

CONNECT BRANCH WEBINAR CAMPAIGN

Last updated on 1 November 2021

Campaign Period

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") (collectively referred to as "**the Bank**") "**Connect Branch Webinar Campaign**" ("**Campaign**") commences on 1 November 2021 and ends on 30 January 2022, both dates inclusive ("**Campaign Period**"), unless notified otherwise.

Terms and Conditions

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

Eligibility

1. This Campaign is open to:
 - (i) current and valid Auto Loan /Auto Financing-i, Property Loan /Property Financing-i, Personal Loan/Personal Financing-i and/or ASB Financing-i Account ("**Loan/Financing-i Account**") customers;
 - (ii) customers who do not hold any other products with the Bank other than that stipulated in (i) above; and
 - (iii) customers who are not an existing HLB Connect Online Banking or Connect App ("**HLB Connect**") user before the Campaign Period.
2. The Bank reserves the right to disqualify any customer who:
 - (i) has in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before, during or after the Campaign Period; and/or
 - (iii) has breached any term and condition governing the Bank's Loan/Financing-i Account and the T&Cs herein at any time during the Campaign Period.
3. Customers who meet all of the eligibility requirements stated under Clause 1 above, can participate in this Campaign only upon being contacted by the Bank's branch staff via phone call or text messages to participate in the Campaign (hereinafter referred to as "**Eligible Customers**").

Campaign Mechanics and Winners Selection

4. To be in the running to be selected as a winner ("**Winner**") of a cashback of Ringgit Malaysia Thirty (RM30) ("**Cashback**"), Eligible Customers must register for HLB Connect and log in to HLB Connect for the first time during the Campaign Period.
5. Winners will be selected on a first come, first served basis until the total Cashback allocation is fully utilised during the Campaign Period. Once the Cashback allocation is fully utilised, we will notify the Bank's branch staff to stop contacting the Eligible Customers and put up notice on the campaign page. Eligible Customers who register for HLB Connect and perform first time log in after the notice is put up will no longer be selected as Winners.

6. The total Cashback allocation for this Campaign is Ringgit Malaysia Ninety Thousand (RM90,000). The Cashback will be awarded according to the Winner selection method specified above.
7. Each Winner is eligible to receive only one (1) Cashback throughout this Campaign. The Cashback is non-transferable to any third party and non-exchangeable for up-front credit, cheque or benefit-in-kind.

Fulfilment of Cashback

8. The Eligible Customers will be notified via SMS and/or email (based on current records available to the Bank) by 16 March 2022 if they have been selected as the Winners of the Cashback.
9. Additionally, the Winners list will be published on www.hlb.com.my/LoanConnect (**Campaign Website**) by 16 March 2022.
10. All Winners will be required to open a HLB Current or Savings Account/ HLISB Current or Savings Account-i ("**CASA/CASA-i**") by 13 April 2022 in order to receive the Cashback.
11. All Cashback will be credited to the Winners' CASA/CASA-i with the Bank by 5 May 2022.
12. As such, the Winners must maintain an active and valid CASA/CASA-i with the Bank until 5 May 2022 for purposes of Cashback crediting, failing which the Cashback shall be forfeited.
13. It is the obligation of the Winners to contact the Bank regarding the non-receipt of the Cashback by 31 May 2022, failing which the Winners are deemed to have received the Cashback and any claim for reimbursement after 31 May 2022 will not be processed.

General

14. By participating in this Campaign, the Customers agree that:
 - (i) they have read, understood, accepted and agree to be bound by the T&Cs herein;
 - (ii) they have read, understood, accepted and bound by the Bank's Privacy Notice, both of which are available at HLB's website (www.hlb.com.my) and at HLISB's website (www.hlisb.com.my);
 - (iii) all records of the fulfilment of the requirements under Clauses 4 - 7 captured by the Bank's system within the Campaign Period and the Winners selection shall be accurate and final;
 - (iv) the Bank's decisions on all matters regarding the Campaign shall be accurate, final, conclusive and binding on all Eligible Customers. No further appeal or correspondences will be entertained;
 - (v) to consent to the Bank to disclose their mobile numbers and/or email addresses to the vendor(s) appointed by the Bank to provide SMS and/or email services for the Campaign;

- (vi) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes;
- (vii) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign to ensure that they keep up-to-date with any changes or variations to the T&Cs; and
- (viii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.

15. The Bank reserves the right:

- (i) with prior notice to the Eligible Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website and/or HLB's official Social Media pages; and
- (ii) to forfeit the Cashback in the event of non-compliance by the Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the Terms and Conditions governing the respective Loan/Financing-i Accounts and all other laws/rules applicable.

16. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions for the use of HLB Connect and the Terms and Conditions governing the respective Loan/Financing-i Accounts shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies between T&Cs herein, the Terms and Conditions for the use of HLB Connect and the Terms and Conditions governing the respective Loan/Financing-i Accounts, this Campaign's T&Cs herein shall prevail to the extent of such discrepancy.

17. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.

18. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.

19. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

20. If you have any enquiries regarding the T&Cs, please email us at: hlonline@hlbb.hongleong.com.my or call 03-76268899.