

## Hong Leong ConnectFirst Sign Up and Transact Campaign 2021

**Sign Up for Hong Leong ConnectFirst at ZERO Cost, Transact More and Stand a Chance to Win an iPad Air**

*Updated: 1 February 2021*

### CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (97141-X/193401000023) ("HLB") and Hong Leong Islamic Bank Berhad's (686191-W/200501009144) ("HLISB") [collectively and hereinafter referred to as "**the Bank**"] **Hong Leong ConnectFirst Sign up and Transact Now 2021 ("Campaign")** commences from 1 February 2021 to 31 December 2021, inclusive of both dates ("**Campaign Period**"), unless notified otherwise.

### TERMS & CONDITIONS ("T&Cs")

The following sets out the T&Cs applicable to the Campaign:-

#### Eligibility

- The Campaign is open for participation by all new and/or existing non-individual current account/ current account-i customers of the Bank. ("**Customers**") including Customers who have been selected by the Bank to participate in this Campaign.  
  
New Customers refer to customers who do not have any current account/current account-i with the Bank prior to the Campaign Period.  
  
Non-individual customers refer to private limited companies, public listed companies, associations, clubs, schools, societies, non-profitable organisations, sole proprietorships, partnerships, limited liability partnerships, professional practices duly registered or incorporated in Malaysia.
- For the purpose of this Campaign, the Customers' current account/current account-i status must remain active and in good standing throughout the Campaign Period.
- Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities and accounts granted by the Bank or have been declared wound-up or are subject to any winding-up proceedings at any time prior to or during the Campaign Period shall **NOT** be eligible to participate in the Campaign.

#### Campaign Mechanics

##### **Promotion 1: Charge Waivers Promotion (1<sup>st</sup> February 2021 – 31<sup>st</sup> December 2021)**

- In order to participate in this Campaign Promotion 1, Customers are required to sign up for Hong Leong ConnectFirst ("**HL ConnectFirst**"), or migrate to HL ConnectFirst from Hong Leong Connect BIZ ("**HL Connect BIZ**") **during** the Campaign Period by submitting their respective duly completed HL ConnectFirst application forms and all the supporting documents as required by the Bank (collectively referred to as "**Required Documents**") at any of the Bank's branches or in any manner notified in letter sent to the Customers,.
- Customers who have successfully signed up for HL ConnectFirst **during** the Campaign Period ("**New HL ConnectFirst Customers**") shall be eligible to receive the waiver of charges ("**Charges Waiver**") for the respective HL ConnectFirst Service(s) stated in Table 1 below:-

Table 1		
HL ConnectFirst Service(s)	Type of Fees and Charges	Charges Waiver
Monthly Subscription Fees	Monthly Fees	Waived
Transactions charges	DuitNow	Waived
	JomPAY	Waived
	Book transfer (Intrabank)	Waived
	EPF	Waived
	SOCOSO	Waived
Token	eToken	Waived
Other charges (if applicable)	Setup, implementation & training charges	Waived

- For the avoidance of doubt, the Charges Waiver in Table 1 is **NOT** applicable to Customer who have signed up for HL ConnectFirst **before** the Campaign Period ("**Existing HL ConnectFirst Customers**").

7. The Charges Waiver shall be effective for one (1) year from the date of completion of HL ConnectFirst set up by the Bank for the New HL ConnectFirst Customers. Other than the Charges Waiver for the respective HL Connect Service(s) listed in Table 1 above, the normal rate(s) for other services available on HL ConnectFirst shall apply and the New HL ConnectFirst Customers shall pay for the relevant charges imposed by the Bank for such other services available on HL ConnectFirst.

**Promotion 2: Stand a Chance to Win Apple iPad Air (1<sup>st</sup> February 2021 – 30<sup>th</sup> June 2021) and Chinese New Year Prosperity Bonus Campaign (1<sup>st</sup> February 2021 – 28<sup>th</sup> February 2021)**

8. All New HL ConnectFirst Customers and Existing HL ConnectFirst Customers who perform and carry out the Qualifying Transaction during the Campaign Months from February 2021 until June 2021 in the manner set out in Table 2 below will stand a chance to win the “**Campaign Prize**” as specified in Table 2 below (“**Eligible Customers**”):-

