

HLB WALLET ACCOUNT TERMS AND CONDITIONS (“T&Cs”) (Versi Bahasa Malaysia)

These terms and conditions are to be read together as a whole with the General Terms and Conditions of Accounts for Deposits and Islamic Banking Deposits, Debit Card Terms and Conditions, Terms and Conditions For The Use of HLB Connect and any other relevant terms and conditions as Hong Leong Bank Berhad (“**HLB**”) may impose from time to time.

ELIGIBILITY

1. All Malaysian individuals aged **twelve (12)** years old and above (“**Accountholders**”) may apply for an HLB Wallet Account (“**HLB Wallet**”). Non-Malaysian individuals are not eligible to open the HLB Wallet.
2. The minimum initial deposit to open the HLB Wallet is **Ringgit Malaysia Fifty (RM50)**, unless otherwise advised.
3. No Passbook will be issued for HLB Wallet.

ACCOUNT OPENING

4. HLB Wallet can be applied for through various channels made available by HLB from time to time.

Account Opening Conditions Applicable to Minors

5. For individuals who are below the age of **eighteen (18)** years old (“**Minor**”), he/she must obtain the consent from any of his/her parents (subject to item a) below) (in a form deemed satisfactory to HLB) and provide the required details of the relevant parent to HLB in order to apply for HLB Wallet. The first deposit (as per item b) below) by such parent to the HLB Wallet shall entitle HLB to rely on such first deposit as consent and undertaking having been obtained from that parent and that these T&Cs will be applicable to that parent, subject to the following:
 - a) The parent must be at least twenty-one (21) years older than the Minor;
 - b) For account activation, the parent is required to perform the first deposit via fund transfer from the parent's account in any bank in Malaysia.
6. Each Minor can open only one (1) HLB Wallet.
7. Each parent can only provide consent in respect of HLB Wallet applications for up to a maximum of three (3) Minors.

ACCOUNT LIMIT

8. For Accountholders aged **eighteen (18)** years old and above, the HLB Wallet will have a default maximum account balance limit of **Ringgit Malaysia Four Thousand Nine Hundred Ninety-Nine (RM4,999) (“Capping”)**.
 - a) Eligible Accountholders can upgrade their HLB Wallet to HLB Wallet+ where the maximum account balance limit is removed;
 - b) The upgrade can be performed during application or subsequently via HLB Connect; and
 - c) HLB Wallet+ Accountholders are eligible for the “**Multi-Currency Feature**” or “**MCF**” (refer to Clauses 18 to 25).

9. For Minors, the HLB Wallet will have a default maximum account balance limit of **Ringgit Malaysia Two Thousand Five Hundred (RM2,500)**. The daily transaction limit is capped at **Ringgit Malaysia Six Hundred (RM600)** of which:
- Online payments and fund transfers **via HLB Connect App** (which includes prepaid reload, QR Pay, DuitNow QR) are capped at **Ringgit Malaysia Two Hundred (RM200)** per day;
 - Debit Card retail purchases are capped at **Ringgit Malaysia Two Hundred (RM200)** per day; and
 - Debit Card online purchases are capped at **Ringgit Malaysia Two Hundred (RM200)** per day.
 - Debit Card online purchases are **ONLY ALLOWED** for 3D Secure (3DS) merchants. 3DS requires customers to complete an additional verification step via a code sent to customer's phone to complete payment.

The above limits and capping can only be increased to **Ringgit Malaysia Four Thousand Nine Hundred Ninety-Nine (RM4,999)** via biometric verification at any HLB branches once the Minor has reached the age of **eighteen (18)** years old.

INTEREST

10. No interest is payable on HLB Wallet.

CASHBACK

11. The Accountholders are entitled to a monthly Cashback capped at **Ringgit Malaysia Ten (RM10)** for selected digital payments ("**Eligible Digital Payments**").
12. "**Eligible Digital Payments**" is defined as payment transactions made from the HLB Wallet via Hong Leong Connect Online Banking and HLB Connect App ("**HLB Connect**") as follows:
- QR Pay (DuitNow QR) to business only;
 - Fund Transfer;
 - Pay Bill; and
 - Prepaid Reload.

