

RM10 CASHBACK FROM HLB CONNECT CAMPAIGN

Last Updated on 29 April 2022

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**RM10 Cashback from HLB Connect**" ("**Campaign**") commences on 1 May 2022 and ends on 30 November 2022 ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

ELIGIBILITY

1. This Campaign is open to selected customers of the Bank who have received an invitation via email from the Bank to participate in the Campaign ("**Email Invitation**"). For the purpose of this Campaign, the selected customers ("**Customers**") refer to those who:
 - (i) are existing holders of HLB Current Account and/or Savings Account/HLISB Current Account and/or Savings Account-i ("**CASA/CASA-i**"); and
 - (ii) have not registered for HLB Connect Online Banking or HLB Connect App ("**HLB Connect**") prior to the Campaign Period.
2. The Bank reserves the right to disqualify any Customers who:
 - (i) have in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) are facing bankruptcy proceedings, or has been declared bankrupt either before, during or after the Campaign Period; and/or
 - (iii) have breached any terms and conditions of the CASA/CASA-i, General Terms and Conditions of Accounts and the Terms and Conditions for the use of HLB Connect at any time during the Campaign Period.
3. Customers who meet the eligibility requirements under Clause 1 above can take part in this Campaign and will be entitled to receive a cashback of Ringgit Malaysia Ten (RM10) ("**Cashback**") during the Campaign Period.

CAMPAIGN MECHANICS

4. In order to participate in this Campaign and to qualify for the Cashback, Customers must, within thirty (30) days upon receiving the Email Invitation ("**Email Validity Period**"), perform the following:
 - (i) register for HLB Connect Online and/or HLB Connect App ("**HLB Connect**"); and
 - (ii) login to HLB Connect for the first time,(hereinafter referred to as "**Eligible Customers**").
5. The total Cashback allocation for this Campaign is capped at **Ringgit Malaysia One Hundred Fifty Thousand (RM150,000)** only throughout the Campaign Period at first come, first served basis. Notwithstanding the Campaign Period, no further Cashback will be given once the capped limit has been reached. The Bank has no obligation to inform the Eligible Customers in the event the Cashback has reached the maximum allocation of Ringgit Malaysia One Hundred Fifty Thousand (RM150,000) throughout the Campaign Period during or before the conclusion of the Campaign Period.

CASHBACK FULFILLMENT

6. The Eligible Customers will be notified via Short Message Service (“**SMS**”) and/or email (based on the mobile number and/or email address in the Bank’s record within forty-five (45) days after the Email Validity Period (“**Winner Announcement Date**”).
7. The Cashback will be credited into Eligible Customers’ CASA/CASA-i within sixty (60) days after the Winner Announcement Date.
8. As such, the Cashback Winners must maintain an active and valid CASA/CASA-i within sixty (60) days from the Winner Announcement Date (“**Cashback Fulfilment Date**”) to enable the Cashback fulfilment, failing which the Cashback shall be forfeited.
9. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback within fourteen (14) days after Cashback Fulfilment Date, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.

GENERAL

10. By participating in this Campaign, the Eligible Customers agree:
 - (i) that they have read, understood, accepted the T&Cs and to be bound by the T&Cs herein;
 - (ii) that all records of the fulfilment of the requirements captured by the Bank’s system within the Campaign Period and the selection for the Eligible Customers shall be final;
 - (iii) that the Cashback is non-exchangeable for any up-front cash, credit, cheque or benefit-in-kind;
 - (iv) that the Bank’s decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Eligible Customers;
 - (v) to consent to the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482772-D)) and/or Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or email addresses to DCatalyst Sdn Bhd (200801017996 (819292-U)), the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
 - (vi) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes;
 - (vii) to access the Bank’s website (<https://www.hlb.com.my> / <https://www.hlisb.com.my>) (“**Bank’s Websites**”) at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs; and
 - (viii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
11. The Bank reserves the right:
 - (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Bank’s Websites;
 - (ii) to forfeit the Cashback in the event of non-compliance by the Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts, and all other laws/rules applicable.
 - (iii) to disqualify any Customers for non-compliance of the T&Cs herein from participating in this Campaign and/or be entitled for the Cashback.
12. In addition to the T&Cs stipulated above, the Eligible Customers agree that the Terms and Conditions for the use of HLB Connect and the General Terms and Conditions of Accounts shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.

13. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Bank's Websites shall prevail.
14. These T&Cs shall be governed by and constructed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
15. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at hlonline@hbb.hongleong.com.my or call 03-7626 8899.