

TRADE SERVICES: AUTHORISATION FOR ELECTRONIC INSTRUCTIONS (AEI) DUE TO SYSTEM FAILURE OR DISRUPTION

You are advised to contact Hong Leong Bank Berhad (“HLBB”)/Hong Leong Islamic Bank Berhad (“HLISB”) should you encounter any issues relating to the submission of trade drawdown instructions (“Electronic Instructions”) submitted via Hong Leong Business Internet/Electronic Banking (HLB ConnectPro). Thereafter, provided that the issue is due to system failure or disruption on HLBB/HLISB’s part & upon advice by HLBB/HLISB to do so, you may submit Electronic Instructions via e-mail and/or fax, subject to the execution of this AEI. In consideration of the Bank agreeing to act on Electronic Instructions sent to the Bank via electronic means as set out in Table A and Table B below, we hereby agree to the following:

1. The permitted mode of Electronic Instructions to the Bank is stated in Table A below. The person(s) authorised by us to issue the Electronic Instructions to HLBB/HLISB, the respective telephone number(s), facsimile number(s) and / or email address(es) are stated in Table B below:

(i) Company / Business Name(s): _____

Table A			
Mode of issuing the Electronic Instructions		*Fax / *Email / *Fax & Email	
**Table B			
Any ONE of the Authorised Person(s) Below May Issue Electronic Instructions	Mobile Phone and Office Telephone number(s) (for call back / enquiry purposes)	Facsimile Number(s)	Email Address(es)
1.			
2.			
3.			

(ii) Company / Business Name(s): _____

Table A			
Mode of issuing the Electronic Instructions		*Fax / *Email / *Fax & Email	
**Table B			
Any ONE of the Authorised Person(s) Below May Issue Electronic Instructions	Mobile Phone and Office Telephone number(s) (for call back / enquiry purposes)	Facsimile Number(s)	Email Address(es)
1.			
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3.			

(iii) Company / Business Name(s): _____

Table A			
Mode of issuing the Electronic Instructions		*Fax / *Email / *Fax & Email	
**Table B			
Any ONE of the Authorised Person(s) Below May Issue Electronic Instructions	Mobile Phone and Office Telephone number(s) (for call back / enquiry purposes)	Facsimile Number(s)	Email Address(es)
1.			
2.			
3.			

2. In the event of any change in the person(s) authorised, the telephone number(s), facsimile number(s) and / or email address(es), we shall provide the Bank with a fresh AEI which shall supersede the above and such AEI shall apply from the date the Bank receives the fresh AEI (but shall not apply in respect of Electronic Instructions that the Bank has commenced processing prior to receiving the fresh AEI), unless a different date is otherwise confirmed to the Bank and agreed by the Bank.

**Please attach separate list for additional Authorised Person(s).

Authorised Signatory
Name as per NRIC/Passport:
NRIC/Passport No.:
Nationality/County of Issue:
Designation:
Date:

Authorised Signatory
Name as per NRIC/Passport:
NRIC/Passport No.:
Nationality/County of Issue:
Designation:
Date: