

PRODUCT DISCLOSURE SHEET

Please read this Product Disclosure Sheet before you decide to take up the Quick Cash OTF. Be sure to also read the general terms and conditions.

Hong Leong Bank Berhad
Quick Cash OTF
(Jan 21 Campaign)
Date:
1. What is this product about?

Quick Cash One-Time Fee (“**Quick Cash OTF**”) is a program for selected Principal Cardholders of Hong Leong Bank Credit Cards that allows you to draw up to 90% of the Cardholder’s existing credit limit to be credited to your personal current or saving account (“**CASA**”).

2. What do I get from this product?

You can enjoy the benefit of cash to be credited to your CASA upon approval with no monthly interests, only one-time upfront fee.

The Quick Cash OTF plans for selected customer are as follows:

| Plan | Tenure | Minimum Amount | Quick Cash One-Time Fee |
|------|-----------|----------------|-------------------------|
| A | 12 months | RM500 | 1.88% |
| B | 24 months | RM1,000 | 2.88% |

Notes:

- (a) *Maximum amount is up to 90% of your abovementioned existing credit limit and subject to Hong Leong Bank’s approval.*
- (b) *No rewards points and/or cash rebates will be awarded for Quick Cash OTF program*

3. What are my obligations?

The Eligible Cardholders must pay the full Quick Cash OTF Monthly Instalment amount in addition to the 5% monthly minimum payment due on the rest of the Credit Card outstanding balance before the statement due date.

4. What are the fees and charges I have to pay?

Late payment fee of 1% of total outstanding balance as at statement date or a minimum of RM10, whichever is higher, subject to a maximum of RM100 being posted to the Credit Card Account.

5. What if I fail to fulfil my obligations?

In the event of any delay, failure to pay or partial payment received on the Quick Cash OTF Monthly Instalment by the payment due date, the terms of the HLB Cardholder Agreement shall apply to the Quick Cash OTF Monthly Instalment as if the amount was a charge from a cash transaction and levied with a 18% per annum Cash Interest except if the Quick Cash OTF is applied under Hong Leong Platinum Business Card, the Quick Cash OTF Monthly Instalment will be treated as if the amount was charged from a retail transaction where the prevailing finance charges based on Tiered Pricing Structure shall be levied.

Right to set-off: HLB may at its own discretion and by giving seven (7) calendar days’ notice, set-off any credit balance in your deposit account(s) maintained with us against any outstanding balance from your Quick Cash OTF amount.

6. What if I fully settle the balance before its maturity?

Cardholders shall give HLB at least one (1) month notice should you wish to make early settlement of the unpaid balances. There is no early settlement penalty fee.

7. What are the major risks?

- a) The monthly instalment must be paid in full before the statement due date. Think about your repayment capacity before applying for the Quick Cash OTF facility. In the event the credit card account is in default for sixty (60) days, or is cancelled or terminated before the end of the tenure for the approved application, you shall forthwith settle all Quick Cash OTF outstanding balances including fee and interest.
- b) If you have problems paying your Quick Cash OTF amount, contact us early to discuss repayment alternatives.

8. What do I need to do if there are changes to my contact details?

HLB must be informed of any changes to your contact details such as email address, mailing address & telephone numbers as soon as possible to ensure all transaction alerts and correspondences reach you on a timely manner. You may call us at 03-7626 8899 to make the changes. For Hong Leong Online customers, please log on to Hong Leong Connect Online Banking and select "Setting" followed by "Update Contact Info".

