

CONNECT 12 DAYS TO CHRISTMAS CAMPAIGN

Last Updated on 12 November 2021

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**Connect 12 Days to Christmas Campaign**" ("**Campaign**") commences on 13 December 2021 and ends on 24 December 2021 ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

ELIGIBILITY

1. This Campaign is open to the Bank's customers ("**Customers**") who:
 - (i) are existing HLB Connect Online Banking and/or Connect App ("**HLB Connect**") users with a HLB Current or Savings Account/ HLISB Current or Savings Account-i ("**CASA/CASA-i**"); and
 - (ii) are new and existing CASA/CASA-i customers who have registered for HLB Connect during the Campaign Period.
2. The Bank reserves the right to disqualify any Customer who:
 - (i) has in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before, during or after the Campaign Period; and
 - (iii) has breached any terms and conditions of the CASA/CASA-i at any time before or during the Campaign Period.
3. Customers who meet the eligibility requirements above can participate in this Campaign.

CAMPAIGN MECHANICS

4. To participate in the Campaign, the Customers must:
 - (i) register and/or login to HLB Connect; and
 - (ii) perform the Eligible Transactions (as stated in Table 2 below) via HLB Connect during the Campaign Period to earn points for participation.

(herein after referred to as "**Eligible Customers**").

5. Eligible Customers who fulfilled the requirements set out in Clause 4 above will be eligible to win the list of Prizes or Cashback as shown in Table 1 below.

Table 1

| Dates | Prizes/Cashback | Quantity (unit) | Number of Winners |
|------------------|---|------------------------|--------------------------|
| 13 December 2021 | RM150 Cashback | 88 | 88 |
| 14 December 2021 | Dyson Micro 1.5kg Vacuum (worth RM2,000 each) | 6 | 6 |
| 15 December 2021 | Samsung Galaxy Watch 3 (worth RM1,300 each) | 10 | 10 |
| 16 December 2021 | RM150 Cashback | 88 | 88 |

| | | | |
|------------------|--|----|----|
| 17 December 2021 | Samsung Galaxy Z Flip 3 5G (worth RM4,000 each) | 3 | 3 |
| 18 December 2021 | Dyson Air Purifier (worth RM3,200 each) | 4 | 4 |
| 19 December 2021 | RM300 Cashback | 40 | 40 |
| 20 December 2021 | Dyson Micro 1.5kg Vacuum (worth RM2,000 each) | 6 | 6 |
| 21 December 2021 | Samsung Galaxy Watch 3 (worth RM1,300 each) | 10 | 10 |
| 22 December 2021 | RM300 Cashback | 40 | 40 |
| 23 December 2021 | Dyson Air Purifier (worth RM3,200 each) | 4 | 4 |
| 24 December 2021 | Dyson Micro 1.5kg Vacuum (worth RM2,000 each) | 6 | 6 |

6. The total value of the Prize and Cashback allocation for this Campaign is limited to Ringgit Malaysia One Hundred Fifty Thousand (**RM150,000**).
7. The Prize and Cashback will be awarded on a first come, first served basis until the number of daily Winners have been fulfilled according to the winner selection method specified below.
8. Each Winner is eligible to receive only One (1) Prize or One (1) Cashback throughout the Campaign Period. Both Prize and Cashback are non-transferable to any third party and non-exchangeable for cash, up-front credit, cheque or benefit-in-kind.

Winner Selection

9. As part of the winner selection process, the Bank will allocate points to each Eligible Customer for each successfully performance of the Eligible Transaction(s) during the Campaign Period as shown in Table 2 below.

Table 2

| Eligible Transactions | Points to be Earned (per Eligible Customers) |
|--|--|
| Register and login to HLB Connect Online for the first time | 40 points (per successful registration) |
| Register and/or Login to HLB Connect App (only applicable to first time users) | 30 points (per successful registration and/or login) |
| Perform Overseas Telegraphic Transfer via HLB Connect Online | 30 points each successful transaction. *Maximum of 30 points throughout Campaign Period. |
| Place e-Fixed Deposit/ e-Fixed Deposit-i via HLB Connect <i>e-Fixed Deposit/e-Fixed Deposit-i is protected by PIDM up to RM250,000 for each depositor.</i> | 30 points for successful placement. *Maximum of 30 points throughout Campaign Period. |
| Apply for Personal Loan/Personal Financing-i via HLB Connect | 30 points for complete form submission. *Maximum of 30 points throughout Campaign Period. |

