

# TRANSFER, EARN AND SAVE! HLB CREDIT CARDS ACQUISITION CAMPAIGN (SHOPEE OFFER)

Last Updated on 24 December 2021

# **CAMPAIGN PERIOD**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("HLB") "Transfer, Earn and Save! HLB Credit Cards Acquisition Campaign (Shopee Offer)" ("Campaign") commences on 24 December 2021 at 00:00:00 hours (12:00 a.m.) and ends on 31 January 2022 at 23:59:59 hours (11:59 p.m.), both dates inclusive ("Campaign Period"), unless specified herein or notified otherwise.

### **TERMS AND CONDITIONS**

The following sets out the terms and conditions applicable to the Campaign ("T&Cs"):

# **ELIGIBILITY**

1. This Campaign is open to New-To-Card customers ("NTC Applicants") who have during the Campaign Period, applied for at least one (1) of the HLB Credit Cards ("Eligible Cards") as stated in Table 1 below through Shopee HLB Official Store (https://shopee.com.my/hongleongbank.os)

**Table 1: Eligible Cards for the Campaign** 

Eligible Cards	
VISA CREDIT CARD	MASTERCARD CREDIT CARD
Infinite P/Infinite/Infinite Doctor's Edition	Emirates World Elite
AirAsia Gold/Platinum	Emirates World
GSC Gold/Platinum	Emirates Platinum
Sutera Platinum	
WISE Gold	
Essential Gold	
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Gold	

- 2. The following shall **NOT** be eligible to participate in this Campaign:
  - (i) Existing principal cardholders of any HLB credit cards;
  - (ii) NTC Applicants who have joined other HLB credit card acquisition campaigns during the same period;
  - (iii) Existing Cardholders who have cancelled their HLB credit cards and have reapplied for a new HLB credit card (including any of the Eligible Cards) as a principal cardholder within twelve (12) months from the date of such cancellation;
  - (iv) NTC Applicants who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by HLB and/or Hong Leong Islamic Bank ("HLISB") or have been declared bankrupt (pursuant to a petition by either banks or by any third party) or subject to any bankruptcy proceedings at any time prior to, during or after the Campaign Period; and
  - (v) Existing HLB and/or HLISB staff.
- For the purpose of this Campaign, all applications for the Eligible Cards by NTC Applicants via Shopee HLB Official Store during the Campaign Period are subject to HLB's approval and all applications must be successfully approved latest by 28 February 2022 ("Eligible Cardholders").



#### **CAMPAIGN MECHANICS**

4. Subject to the fulfilment of Clause 3 above, the Eligible Cardholders will be entitled to enjoy the following offers:

# (a) Annual Fee Waiver ("Annual Fee Waiver")

- (i) Eligible Cardholders, who perform a minimum of one (1) Retail Spend (as defined under Clause 5 below) of any amount using the Eligible Cards within sixty (60) days from the Eligible Card's approval date will be entitled to the 1st year Annual Fee Waiver.
- (ii) Emirates World Elite, Emirates World and Emirates Platinum Cardholders will be entitled for the Annual Fee Waiver without having to fulfil the above criteria under Clause 4(a)(i).

# (b) RM25 Cashback

- (i) Eligible Cardholders who performed a minimum of one (1) Retail Spend (as defined under Clause 5 below) of any amount using the Eligible Card approved within sixty (60) days from the Eligible Card's approval date will be entitled to Ringgit Malaysia Twenty-Five (RM25) ("RM25 Cashback").
- (ii) The total allocation of the RM25 Cashback is capped at Ringgit Malaysia Twelve Thousand Five Hundred (RM12,500) on a first come, first served.
- (iii) In the event the Eligible Cardholders fulfil the conditions as stated above ("RM25 Cashback Winners"), the RM25 Cashback shall be credited to the RM25 Cashback Winners' Eligible Card accounts as set out in Table 2 below:

Table 2: RM25 Cashback Fulfilment Schedule

Eligible Card Approval Month	RM25 Cashback Fulfilment Month
December 2021	By 30 April 2022
January 2022	By 31 May 2022
February 2022	By 30 June 2022

