



| FAQs for Disaster R | elief Facility | (DRF |) 2022 |
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| No | Question | Answer |
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| 1 | What is the Disaster Relief Facility (DRF) 2022? | DRF 2022 is a financing facility made available by Bank Negara Malaysia (BNM) for Small and Medium Enterprises (SMEs) including microenterprises, who have been affected by the recent floods. |
| 2 | When can I start applying for DRF 2022? | DRF 2022 will be available from 27th Dec 2021 until full utilisation (or until further notice). |
| 3 | Am I eligible for DRF 2022? | SMEs including microenterprises, affected by the recent floods in districts identified by Agensi Pengurusan Bencana Negara (NADMA) as flood disaster areas are eligible to apply. For further information on the identified districts please refer to: <u>https://portalbencana.nadma.gov.my/en/</u> |
| 4 | Can I apply for DRF 2022 even though I am not an existing HLB/HLISB customer? | Yes. You can apply for DRF 2022 if you meet the eligibility requirements. |
| 5 | What can the financing from DRF 2022 be used for? | DRF 2022 can be used to finance repairs and/or replacement of assets for business use, which have been damaged by the disaster and/or working capital. |
| 6 | What is the maximum financing amount and tenure under DRF 2022? | Eligible customers will be able to obtain financing up to RM500,000 per SME and up to RM75,000 per microenterprise. Financing tenure is up to 5 years, including a moratorium period of 6 months on both principal and interest/profit payments. |
| 7 | what is the financing rate for DRF 2022? | Up to 3.50% p.a. inclusive of guarantee fee. |





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| 8 | Do I need to submit any supporting documents when I apply for DRF 2022? | Yes. To complete your application, please ensure that you provide the following items: Photos or any other documentary evidence of damage / disruption to business due to flood Latest 6 months bank statements / audited or management financial statements Business registration documents Copy of IC of directors / partners / shareholders / guarantors Any additional documents required by the Bank | |
| 9 | Do I need to provide collateral? | No. You do not need to provide collateral to obtain financing under DRF 2022. | |
| 10 | How do I know that my application is being reviewed by the Bank? | You will be contacted by the Bank within 14 working days upon receipt of your completed documentation. | |