Table 2		
Campaign Months	Date	Campaign Prize
February 2021*	1 <sup>st</sup> – 28 <sup>th</sup> February 2021	5 x Apple iPad Air (64GB, Wi-Fi) CNY Bonus: 4 x RM 888 Petronas Petrol Voucher*
March 2021	1 <sup>st</sup> – 31 <sup>st</sup> March 2021	5 x Apple iPad Air (64GB, Wi-Fi)
April 2021	1 <sup>st</sup> – 30 <sup>th</sup> April 2021	5 x Apple iPad Air (64GB, Wi-Fi)
May 2021	1 <sup>st</sup> – 31 <sup>st</sup> May 2021	5 x Apple iPad Air (64GB, Wi-Fi)
June 2021	1 <sup>st</sup> – 30 <sup>th</sup> June 2021	5 x Apple iPad Air (64GB, Wi-Fi)

**Qualifying Transaction**

- In each Campaign Month, perform the highest number of online transactions via HL ConnectFirst in respect of any of the transactions listed in Table 3 below to get an Apple iPad Air (64GB, Wi-Fi);
- Only online transaction(s) which is equal to or higher than RM100 in a single receipt will be qualified.
- \*In February 2021, for CNY Bonus, Eligible Customers who performed any of the HL ConnectFirst online transactions listed in Table 3 which achieved positions of 88<sup>th</sup>, 888<sup>th</sup>, 8,888<sup>th</sup>, or 88,888<sup>th</sup> in that month will be rewarded with the RM 888 Petronas Petrol Vouchers.

9. For avoidance of doubt, the types of HL ConnectFirst online transaction that can be performed for fulfilment of the Qualifying Transaction are specified in Table 3 below:-

Table 3	
Transaction Type	Transaction Volume (where each transaction must be of a minimum value of RM100 in a single receipt)
Fund Transfer	1
Interbank Giro (IBG)	1
RENTAS	1
Loan/Financing Payment	1
Credit Card/-i Payment	1
Bill Payment	1
JomPAY	1
E-Procurement (EP)	1
FPX B2B1 Payment	1
FPX B2B Payment	1
Foreign Telegraphic Transfer	1
Bulk Payment	Volume as per transaction in the bulk file. For example, 5 transactions in one bulk file will be counted as 5 counts.
Payroll	
KWSP	
LHDN	
SOCSSO	
Lembaga Tabung Haji	

10. In each respective Campaign Month set out in Table 2 above, a maximum of five (5) Eligible Customers who perform the highest volume of HL ConnectFirst online transactions listed in Table 3 above will be selected to win the Campaign Prize (“**Prize Winners**”) of Apple iPad Air (64GB, Wi-Fi). From the five (5) Prize Winners, three (3) winners will be selected from the non-SME customer category while the other two (2) winners will be selected from the SME customer category. The customer categorisation is determined by the Bank as per the Bank’s normal business practice.

In the Campaign Month of February 2021, for CNY Bonus, another four (4) Eligible Customers who performed the 88<sup>th</sup>, 888<sup>th</sup>, 8888<sup>th</sup>, and 88,888<sup>th</sup> HL ConnectFirst online transactions will be further selected as the Prize Winners of the RM888 Shell Petrol Vouchers.

