

## **HLB CONNECT PREPAID RELOAD CAMPAIGN 2021**

Last updated on 28 June 2021

### **Campaign Period**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and/or Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") (collectively referred to as "**the Bank**") "**HLB Connect Prepaid Reload Campaign 2021**" ("**Campaign**") commences on 01 July 2021 and ends on 31 August 2021, both dates inclusive ("**Campaign Period**"), unless notified otherwise.

### **Terms and Conditions**

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

### **Eligibility**

1. This Campaign is open to the following customers ("**Customers**") who:
  - (i) hold a HLB Current or Savings Account or HLISB Current or Savings Account ("**CASA/CASA-i**") and have not registered for either HLB Connect Online Banking or HLB Connect App during the Campaign Period; and
  - (ii) are existing HLB Connect Online Banking and/or HLB Connect App users with a CASA/CASA-i;
2. The Bank reserves the right to disqualify any Customer who:
  - (i) has in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
  - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before or during the Campaign Period; and/or
  - (iii) has breached any term and condition governing CASA/CASA-i at any time during the Campaign Period.
3. Both permanent and contractual employees of the Bank are not eligible to participate in this Campaign.
4. Customers who meet the eligibility requirements under Clause 1 above can participate in this Campaign and shall stand a chance to win an iPad 8<sup>th</sup> Generation ("**Weekly Grand Prize**") throughout the Campaign Period and/or Ringgit Malaysia Fifty (RM50) each ("**Cashback**") during 1 July 2021 – 14 July 2021, in conjunction with the Bank's Digital Day Special Campaign.

### **Campaign Mechanics**

5. To participate in the Campaign, the Customers must:
  - (i) Register and/or login to HLB Connect Online Banking or HLB Connect App ("**HLB Connect**"); and
  - (ii) Perform a Prepaid Reload ("**Transaction**") with a minimum amount of Ringgit Malaysia Ten (RM10) via HLB Connect during the Campaign Period.

(hereinafter referred to as "**Eligible Customers**")

6. The total Weekly Grand Prize allocation for this Campaign is limited to eight (8) units of iPad 8<sup>th</sup> Generation. The Weekly Grand Prize will be awarded to a total of eight (8) Eligible Customers who have performed the requirements under Clause 5 above ("**Weekly Grand Prize Winners**") according to the winner selection method specified in Clauses 9 and 10 below.
7. The total Cashback allocation for the Bank's Digital Day Special Campaign is limited to Ringgit Malaysia Seventeen Thousand Five Hundred (RM17,500). The Cashback will be awarded to a

total of Three Hundred Fifty (350) Eligible Customers (“**Cashback Winners**”) according to the winner selection method specified below under Clause 11 below.

8. Each Weekly Grand Prize Winner and Cashback Winner are eligible to receive only One (1) Weekly Grand Prize and/or One (1) Cashback throughout the Campaign Period. Both Weekly Grand Prize and Cashback are non-transferable to any third party and non-exchangeable for cash (i.e. for Weekly Grand Prize), up-front credit, cheque or benefit-in-kind.

#### **Winner Selection for Weekly Grand Prize**

9. As part of the winner selection process, the Bank will select the Weekly Grand Prize Winners based on the criteria set out in Table 1 below throughout the Campaign Period.

**Table 1 - 8x iPad 8<sup>th</sup> Generation**

<b>Week</b>	<b>Duration</b>	<b>No. of Weekly Grand Prize Winner</b>
Week 1	1 July 2021 – 8 July 2021	One (1)
Week 2	9 July 2021 – 16 July 2021	One (1)
Week 3	17 July 2021 – 24 July 2021	One (1)
Week 4	25 July 2021 – 31 July 2021	One (1)
Week 5	1 August 2021 – 8 August 2021	One (1)
Week 6	9 August 2021 – 16 August 2021	One (1)
Week 7	17 August 2021 – 24 August 2021	One (1)
Week 8	25 August 2021 – 31 August 2021	One (1)

*Eligible Customers who performed the highest accumulated Transaction amount of the week will be selected as the Weekly Grand Prize Winner for the respective week.*

10. In the event here are two (2) or more Eligible Customers with the same highest accumulated Transaction amounts of the week, the first Eligible Customer who has the highest accumulated Transaction amounts performed will be selected as the Weekly Grand Prize Winner.

