



CONNECT REGISTRATION BRANCH CAMPAIGN

Last updated on 28 February 2022

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") (collectively referred to as "**the Bank**") "**Connect Registration Branch Campaign**" ("**Campaign**") commences on 15 March 2022 and ends on 30 June 2022, both dates inclusive ("**Campaign Period**"), unless notified otherwise.

TERMS AND CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

ELIGIBILITY

- 1. This Campaign is open to the Bank's existing customers ("**Customers**") who hold a current and valid HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**") and have not registered for HLB Connect Online Banking and Connect App before the Campaign Period.
- 2. The Bank reserves the right to disqualify any customers who:
 - (i) have in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) are facing bankruptcy proceedings, or has been declared bankrupt either before or during the Campaign Period; and/or
 - (iii) has breached any terms and conditions of the CASA/CASA-i at any time during the Campaign Period.
- 3. This Campaign is only open to Customers that have been contacted by the Bank to participate in this Campaign.
- 4. Customers who meet the eligibility requirement stated above can participate in this Campaign by registering for HLB Connect in order to be in the running to win the Ringgit Malaysia Thirty (RM30) cashback ("**Cashback**").

CAMPAIGN MECHANICS AND WINNERS SELECTION

- 5. Customers who register for HLB Connect and log in to HLB Connect for the first time (collectively referred to as the "**HLB Connect Sign Up Process**") during the Campaign Period after being contacted by the Bank's staff, will be eligible to be selected as a winner ("**Winner**") to be in the running to win the Cashback.
- 6. Upon being contacted by the Bank to participate in this Campaign, the Customer is required to attend at the relevant branch to complete the HLB Connect Sign Up Process. One thousand six hundred (1,600) Winners who completes the HLB Connect Sign Up Process will be selected on a first come, first served basis until the Cashback amount is fully utilised during the Campaign Period.
- 7. Each Winner is eligible to receive only one (1) Cashback throughout this Campaign, regardless of the number of CASA/CASA-i that the Customer uses. The Cashback is non-transferable to any third party and non-exchangeable for up-front credit, cheque or benefit-in-kind.
- 8. The total Cashback allocation for this Campaign is Ringgit Malaysia Forty-Eight Thousand (RM48,000). The Cashback will be awarded according to the Winner selection method specified above. The Bank has no obligation to inform the Customers should the Cashback allocation be reached.





FULFILMENT OF CASHBACK

- 9. The Customers will be notified via SMS and/or email (based on current records available to the Bank) if they have been selected as the Winners of the Cashback by 15 August 2022.
- 10. The Winners list will be published in <u>www.hlb.com.my/branch0422</u> ("**Campaign Website**") by 15 August 2022.
- 11. All Cashback will be credited to the Winners' CASA/CASA-i with the Bank by 15 September 2022.
- 12. As such, the Winners must maintain an active and valid CASA/CASA-i with the Bank until 15 September 2022 for the purpose of Cashback crediting, failing which the Cashback shall be forfeited.
- 13. It is the obligation of the Winners to contact the Bank regarding the non-receipt of the Cashback before 30 September 2022, failing which the Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.

GENERAL

- 14. By participating in this Campaign, the Customers agree:
 - (i) they have read, understood, accepted and are bound by the T&Cs herein;
 - (ii) all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the Winners selection shall be final;
 - (iii) the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Customers;
 - (iv) to consent to the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482772-D)) and/or Infobip Asia Pacific Sdn Bhd (898379-U) and/or email addresses to DCatalyst Sdn Bhd (200801017996), or any other vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
 - (v) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes;
 - (vi) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign to ensure that they keep up-to-date with any changes or variations to the T&Cs; and
 - (vii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
- 15. The Bank reserves the right:
 - (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website; and
 - (ii) to forfeit the Cashback in the event of non-compliance by the Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the Terms and Conditions governing the respective CASA/CASA-i and all other laws/rules applicable.
- 16. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions for the use of HLB Connect and the Terms and Conditions governing the respective CASA/CASA-i shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.





- 17. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
- 18. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 19. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at hlonline@hlbb.hongleong.com.my or call 03-7626 8899.