| | |
|---|--|
| Apply for a HLB Credit Card via HLB Connect | 30 points for complete form submission. *Maximum of 30 points throughout Campaign Period. |
| Apply for Junior Savings Account/Junior Savings Account-i via HLB Connect Online <i>Junior Savings Account/Junior Savings Account-i is protected by PIDM up to RM250,000 for each depositor.</i> | 30 Points each successful application. *Maximum of 90 points throughout Campaign Period. |
| Subscribe for ASNB via HLB Connect Online | 20 points each successful subscription. *Maximum of 20 points daily throughout Campaign Period. |
| Perform fund transfer via DuitNow to mobile number, ID number, Passport number or Business Registration number on HLB Connect | 10 points each successful transaction. Max 20 points daily throughout Campaign Period. |
| Make payment using Scan QR via HLB Connect App | 10 points each successful transaction. *Maximum of 20 points daily throughout Campaign Period. |
| Perform bill payment via JomPAY on HLB Connect | 10 points each successful transaction. *Maximum of 20 points daily throughout Campaign Period. |
| Perform mobile reload via HLB Connect | 5 points each successful transaction. *Maximum of 5 points daily throughout Campaign Period. |
| Withdraw money via Connect ATM Withdrawal on HLB Connect App | 5 points each successful transaction. *Maximum of 5 points daily throughout Campaign Period. |

10. The Eligible Customer who collects the highest points for the day from the Eligible Transaction(s) listed in Table 2 will be selected to win the daily Prizes/Cashbacks ("**Prize or Cashback Winners**").
11. In the event there are two (2) or more Eligible Customers who have accumulated the same highest points, the Eligible Customer who first accumulated the highest points from the Eligible Transactions performed will be selected as the Prize or Cashback Winner.

Campaign Prize and Cashback Fulfilment

12. Prize or Cashback Winners will be notified via in app push notification/SMS/ email if they have been selected as the Winners. The Winners list will be published in www.hlb.com.my/ConnectXmas ("**Campaign Website**") by 31 January 2022.
13. The Prizes will be delivered to the Bank's branch nearest to the Prize Winner's address before 28 February 2022 and to be collected by the Prize Winner at their own cost and expense. Prize Winners must collect the Prize before 30 April 2022, failing which the Prize shall be forfeited.
14. The Cashback will be credited to Cashback Winners' CASA/CASA-i with the Bank by 28 February 2022.
15. As such, Cashback Winners must maintain an active and valid CASA/CASA-i until 28 February 2022, failing which the Cashback shall be forfeited.

16. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback before 15 March 2022, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.
17. The Bank reserves the rights to replace the Prize with any other item or Cashback of equal value at its sole and absolute discretion.
18. For the avoidance of doubt, the Bank gives no representation or warranty with respect to the quality or suitability of the Prize (including but not limited to the validity and/or usage of the Prize and shall not be responsible to replace any lost, stolen or damaged Prize). The Prize Winners shall deal directly with the merchant for any queries, disputes or claims pertaining to the Prize without recourse to the Bank.
19. The Prize featured in all printed materials and/or the Bank's website is for illustration purposes only. Any props, accessories or equipment featured with the Prize in any pictorial materials are for decorative purposes and shall not form part of the Prize.

General

20. By participating in this Campaign, the Eligible Customers agree:
 - (i) that they have read, understood, accepted the T&Cs and agree to be bound by the T&Cs herein;
 - (ii) that they have read, understood, accepted the Bank's Privacy Notice and agree to be bound by it, both of which are available in the Bank's website (www.hlb.com.my / www.hlisb.com.my);
 - (iii) that all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the selection for Prize Winners and Cashback Winners shall be accurate and final;
 - (iv) that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Customers;
 - (v) to consent to the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482772-D)) and/or Infobip Asia Pacific Sdn Bhd (898379-U) and/or email addresses to DCatalyst Sdn Bhd (200801017996), the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
 - (vi) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes;
 - (vii) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs; and
 - (viii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
21. The Bank reserves the right:
 - (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website;
 - (ii) to forfeit the Prize/Cashback in the event of non-compliance by the Customers of the T&Cs herein, the Terms and Conditions governing the respective Eligible Transactions and all other laws/rules applicable; and
 - (iii) to replace the Prize with any other item of equal value at its discretion.
22. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions governing the respective Eligible Transactions shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies between T&Cs herein, and the Terms and

Conditions governing the respective Eligible Transactions, the specific T&Cs herein shall prevail to the extent of such discrepancy.

23. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
24. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
25. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at hlonline@hlbb.hongleong.com.my or call 03-7626 8899.