



#### HLB RAYA 2022: STAND A CHANCE TO WIN A SECRETLAB CHAIR AND GET RM25 E-DUIT RAYA Last updated on 31 March 2022

# CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("HLB") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("HLISB") (collectively referred to as "the Bank") "HLB RAYA 2022: STAND A CHANCE TO WIN A SECRETLAB CHAIR AND GET RM25 E-DUIT RAYA" campaign ("Campaign") consists of two (2) offers:

- (a) **"STAND A CHANCE TO WIN SECRETLAB CHAIR"** ("Offer A") which commences on 18 April 2022 and ends on 31 May 2022, both dates inclusive ("Offer Period A"); and
- (b) "GET RM25 E-DUIT RAYA" ("Offer B") which commences on 18 April 2022 and ends on 30 June 2022, both dates inclusive ("Offer Period B", which together with Offer Period A, shall be known as the "Campaign Period"),

unless notified otherwise.

#### TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

#### **ELIGIBILITY**

- 1. The Campaign is open to all Malaysian individuals who are New Primary Accountholders ("**Customers**") that successfully open any of the Participating Accounts (as stated under Clause 3 below) with the Bank through the Apply@HLB App during the Campaign Period.
- 2. For the avoidance of doubt, Apply@HLB refers to the Bank's official account opening application that is downloadable from the Apple App Store, Google Play Store and Huawei App Gallery and accessible via handheld electronic devices such as smartphones and/or tablets. "**New Primary Accountholders**" refer to customers who do not have any of the Participating Accounts with the Bank prior to the Campaign Period and open any of the Participating Accounts during the Campaign Period.
- 3. The participating CASA/CASA-i accounts ("**Participating Accounts**") for this Campaign are as follows:
  - (a) Hong Leong Pay&Save Account;
  - (b) Hong Leong Pay&Save Account-i;
  - (c) Hong Leong Basic Savings Account; and
  - (d) Hong Leong Basic Savings Account-i;
- 4. The following Customers shall **NOT** be eligible to participate in this Campaign:
  - (a) Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by the Bank or have been declared bankrupt or are subject to any bankruptcy proceedings at any time prior to or during the Campaign Period; and
  - (b) Customers who are determined by the Bank to be potentially committing any of the wrongful acts stipulated above.
- 5. This Campaign is **NOT** valid with any other on-going promotions offered by the Bank from time to time in relation to the Participating Accounts.

#### CAMPAIGN MECHANICS

6. In order to participate in this Campaign i.e., Offer A and Offer B, Customers are required to key in the Campaign promo code **HLBRAYA** into the account opening application via Apply@HLB and successfully





open any of the Participating Accounts mentioned in Clause 3 above via Apply@HLB during the Campaign Period.

- 7. To be entitled to participate in Offer A, the Participating Accounts must remain open, active and valid with a minimum amount of Ringgit Malaysia Two Hundred (RM200) ("Minimum Account Balance") during the Offer Period A, up to on 15 July 2022. In the event the balance of the Participating Accounts falls below the Minimum Account Balance during Offer Period A and the period up to 15 July 2022 for any reason whatsoever, the Bank shall absolutely be entitled to disqualify such Customer from participating in Offer A.
- 8. To be entitled to participate in Offer B, the Participating Accounts must remain open, active and valid with the Minimum Account Balance during Offer Period B, and up to 15 July 2022. In the event the balance of the Participating Accounts falls below the Minimum Account Balance during Offer Period B and the period up to 15 July 2022 for any reason whatsoever, the Bank shall absolutely be entitled to disqualify such Customer from participating in Offer B.

# OFFER A - STAND A CHANCE TO WIN A SECRETLAB CHAIR

- 9. Customers who meet all the requirements mentioned under Clauses 6 and 7 during Offer Period A ("Eligible Offer A Customers") will earn One (1) entry ("Qualifying Entry") to participate in Offer A. For the avoidance of doubt, Customers registering from 1 June 2022 onwards will not be entitled to participate in this Campaign.
- 10. Eligible Offer A Customers who meet the criteria as stated in Clause 7 above will stand a chance to win the following prize ("**Prize**"):

Prize Description	Number of Winners
1x Secretlab TITAN Evo 2022 Series (Regular Dark Knight) RRP: RM2,253.00	3 winners

- 11. No entry form or registration of participation is required to participate in Offer A, as the Bank will be able to track Eligible Offer A Customers.
- 12. The Prize is not inclusive of any registration fees, insurance/takaful and related taxes. To the extent permitted by law, the Bank is not responsible for all liabilities arising from any deferment or delay in providing the Prize or changes to the Prize details or any unforeseen circumstances beyond the reasonable control of the Bank and for any act or default by any vendor or third-party supplier of the Prize.
- 13. The Prize will be provided on an "**As Is Where Is**" basis. All winners are required to collect the Prize at the Prize Winner's selected Hong Leong Bank branch.
- 14. The Prize featured in all printed materials and/or the Bank's Website are for illustration purposes only. Any props, accessories or equipment featured with the Prize in any pictorial materials are for decorative purposes and shall not form part of the Prize.
- 15. The Bank gives no representation or warranty with respect to the quality or suitability of the Prize and shall not be responsible to replace any lost, stolen or damaged Prize (whether due to defects in materials or workmanship by manufacturer under warranty or otherwise). The Eligible Offer A Customers shall deal directly with the relevant merchant(s) and/or manufacturer(s) for all warranty information and claims without recourse to the Bank.