11. No further Campaign Prize shall be awarded once the total number of Prize Winners as specified in **Clause 10** has been reached.
12. Each Prize Winner is entitled to receive only one (1) Campaign Prize of Apple iPad Air (64 GB, Wi-Fi) in this Campaign Promotion 2 even when the Prize Winner has achieved the highest volume of HL ConnectFirst online transactions more than one (1) time throughout the Campaign Months.
13. In the event of a tie, the Campaign Prize will be awarded to the Eligible Customer who has the higher value of transaction in MYR or MYR equivalent.
14. The Prize Winners shall be notified by the Bank either in writing, phone, email or in any other manner deemed practical and appropriate by the Bank no later than two (2) months after each Campaign Month for collection of the Campaign Prize.
15. Prize Winners are required to collect the Campaign Prize at their respective HLBB/HLISB home branches no later than one (1) month after the notification by the Bank as specified in **Clause 14**, failing which the Campaign Prize will be forfeited. The Bank will not be responsible for any lost, stolen, damaged, delayed or unclaimed Campaign Prize. The Bank shall also not be liable to replace the Campaign Prize to the Prize Winners in the event that the Prize Winners cannot be contacted (including but not limited to the non-receipt of the notice from the Bank regarding the collection of the Campaign Prize) for any reasons whatsoever.
- It is the obligation of the Eligible Customers to ensure that all their information provided to the Bank (including but not limited to their mobile numbers, correspondence addresses and e-mail addresses) are accurate, valid and up to date.
16. All transportation, accommodation, personal expenses and any other costs incurred in relation to the collection of the Campaign Prize from the respective HLBB/HLISB home branches shall be borne by the Prize Winners without recourse to the Bank.
17. The Campaign Prize is issued on an “as is where is” basis and the Bank gives no representation or warranty with respect to the quality or suitability of the Campaign Prize. The Prize Winners shall, at their own cost and expense, deal directly with the vendor and/or manufacturer for any complaint, dispute or claim in relation to the Campaign Prize without recourse to the Bank and any request for replacement of Campaign Prize shall not be entertained by the Bank.
18. The Campaign Prize is non-transferable to any third party and non-exchangeable for up-front cash, credit, cheque or in kind.
19. The Prize Winners agree to be bound by the terms and conditions imposed by vendor and/or manufacturer relating to the Campaign Prize.
20. Notwithstanding Clause 4 above:-
- Customers who submit incomplete Required Documents and/or fail to submit all the Required Documents during the Campaign Period but subsequently furnish the completed Required Documents after the Campaign Period are not eligible to participate in the Campaign;
  - The Bank shall not be responsible for any loss, delay or damage to the Required Documents in the course of delivery/submission to the Bank. For avoidance of doubt, any submission of the Required Documents via mail or courier service to the Bank and evidence of delivery by such mail or courier service shall not be deemed as proof of delivery and/or receipt by the Bank of the same.
21. The Bank shall not be responsible for and does not have any control whatsoever on network traffic congestion, network failure and/or interruptions that may be experienced by the respective telecommunication service provider in the delay of any e-payment transactions or any other services (listed in Table 1 above) or online transactions (listed in the Table 3 above) via HL ConnectFirst being transmitted during the Campaign Period and/or the Campaign Months resulting in Eligible Customers not being eligible for the Charges Waiver and/or the Campaign Prize.

**General T&Cs**

22. By participating in this Campaign, the Customers hereby :
- (a) Agree that all HL ConnectFirst online transactions recorded by the Bank within the Campaign Period are accurate and final;
  - (b) Agree that the Bank's decision on all matters relating to the Campaign shall be final, conclusive and binding on all Customers and no further correspondence and/or appeal to dispute the Bank's decision shall be entertained;
  - (c) Read, understand and agree to be bound by the T&Cs of the Campaign and the Terms and Conditions of HL ConnectFirst;
  - (d) Agree to access the Bank's website at <https://www.hlb.com.my> and <http://www.hlisb.com.my> (collectively, 'the Bank's Website") at regular intervals to view the T&Cs and ensure to be kept up-to-date on any changes or variations; and
  - (e) Agree to give their consent to and authorize the Bank to disclose or publish their names or photos in media, marketing or advertising materials for the purpose of this Campaign.
23. The Bank reserves the right:
- (a) To add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, by way of posting on the Bank's Website, or in any other manner which the Bank deems practical, in order to give prior notice to the Customers;
  - (b) To disqualify any Customers from participating in the Campaign and/or being entitled to the Charges Waiver and/or Campaign Prize in the event that :
    - (i) the HL ConnectFirst status becomes dormant, locked, blocked, suspended and/or inactive during the Campaign Period for any reason whatsoever as the Bank may deem fit; or
    - (ii) any of the Customers' current account/current account-i is closed by the Customers and/or the Bank for any reason whatsoever at any time prior to or during the Campaign Period.
  - (c) To forfeit the Charges Waiver and/or Campaign Prize in the event of non-compliance to the T&Cs herein and Terms and Conditions of HL ConnectFirst.
24. Eligible Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the services provided and/or facilities granted by the Bank or have been declared bankrupt/wound up or are subject to any bankruptcy/winding up proceedings during the Campaign Period shall **NOT** be entitled to the Charges Waiver and/or Campaign Prize.
25. Eligible Customers are liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign.
26. The T&Cs herein are to be read together with the Terms and Conditions for HL ConnectFirst as an entire agreement and in the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.
27. In the event of any discrepancies between this T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Campaign, the final T&Cs on the Bank's Website or as notified by the Bank in any other manner which the Bank deems practical shall prevail.
28. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
29. Words denoting the singular include the plural and *vice versa*.

**Current Account / Current Account-i is eligible for protection by PIDM**

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