

## **PAY BILLS ON HLB CONNECT CAMPAIGN**

Last updated on 15 June 2021

### **Campaign Period**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and/or Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") (collectively referred to as "**the Bank**") "**Pay Bills on HLB Connect Campaign**" ("**Campaign**") commences on 16 June 2021 and ends on 15 September 2021, both dates inclusive ("**Campaign Period**"), unless notified otherwise.

### **Terms and Conditions**

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

### **Eligibility**

1. This Campaign is to drive bill payment using HLB Connect ("**Bill Payment**") and is open to:
  - (i) Existing Connect users who are accountholders of a HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA /CASA-i**") or HLB Credit Card customers who have not performed any Bill Payment in the past one hundred eighty (180) days ("**Existing Connect users**"); or
  - (ii) New Connect users who register for HLB Connect during the Campaign Period, who are accountholders of the Bank's CASA /CASA-i or Credit Card customers who register and perform Bill Payment ("**New Connect Users**").
2. The Bank reserves the right to disqualify any Customer who:
  - (i) has in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by HLB;
  - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before or during the Campaign Period; and/or
  - (iii) has breached any term and condition governing the Bank's CASA/CASA-i or Credit Card at any time during the Campaign Period.
3. Customers who meet the respective eligibility requirement as defined under Clause 1 above, can participate in this Campaign and stand a chance to win cashback in the following sums and during the corresponding time frame(s): -

<b>Time frame</b>	<b>Type of customers</b>	<b>Cashback Sum (Ringgit Malaysia)</b>
Throughout Campaign Period	Existing Connect users	Thirty (RM30.00) only
	New Connect Users	Forty (RM40.00) only
07 July 2021 - 13 July 2021 (" <b>Digital Day Period</b> ")	New Connect Users	Seventy (RM70.00) only (RM40 + extra RM30)

### **Campaign Mechanics and Winners Selection**

1. To be eligible, Customers must perform a bill payment transaction with a minimum of Ringgit Malaysia Fifty (RM50) on Connect Online Banking/Connect App during the Campaign Period.
2. Only bill payment transactions paid through JomPAY or direct billers/merchants within HLB Connect are eligible to receive the Cashback.
3. As part of the Cashback winner selection process, the Bank will allocate serial numbers to each eligible customer on a first come, first served basis starting from serial number "1" throughout the Campaign Period.

- Subject to Clause 6 in this Campaign Mechanics and Winners Selection section, every 30<sup>th</sup> Eligible Customers, namely, the 30<sup>th</sup>, 60<sup>th</sup>, 90<sup>th</sup>, 120<sup>th</sup>, 150<sup>th</sup> and so forth, who effect a bill payment transfer in the HLB system will be selected to win either RM30.00 or RM40.00 cashback dependent on the user category. The total number of winners, whether New Connect Users or Existing Connect Users shall be capped at eight hundred seventy-five (875) winners per campaign month.

Campaign Month	Duration	No. of winners
1	16 June 2021 – 15 July 2021	875
2	16 July 2021 – 15 August 2021	875
3	16 August 2021 – 15 September 2021	875

- In addition, during the Digital Day Period, a total of four hundred and sixty-six (466) New Connect Users will be eligible for extra RM30 cashback.
- An eligible customer is entitled to win only one (1) cashback throughout this Campaign.
- The cashback is non-transferable to any third party and non-exchangeable for up-front credit, cheque or benefit-in-kind.
- The total allocation for Existing Connect users category and New Connect users category during the Campaign Period is Ringgit Malaysia One Hundred Five Thousand (RM105,000).
- The total allocation of extra cashback for New Connect Users category during the Digital Day Period is Ringgit Malaysia Thirteen Thousand Nine Hundred and Eighty (RM13,980).

#### **Fulfilment of Cashback Sums**

- The Winners will be notified within sixty (60) days from the end of the Campaign Period via SMS and/or email if they have been selected as the Cashback Winners.
- Cashback Sum will be credited to the Cashback Winners' CASA/CASA-i with the Bank by 30 November 2021.
- As such, the Cashback Winners must maintain an active and valid CASA/CASA-i with the Bank until 30 November 2021, failing which the Cashback Sum shall be forfeited.
- Customers who do not have any CASA/CASA-i with the Bank will be required to open one by 14 November 2021 to enable the Cashback to be credited into their CASA/CASA-i with the Bank.
- It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback before 15 December 2021, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.

#### **General**

- By participating in this Campaign, the Customers agree that:
  - they have read, understood and are bound by the T&Cs herein;
  - they have read, understood and agree to be bound by the Bank's Privacy Notice, both of which are available at HLB's website ([www.hlb.com.my](http://www.hlb.com.my)) and at HLISB's website ([www.hlisb.com.my](http://www.hlisb.com.my));
  - all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the Cashback Winners selection shall be accurate and final;
  - the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Customers;

- (v) consent to the Bank's disclosure of their mobile number to Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) or any other vendor appointed by the Bank to provide SMS services for this Campaign;
  - (vi) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes;
  - (vii) to access the Campaign Website at [www.hlb.com.my/bill](http://www.hlb.com.my/bill) ("**Campaign Website**") at regular intervals to view the T&Cs of the Campaign to ensure that they keep up-to-date with any changes or variations to the T&Cs as the Bank may, from time to time, notify via push mail or short messaging; and
  - (viii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
2. The Bank reserves the right:
- (i) with prior reasonable notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website and/or HLB's official Social Media pages; and
  - (ii) to forfeit the Cashback in the event of non-compliance by the Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts, HLB's General Terms and Conditions of the Cardholder Agreement and all other laws/rules applicable.
3. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts and HLB's General Terms and Conditions of the Cardholder Agreement shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies between T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts and HLB's General Terms and Conditions of the Cardholder Agreement, this Campaign's T&Cs herein shall prevail to the extent of such discrepancy.
4. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
5. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
6. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.