

HLB CONNECT REGISTRATION WITH E-STATEMENT CAMPAIGN

Last Updated: 18 October 2021

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**HLB Connect Registration with eStatement Email Campaign**" ("**Campaign**") commences on 18 October 2021 and ends on 17 April 2022, inclusive of both dates ("**Campaign Period**"), unless notified otherwise.

TERMS AND CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

ELIGIBILITY

1. This Campaign is open to selected customers of the Bank who have received an invitation via SMS, email or targeted Facebook advertisement from the Bank. For the purpose of this Campaign, the selected customers ("**Customers**") refer to those who:
 - (i) are existing holders of HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**");
 - (ii) have a current and valid Auto Loan/Auto Financing-i, Property Loan/Property Financing-i, Personal Loan/Personal Financing-i and/or ASB Financing-i Account ("**Loan/Financing-i Account**"); and
 - (iii) have not registered for HLB Connect Online Banking or HLB Connect App ("**HLB Connect**") prior to the Campaign Period.
2. The Bank reserves the right to disqualify any customer who:
 - (i) has in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before or during the Campaign Period; and/or
 - (iii) has breached any term and condition of the CASA/CASA-i and/or the Loan/Financing-i Account at any time before or during the Campaign Period.
3. Both permanent and contractual employees of the Bank are not eligible to participate in this Campaign.
4. Customers who meet the eligibility requirements in Clause 1 above can take part in this Campaign and stand a chance to win Ringgit Malaysia Twenty (RM20) ("**Cashback**") and/or a Huawei Matepad 11 with Smart Magnetic Keyboard estimated retail value of Ringgit Malaysia Two Thousand Eight Hundred (RM2,598) ("**Grand Prize**") throughout the Campaign Period.

Campaign Mechanics

5. To participate in the Campaign, the Customers must:
 - (i) Register for HLB Connect Online Banking by accessing the Connect Registration page via this Campaign link www.hlb.com.my/EstatementConnect ("**Campaign Website**") or registration button or link that will be provided in the Campaign webpage and all marketing communications for this Campaign during the Campaign Period ("**Connect Registration**");
 - (ii) Perform Connect Registration by keying in their ID number and e-Statement email address along with the registration code that will be sent to their e-Statement's email address.
 - (iii) Upon successful Connect Registration, the Customers must log in at least one (1) time during the Campaign Period.
(herein after referred as "**Eligible Customers**")

6. The total Cashback allocation for this Campaign is Ringgit Malaysia Ten Thousand Four Hundred (RM10,400). The Cashback will be awarded to a total of five hundred twenty (520) Eligible Customers (“**Cashback Winners**”) according to the winner selection method specified below.
7. The total Grand Prize allocation for this Campaign is limited to six (6) units of Huawei Matepad 11 with Smart Magnetic Keyboard. The Grand Prizes will be awarded to a total of six (6) Eligible Customers (“**Grand Prize Winners**”) according to selection method specified below.
8. A Cashback Winner could also be selected as the Grand Prize Winner as long as they meet the criteria set out below. Each Eligible Customer is eligible to receive only one (1) Cashback and/or One (1) Grand Prize throughout this Campaign. The Cashback and Grand Prize are non-transferable to any third party and non-exchangeable for up-front credit, cheque or benefit-in-kind.

Winner Selection Method

9. As part of the Cashback and Grand Prize Winners selection process, the Bank will allocate a sequence number to each Eligible Customer who has registered for HLB Connect and performed first log in throughout the Campaign Period starting from sequence number “1”.

Selection of Cashback Winners

10. Every 50th Eligible Customer bearing the following serial numbers will be selected as the Cashback Winners: 50th, 100th, 150th, 200th, and so forth. A total of twenty (20) Cashback Winners will be selected each Week during the Campaign Period as set out in Table 1 below.

Table 1

Week	Duration
1	18 October 2021 - 24 October 2021
2	25 October 2021 - 31 October 2021
3	1 November 2021 - 7 November 2021
4	8 November 2021 - 14 November 2021
5	15 November 2021 - 21 November 2021
6	22 November 2021 - 28 November 2021
7	29 November 2021 - 5 December 2021
8	6 December 2021 - 12 December 2021
9	13 December 2021 - 19 December 2021
10	20 December 2021 - 26 December 2021
11	27 December 2021 - 2 January 2022
12	3 January 2022 - 9 January 2022
13	10 January 2022 - 16 January 2022
14	17 January 2022 – 23 January 2022
15	24 January 2022 - 30 January 2022
16	31 January 2022 - 6 February 2022
17	7 February 2022 - 13 February 2022
18	14 February 2022 - 20 February 2022

19	21 February 2022 - 27 February 2022
20	28 February 2022 - 6 March 2022
21	7 March 2022 - 13 March 2022
22	14 March 2022 - 20 March 2022
23	21 March 2022 - 27 March 2022
24	28 March 2022 – 3 April 2022
25	4 April 2022 - 10 April 2022
26	11 April 2022 -17 April 2022

11. The selection criteria above will be repeated for the subsequent Week throughout the Campaign Period.

Selection of Grand Prize Winners

12. Every 15,000th Eligible Customer bearing the following serial numbers will be selected as the Grand Prize Winners: 15,000th, 30,000th, 45,000th, 60,000th and so forth. A total of Six (6) Grand Prize Winners will be selected to win the Grand Prize throughout the Campaign Period.