- (iv) The RM25 Cashback Winners will be notified by HLB by way of posting the list of RM25 Cashback Winners (i.e the names and/or masked Eligible Card numbers and/or cashback entitlement) on HLB's website prior to the dates indicated in the respective RM25 Cashback Fulfilment Month.
- (v) In the event of non-receipt of the RM25 Cashback, the RM25 Cashback Winners shall notify HLB within one (1) month after the end of the respective RM25 Cashback Fulfilment Month, failing which the RM25 Cashback Winners are deemed to have received the RM25 Cashback.

#### (c) Get Shopee promo codes worth RM200 with RM500 card spend

- (i) Eligible Cardholders who perform a Retail Spend (as defined under Clause 5 below) of Ringgit Malaysia Five Hundred (RM500) using the Eligible Card within sixty (60) days of the Eligible Card's aproval date will be entitled to receive one (1) Shopee promo code worth Ringgit Malaysia Two Hundred (RM200) each ("Promo Code") under this Campaign.
- (ii) The total allocation of the PromoCodes is capped at Ringgit Malaysia Eighty Thousand (RM80,000) on a first come, first served basis.
- (iii) For the avoidance of doubt, each Eligible Cardholder is entitled to receive ONLY one (1) Promo Code under this Campaign.
- (iv) In the event the Eligible Cardholders fulfil the conditions as stated under Clause 4(c)(i) ("**Shopee Winners**"), the Promo Codes shall be sent to the Shopee Winners' latest email address registered with HLB by the latest dates indicated in the respective Promo Code Fulfilment Month in accordance with Table 3 below:



**Table 3: Promo Code Fulfilment Schedule** 

Eligible Card Approval Month	Promo Code Fulfilment Month
December 2021	By 30 April 2022
January 2022	By 31 May 2022
February 2022	By 30 June 2022

- (v) The Shopee Winners will also be notified by HLB by way of posting the list of the Shopee Winners (i.e. the names and/or masked Eligible Cards) on HLB's Website prior to the dates indicated in the respective Promo Code Fulfilment Month as set out in Table 3 above.
- (vi) HLB gives no representation or warranty with respect to the suitability or validity of the Promo Code to the Eligible Cardholders and HLB shall not be responsible to replace any expired Promo Code. Any request for replacement of such expired Promo Code shall not be entertained by HLB.
- (vii) The Promo Code is issued by Shopee Mobile Malaysia Sdn. Bhd. ("Issuer") and any queries or disputes pertaining to the use of the Promo Code shall be settled directly between the Eligible Cardholders and the Issuer without further recourse to HLB. The Issuer's terms and conditions in relation to the Promo Code shall apply.
- 5. Retail Spend refers to any retail and online purchases (including standing instructions and 0% Interest Easy Payment Plan ("EPP") transacted locally and/or overseas (including spend transacted in Ringgit Malaysia ("RM") and/or other currencies) which have been successfully charged to the Eligible Cards. Retail purchases made in currencies other than RM will be converted to and computed in RM based on the conversion rate determined by HLB at the time of transaction.
- 6. Retail Spend **excludes** the following:
  - (i) cash withdrawal in any method (i.e., Automated Teller Machine, over-the-counter, quasi cash, cash advance, etc):
  - (ii) portfolio products such as Balance Transfer, Quick Cash One-Time Fee, Quick Cash Monthly Interest and Flexi Payment Plan;
  - (iii) refunded, disputed, unsuccessful, reversed, unauthorized, fraudulent or unlawful transactions; and/or
  - (iv) any form of services or miscellaneous fees, including finance charges and fees such as credit card annual fee, late payment charges and government service tax, imposed by HLB.