For the avoidance of doubt, Fund Transfer refers to DuitNow to Account, DuitNow to Mobile, 3rd Party Transfer and IBG Transfer performed via HLB Connect. Own Account Transfer and Oversea Transfer is NOT applicable.

13. The Cashback will be credited instantly into the Accountholder's HLB Wallet and the crediting record will be reflected in the Accountholder's HLB Wallet transaction history immediately.
14. Details of the Cashback available are as follows:

Eligible Digital Payments	Cashback Per Payment (RM)	Minimum Payment to Qualify (RM)	Maximum Monthly Cashback	
			Eligible Transaction (#)	Cashback Amount (RM)
QR Pay (DuitNow QR) to business only	0.25	15.00	18	4.50
Fund Transfer	0.25	50.00	6	1.50
Pay Bill	1.00	50.00	3	3.00
Prepaid Reload	1.00	50.00	1	1.00
Total Maximum Monthly Cashback (RM)				10.00

a) A simple illustration on Cashback:

February 2024	Payment Type	Payment Amount (RM)	Cashback Per Payment (RM)
Day 1	QR Pay (DuitNow QR) to business	20.00	0.25
Day 2	QR Pay (DuitNow QR) to business	18.00	0.25
Day 3	QR Pay (DuitNow QR) to business	15.00	0.25
Day 5	QR Pay (DuitNow QR) to business	10.00	<i>*Not qualified</i>
Day 6	Pay Bill	60.00	1.00
Day 8	Fund Transfer	100.00	0.25
Day 9	Fund Transfer	30.00	<i>*Not qualified</i>
Day 10	Pay Bill	100.00	1.00
Day 12	Pay Bill	30.00	<i>*Not qualified</i>
Day 13	Pay Bill	80.00	1.00
Day 20	Prepaid Reload	50.00	1.00
Day 22	Prepaid Reload	30.00	<i>*Not qualified</i>
Day 25	Prepaid Reload	70.00	<i>^Monthly capping met</i>
Total Cashback Entitled For The Month (RM)			5.00

**Not qualified due to not meeting the minimum payment.*

^Cashback for Prepaid Reload is capped at RM1 monthly, which has been granted on Day 20.

15. Accountholders will enjoy Cashback until 31 December 2025. Subsequently, HLB may directly email the Accountholders or issue a notification in the mass media or post a notice on HLB's website at www.hlb.com.my ("HLB's Website") or use any method which HLB deems practical to inform on the continuation, modifications, or amendments of this product feature.
16. HLB reserves its rights, from time to time, with prior notice, to revise the Cashback eligibility at its discretion.

DEBIT CARD



17. Save and except where an Accountholder holds an existing Debit Card issued by HLB to the Accountholder, a Debit Card will be issued to the Accountholder without any charge upon successful activation of the HLB Wallet.
 - a) Each Accountholder shall only be issued with one (1) Debit Card and the Cardholder may link any of the Cardholder's HLB Savings Account or Current Account to the Debit Card to make Retail Purchase Transactions.
 - For Minors, ATM cash withdrawal both locally and overseas is not allowed.
 - b) For Minors, an application for a Debit Card requires the presence of the Minor and his/her parent (referred to in Clause 5) at any HLB branch nationwide. The parent is required to present the proof of the relationship with the Minor in the form of a birth certificate or letter of custody of the Minor from the court.

