



 **CONNECTpro**

Activate, Transact & Win Campaign

**Frequently Asked Questions
(FAQ)**

1. What is the HLB ConnectPro "Activate, Transact & Win" promotion?

This promotion is designed exclusively for HLB ConnectPro customers and features two distinct participation categories: Activate & Win and Transact & Win. Activate & Win rewards users who successfully activate their HLB ConnectPro accounts during the promotion period. Transact & Win is a corporate-level draw where companies that perform at least five (5) eligible transactions within the same month during the promotion period earn an entry.

2. Who is eligible to participate in this promotion?

Eligibility varies by category:

a. Activate & Win

Open to all individual of HLB Connectpro regardless of their user role

b. Transact & Win

Participation is on a per-company basis. Entry is granted once a company meets the minimum transaction threshold.

3. How will winners be notified of their selection?

Selected winners will receive an official notification via email.

4. Which transaction types qualify for the "Transact & Win" category?

All financial transactions successfully processed through the HLB ConnectPro platform are eligible.

5. What are the prizes for this promotion?

The following prizes are available to be won:

a. Activate & Win

- I. 2x Apple Ipad 11th Gen 256gb
- II. 5x JBL Tune 770NC ANS Wireless Headphones
- III. 100x RM 100 GRAB Digital Gift Card
- IV. 300x RM 50 GRAB Digital Gift Card

b. Transact & Win

- I. 1x Dyson V12s Origin Submarine
- II. 2x Nespresso Vertuo Next GDV1
- III. 3x Xiaomi Smart Air Purifier 4 Lite
- IV. 100x RM 200 PETRONAS Gift Card

6. How can I claim a physical prize after receiving a winner's notification?

Our support team will coordinate the logistics and contact you once it is ready for collection.

7. Can I enter the monthly draw more than once during the promotion period?

No, participation is limited to one entry per individual and company throughout the promotional period.

8. When is the draw conducted each month?

The draw is held in the first week of every month throughout the promotion period for the previous month. (i.e May 2026 draw will take place first week of June)

9. Will having two HLB ConnectPro accounts with different roles provide me with two entries in the "Activate & Win" category?

No, entries are restricted to one per IC/passport number.

10. Can I register for HLB ConnectPro if I am an existing HL ConnectFirst or HL ConnectBiz user?

We are actively migrating all our existing corporate banking customers to HLB ConnectPro. If you wish to upgrade your account ahead of your scheduled migration, kindly reach out to our support team at hlcpssupport@hlbb.hongleong.com.my

11. Is there a limit on the number of users per company that can participate in the "Activate & Transact" category?

Yes, it is limited to a maximum of 10 users per company.