

Hong Leong ConnectFirst eToken: Sign Up Campaign 2019

Sign Up for Hong Leong ConnectFirst at ZERO Cost, Enjoy Fee Waivers and Stand a Chance to Win RM500 Cash Voucher

CAMPAIGN PERIOD

Updated 12 September 2019

The Hong Leong Bank Berhad's (97141-X) ("HLB") and Hong Leong Islamic Bank Berhad's (686191-W) ("HLISB") [collectively and hereinafter referred to as "the Bank"] **Hong Leong ConnectFirst eToken: Sign Up Campaign 2019 ("Campaign")** commences from 1 October 2019 to 31 December 2019, inclusive of both dates ("**Campaign Period**"), unless notified otherwise.

TERMS & CONDITIONS ("T&Cs")

The following sets out the T&Cs applicable to the Campaign:-

Eligibility

- The Campaign is open to the Bank's new and/or existing non-individual current account/ current account-i customers who have yet to sign up for any Hong Leong Bank Business Online Banking prior to the Campaign Period (hereinafter referred to as ("**Customers**").

Non-individual customers refer to private limited companies, public listed companies, associations, clubs, schools, societies, non-profitable organisations, sole proprietorships, partnerships, limited liability partnerships, professional practices duly registered or incorporated in Malaysia.

For the avoidance of doubt, "Hong Leong Bank Business Online Banking" refers to Hong Leong ConnectFirst ("**HL ConnectFirst**"), Hong Leong Connect BIZ and Hong Leong Online Business.

- The Customers' current account/current account-i status must remain active and in good standing throughout the Campaign Period.
- Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities and accounts granted by the Bank or have been declared wound-up or are subject to any winding-up proceedings at any time prior to or during the Campaign Period shall **NOT** be eligible to participate in the Campaign.

Campaign Mechanics

- The Customers who have successfully signed up for HL ConnectFirst during the Campaign Period ("**Eligible Customers**") shall be eligible to receive the waiver of charges ("**Charges Waiver**") stated in Table 1 below:-

| Table 1 | | |
|-------------------------------|--|-------------------------------|
| HL CONNECTFIRST SERVICE(S) | TYPE OF FEES AND CHARGES | CHARGES WAIVER (RM) |
| Monthly Subscription Fees | Monthly Fees | RM15 per month Waived |
| Transactions charges | DuitNow | RM0.15 per transaction Waived |
| | JomPAY | Waived |
| | Book transfer (Intrabank) | Waived |
| | EPF | Waived |
| | SOCSSO | Waived |
| Token | eToken | Waived |
| Other charges (if applicable) | Setup, implementation & training charges | Waived |

- The Charges Waiver in Table 1 shall be effective until such time as the Bank may at its absolute discretion decide without prior notice to the Eligible Customers EXCEPT FOR the Charges Waiver for Monthly Fees and DuitNow which shall be effective from the date the Eligible Customer successfully signs up for HL ConnectFirst until 30 June 2020 only.
- For the avoidance of doubt, other than the Charges Waiver as provided in Table 1 above, the usual rate(s) for services available on HL ConnectFirst shall apply and the Eligible Customers shall pay for the relevant charges imposed by the Bank for services available on HL ConnectFirst.
- In order to be eligible for the Charges Waiver, the Eligible Customers must submit their respective duly completed HL ConnectFirst application forms and all the supporting documents as required by the Bank (collectively referred to as "**Required Documents**") at any of the Bank's branches during the Campaign Period.

8. In addition to the Charges Waiver, every 30th Eligible Customer who transact using HL Connect First where such transaction is approved with eToken during the Campaign Period will also stand a chance to win the prize as set out below (“Campaign Prize”):

| PRIZE | TOTAL NUMBER OF PRIZE WINNERS |
|--------------------------|-------------------------------|
| RM 500 Cash Voucher each | 140 Prize Winners |

