

Foreign Telegraphic Transfer Online (Fee Waiver) Campaign

Updated 22 Nov 2022

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("HLB") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("HLISB") [hereinafter collectively referred to as "the Bank"] "Foreign Telegraphic Transfer Online (Fee Waiver) Campaign" ("Campaign") commences on November 2022 to June 2023, inclusive of both dates ("Campaign Period"), unless specified or notified otherwise. (In the event there is a delay of launch date due to unforeseen matters, the campaign will start on the following month, whereby it shall be Month 1)

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("T&Cs"):-

Eligibility

- The Campaign is open to all Corporate Internet Banking customers of the Bank (non-individual current account/current account-i customers) ("Customers") who are registered on HLB ConnectFirst or Hong Leong Connect BIZ (both services are hereinafter referred to as Corporate Internet Banking ("CIB")
- 2. The Customers' current account/current account-i status must remain active and in good standing throughout the Campaign Period.
 Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the services provided and/or facilities granted by the Bank or have been declared bankrupt/wound up or are subject to any bankruptcy/winding up proceedings at any time prior to or during the Campaign Period shall NOT be eligible to participate in the Campaign.

Campaign Mechanics

- 3. All Customers are entitled to Foreign Telegraphic Transfer ("FTT") fee waiver for all successful FTT transacted via CIB during the Campaign Period.
- 4. The FTT fee waiver refers to the cable charges waiver with amount up to RM20 per transaction, depending on currency. Details as below:

	TYPE OF CURRENCY	CHARGES WAIVER (RM)
i.	To Singapore Dollar	Waive RM 12 per transaction
ii.	To other currencies	Waive RM 20 per transaction

- 5. The FTT fee waiver is applicable for all types of currencies offered by the Bank.
- 6. All FTT made by the Customers participating in the Campaign are subject to all other relevant charges, including but not limited to the agent's or beneficiary bank's charges. The Bank will not be liable to pay any other relevant charges as may be incurred by the Customers.
- 7. Only transactions successfully approved and executed before the end of the Campaign Period qualifies for the FTT fee waiver.



8. The Bank shall not be responsible for and does not have any control whatsoever on network traffic congestion, network failure and/or interruptions that may be experienced by the respective telecommunication service provider in the delay of any CIB registration.

General T&Cs

- 9. By participating in this Campaign, the Customers hereby:
 - (a) Agree that all records and transactions captured by the Bank within the Campaign Period are accurate and final;
 - (b) Agree that the Bank's decision on all matters relating to the Campaign shall be final, conclusive and binding on all Customers and no further correspondence and/or appeal to dispute the Bank's decision shall be entertained;
 - (c) Read, understand and agree to be bound by the T&Cs of the Campaign and the Terms and Conditions of CIB;
 - (d) Agree to access the Bank's website at https://www.hlb.com.my/en/personal-banking/home.html and https://www.hlisb.com.my/en/personal-i/home.html ('the Bank's website") at regular time intervals to view the T&Cs and ensure to be kept up-to-date on any changes or variations.
- 10. The Bank reserves the right:
 - (a) To add, delete, amend or vary the T&Cs contained herein or change or withdraw the Campaign at any time, by way of posting on the Bank's Website, or in any other manner which the Bank deems practical, in order to give prior notice to the Customers;
 - (b) To disqualify any Customers from participating in the Campaign in the event that any of the Customers' current account/current account-i is closed by the Customers and/or the Bank for any reason whatsoever at any time prior to or during the Campaign Period.
- 11. The T&Cs herein are to be read together with the Terms and Conditions for Hong Leong CIB as an entire agreement and in the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.
- 12. In the event of any discrepancies between this T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Campaign, the final T&Cs on the Bank's Website or in any other manner which the Bank deems practical shall prevail.
- 13. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
- 14. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

Current Account / Current Account-i are eligible for protection by PIDM

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