9. Where can I get further information?

- For the latest information contained in this Product Disclosure Sheet and full terms & conditions of our products, please visit www.hlb.com.my. In the event of any discrepancies, the latest information and terms & conditions on Hong Leong Bank's website shall prevail.
- If you have difficulties in making repayments, you should contact us earliest possible to discuss repayment alternatives. You may contact us at: Consumer Collections Department
Hong Leong Bank Berhad, Level 2, Tower A, PJ City Development, 15A, Jalan 219, Section 51A, Petaling Jaya, 46100 Selangor
Tel: +603-7959 1888 Fax: +603-7873 5555 E-mail: HLB-CreditControl*TL@hlbb.hongleong.com.my
- Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an agency established by Bank Negara Malaysia to provide free services on money management, credit counselling, financial education and debt restructuring for individuals.
You can contact AKPK at:
Level 5 and 6, Menara Bumiputera Commerce, Jalan Raja Laut, 50350 Kuala Lumpur. Tel: 03-2616 7766 E-mail: enquiry@akpk.org.my
- POWER! (Pengurusan Wang Ringgit Anda) Programme, offered by AKPK, promotes prudent money management and financial discipline to individual borrowers. To register and for further information, kindly call 03-2616 7766 or visit the website at www.akpk.org.my
- To make a complain on products or services offered, you may contact us at :
Customer Advocacy:
Level 13A, Menara Hong Leong, No 6, Jalan Damanlela, Bukit Damansara, 50490 Kuala Lumpur.
Phone: 03-7626 8801/03-7626 8802/03-7626 8812 E-mail: customerservice@hlbb.hongleong.com.my
- If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at: Block D, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur. Tel: 1-300-88-5465 Fax: +603-2174 1515 E-mail: bnmtelelink@bnm.gov.my

10. Other credit card products available

More exciting privileges that come with our Credit Cards:

- (i) Touch'n Go Card – the companion card that is linked to your Hong Leong Credit Card.
It auto-reloads RM100 every time the balance in the Touch'n Go Card falls below RM50.

| Touch'n Go Fee* | Amount |
|---|--------|
| Issuance fee (per card) | RM10 |
| Card replacement fee (per card) | RM10 |
| Touch' n Go auto reload fee (per auto reload) | RM2 |

*Subject to Government Tax, if applicable.

- (ii) Auto Balance Conversion (ABC)
- (iii) Quick Cash Monthly Instalment
- (iv) Balance Transfer (BT)
- (v) Balance Transfer One Time Fee

- (vi) Relief Conversion Plan (RCP)
- (vii) Extended Payment Plan (EPP)
- (viii) Flexi Payment Plan (FPP)

IMPORTANT NOTE: LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU DO NOT KEEP UP REPAYMENTS ON YOUR QUICK CASH OTF BALANCES.

The information provided in this sheet is valid as at / /

HELAIAN MAKLUMAN PRODUK

Baca Helaian Makluman Produk ini sebelum anda membuat keputusan untuk mengambil Quick Cash Fi Sekali. Pastikan juga anda membaca terma dan syarat am.

Hong Leong Bank Berhad**Quick Cash OTF***(Kempen Jan 21)***Tarikh:****1. Apakah produk ini?**

Quick Cash Fi Sekali ("Quick Cash OTF") adalah program untuk Pemegang Kad Utama Kad Kredit Hong Leong Bank terpilih yang membolehkan anda membuat pengeluaran sehingga 90% daripada had kredit sedia ada Pemegang Kad untuk dikreditkan ke akaun semasa atau simpanan peribadi ("CASA") anda.

2. Apakah yang saya perolehi daripada produk ini?

Anda boleh menikmati faedah tunai yang akan dikreditkan ke CASA anda setelah diluluskan tanpa faedah bulanan dan hanya bayaran pendahuluan sekali sahaja.