9. Each Prize Winner is entitled to receive a maximum of one (1) Campaign Prize only in this Campaign.
10. In the event of a tie, the Campaign Prize will be awarded to the Eligible Customer who has the higher value of transaction in MYR or MYR equivalent.
11. The Campaign Prizes are awarded on a first-come, first-served basis and no further Campaign Prizes shall be awarded once the total number of Prize Winners has been reached.
12. The Prize Winners shall be notified by the Bank either in writing, phone, email or in any other manner deemed practical and appropriate by the Bank no later than 31 February 2020 on the collection of the Campaign Prize.
13. Each Prize Winner is required to collect the Campaign Prize at their respective HLB/HLISB home branch no later than 31 March 2020, failing which the Campaign Prize will be forfeited. The Bank will not be responsible for any lost, stolen, damaged, delayed or unclaimed Campaign Prize. The Bank shall also not be liable to reimburse the Campaign Prize to the Prize Winner in the event that the Prize Winner cannot be contacted (including but not limited to the non-receipt of the notice from the Bank regarding the collection of the Campaign Prize) for any reasons whatsoever. It is the obligations of the Customers to ensure that all their information provided to the Bank (including but not limited to their mobile numbers, correspondence address and e-mail address) are accurate, valid and up to date.
14. All transportation, accommodation, personal expenses and any other costs incurred in relation to collecting the Campaign Prize from the respective HLB/HLISB home branch shall be borne by the Prize Winner without recourse to the Bank.
15. The Campaign Prize is issued on an “as is where is” basis and the Bank gives no representation or warranty with respect to the quality or suitability of the Campaign Prize. The Prize Winner shall, at their own cost and expense, deal directly with the provider and/or manufacturer for any complaint, dispute or claim in relation to the Campaign Prizes without recourse to the Bank and any request for replacement of Campaign Prizes shall not be entertained by the Bank.
16. The Campaign Prize is non-transferable to any third party and non-exchangeable for up-front cash, credit, cheque or in kind.
17. The Prize Winners agree to be bound by the terms and conditions imposed by provider and/or manufacturer relating to the Campaign Prizes.
18. The Prize Winners hereby give their consent to and authorize the Bank to disclose or publish their names or photos in media, marketing or advertising materials for the purpose of this Campaign (if applicable and if necessary).
19. Notwithstanding Clause 7 above:-
- The Eligible Customers who submit incomplete Required Documents and/or fail to submit all the Required Documents during the Campaign Period but subsequently furnish the completed Required Documents after the Campaign Period are not eligible to participate in the Campaign;
 - The Bank shall not be responsible for any loss, delay or damage to the Required Documents in the course of delivery/submission to the Bank. For avoidance of doubt, any submission of the Required Documents via mail or courier service to the Bank and evidence of delivery by such mail or courier service shall not be deemed as proof of delivery and/or receipt by the Bank of the same.
20. The Bank shall not be responsible for and does not have any control whatsoever on network traffic congestion, network failure and/or interruptions that may be experienced by the respective telecommunication service provider in the delay of any e-payment transactions of DuitNow or any other financial transactions via HL ConnectFirst being transmitted during the Campaign Period resulting in Eligible Customers not being eligible for the Charges Waiver.

General T&Cs

21. By participating in this Campaign, the Customers hereby :
- Agree that all transactions recorded by the Bank within the Campaign Period are accurate and final;
 - Agree that the Bank’s decision on all matters relating to the Campaign shall be final, conclusive and binding on all Customers and no further correspondence and/or appeal to dispute the Bank’s decision shall be entertained;
 - Read, understand and agree to be bound by the T&Cs of the Campaign and the T&Cs of HL ConnectFirst;
 - Agree to access the Bank’s website at <https://www.hlb.com.my> and <http://www.hlisb.com.my> (“the Bank’s Website”) at regular intervals to view the T&Cs and ensure to be kept up-to-date on any changes or variations.
22. The Bank reserves the right:

- (a) To add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, by way of posting on the Bank's Website, or in any other manner which the Bank deems practical, in order to give prior notice to the Customers;
 - (b) To disqualify any Customers from participating in the Campaign and/or being entitled to the Charges Waiver in the event that :
 - (i) the HL ConnectFirst status becomes dormant, locked, blocked, suspended and/or inactive during the Campaign Period for any reason whatsoever as the Bank may in its absolute discretion deem fit; or
 - (ii) any of the Customers' current account is closed by the Customers and/or the Bank for any reason whatsoever at any time prior to or during the Campaign Period.
 - (c) To forfeit the Charges Waiver in the event of non-compliance to the T&Cs herein and the T&Cs of HL ConnectFirst.
23. Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the services provided and/or facilities granted by the Bank or have been declared bankrupt/wound up or are subject to any bankruptcy/winding up proceedings during the Campaign Period shall **NOT** be entitled to the Charges Waiver.
 24. Customers are liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign.
 25. The T&Cs herein are to be read together with the Terms and Conditions for HL ConnectFirst as an entire agreement and in the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.
 26. In the event of any discrepancies between this T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Campaign, the final T&Cs on the Bank's Website or as notified by the Bank in any other manner which the Bank deems practical shall prevail.
 27. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
 28. Words denoting the singular include the plural and *vice versa*.

Current Account / Current Account-i is eligible for protection by PIDM

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