

Credit Card Transaction Alert Service Maintenance Form

Please submit the completed form to any of the following channels:

Fax: 03-7946 8888 | **Email:** HLOnline@hlbb.hongleong.com.my | **Hong Leong Bank Branch**

CARDHOLDER'S DETAILS											
Name (Full name as per IC / Passport) *:	New IC/ Passport No. *:										
<hr style="border: none; border-top: 1px solid black;"/>	<table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"> <tr> <td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td> </tr> </table>										
Mobile No.*: _____	Home No.: _____										
Office No.: _____											
Email Address*: _____	<i>*Mandatory field</i>										
YES, I WANT TO REQUEST THE FOLLOWING SERVICE (please <input checked="" type="checkbox"/> tick where applicable)											
<input type="checkbox"/> Change of Transaction Alert Threshold Amount Send me Alerts for Amounts Over: (Please tick ONE only) <input type="checkbox"/> RM500 <input type="checkbox"/> RM1,000 <input type="checkbox"/> RM1,500 <input type="checkbox"/> RM2,000 <input type="checkbox"/> Others: RM _____ (please specify)											
<ul style="list-style-type: none"> I understand that incomplete forms will not be processed and that Hong Leong Bank will continue to apply its predetermined thresholds amount with regards to Transaction Alerts. 											
<input type="checkbox"/> Change of Transaction Alert method <input type="checkbox"/> SMS to Email <input type="checkbox"/> Email to SMS											
<ul style="list-style-type: none"> I understand that I must register a valid personal email address with Hong Leong Bank Berhad, in order to receive Transaction Alerts via email. 											
<input type="checkbox"/> Opt-out of Transaction Alerts I do not wish to receive any notification from the Transaction Alert Service.											
<ul style="list-style-type: none"> I understand that my decision to opt-out from receiving Transaction Alerts may increase the risk of unauthorized or fraudulent charges transacted on my card(s). 											
TERMS & CONDITIONS (Important: Please read before you sign)											
<ul style="list-style-type: none"> Hong Leong Bank will notify the principal cardholder via SMS or Email of every card transaction made using his/ her credit cards including supplementary cards which amounts to or exceeds the amount indicated by the principal cardholder in this form. Hong Leong Bank shall not be liable and responsible for any failure or delay in delivering SMS to any telco service providers or Email. Receipt of Transaction Alert is subject to the principal cardholder's mobile phone or email service provider being able to support this SMS or Email service and the service provider's terms and conditions. It is the principal cardholder's responsibility to ensure that his/ her mobile phone or email service is able to receive the Transaction Alert in Malaysia or overseas. The provision of Transaction Alert does not enable a cardholder to disclaim his/ her obligations related to the lost/ stolen card as stated in the terms and conditions governing the credit card. The Principal cardholders shall immediately notify Hong Leong Bank of any change on his/ her mobile phone numbers or email address. 											
DECLARATION <ul style="list-style-type: none"> I declare that the information provided by me in this form is true, accurate and complete. I understand that the above amendment will be applicable to all new and existing credit cards under my profile including supplementary cards in Hong Leong Bank and can only be effective upon the bank has received the completed and signed copy request form. I authorize the Bank to update my records in the event if the contact numbers and email address provided by me is different from the existing bank's record and will be used for all future communication including Transaction Alert Service. 											
I confirm that I have read and agree to the Terms & Conditions and Declaration above. Cardholder's Signature _____ Date:	FOR BANK USE ONLY Signature/ Biometric Verified & Attended By: _____ Name : Department : Date :										