#### WINNER SELECTION

- 16. The winner selection are as follows:
  - (a) A total of thirty (30) Eligible Offer A Customers ("**Shortlisted Eligible Offer A Customers**") will be shortlisted randomly by the Bank from the list of total qualifying entries earned throughout the Campaign Period.
  - (b) The Shortlisted Eligible Offer A Customers shall be contacted by the Bank via Short Message Service ("SMS") and given a Bank-related question. The Shortlisted Eligible Offer A Customers are required to reply the SMS with the correct answer, and the fastest respondent with the correct answer (within the given time frame stated in the SMS) will be entitled to the Prize.
  - (c) Shortlisted Eligible Offer A Customers shall bear the standard telecommunications charges imposed for each SMS sent to the Bank. For avoidance of doubt, the SMS sent to the Shortlisted Eligible Offer A Customers will be based on the latest mobile numbers duly captured by and reflected in the Bank's system and/or records. The SMS service for this Campaign is provided by Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)), a SMS vendor officially appointed by the Bank ("Infobip").
  - (d) In the event of a tie, (i.e., where there is more than one (1) Shortlisted Eligible Offer A Customers who have answered correctly at the same time and would have been the winner if not for the tie) the Shortlisted Eligible Offer A Customers with the highest account balance at the point of winner selection will be the winner ("**Prize Winner**"). There will only be three (3) Prize Winners for the Prize under this Offer A.
    - (e) An assigned Bank personnel will call the Prize Winners by **9 September 2022** to notify and determine which Hong Leong Bank branch within Malaysia the customer would like to collect the Prize from.
- 17. The announcement of the winner (i.e., Name and masked MyKad/passport ("**ID**") number) will be made available on the Bank's website <u>www.hlb.com.my</u> ("Bank's Website") by 9 September 2022 ("Winner Announcement").
- 18. The winner must collect the Prize within sixty (**60**) days from the date of the Winner Announcement, failing which, the Prize will be forfeited and any request to reimburse the Prize shall not be entertained by the Bank.

# OFFER B – GET RM25 E-DUIT RAYA

- 19. The first six thousand (6,000) Customers who meet all the requirements mentioned in Clauses 6 and 8 above ("Eligible Offer B Customers") will be entitled on a first come, first-served basis to receive Ringgit Malaysia Twenty-five (RM25) ("Reward").
- 20. The Reward will be automatically credited into the Participating Accounts no later than 28 September 2022 ("**Crediting Period**"). The Participating Accounts must remain valid/active and in good standing throughout the Crediting Period and must not be in breach of any of the T&Cs of this Campaign, General Terms and Conditions of Accounts, Terms and Conditions of Apply@HLB and the Terms and Conditions applicable to the Participating Accounts, failing which the Eligible Offer B Customers will be disqualified automatically.
- 21. No campaign entry form or registration of participation is required to participate in Offer B as the Bank will track the Eligible Offer B Customers. Eligible Offer B Customers who do not receive the Reward by the end of the Crediting Period are deemed not to have won the Reward.
- 22. For the avoidance of doubt, Eligible Offer B Customers are only entitled to a maximum of **one** (1) Reward regardless of the number of new Participating Accounts opened throughout Offer Period B.

# **GENERAL**

23. By participating in this Campaign, the Customers agree:





- to have read, understood, accept and to be bound by the T&Cs herein, General Terms and Conditions of Accounts, Terms and Conditions of Apply@HLB and the Terms and Conditions applicable to the Participating Accounts;
- (b) that the Bank's decision on all matters relating to the Campaign shall be accurate, final, conclusive and binding on all Customers;
- (c) to access the Bank's Website at regular intervals to view the T&Cs of the Campaign and ensure to be kept up-to-date on any changes or variations to the T&Cs;
- (d) that the Reward or Prize is non-transferable to any third (3rd) party and non-exchangeable for cash, up-front credit, cheque or benefit-in-kind;
- (e) to consent to the Bank to disclose their mobile numbers to Infobip, the vendor(s) appointed by the Bank to provide SMS services for this Campaign; and
- (f) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign.
- 24. The Bank reserves the right:
  - (a) to add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, or to terminate the Campaign by way of posting on the Bank's Website with twenty-one (21) days' prior notice, or in any other manner which the Bank deems practical;
  - (b) to disqualify any Customers for any reason whatsoever as the Bank may deem fit to participate in the Campaign and/or be entitled to the Reward and/or Price; and
  - (c) to claw-back the Prize and/or Reward in the event there is any detected fraud or breaches against the Campaign's T&Cs.
- 25. The T&Cs herein, General Terms and Conditions of Accounts, Terms and Conditions of Apply@HLB and the Terms and Conditions applicable to the Participating Accounts shall be read as an entire agreement. In the event of any discrepancies, the T&Cs herein shall prevail to the extent of such discrepancy.
- 26. In the event of any discrepancies between these T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the T&Cs on the Bank's Website shall prevail.
- 27. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
- 28. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

# Hong Leong Basic Savings Account-i and Hong Leong Pay&Save Account-i are deposit accounts based on the Shariah principle of Tawarrug.

# Deposit/Deposit-i Products are protected by Perbadanan Insurans Deposit Malaysia up to RM250,000 for each depositor.

If you have any enquiries regarding the T&Cs, please email us at <u>hlonline@hlbb.hongleong.com.my</u>.