

HLB CONNECTPRO: ACTIVATE, TRANSACT & WIN PROMOTION

Last updated: 24 April 2026

PROMOTION DATES

The Hong Leong Bank Berhad's [193401000023 (97141-X)] ("HLB") and the Hong Leong Islamic Bank Berhad's [200501009144 (686191-W)] ("HLISB") (collectively referred to as "**the Bank**") "HLB ConnectPro Activate, Transact & Win Promotion" ("**Promotion**") shall commence from 1 April 2026 to 30 June 2026 ("**Promotion Period**"), both dates inclusive, unless notified otherwise.

TERMS AND CONDITIONS

The following sets out the terms and conditions applicable to the Promotion ("**T&Cs**"):

ELIGIBILITY

1. For the avoidance of doubt:
 - i. This Promotion consists of "**Activate Promotion**" and "**Transact Promotion**";
 - ii. The Promotion Period is divided into three (3) monthly periods: 1 April 2026 to 30 April 2026, 1 May 2026 to 31 May 2026 and 1 June 2026 to 30 June 2026, each referred to as a "**Relevant Month**."
2. The Activate Promotion is eligible to all migrated and new to bank individual users on HLB ConnectPro ("**Users**") between 1 April 2026 to 30 June 2026 who have not completed First Time Activation ("**FTA**")
3. First Time Activation ("**FTA**") refers to the completion of the first time login to HLB ConnectPro and completing activation of the Physical Token ("**Physical Token**") or eToken ("**eToken**") as defined below:
 - i. "**Physical Token**" refers to a physical token device issued by the Bank to the User for login and transaction authentication purposes.
 - ii. "**eToken**" refers an electronic token accessed through the business mobile application installed on a User's mobile device for login and transaction authentication purposes.
4. Users who have done their FTA on HLB ConnectPro before 1st April 2026 shall not be eligible for this Activate Promotion.
5. The Transact Promotion is eligible to all migrated and new to bank non-individual customers on HLB ConnectPro ("**Customers**") who maintain an account with HLB/HLISB and are registered with HLB/HLISB for HLB Business Internet Banking. Non-individuals Customers include but not limited to Sole Proprietors, Private Limited Companies, Public Limited Companies, Partnerships, Associations, Schools & Societies.

6. As part of the Transact Promotion, all Customers will be represented by such individuals who are duly authorized by the Customers to act for and on behalf of the Customers in regards to matters concerning HLB Business Internet Banking and who have been assigned a User ID for that purpose (including but not limited to System Administrator, System Authorizer, Payment Maker and Payment Authorizer).

PROMOTION MECHANICS

Activate Promotion: Complete First Time Activation (“FTA”) and stand a chance to win Activate Promotion Prizes set out in Table 1 below

7. The rules of the Activate Promotion are as follows:
- i. To participate in the Activate Promotion, Users are required to complete their FTA within the Relevant Month
 - ii. Upon completion of their FTA, Users are automatically eligible to participate in the Activate Promotion
 - iii. Each User is entitled to participate in the Activate Promotion only once during the Promotion Period
 - iv. Any Users (as defined in Clause 2 above) of the Customers may also participate in the Activate Promotion and it is limited to only the first ten (10) Users from each Customer during the Promotion Period.
8. Users who fulfilled ALL the requirements stated under Clause 7 above are herein after referred to as “**Eligible Users**”
9. The Activate Promotion Prizes are as follows:

Table 1

	Activate Promotion Prizes	No. of Winners
Grand Prize	Apple Ipad Wifi 256 GB	2
Second Prize	JBL Tune 770NC ANS Wireless Headphones	5
Third Prize	GRAB RM100 Digital Gift Card	100
Consolation Prize	GRAB RM50 Digital Gift Card	300
	TOTAL	407

Transact Promotion: Complete 5 Transactions and stand a chance to win Transact Promotions Prizes set out in Table 2 below

10. The rules of the Transact Promotion are as follows:

- i. To participate in the Transact Promotion, each Customer is required to perform and successfully complete a minimum of five (5) Transactions within the Relevant Month
- ii. Upon completion of all five (5) Transactions, the Customer will automatically be included in the Transact Promotion
- iii. For the purpose of the Transaction Promotion, the term “**Transactions**” refer to the transactions made available through HLB Business Internet Banking which includes but is not limited to funds transfer, IBG, RENTAS, foreign telegraphic transfer, Trade Services and such other transactions as offered by the Bank at any time and from time to time during the Promotion Period
- iv. Each Customer is entitled to participate in the Transact Promotion only once during the Promotion Period.

