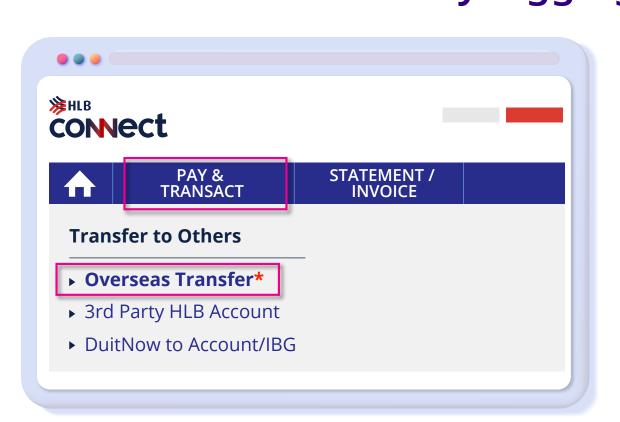
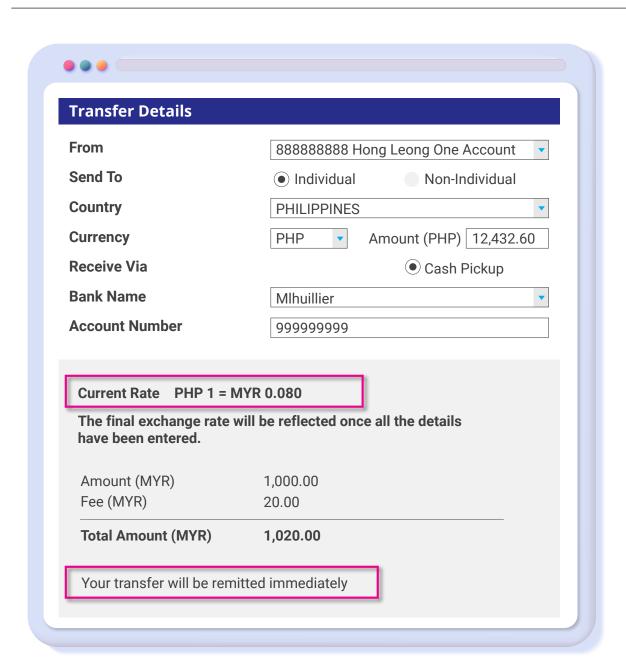


## Send to the Philippines (cash pickup)

## Get started by logging into HLB Connect Online.



Login to HLB Connect Online > Select "PAY & TRANSACT" from the main menu > Select "Overseas Transfer".



## Step 1:

Select the account > Select "Individual" > select the country > Select the "Currency" specific to country > Enter amount (value in foreign currency) > Select "Cash Pickup" > Select "Bank Name" > Key in Account Number.

\*Individual – Refers to a person / any person.

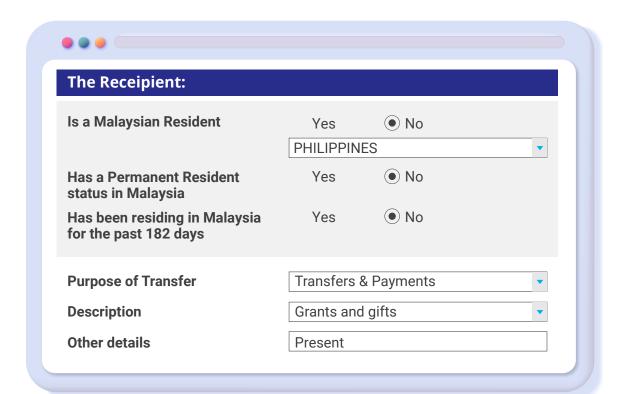
Others – Refers to a body corporate incorporated or established or unincorporated body, the Government or any State Government, an overseas branch, a subsidiary, regional office, sales office or representative office, Embassies, Consulates, High Commissions, supranational or international organization.

Note: Do ensure correct entity type is selected to avoid transactions being rejected. Exchange rate and fee will be shown at the bottom. Transactions up to RM10,000 will be transferred instantly.



Step 2:

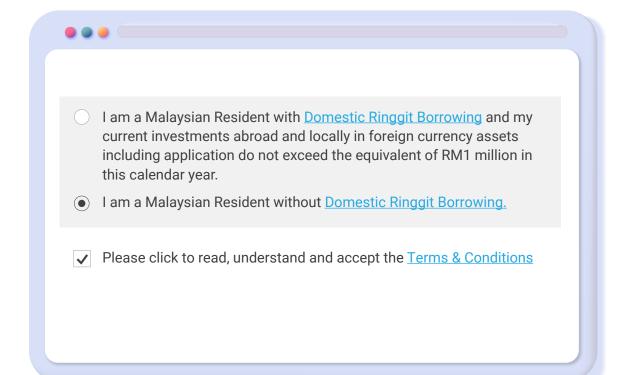
Fill in the required information.



Step 3:

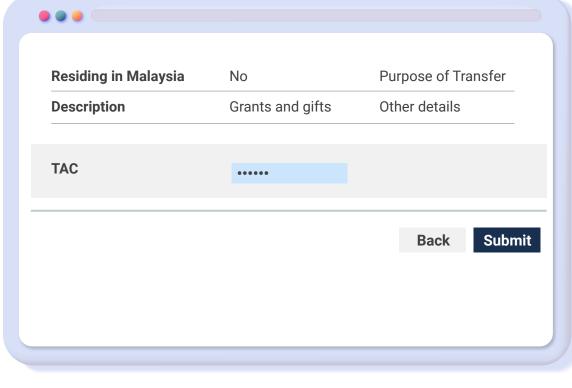
Select the information about the recipient and purpose of transfer.

The recipient's residency status and purpose of transfer are subject to BNM's Foreign Exchange Notices. Read more about it at <a href="https://www.bnm.gov.my">www.bnm.gov.my</a>



Step 4:

Declare DRB status > Click to view the Terms & Conditions > Tick the box to proceed.



Step 5:

Check the transaction details on the confirmation page > Enter TAC or use AppAuthorise to approve the transaction > Click "Submit".

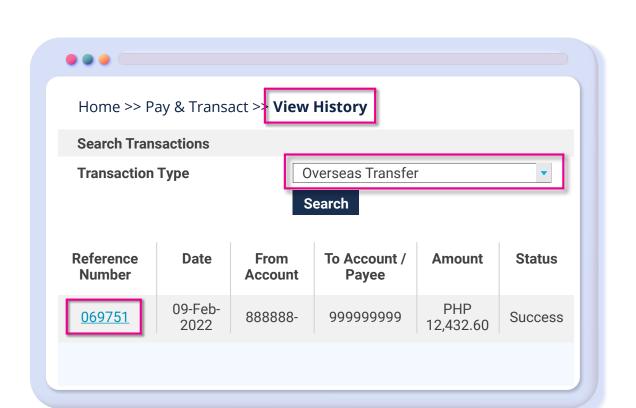


Step 6:

View the "Transfer Summary" > Download the receipt for your reference

You're done.

## View all your transactions under one tab!



Select "PAY & TRANSACT" from the main menu to "View History > Select "Overseas Transfer" > Click on "Reference Number" to view the transaction details and transaction status