

## UPDATE EMAIL FOR A CHANCE TO WIN AN IPHONE 13 CAMPAIGN

Last updated on 29 October 2021

### CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") (hereinafter collectively referred to as "**the Bank**") "**Update email for a chance to win an iPhone 13 Campaign**" ("**Campaign**") commences on 1 November 2021 and ends on 30 November 2021, both dates inclusive ("**Campaign Period**"), unless notified otherwise.

### TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

### ELIGIBILITY

1. This Campaign is an invitation-only Campaign and is only open to selected existing-to-Bank customers ("**ETB Customers**") who receive direct communications from the Bank via Short Message Service ("**SMS**") pertaining to the Campaign.
2. For the avoidance of doubt, ETB Customers refer to existing individual and/or non-individual customers who hold Deposit products (as specified in Clause 3 below) with the Bank prior to the Campaign Period.
3. The participating Deposit products for this Campaign are as follows:
  - a) Fixed Deposit Account/Fixed Deposit Account-i;
  - b) Current Account/Current Account-i; and
  - c) Savings Account/Savings Account-i.
4. The following ETB Customers shall **NOT** be eligible to participate in this Campaign:
  - a) ETB Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by the Bank or have been declared bankrupt or are subject to any bankruptcy proceedings at any time prior, during or after the Campaign Period; and
  - b) ETB Customers who are determined by the Bank to be potentially committing any of the wrongful acts stipulated herein.
5. This Campaign is **NOT** valid with any other on-going promotions offered by the Bank from time to time.

### CAMPAIGN MECHANICS

6. In order to participate in this Campaign, ETB Customers **MUST**, during the Campaign Period:
  - (a) visit [www.hlb.com.my/email](http://www.hlb.com.my/email);
  - (b) input their unique 6-digit reference code (retrieve from the SMS), NRIC and latest email address on the Bank portal stipulated in (a) above; and

(c) press the Submit button on the Bank portal to save the information submitted.

7. ETB Customers who have completed the criteria as stated under Clause 6 above (“**Eligible Customers**”) will automatically stand one (1) chance to win the following prize (“**Grand Prize**”):

<b>Campaign Prize</b>	<b>Prize Description</b>	<b>Value</b>	<b>No. of Winner</b>
Grand Prize	iPhone 13, 128 GB (Midnight)	RM3,899	1

8. A total of ten (10) Eligible Customers will be shortlisted at random by the Bank (“**Shortlisted Eligible Customers**”).
9. The Shortlisted Eligible Customers will be contacted by the Bank via SMS and will be given a Bank-related question via SMS by 15 December 2021. The Shortlisted Eligible Customers are required to respond to the SMS with the correct answer within the given time frame provided in the SMS. The fastest Shortlisted Eligible Customers respondent with the correct answer will be entitled to the Grand Prize (“**Grand Prize Winner**”).
10. Shortlisted Eligible Customers shall bear the standard telecommunications charges imposed for each SMS sent to the Bank.
11. In the event of a tie, i.e., where there are more than one (1) Shortlisted Eligible Customers who have answered correctly at the same time and would have been the winner if not for the tie, the Shortlisted Eligible Customer with the highest account balance at the point of winner selection (15 December 2021) will be the Grand Prize Winner. There will only be ONE (1) Grand Prize Winner for this Campaign.
12. Announcement of the Grand Prize Winner (i.e., Names and redacted MyKad/passport (“ID”) numbers) will be made available on the Bank’s websites at [www.hlb.com.my/email](http://www.hlb.com.my/email) (“**Campaign Website**”) by 31 December 2021 (“**Winner Announcement**”).
13. The Bank will issue an e-notification letter via the email collected from this Campaign to the Grand Prize Winner within thirty (30) days from 31 December 2021 for collection of the Grand Prize from the Bank’s appointed branches (which will be specified in the e-notification letter) within Malaysia.
14. The Grand Prize Winner must collect the Grand Prize within ninety (90) days from the date of receiving the e-notification letter, failing which, the Grand Prize will be forfeited and any request to reimburse the Grand Prize shall not be entertained by the Bank.

## **GENERAL**

15. By participating in this Campaign, the ETB Customers agree:
- (a) to have read, understood, accepted and agree to be bound by the T&Cs herein and General T&Cs of Accounts and T&Cs of Tawarruq CASA-i;

- (b) that they have read, understood, accepted the Bank's Privacy Notice and agree to be bound by it, both of which are available on the Bank's website [www.hlb.com.my](http://www.hlb.com.my) and/or [www.hlisb.com.my](http://www.hlisb.com.my) respectively;
  - (c) that the Bank's decision on all matters relating to the Campaign shall be accurate, final, conclusive and binding on all ETB Customers. No further appeal or correspondence will be entertained;
  - (d) to access the Bank's websites at [www.hlb.com.my](http://www.hlb.com.my) / [www.hlisb.com.my](http://www.hlisb.com.my)) ("**Bank's Websites**") at regular intervals to view the T&Cs of the Campaign, when alerted via SMS or push mails, and ensure to be kept up-to-date on any changes or variations to the T&Cs;
  - (e) that the Grand Prize is non-transferable to any third (3rd) party and non-exchangeable for cash, up-front credit, cheque or benefit-in-kind;
  - (f) to consent to the Bank to disclose their mobile number(s) and/or email addresses to the vendor(s) engaged by the Bank to provide SMS and/or email services for the Campaign;
  - (g) that any SMS sent to the ETB Customer or by the ETB Customer to the Bank is entirely dependent on the availability and quality of service of the mobile network service provider. The Bank does not have any control whatsoever on the SMS traffic congestion, network failure and/or interruptions that may be experienced by the relevant telecommunications network ("**Network Failure**"). As such, the Bank shall not be responsible or liable for any loss or expense incurred by you or any third party from any delay or failure in receiving any SMS transmission from the Bank and vice versa due to the Network Failure. No appeals on such delay or failure will be entertained;
  - (h) that the Bank gives no representation or warranty with respect to the quality or suitability of the Grand Prize stipulated in Clause 7 above;
  - (i) the Bank reserves the right to replace the Grand Prize with any other item of equal value at its sole and absolute discretion; and
  - (j) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign and/or the collection of the Grand Prize.
16. The Bank reserves the right:
- (a) with prior notice to the ETB Customers to add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, or to terminate the Campaign, by posting on the Campaign Website;
  - (b) to disqualify any ETB Customers to participate in the Campaign and/or be entitled to the Grand Prize; and
  - (c) to claw-back the funds in the event there is any detected fraud, breaches against the Campaign's T&Cs or inactive accounts.
17. The T&Cs herein, General T&Cs of Accounts and the T&Cs of Tawarruq CASA-i shall be read as an entire agreement. In the event of any discrepancy between the T&Cs herein and the General T&Cs of Accounts and the T&Cs of Tawarruq CASA-i, the T&Cs herein shall prevail to the extent of such discrepancy.
18. In the event of any discrepancies between these T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the T&Cs on the Campaign Website shall prevail.
19. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the ETB Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.

20. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

**Hong Leong Deposit-i are deposit accounts based on the Shariah principle of Tawarruq.**

**Deposit/Deposit-i Products are protected by Perbadanan Insurans Deposit Malaysia up to RM250,000 for each depositor.**

If you have any enquiries regarding the terms and conditions, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my)