11. Customers who fulfilled ALL the requirements stated under Clause 10 above are herein after referred to as “**Eligible Customers**”

12. The Transact Promotion Prizes are as follows:

Table 2

	Transact Promotion Prizes	No. of Winners
Grand Prize	Dyson V12s Origin Submarine	1
Second Prize	Nespresso Vertuo Next GDV1 Matte Black	2
Third Prize	Xiaomi: Smart Air Purifier 4 Lite	3
Consolation Prize	PETRONAS RM 200 Gift Card	100
	TOTAL	106

WINNERS SELECTION & FULFILMENT FOR THE PROMOTION

13. The winner selection process is as follows for the Activate Promotion:

- a. At the end of each Relevant Month, each Eligible User will be assigned a random number and placed in the selection pool for the Activate Promotion Prizes
 - b. A total of five hundred (500) Eligible Users will then be randomly selected from the selection pool of the Activate Promotion Prizes ("**Shortlisted Users**").
 - c. Shortlisted Users shall be contacted by the Bank via Short Message Service ("**SMS**") and given a Bank and/or Promotion related question. The Shortlisted Users are required to reply to the SMS with the correct answer in the fastest time.
 - d. Shortlisted Users who respond the fastest with the correct answers (within the given time frame stated in the SMS) shall be entitled to the Activate Promotion Prizes ("**Activate Promotion Prize Winners**").
 - e. In the event of a tie, i.e. where there is more than one (1) Shortlisted Users who have answered correctly the questions at the same time and would have been the Activate Promotion Prize Winner if not for the tie, the Shortlisted User who first performed the FTA on the earliest date will be selected as the Activate Promotion Prize Winner.
 - f. A total of four hundred and seven (407) Activate Promotion Prize Winners will be selected to win the Activate Promotion Prizes. The Activate Promotion Prizes will be allocated according to Table 1 above where the first two (2) fastest responses will win the Grand Prize, the next five (5) fastest responses will win the Second Prize, the next one hundred (100) fastest responses will win the Third Prize and the next three hundred (300) fastest responses will win the Consolation Prize.
 - g. Shortlisted Users shall bear the standard telecommunication charges imposed for each SMS sent to the Bank.
 - h. For the avoidance of doubt, the SMS sent to the Shortlisted Users will be based on the latest mobile numbers duly captured by and reflected in the Bank's system and/or records. The SMS service for the Activate Promotion is provided by Infobip Asia Pacific Sdn Bhd (898379-U), a SMS vendor officially appointed by the Bank ("**Infobip**").
14. Activate Promotion Prize Winners who win the Grand Prize and Second Prize will be contacted by the Bank within fourteen (14) working days from the end of the Relevant Month for the arrangement of delivery or collection of Activate Promotion Prizes (within Malaysia only). In the event the Activate Promotion Prize Winner cannot be contacted after three (3) attempts for three (3) consecutive days (during business working hours of the Bank), the Bank reserves the right to disqualify the Activate Promotion Prize Winner's eligibility and shall select the next Shortlisted User as the Activate Promotion Prize Winner, of which shall be selected at the Bank's discretion.

15. Activate Promotion Prize Winners who win the Third Prize and Consolation Prize will receive details of the digital vouchers via email within fourteen (14) working days from the end of the Relevant Month based on the latest email address duly captured by and reflected in the Bank's system and/or records.
16. The winner selection process is as follows for the Transact Promotion:
- a. At the end of each Relevant Month, each Eligible Customer will be assigned a random number and placed in the selection pool for the Transact Promotion Prizes. .
 - b. A total of one hundred and fifty (150) Eligible Customers will then be randomly selected from the selection pool of the Transact Promotion Prizes ("**Shortlisted Customers**").
 - c. The individuals (as described in Clause 6 above) who are authorized to act on behalf of the Shortlisted Customer and who have completed their FTA ("**Active Users**") shall be contacted by the Bank via Short Message Service ("**SMS**") and presented with a Bank and/or Promotion related question. At least one (1) Active User is required to reply to the SMS with the correct answer in the fastest time.
 - d. Shortlisted Customer whose Active User responds the fastest with the correct answers (within the given time frame stated in the SMS) shall be entitled to the Transact Promotion Prizes ("**Transact Promotion Prize Winners**").
 - e. A total of one hundred and six (106) Transact Promotion Prize Winners will be selected to win the Transact Promotion Prizes. The Transact Promotion Prizes will be allocated according to Table 2 above where the first (1) fastest response will win the Grand Prize, the next two (2) fastest responses will win the Second Prize, the next three (3) fastest responses will win the Third Prize and the next one hundred (100) fastest responses will win the Consolation Prize.
 - f. Active Users of the Shortlisted Customers shall bear the standard telecommunication charges imposed for each SMS sent to the Bank.
 - g. In the event of a tie, i.e. where Active Users from different Shortlisted Customers have answered correctly the questions at the same time, the Shortlisted Customer with the most number of Transactions within the Relevant Month will be selected as the Transact Promotion Prize Winner
 - h. For the avoidance of doubt, the SMS sent to the Active Users of the Shortlisted Customers will be based on the latest mobile number duly captured by and reflected in the HLB ConnectPro system and/or records. The SMS service for the Transact Promotion is provided by Infobip Asia Pacific Sdn Bhd (898379-U), a SMS vendor officially appointed by the Bank ("**Infobip**").