Pelan Kempen Quick Cash OTF yang tersedia untuk pelanggan pilih adalah seperti berikut :-

| Pelan | Tempoh | Amaun Minimum | Quick Cash Fi Sekali |
|-------|----------|---------------|----------------------|
| A | 12 bulan | RM500 | 1.88% |
| B | 24 bulan | RM1,000 | 2.88% |

Nota:

- Maksimum adalah sehingga 90% daripada had kredit anda yang dinyatakan di atas dan tertakluk kepada kelulusan Hong Leong Bank.**
- Tiada mata ganjaran dan/atau rebat tunai akan diberikan untuk program Quick Cash OTF.**

3. Apakah tanggungjawab saya?

Pemegang Kad Yang Layak perlu membayar amaun penuh Ansuran Bulanan Quick Cash OTF sebagai tambahan kepada 5% bayaran minimum bulanan yang perlu dibayar ke atas baki baki tertunggak Kad Kredit.

4. Apakah fi dan caj yang perlu saya bayar?

Fi bayaran lewat sebanyak 1% daripada jumlah baki tertunggak pada tarikh penyata atau minimum RM10, yang mana lebih tinggi, tertakluk kepada maksimum RM100 yang dihantar ke Akaun Kad Kredit.

5. Bagaimanakah sekiranya saya gagal menunaikan tanggungjawab saya?

Sekiranya berlaku sebarang kelewatan, kegagalan membayar atau sebahagian pembayaran yang diterima ke atas Ansuran Bulanan Quick Cash OTF pada tarikh akhir pembayaran, terma Perjanjian Pemegang Kad HLB akan terpakai bagi Ansuran Bulanan Quick Cash OTF jika amaun tersebut adalah caj daripada transaksi tunai dan dikenakan faedah tunai sebanyak 18% setahun kecuali jika Quick Cash OTF digunakan di bawah Hong Leong Platinum Business Card, Ansuran Bulanan Quick Cash OTF akan dianggap amaun tersebut dicaj daripada transaksi runcit di mana caj kewangan semasa berdasarkan Struktur Harga Berperingkat akan dikenakan.

Hak untuk mengimbangi: Bank boleh mengikut budi bicara sendiri dan dengan memberi notis tujuh (7) hari kalendar, mengimbangi sebarang baki kredit dalam akaun deposit anda yang disimpan dengan kami terhadap baki tertunggak dari amaun Quick Cash OTF anda.

6. Bagaimanakah sekiranya saya menyelesaikan semua baki sebelum tarikh matang?

Pemegang Kad hendaklah memberikan notis kepada HLB sekurang-kurangnya satu (1) bulan sekiranya Pemegang Kad yang Layak ingin membuat penyelesaian awal baki yang belum dibayar. Tiada fi penalti penyelesaian awal dikenakan.

7. Apakah risiko utama?

- a) Ansuran bulanan harus dibayar sepenuhnya sebelum tarikh akhir penyata. Fikirkan tentang kemampuan pembayaran semula anda sebelum memohon kemudahan Quick Cash OTF. Sekiranya akaun Kad Kredit ingkar selama enam puluh (60) hari, atau dibatalkan atau ditamatkan sebelum akhir tempoh untuk permohonan diluluskan, Pemegang Kad yang Layak perlu segera melunaskan semua baki Quick Cash OTF termasuk yuran dan faedah.
- b) Sekiranya anda menghadapi masalah membayar amaun Quick Cash OTF, hubungi kami lebih awal untuk membincangkan alternatif pembayaran balik.

8. Apakah yang perlu saya lakukan jika terdapat sebarang perubahan kepada maklumat peribadi saya?

Bank perlu dimaklumkan mengenai perubahan maklumat perhubungan anda seperti alamat e-mel, alamat surat-menyurat & nombor telefon dengan secepat mungkin untuk memastikan semua surat-menyurat diterima oleh anda tepat pada masanya. Anda boleh menghubungi kami di 03-7626 8899 untuk membuat sebarang perubahan. Untuk pelanggan Hong Leong Online, sila layari Hong Leong Online Personal dan pilih "Update My Account" diikuti dengan "Update Contact Info".

