is subject to the Principal cardholder's mobile phone operator being able to support this SMS service and the service provider's terms and conditions.</li> <li>It is Principal cardholder's responsibility to ensure that his/ her mobile phone is able to receive SMS Transaction Alert in Malaysia or overseas.</li> <li>The provision of SMS Transaction Alert does not enable a cardholder to disclaim his/ her obligations related to the lost/ stolen card as stated in the terms and conditions governing the credit card.</li> <li>The latest mobile phone number of the Principal cardholder on record with Hong Leong Bank will be used for the purpose of sending the SMS Transaction Alert stated herein. The Principal cardholders shall immediately notify Hong Leong Bank of any change on his/ her mobile phone numbers.</li> </ul>
<ul> <li>DECLARATION:         <ul> <li>I declare that the information provided by me in this form is true, accurate and complete.</li> <li>I understand that the above amendment will be applicable to all credit cards under my profile including supplementary cards in Hong Leong Bank and can only be effective upon the bank has received the completed and signed copy request form.</li> <li>I hereby authorize the Bank to update my records accordingly in the event my contact details stated herein differ from the record with Hong Leong Bank.</li> </ul> </li> <li>Customer Signature Date:</li> </ul>
FOR BANK USE:
Signature/ Biometric Verified & Attended By:  Name: Department: