

Hong Leong ConnectFirst FastCollect/-i Sign up Campaign 2019

Sign Up for Hong Leong ConnectFirst FastCollect/-i to enjoy Fee Waivers and Get Paid Easier.

CAMPAIGN PERIOD

Updated 3 October 2019

The Hong Leong Bank Berhad's (97141-X) ("HLB") and Hong Leong Islamic Bank Berhad's (686191-W) ("HLISB") [collectively and hereinafter referred to as "the Bank"] Sign Up for HL ConnectFirst FastCollect/-i to Enjoy Fee Waivers and Get Paid Easier ("**Campaign**") commences from 1 November 2019 to 30 June 2020, inclusive of both dates ("**Campaign Period**"), unless notified otherwise.

TERMS & CONDITIONS

The following sets out the terms and conditions ("**T&Cs**") applicable to the Campaign:-

Definition

1. HL ConnectFirst FastCollect/-i refers to an e-Solution platform, which manages business payments, invoices and accounting services.

HL ConnectFirst refers to the Bank's business online banking platform.

Biztory refers to the Bank's third party digital business solution partner which provides cloud accounting services.

Eligibility

2. The Campaign is catered to all small-to-medium enterprise ("SME") customers and open for participation by New-To-Bank non-individual customers ("**NTB Customers**") and all existing non-individual current account/ current account-i customers ("**Existing Customers**") who have not signed up as subscribers for JomPAY billers with the Bank prior to the Campaign Period

Non-individual customers refer to associations, clubs, schools, societies, non-profitable organisations, sole proprietors, partnerships, limited liability partnership, professional practices duly registered or incorporated in Malaysia including private limited companies and public listed companies.

Campaign Mechanics

3. NTB Customers and Existing Customers will enjoy Charges Waiver offered by the Bank as per Table 1 below for HL ConnectFirst FastCollect/-i - services by participating in this Campaign.
4. In order to participate in this Campaign:-
 - (a) NTB Customers are required to:-
 - (i) open Business Current Account/i with the Bank;
 - (ii) sign up for HL ConnectFirst and Biztory; and
 - (iii) perform and attend to the submission requirements listed in Clause 5 below;
 - (b) Existing Customers are required to:-
 - (i) sign up for HL ConnectFirst (if they are not existing HL Connect First users) and Biztory; and
 - (ii) perform and attend to the submission requirements listed in Clause 5 below
5. Submission requirements for HL ConnectFirst FastCollect/-i:-
 - a) NTB Customers and Existing Customers must email their respective duly completed HL ConnectFirst FastCollect/-i applications and all the supporting documents as required by the Bank (collectively referred to as "**Required Documents**") to cmp@hlbb.hongleong.com.my during the Campaign Period;
 - b) NTB Customers and Existing Customers who submit incomplete Required Documents and/or fail to submit all the Required Documents during the Campaign Period but subsequently furnish the completed Required Documents after the Campaign Period are not eligible to participate in the Campaign;
 - c) The Bank shall not be responsible for any loss, delay or damage to the Required Documents in the course of delivery/submission to the Bank. For avoidance of doubt, any submission of the Required Documents via mail or courier service to the Bank and evidence of delivery by such mail or courier service shall not be deemed as proof of delivery and/or receipt by the Bank of the same.

6. NTB Customers and Existing Customers who have successfully signed up for HL ConnectFirst FastCollect/-i during the Campaign Period shall be eligible (“**Eligible Customers**”) to receive the following waiver of transaction charges (“**Charges Waiver**”)* stated in Table 1 below :-

Table 1		
Payment type	CHARGES WAIVER (RM) (If your payer is a customer of the Bank)	CHARGES WAIVER (RM) (If your payer is not a customer of the Bank)
Current account or savings account	50% waiver on the current fixed charge rate at RM0.50 per transaction (i.e. RM0.25 will be waived per transaction)	50% waiver on the current fixed charge rate at RM0.70 per transaction (i.e. RM0.35 will be waived per transaction)
Credit cards	<ul style="list-style-type: none"> To be charged 0.25% of total transaction value 50% waiver on the current fixed charge rate at RM0.50 per transaction (i.e. RM0.25 will be waived per transaction) 	<ul style="list-style-type: none"> To be charged 0.25% of total transaction value 50% waiver on the current fixed charge rate at RM0.70 per transaction (i.e. RM0.35 will be waived per transaction)

*The Charges Waiver will be waived from the month the Eligible Customers successfully signed up for HL ConnectFirst FastCollect/-i during the Campaign Period until 30 June 2020.