17. Transact Promotion Prize Winners will be contacted by the Bank within fourteen (14) working days from the end of the Relevant Month for the arrangement of delivery or collection of Transact Promotion Prizes (within Malaysia only). In the event the Transact Promotion Prize Winner cannot be contacted after three (3) attempts for three (3) consecutive days (during business working hours of the Bank), the Bank reserves the right to disqualify the Transaction Promotion Prize Winner's eligibility and shall select the next Shortlisted Customer as the Transact Promotion Prize Winner, of which shall be selected at the Bank's discretion.

PROMOTION PRIZES

18. For the purpose of this Promotion,
- i. the Activate Promotion Prizes and the Transact Promotion Prizes shall collectively be known as "**Promotion Prizes**", and
 - ii. the Activate Promotion Prize Winners and the Transact Promotion Prize Winners shall collectively be known as "**Prize Winners**".
19. The Promotion Prizes are not exchangeable and/or transferable. In the event the Prize Winners choose not to accept the Promotion Prizes once informed by the Bank when required to do so shall be deemed a rejection by such Prize Winners and no replacement or exchange of the Promotion Prizes will be entertained and the Bank reserves its rights to award the Promotion Prizes to another Prize Winner. Any cancellation and/or refund request once the redemption of the Promotion Prizes has been confirmed is strictly not allowed.
20. The Bank gives no representation or warranty with respect to the quality or suitability of the Promotion Prizes and shall not be responsible for replacing any lost, stolen or damaged Promotion Prizes.
21. It is the obligation of the Prize Winners to contact the Bank regarding any non-receipt or non-collection of the Promotion Prizes within one (1) month after being contacted or notified by the Bank, failing which the Prize Winners are deemed to have received or collected the relevant Promotion Prizes and any claim for the Promotion Prizes thereafter will not be entertained.
22. The Bank reserves the right to replace the Promotion Prizes with any other item(s) of equal value at its discretion with prior notice to the Users and/or the Customers.

GENERAL

23. By participating in the Promotion, the Customers and Users:

- i. confirm that they have read, understood and agreed to be bound by the T&Cs herein, HLB's General Terms and Conditions of ConnectPro available at HLB's website at www.hlb.com.my ("**HLB's Website**");
- ii. agree that all records of the transactions captured in the Bank's system for the purpose of this Promotion are accurate and final;
- iii. agree that the Bank's decision on all matters relating to this Promotion shall be final, conclusive and binding on all the Customers and Users;
- iv. agree that the Promotion Prizes are non-transferable to any third party and non-exchangeable for any cash, credit, cheque or in kind;
- v. agree to access HLB's Website at regular intervals to view these T&Cs of this Promotion to ensure they keep up-to-date with any changes or variations to the T&Cs;
- vi. agree to authorise the Bank to disclose their personal data i.e., contact numbers and email addresses to its authorised 3rd party vendors including Infobip, for the purpose of sending information related to the Promotion; and
- vii. agree to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Promotion.

24. The Bank reserves the right:

- i. with prior notice to the Users and Customers, to add, delete, suspend or vary the T&Cs listed herein, either fully or partially, or to terminate the Promotion, by way of posting such addition, deletion, suspension or amendment of the T&Cs or termination of this Promotion on the Bank's Websites or in any other manner which the Bank deems practical;
- ii. forfeit and/or claw back the Promotion Prizes where there is reversal of the transactions or termination of the account or non-compliance to the T&Cs herein during the Promotion Period and/or at the point of awarding the Promotion Prizes.
- iii. disqualify any Users or Customers who have performed transactions in a manner or pattern which the Bank deems to be abnormal, irregular and/or is indicative of an attempt to obtain an unfair advantage over other Users or Customers;

- iv. disqualify any Users or Customers who have engaged in suspicious activities. This includes but is not limited to:
 - a. the creation of multiple user accounts for a single individual to gain additional entries; and
 - b. any activity intended to obtain an unfair advantage over other participants or to circumvent the spirit of the Promotion;
 - v. disqualify any Users or Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by the Bank or have been declared bankrupt or wound-up or are subject to any bankruptcy or winding-up proceedings at any time prior to or during the Promotion Period or have breached any the T&Cs herein or HLB's General Terms and Conditions of ConnectPro.
25. The Bank shall not be liable and responsible for any failure or delay in the activation of accounts or conduction of transactions on HLB ConnectPro which may result in the Users or the Customers being omitted or disqualified from the Promotion.
26. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and both Users and Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
27. In addition to the T&Cs, both Customers and Users agree that HLB's General Terms and Conditions of ConnectPro shall be read together with the T&Cs herein as an entire agreement.
28. In the event of any discrepancies between the T&Cs herein as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Promotion, the terms and conditions on HLB's Website shall prevail.

If you have any enquiries regarding these T&Cs, please email us at (correct email will be added).