#### **Winner Selection for Cashback**

11. The Cashback will be rewarded to Cashback Winners based on the criteria set out in Table 2 below from 01 July 2021 – 14 July 2021.

**Table 2 - Digital Day Special Campaign (350 Cashback Winners x RM50 Cashback)**

<b>Period</b>	<b>Cashback Winner Selection</b>	<b>No. of Cashback Winners</b>
01 July 2021 – 14 July 2021	Every 300 <sup>th</sup> Eligible Customer with successful Transaction performed of the day will be selected to win the Cashback	Capped at 25 Cashback Winners per day

#### **Weekly Grand Prize and Cashback Fulfilment**

12. Weekly Grand Prize Winners will be notified via SMS and/or email (based on the mobile number and/or email address in the Bank’s record) by 15 October 2021.
13. The Weekly Grand Prize will be delivered to the Bank’s branch nearest to each Weekly Grand Prize Winner’s address before 30 November 2021 for collection by the Weekly Grand Prize

Winners at their own cost and expense latest by 28 February 2022. Weekly Grand Prize Winners must collect the Weekly Grand Prize before 28 February 2022, failing which the Weekly Grand Prize shall be forfeited and no further appeal shall be entertained by the Bank.

14. Cashback Winners will be notified via SMS and/or email (based on the mobile number and/or email address in the Bank's record) when the Cashback is credited to their CASA/CASA-i with the Bank by 30 November 2021.
15. As such, Cashback Winners must maintain an active and valid CASA/CASA-i until 30 November 2021, failing which the Cashback shall be forfeited.
16. It is the obligation of the Cashback Winners to contact the Bank regarding non-receipt of the Cashback before 31 December 2021, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.
17. For the avoidance of doubt, the Bank gives no representation or warranty with respect to the quality or suitability of the Weekly Grand Prize (including but not limited to the validity and/or usage of the Weekly Grand Prize and shall not be responsible to replace any lost, stolen or damaged Weekly Grand Prize). The Weekly Grand Prize Winners shall deal directly with the merchant for any queries, disputes or claims pertaining to the Weekly Grand Prize without recourse to the Bank.
18. The Weekly Grand Prize and the Cashback featured in all printed materials and/or the Bank's website are for illustration purposes only. Any props, accessories or equipment featured with the Weekly Grand Prize and the Cashback in any pictorial materials are for decorative purposes and shall not form part of the Weekly Grand Prize and the Cashback.

### **General**

19. By participating in this Campaign, the Eligible Customers agree:
  - (i) that they have read, understood and are bound by the T&Cs herein;
  - (ii) that they have read, understood and agree to be bound by the HLB's/HLISB's Privacy Notice, both of which are available at HLB's website ([www.hlb.com.my](http://www.hlb.com.my)) and at HLISB's website ([www.hlisb.com.my](http://www.hlisb.com.my));
  - (iii) that all records of the fulfilment of the requirements under Clauses 4 and Clause 5 above captured by the Bank's system within the Campaign Period are accurate and the selection for Weekly Grand Prize Winners and Cashback Winners shall be accurate and final;
  - (iv) that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Customers and no further correspondence and/or appeal to dispute the Bank's decision shall be processed;
  - (v) to consent to the Bank to disclosure of their mobile numbers to M3 Technologies (Asia) Berhad (199901007872(482772-D)), the vendor appointed by the Bank to provide SMS services for this Campaign;
  - (vi) to be responsible for providing the Bank with their valid and current contact details including mobile numbers and email addresses, and promptly notifying the Bank in the event of changes;
  - (vii) to access the Campaign Website at [www.hlb.com.my/winipad](http://www.hlb.com.my/winipad) ("**Campaign Website**") at regular intervals to view the T&Cs of the Campaign to ensure that they keep up-to-date with any changes or variations to the T&Cs; and
  - (viii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
20. The Bank reserves the right:

- (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website and/or HLB's official Social Media pages; and
  - (ii) to forfeit the Weekly Grand Prize and Cashback in the event of non-compliance by the Eligible Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts and all other laws/rules applicable.
21. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions for the use of HLB Connect and the General Terms and Conditions of Accounts shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies between T&Cs herein, the Terms and Conditions for the use of HLB Connect and the General Terms and Conditions of Accounts, the T&Cs herein shall prevail to the extent of such discrepancy.
22. In the event of any discrepancies between the T&Cs listed herein and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
23. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
24. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.