Table 2 Example of Charges Calculation if payer pays RM 100		
Payment type	CHARGES WAIVER (RM) (If your payer is a customer of the Bank)	CHARGES WAIVER (RM) (If your payer is not a customer of the Bank)
Current account or savings account	RM 0.25 per transaction	RM 0.35 per transaction
Credit cards	RM 0.25 per transaction + 0.25% of total transaction value = RM 0.25 + (0.25% X RM 100) = RM 0.50 charged	RM 0.35 per transaction + 0.25% of total transaction value = RM 0.35 + (0.25% X RM 100) = RM 0.60 charged

Table above is for illustration purposes only.

7. For the purpose of this Campaign, all current accounts/current accounts-i status of the Eligible Customers must remain active and in good standing throughout the Campaign Period.
8. The Bank shall not be responsible for and does not have any control whatsoever on network traffic congestion, network failure and/or interruptions that may be experienced by the respective telecommunication service provider in the delay of any e-payment transactions of JomPAY or any other financial transactions via HL ConnectFirst FastCollect/-i or online banking services being transmitted during the Campaign Period resulting in the Eligible Customers not being eligible for the Charges Waiver.

General T&Cs

9. By participating in this Campaign, the NTB Customers and Existing Customers hereby :
 - (a) Agree that all records and transactions captured by the Bank within the Campaign Period are accurate and final;
 - (b) Agree that the Bank's decision on all matters relating to the Campaign shall be final, conclusive and binding on NTB Customers and Existing Customers and no further correspondence and/or appeal to dispute the Bank's decision shall be entertained;
 - (c) Read, understand and agree to be bound by the T&Cs of the Campaign and the Terms and Conditions of HL ConnectFirst FastCollect/-i;
 - (d) Agree to access the Bank's website at <https://www.hlb.com.my> and <http://www.hlisb.com.my> ("the Bank's Website") at regular time intervals to view the T&Cs and ensure to be kept up-to-date on any changes or variations.
10. The Bank reserves the right:
 - (a) To add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, by way of posting on the Bank's Website, or in any other manner which the Bank deems practical, in order to give prior notice to the NTB Customers and Existing Customers ;
 - (b) To disqualify any NTB Customers and Existing Customers from participating in the Campaign and/or being entitled to the Charges Waiver in the event that :
 - (i) the HL ConnectFirst FastCollect/-i status becomes dormant, suspended and/or inactive during the Campaign Period for any reason whatsoever as the Bank may in its absolute discretion deem fit; or
 - (ii) any of the NTB Customer's and Existing Customer's current account/current account-i is closed by the NTB Customers and Existing Customers and/or the Bank for any reason whatsoever at any time prior to or during the Campaign Period up to 30 June 2020.
 - (c) To forfeit the Charges Waiver in the event of non-compliance to the T&Cs herein and Terms and Conditions of HL ConnectFirst.
11. NTB Customers and Existing Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the services provided and/or facilities granted by the Bank or have been declared bankrupt/wound up or are subject to any bankruptcy/winding up proceedings at any time prior to or during the Campaign Period up to 30 June 2020 shall **NOT** be eligible to participate in the Campaign and/or shall **NOT** be entitled to the Charges Waiver.
12. NTB Customers and Existing Customers shall be personally liable and bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign.
13. The T&Cs herein are to be read together with the Terms and Conditions for HL ConnectFirst FastCollect/-i as an entire agreement and in the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.
14. In the event of any discrepancies between this T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Campaign, the final T&Cs on the Bank's Website or in any other manner which the Bank deems practical shall prevail.
15. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the NTB Customers and Existing Customers agree to submit to the jurisdiction of the Courts of Malaysia.
16. Words denoting the singular include the plural and *vice versa*.

Current Account / Current Account-i is eligible for protection by PIDM

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