



## **ENRICH - HONG LEONG BANK INFINITE CREDIT CARD WITH COMPLIMENTARY GOLDEN LOUNGE ACCESS CAMPAIGN**

**DATE : 1st MARCH 2020 – 15 APRIL 2020**

### **CAMPAIGN TERMS & CONDITIONS**

1. The Enrich HLB Bank Infinite Credit Card Conversion Campaign with complimentary Golden Lounge (GL) Access (“Campaign”) is organised by Malaysia Airlines Berhad (“MAB” or “Enrich”) and will run from 01 March 2020 – 15 April 2020.
2. The Hong Leong Infinite credit cardholder(s) who converts their Bank Card Points between 01 March 2020 – 15 April 2020 shall be eligible to participate in this campaign. Cardholder(s) who
  - a. Converts between 70,000 Enrich Miles – 100,000 Enrich Miles  
: will be awarded with 2 Golden Lounge Access Vouchers (**Domestic, Regional OR Satellite Golden Lounge at KLIA**).
  - b. Converts 100,001 Enrich Miles and above  
: will be awarded with 4 Golden Lounge Access Vouchers (**Domestic, Regional OR Satellite Golden Lounge at KLIA**).
3. The cardholder must present the Complimentary Golden Lounge Access letter issued by Enrich Malaysia Airlines at the Golden Lounge reception counter at KLIA.
4. The individual using the Enrich Reference Number (s) for Golden Lounge access must be traveling on a Malaysia Airlines operated flight with MH flight number on that day.
5. The Enrich Reference Number (s) for Golden Lounge access at Satellite **OR** Domestic, Regional Lounge is valid for pre-flight departure access only. Not applicable for arrival flights.
6. The Enrich Reference Number (s) for Golden Lounge access allows the holder access to the Malaysia Airlines Golden Lounges (Satellite **OR** Domestic, Regional Lounge) in KLIA.
7. Each Enrich Reference Number (s) for Golden Lounge access admits one (01) person to the Golden Lounge
8. Enrich Reference Number (s) for Golden Lounge access is strictly non-transferable. However, owner may use the Enrich Reference Number (s) for person(s) traveling together on the same MH flight on that day.
9. Each Enrich Reference Number (s) for Golden Lounge access is valid for one-time use only and only for Business Class section of the Malaysia Airlines Golden Lounge at KLIA.
10. The Enrich Reference Number (s) for Golden Lounge access is an exclusive benefit to the Campaign. Terms & conditions of the campaign applies.
11. At time of use of this Enrich Reference Number (s) for Golden Lounge access, owner must present his/her identification which includes but is not limited to National Registration Identity Card (NRIC) or passport or Malaysia Airlines Boarding Pass.
12. The Reference Number (s) for Golden Lounge access must be presented at time of use
13. This Enrich Reference Number (s) for Golden Lounge access is not valid at Third Party Lounges (lounges not operated by Malaysia Airlines) , oneworld or Partner lounges
14. This Enrich Reference Number (s) for Golden Lounge access may not be purchased with cash or credit card and cannot be exchanged for cash.

15. Lost, stolen or misplaced of Enrich Reference Number (s) for Golden Lounge access will be deemed void and will not be reissued.
16. Enrich Reference Number (s) for Golden Lounge access is valid for twelve (12) months from the date of issue. The validity of the Enrich Reference Number (s) for Golden Lounge cannot be extended and once expired, shall be void.
17. Enrich members are advised to check their Enrich Reference Number (s) for Golden Lounge access upon acceptance and should contact the Malaysia Airlines Call Centre if any discrepancy within fourteen (14) working days of receipt by the member. Member must email [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) for further enquiries.
18. Enrich Malaysia Airlines reserves the right at its sole discretion to vary or amend any of the terms and conditions herein at any time, without any prior notice.
19. The personal information provided in this Enrich Reference Number (s) for Golden Lounge is protected and strictly confidential and shall only be used for the purposes of processing your usage of the access to our Golden Lounge and applicable services related therein.
20. The eligible cardholder shall receive The Complimentary Golden Lounge Access letter within fourteen (14) working days after the end of the Campaign Period via electronic mail according to the cardholder's email address maintained in Enrich's record. The card holder (s) shall be responsible to ensure that their email address provided are current and updated with Enrich. The notification of the Complimentary letter by Enrich will be based on the card holder's email address maintained with Enrich. Enrich shall not be responsible to the card holder(s) for any loss (including loss of opportunity and consequential loss flowing there from) suffered or for any failure to fulfil the delivery of the Complimentary letter in the event the card holder's email address in Enrich's record is not current or correct or not supported by Enrich's system.
21. By participating in this Campaign, the card holder agree and authorize Enrich to disclose their details (including but not limited to name, NRIC number, email address, telephone number) to enrich's distributor/agent who would then contact the card holder regarding the delivery of the Complimentary letter or redemption of the Golden Lounge Access.
22. All costs, fees and/or expenses incurred or to be incurred by the card holders in relation to the Campaign and/or the claiming of the Prizes including fees, levies or taxes imposed or to be imposed are the sole liability and responsibility of the card holders