

JOMPAY CASHBACK WITH HLB CONNECT CAMPAIGN

Last Updated on 1 November 2021

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**JomPAY Cashback with HLB Connect Campaign**" ("**Campaign**") commences on 1 November 2021 and ends on 31 December 2021 ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

ELIGIBILITY

1. This Campaign is open to the Bank's customers ("**Customers**") who:
 - (i) are the existing HLB Connect Online Banking or Connect App ("**HLB Connect**") users with a HLB Current or Savings Account/ HLISB Current or Savings Account-i ("**CASA/CASA-i**") prior to the Campaign Period; and
 - (ii) are the existing holders of CASA/CASA-i and have not registered for HLB Connect prior to the Campaign Period.
2. The Bank reserves the right to disqualify any Customer who:
 - (i) has in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before or during the Campaign Period.
 - (iii) has breached any terms and conditions of the CASA/CASA-i at any time before or during the Campaign Period.
3. Customers who meet the eligibility requirements in above can participate in this Campaign.

CAMPAIGN MECHANICS

4. To participate in the Campaign, the Customers must during the Campaign Period:
 - (i) register and/or login to HLB Connect; and
 - (ii) perform a minimum bill payment of Ringgit Malaysia Thirty (RM30) and above via JomPAY with HLB Connect. .

(herein after referred to as "**Eligible Customers**").

5. Eligible Customers who fulfilled the requirements set in Clause 4 above will be eligible to win Ringgit Malaysia Ten (RM10) ("**Cashback**") based on the winner selection method below.
6. Each Eligible Customer is eligible to receive a maximum of three (3) Cashback per month and a total of six (6) Cashback only within the Campaign Period.
7. For the Eligible Customers who have registered and performed first time login to HLB Connect (as a new Connect user) within the Campaign Period and fulfilled the winner

selection method below, they will be eligible to win an addition of Ringgit Malaysia Ten (RM10) (“**Additional Cashback**”) on top of the Cashback.

8. Each Eligible Customer can only win one (1) Additional Cashback throughout the Campaign Period.
9. The total Cashback allocation for this Campaign is limited to Ringgit Malaysia One Hundred Fifty Thousand and Ten (**RM150,010**).
10. This Cashback allocation will be divided into Ringgit Malaysia Seventy-Five Thousand and Five (**RM75,005**) a month.
11. The Cashback will be awarded on a first come, first served basis to the Eligible Customers (“**Cashback Winners**”) according to the winner selection method specified below.
12. Cashback is non-transferable to any third party and non-exchangeable for up-front credit, cheque or benefit-in-kind.

WINNER SELECTION

13. As part of the Cashback Winner selection process, the Bank will allocate serial numbers to each Eligible Customer on a first come, first served basis starting from serial number “1” throughout the Campaign Period.
14. Every 200th Eligible Customer will be selected to win the Cashback. Eligible Customers bearing the following serial numbers will be selected as the Cashback Winners: **200th, 400th, 600th, 800th, and so forth.**

FULFILMENT OF CASHBACK

15. Cashback Winners will be notified via SMS or HLB Connect In App push notification or email if they have been selected as the Cashback Winners. The Cashback Winners list will be published in www.hlb.com.my/JomPAY (“**Campaign Website**”) by 31 January 2022.
16. The Cashback (including the Additional Cashback) will be credited to the Cashback Winners’ CASA/CASA-i with the Bank by 28 February 2022.
17. As such, Cashback Winners must maintain an active and valid CASA/CASA-i until 28 February 2022, failing which the Cashback shall be forfeited.
18. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback before 15 March 2022, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.

GENERAL

15. By participating in this Campaign, Customers agree:
 - (i) that they have read, understood, accepted the T&Cs and agree to be bound by the T&Cs herein;

- (ii) that they have read, understood, accepted the Bank's Privacy Notice and agree to be bound by it, both of which are available in the Bank's websites (www.hlb.com.my / www.hlisb.com.my);
- (iii) that all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the Cashback Winners selection shall be accurate and final;
- (iv) that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Customers;
- (v) to consent to the Bank to disclose their mobile numbers and/or email addresses to the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
- (vi) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes;
- (vii) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs; and
- (viii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.

16. The Bank reserves the right:

- (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website; and
- (ii) to forfeit the Cashback in the event of non-compliance by the Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts, and all other laws/rules applicable.

17. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions for the use of HLB Connect and the General Terms and Conditions of Accounts shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies between T&Cs herein, the Terms and Conditions for the use of HLB Connect and the General Terms and Conditions of Accounts, the specific T&Cs herein shall prevail to the extent of such discrepancy.

18. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.

19. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.

20. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

21. If you have any enquiries regarding the T&Cs, please email us at hlonline@hlbb.hongleong.com.my or call 03-76268899.