

## Hong Leong ConnectFirst: Digital Day Campaign 2019

### Sign Up for Hong Leong ConnectFirst at ZERO Cost and Enjoy Fee Waivers

#### CAMPAIGN PERIOD

Updated 2 July 2019

The Hong Leong Bank Berhad's (97141-X) ("HLB") and Hong Leong Islamic Bank Berhad's (686191-W) ("HLISB") [collectively and hereinafter referred to as "the Bank"] Sign Up for Hong Leong ConnectFirst at ZERO Cost and Enjoy Fee Waivers ("Campaign") commences from 7 July 2019 to 30 September 2019, inclusive of both dates ("Campaign Period"), unless notified otherwise.

#### TERMS & CONDITIONS ("T&Cs")

The following sets out the terms and conditions applicable to the Campaign:-

##### Eligibility

- The Campaign is open to the Bank's new and/or existing non-individual current account/ current account-i customers who have yet to sign up for any Hong Leong Bank Business Online Banking prior to the Campaign Period (hereinafter referred to as "**Customers**").

Non-individual customers refer to associations, clubs, schools, societies, non-profitable organisations, sole proprietors, partnerships, limited liability partnership, professional practices duly registered or incorporated in Malaysia including private limited companies and public listed companies.

For the avoidance of doubt, "Hong Leong Bank Business Online Banking" refers to Hong Leong ConnectFirst, Hong Leong Connect BIZ and Hong Leong Online Business.

- The Customers' current account/current account-i status must remain active and in good standing throughout the Campaign Period.
- Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities and accounts granted by the Bank or have been declared wound-up or are subject to any winding-up proceedings at any time prior to or during the Campaign Period shall **NOT** be eligible to participate in the Campaign.

##### Campaign Mechanics

- The Customers who have successfully signed up for HL ConnectFirst during the Campaign Period ("**Eligible Customers**") shall be eligible to receive the following waiver of charges ("**Charges Waiver**")\* stated in Table 1 below :-

| HL CONNECTFIRST SERVICE(S)    | TYPE OF FEES AND CHARGES                 | CHARGES WAIVER (RM)                      |
|-------------------------------|--|--|
| Monthly Subscription Fees     | Monthly Fees*                            | Waived RM 15 per month                   |
| Transactions charges          | DuitNow*                                 | Waived RM0.15 per transaction            |
|                               | JomPAY                                   | Waived                                   |
|                               | Book transfer (Intrabank)                | Waived                                   |
|                               | EPF                                      | Waived                                   |
|                               | SOCSSO                                   | Waived                                   |
| Token                         | Token charges (per device)               | Waived RM50 per unit (for up to 2 units) |
| Other charges (if applicable) | Setup, implementation & training charges | Waived                                   |

\*The Charges Waiver will be waived from the month the Eligible Customers- successfully sign up for HL ConnectFirst during the Campaign Period until 31 December 2019.

For the avoidance of doubt, other than the Charges Waiver as provided in Table 1 above, the usual rate(s) for services available on HL ConnectFirst shall apply and the Eligible Customers shall pay for the relevant charges imposed by the Bank for services available on HL ConnectFirst.

- In order to be eligible for the Charges Waiver, the Eligible Customers must submit their respective duly completed HL ConnectFirst application forms and all the supporting documents as required by the Bank (collectively referred to as "**Required Documents**") at any of the Bank branches during the Campaign Period.
- Notwithstanding Clause 5 above:-

- a) The Eligible Customers who submit incomplete Required Documents and/or fail to submit all the Required Documents during the Campaign Period but subsequently furnish the completed Required Documents after the Campaign Period are not eligible to participate in the Campaign;
  - b) The Bank shall not be responsible for any loss, delay or damage to the Required Documents in the course of delivery/submission to the Bank. For avoidance of doubt, any submission of the Required Documents via mail or courier service to the Bank and evidence of delivery by such mail or courier service shall not be deemed as proof of delivery and/or receipt by the Bank of the same.
7. The Bank shall not be responsible for and does not have any control whatsoever on network traffic congestion, network failure and/or interruptions that may be experienced by the respective telecommunication service provider in the delay of any e-payment transactions of DuitNow or any other financial transactions via HL ConnectFirst being transmitted during the Campaign Period resulting in Eligible Customers not being eligible for the Charges Waiver.

#### General T&Cs

8. By participating in this Campaign, the Customers hereby :
  - (a) Agree that all records and transactions captured by the Bank within the Campaign Period are accurate and final;
  - (b) Agree that the Bank's decision on all matters relating to the Campaign shall be final, conclusive and binding on all Customers and no further correspondence and/or appeal to dispute the Bank's decision shall be entertained;
  - (c) Read, understand and agree to be bound by the T&Cs of the Campaign and the Terms and Conditions of HL ConnectFirst;
  - (d) Agree to access the Bank's website at <https://www.hlb.com.my> and <http://www.hlisb.com.my> ("the Bank's Website") at regular time intervals to view the T&Cs and ensure to be kept up-to-date on any changes or variations.
9. The Bank reserves the right:
  - (a) To add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, by way of posting on the Bank's Website, or in any other manner which the Bank deems practical, in order to give prior notice to the Customers;
  - (b) To disqualify any Customers from participating in the Campaign and/or being entitled to the Charges Waiver in the event that :
    - (i) the HL ConnectFirst status becomes dormant, locked, blocked, suspended and/or inactive during the Campaign Period for any reason whatsoever as the Bank may in its absolute discretion deem fit; or
    - (ii) any of the Customers' current account is closed by the Customers and/or the Bank for any reason whatsoever at any time prior to or during the Campaign Period up to 31 Dec 2019.
  - (c) To forfeit the Charges Waiver in the event of non-compliance to the T&Cs herein and Terms and Conditions of HL ConnectFirst.
10. Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the services provided and/or facilities granted by the Bank or have been declared bankrupt/wound up or are subject to any bankruptcy/winding up proceedings during the Campaign Period up to 31 Dec 2019 shall **NOT** be entitled to the Charges Waiver.
11. Customers are liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign.
12. The T&Cs herein are to be read together with the Terms and Conditions for HL ConnectFirst as an entire agreement and in the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.
13. In the event of any discrepancies between this T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Campaign, the final T&Cs on the Bank's Website or in any other manner which the Bank deems practical shall prevail.
14. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
15. Words denoting the singular include the plural and *vice versa*.

#### Current Account / Current Account-i is eligible for protection by PIDM

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