MULTI-CURRENCY FEATURE

18. **“Multi-Currency Feature” or “MCF”** refers to the foreign currency stored within the HLB Wallet+ which allows the HLB Wallet+ Accountholder to, amongst others:
- (a) hold foreign currencies approved by HLB from time to time;
 - (b) convert Ringgit Malaysia to a foreign currency or vice-versa in the Accountholder’s HLB Wallet+ via HLB Connect;
 - (c) convert one foreign currency to another foreign currency in the Accountholder’s HLB Wallet+ via HLB Connect;
 - (d) withdraw foreign currencies from the Accountholder’s MCF Enabled Account from an ATM overseas; and
 - (e) transfer foreign currencies from their HLB Wallet Account through Outward Telegraphic Transfers via HLB’s branches or HLB Connect.
19. The following sets out the terms and conditions (**“MCF Terms and Conditions”**) applicable to the MCF that is enabled for HLB Wallet+ Accountholders aged 18 years old and above only.
- a) The foreign currencies stored with HLB Wallet+ operate on a non-cash basis. No acceptance of physical foreign currency notes through any channels by the Accountholder shall be credited to the HLB Wallet+.
 - b) The currencies available in respect of MCF are determined by HLB from time to time. If HLB introduces a new foreign currency, these MCF Terms and Conditions shall apply to such new currency. Any variation or introduction of new currencies can be found at HLB’s Website.
 - c) HLB is not a currency trading platform. All Accountholders are advised not to use or misuse HLB’s services, including HLB Wallet+, for the purpose of carrying on currency trading.
 - d) The Accountholders acknowledge and agree there are risks involved in foreign currency transactions including, but not limited to, risks due to the fluctuation of exchange rates, valuation and devaluation of currencies, taxes, involuntary transfers or changes in governmental policies or any other reasons beyond the control of HLB.
 - e) The Accountholders agree that HLB shall be entitled to effect any conversion or reconversion of any currencies as required by law, any applicable rules and regulations and/or HLB for payment, deduction, and/or withholding of any fees, charges, taxes or levies. HLB shall not be liable to the Accountholders or any other parties for any loss suffered or incurred by the Accountholders or other parties for any such conversion or reconversion in accordance with this Clause 19.5.
 - f) MCF is classified as Investment Foreign Currency Account. For details, please refer to the Foreign Exchange Policy Notices (Rules Applicable to Residents) Individual Fact Sheet.
 - g) HLB shall not be responsible for nor be liable for any diminution in the value of the currency of the deposit due to taxes, imposts, depreciation or devaluation, or for the unavailability of any currency due to restrictions on convertibility, requisitions, involuntary transfer, exercise of military or usurped powers, or any other causes whatsoever which are beyond our control.
 - h) For HLB Wallet+ that are considered dormant, before the funds are transferred to the Registrar of Unclaimed Moneys in the manner as provided in the Unclaimed Moneys Act 1965, all foreign currencies will be converted back to Ringgit Malaysia based on the day’s prevailing board rate which is two (2) calendar days prior to the transfer.

FEES AND CHARGES

20. Standard fees and charges for this HLB Wallet Account and Hong Leong Debit Card shall apply. Please visit our website addresses below or scan the QR codes below for more information. HLB Wallet is classified as a savings account, so please refer to the Savings Account section of the Fees and Charges.

Account	Debit Card
www.hlb.com.my/depositcharges 	www.hlb.com.my/dc1 

ACCOUNT STATEMENTS

21. Account statements will be issued electronically on a monthly basis.

PRODUCT FEATURES VARIATION

22. HLB shall be entitled to remove, amend, vary or alter any of the product features for the HLB Wallet at any time in accordance with Clause 23 of these T&Cs.

GENERAL

23. Amendments: HLB reserves the right at any time with **twenty-one (21)** calendar days' notice to add, delete, suspend or vary the terms and conditions contained herein, wholly or in part at its discretion by way of posting on HLB's Website, or in any manner deemed suitable by HLB. Accountholders agree to access the website at regular time intervals to view the terms and conditions and ensure that they are kept up-to-date on any changes or variations to the terms and conditions.
24. Misuse of Account: Accountholders are reminded to always protect their HLB Wallet and never allow it to be used by anyone other than themselves. Any misuse of the HLB Wallet can or may lead to legal action.

Member of PIDM. HLB Wallet and HLB Wallet+ are protected by PIDM up to RM250,000 for each depositor.

If you have any enquiries regarding these T&Cs, please email us at hlonline@hlbb.hongleong.com.my.