# **GENERAL**

- 7. By participating in this Campaign, the Eligible Cardholders:
  - (i) agree they have read, understood and agreed to be bound by the T&Cs herein, the General Terms and Conditions of the Cardholder Agreement available on <a href="https://www.hlb.com.my">www.hlb.com.my</a> ("HLB's Website"):
  - (ii) agree that all records of transactions date within or outside Malaysia captured by HLB's system within this Campaign are final;
  - (iii) agree that HLB's decision on all matters relating to this Campaign shall be final, conclusive and binding on all the Eligible Cardholders;
  - (iv) agree that the Annual Fee Waiver and/or RM25 Cashback are non-transferable to any third party and non-exchangeable for up-front credit, cheque or in kind;
  - (v) agree to access HLB's Website at regular intervals to view the T&Cs of this Campaign, to ensure they keep up-to-date with any changes or variations to the T&Cs and to follow up with HLB if they have been enlisted for the entitlement of the Annual Fee Waiver and/or the RM25 Cashback and/or Promo Code:



- (vi) consent for HLB to disclose or publish their names, ID numbers (in masked form), Eligible Cards numbers (in masked form), entitlement to RM25 Cashback and/or Promo Code on HLB's Website:
- (vii) authorise HLB to disclose their personal data i.e., contact numbers to HLB's third party service provider, M3 Technologies (Asia) Berhad (199901007872 (482772-D)) and/or Infobip Asia Pacific Sdn. Bhd (201001014145 (898379-U)) as HLB deems fit for the purpose of this Campaign; and
- (viii) agree to ensure that all the approved Eligible Cards are valid, active, in good standing and not be in breach of any of the T&Cs of this Campaign, and/or HLB's General Terms and Conditions of the Cardholder Agreement throughout the Campaign Period and at the point of the Annual Fee Waiver and/or the RM25 Cashback and/or Promo Code are rewarded. For the avoidance of doubt, if the Eligible Cardholders have more than one (1) Eligible Cards, the RM25 Cashback will be credited to the Eligible Card's account with the most number of transactions.

# 8. HLB reserves the right to:

- (i) forfeit and/or claw back the Annual Fee Waiver and/or the RM25 Cashback and/or Promo Code in the circumstance where there is a reversal of the Retail Spend or termination of the Eligible Cards during the Campaign Period and/or at the point of awarding the Annual Fee Waiver and/or the RM25 Cashback and/or Promo Code or non-compliance to the T&Cs herein.
- (ii) replace and substitute the Annual Fee Waiver and/or the RM25 Cashback and/or Promo Code herein with an alternative gift of similar value by way of posting on HLB's Website or in any other manner which HLB deems practical, in order to give prior notice to the Eligible Cardholders:
- (iii) add, delete or amend the T&Cs herein, wholly or in part, or to terminate this Campaign by way of posting on HLB's Website, or in any other methods which HLB deems practical, in order to give a prior notice to the Eligible Cardholders; and
- (iv) decline the eligibility of the Eligible Cardholders from receiving the Annual Fee Waiver and/or the RM25 Cashback and/or Promo Code who have performed a Retail Spend in a manner or pattern which HLB deems to be abnormal, irregular and/or is indicative of an attempt to obtained an unfair advantage over other Eligible Cardholders with normal/regular spending patterns and HLB's decision in this matter shall be final and conclusive on all the Eligible Cardholders.
- 9. HLB shall not be liable and responsible for any failure or delay in the submission and/or processing of the Eligible Cards application and/or the sales transactions by Visa international Incorporated, MasterCard Worldwide, Merchant establishments, postal service providers or any party in which may result in the Eligible Cardholders being omitted from this Campaign.
- 10. In addition to the terms stipulated above, the Eligible Cardholders agree that HLB's General Terms and Conditions of the Cardholder Agreement shall be read together with the T&Cs herein as an entire agreement. Any discrepancies between these T&Cs and HLB's General Terms and Conditions of the Cardholder Agreement, the specific terms above shall prevail to the extent of such discrepancies.
- 11. In the event of any discrepancies between these T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final terms and conditions on HLB's Website shall prevail.
- 12. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Cardholders agree to submit to the jurisdiction of the Courts of Malaysia.
- 13. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.