9. Di manakah saya boleh mendapatkan maklumat lanjut?

- Untuk maklumat terkini yang terkandung di dalam Helaian Makluman Produk ini, dan terma & syarat lengkap produk kami, sila layari www.hlb.com.my. Sekiranya terdapat sebarang percanggahan, maklumat terkini dan terma & syarat yang terdapat di laman web Hong Leong Bank akan diguna pakai.
- Jika anda mempunyai masalah untuk membuat pembayaran balik, anda seharusnya menghubungi kami secepat mungkin untuk membincangkan alternatif pembayaran semula. Anda boleh menghubungi kami di: **Consumer Collections Department**
Hong Leong Bank Berhad, Level 2, Tower A, PJ City Development, 15A, Jalan 219, Section 51A, Petaling Jaya, 46100 Selangor Tel: +603-7959 1888 Faks: +603-7873 5555 E-mel: HLBB-CreditControl*TL@hlbb.hongleong.com.my
- Sebagai alternatif, anda boleh mendapatkan khidmat Agensi Kaunseling dan Pengurusan Kredit (AKPK), sebuah agensi yang ditubuhkan oleh Bank Negara Malaysia untuk menyediakan perkhidmatan percuma mengenai pengurusan wang, kaunseling kredit, pendidikan kewangan dan penstrukturan semula hutang untuk individu. Anda boleh menghubungi AKPK di:
Tingkat 8, Maju Junction Mall, 1001, Jalan Sultan Ismail, 50250 Kuala Lumpur. Tel: 03-2616 7766 E-mel: enquiry@akpk.org.my.
- Program Pengurusan Wang Ringgit Anda (POWER!) yang ditawarkan oleh AKPK menggalakkan pengurusan wang secara berhemah dan disiplin kewangan kepada peminjam individu. Untuk mendaftar dan maklumat lanjut, sila hubungi 03-2616 7766 atau layari laman web di www.akpk.org.my.
- Untuk membuat aduan tentang produk atau perkhidmatan yang ditawarkan, anda boleh menghubungi kami di :
Customer Advocacy
Level 13A Floor, Menara Hong Leong, No 6, Jalan Damanela, Bukit Damansara, 50490 Kuala Lumpur.
Telefon : 03-76268801/03-76268802/03-76268812 E-mel: customerservice@hlbb.hongleong.com.my
- Jika pertanyaan atau aduan anda tidak diselesaikan dengan memuaskan oleh kami, anda boleh menghubungi Bank Negara Malaysia LINK atau TELELINK di: Block D, Bank Negara Malaysia, Jalan Dato'Onn, 50480 Kuala Lumpur. Tel: 1-300-88-5465 Faks: +603-2174 1515 E-mel: bnmtelelink@bnm.gov.my.

10. Lain-lain produk kad kredit yang tersedia**Pelbagai keistimewaan dengan Kad Kredit kami :**

- i. Kad Touch'n Go Card – kad gandingan yang dihubungkan ke Kad Kredit Hong Leong anda.
Tambah nilai RM100 secara automatik setiap kali baki Kad Touch'n Go berada di bawah RM50.

| Fi Touch'n Go * | Amaun |
|---|-------|
| Fi terbitan (setiap kad) | RM10 |
| Fi penggantian kad (setiap kad) | RM10 |
| Fi tambah nilai auto Touch' n Go (setiap tambah nilai auto) | RM2 |

* Tertakluk kepada Cukai Kerajaan, jika berkenaan.

- ii. Auto Balance Conversion (ABC)
iii. Quick Cash Faedah Bulanan
iv. Balance Transfer (BT)
v. Balance Transfer One-Time Fee
vi. Relief Conversion Plan (RCP)
vii. Extended Payment Plan (EPP)

NOTA PENTING : TINDAKAN UNDANG-UNDANG BOLEH DIAMBIL TERHADAP ANDA JIKA ANDA TIDAK MENERUSKAN BAYARAN BALIK ATAS BAKI QUICK CASH OTF ANDA.

Maklumat yang disediakan dalam helaian ini adalah sah pada / /

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