Fulfilment of Cashback

13. Eligible Customers will be notified if they have been selected as the Cashback Winners. The Cashback Winners list will be published in the Campaign Website by 16 May 2022.
14. The Cashback will be credited to the Cashback Winners' CASA/CASA-i by 8 July 2022.
15. As such, the Cashback Winners must maintain an active and valid CASA/CASA-i with the Bank until 8 July 2022 to enable the Cashback fulfilment, failing which the Cashback shall be forfeited.
16. Cashback Winners who do not have CASA/CASA-i with the Bank will be required to open one by 6 June 2022 to enable the Cashback to be credited into their CASA/CASA-i.
17. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback before 30 July 2022, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.

Fulfilment of Grand Prize

18. Grand Prize Winners will be notified if they have been selected as the Grand Prize Winners. The Grand Prize Winners list will be published in the Campaign Website by 16 May 2022.
19. The Grand Prize will be sent to the Bank's branch nearest to the Grand Prize Winners' address before 8 July 2022, to be collected by the Grand Prize Winner at their own cost and expenses by 31 October 2022. The Grand Prize Winners must collect the Grand Prize before 31 October 2022, failing which the Grand Prize shall be forfeited.
20. A biometric verification will be required at the branch during the collection of the Grand Prize. In the event the Grand Prize Winners are unable to collect the Grand Prize themselves, the Grand Prize Winners may nominate a designated representative to collect the Grand Prize. The

representative will be required to present a written authorization from the Grand Prize Winner and a photocopy of the Grand Prize Winner's identity card (front & back) or latest and valid passport (applicable to foreigner) . For the avoidance of doubt, the Bank gives no representation or warranty with respect to the quality or suitability of the Grand Prize (including but not limited to the validity and/or usage of the Grand Prize and shall not be responsible to replace any lost, stolen or damaged Grand Prize) The Grand Prize Winners shall deal directly with the manufacturer/supplier for any queries, disputes or claims pertaining to the Grand Prize without recourse to the Bank. The Bank reserves the rights to replace the Grand Prize with any other items or cash back of equal value at its sole and discretion with prior notice.

21. The Grand Prize featured in all printed materials and/or the [Campaign Website](#) is for illustration purposes only. Any props, accessories or equipment featured with the Grand Prize in any pictorial materials are for decorative purposes and shall not form part of the Grand Prize.

General

22. By participating in this Campaign, the Eligible Customers agree: :
- (i) that they have read, understood, accepted and agreed to be bound by the T&Cs herein;
 - (ii) that they have read, understood, accepted and agreed to be bound by the Bank's Privacy Notice, both of which are available at the Bank's website (www.hlb.com.my / www.hlisb.com.my);
 - (iii) that all records of the fulfilment of the requirements under Clauses 4 & 5 captured by the Bank's system within the Campaign Period and the Cashback Winners and Grand Prize Winners selection shall be accurate and final;
 - (iv) that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Eligible Customers;
 - (v) to consent to the Bank to disclose their mobile numbers and/or email addresses to the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
 - (vi) to be responsible for providing the Bank with their valid and current contact details including mobile number, address and email address, and promptly notifying the Bank in the event of changes;
 - (vii) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign, announcement of the Cashback and Grand Prize Winners (it is the responsibility of the Eligible Customers to check the Campaign Website to see whether they have been selected as the winners) and to ensure that they keep up-to-date with any changes or variations to the T&Cs; and
 - (viii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
23. The Bank reserves the right:
- (i) with prior notice to the customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website and/or the Bank's official Social Media pages; and
 - (ii) to forfeit the Cashback and Grand Prize in the event of non-compliance by the customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts, the Terms and Conditions governing the respective Loan/Financing- i Accounts and all other laws/rules applicable.
24. In addition to the T&Cs stipulated above, the Eligible Customers agree that the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts and the Terms and Conditions governing the respective Loan/Financing- i Accounts shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies between T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and

Conditions of Accounts and the Terms and Conditions governing the respective Loan/
Financing-i Account, this Campaign T&Cs herein shall prevail to the extent of such discrepancy.

25. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
26. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.
27. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.