

## **CONNECT DUITNOW & DUITNOW ID REGISTRATION CAMPAIGN**

Last Updated on 7 January 2022

### **CAMPAIGN PERIOD**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**Register and Transfer with DuitNow & Win Cashback**" ("**Campaign**") commences on 10 January 2022 and ends on 09 April 2022 ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

### **TERMS & CONDITIONS**

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

### **ELIGIBILITY**

1. This Campaign is open to the Bank's customers ("**Customers**") who:
  - (i) are new and existing HLB Connect Online Banking and/or Connect App ("**HLB Connect**") users with a HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**") before or during the Campaign Period; and
  - (ii) have or have not registered their DuitNow ID with the Bank or other banks during the Campaign Period.
2. The Bank reserves the right to disqualify any Customers who:
  - (i) have in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
  - (ii) are facing bankruptcy proceedings, or have been declared bankrupt either before, during or after the Campaign Period; and
  - (iii) have breached any terms and conditions of the CASA/CASA-i, General Terms and Conditions of Accounts and the Terms and Conditions for the use of HLB Connect at any time during the Campaign Period.

### **CAMPAIGN MECHANICS AND WINNERS' SELECTION**

3. To participate in the Campaign, Customers:
  - (i) must first **login to HLB Connect**; and
  - (ii) perform a **new DuitNow ID Registration via HLB Connect** using mobile phone number, MyKad number, passport number, or business registration number and **link that DuitNow ID with CASA/CASA-i** if they have not registered that DuitNow ID with any bank; and/or
  - (iii) perform **at least one (1) DuitNow to Proxy transaction** (i.e. transfer funds to a mobile number, MyKad number, passport number or business registration number) with a minimum amount of Ringgit Malaysia Ten (RM10).

Customers who register a new DuitNow ID with the Bank during the Campaign Period will be eligible to win the **RM20 Cashback for DuitNow ID registration** as stated in Table 1 below. For the avoidance of doubt, Customers are permitted to have multiple DuitNow IDs. For illustration purpose, if a Customer has previously registered his/her mobile number as a DuitNow ID with another bank, and during the Campaign Period registers his/her MyKad number which has not been registered with any bank before the Campaign Period, such Customer will be eligible for the Cashback.

4. Customers who perform DuitNow to Proxy transactions during the Campaign Period with a minimum amount of Ringgit Malaysia Ten (RM10) will be eligible to win **RM1 Cashback per transaction up to a maximum of RM5 Cashback per month or RM15 Cashback throughout the Campaign Period**, as stated in Table 1 below.

(hereinafter referred to as “**Eligible Customers**”).

5. Each Eligible Customer will only be allowed to register and link a DuitNow ID with CASA/CASA-i once during the Campaign Period. If the Eligible Customer is found to have registered and linked his/her DuitNow ID with CASA/CASA-i multiple times during the Campaign Period, the Bank will only take the first registration to be eligible for the Cashback selection.
6. Eligible Customers who meet the requirements above will be in the running to win the Cashback (“**Cashback Winners**”), on a first come, first served basis until allocations are exhausted, as shown in Table 1 below.

**Table 1**

| How To Participate  | Campaign Month(s)                 | Cashback To Be Won  |
|---|-----------------------------------|---|
| <b>Perform minimum RM10 DuitNow to Proxy</b> (Transfer to a mobile/MyKad/passport/business registration number) <b>transactions</b>   | 10 January 2022 – 9 February 2022 | RM1 per transaction<br>Limited to: <ul style="list-style-type: none"> <li>• first 30,000 transactions monthly. Maximum RM5 per Customer monthly or RM15 per Customer throughout Campaign Period.</li> </ul>   |
|   | 10 February 2022 – 9 March 2022   | RM1 per transaction<br>Limited to: <ul style="list-style-type: none"> <li>• first 30,000 transactions monthly. Maximum RM5 per Customer monthly or RM15 per Customer throughout Campaign Period.</li> </ul>   |
|   | 10 March 2022 – 9 April 2022      | RM1 per transaction<br>Limited to: <ul style="list-style-type: none"> <li>• first 30,000 transactions monthly. Maximum RM5 per Customer monthly or RM15 per Customer throughout Campaign Period.</li> </ul>   |
| <b>(i) Register for a new DuitNow ID on HLB Connect</b><br><br>and/or<br><br><b>(ii) Perform minimum RM10 DuitNow to Proxy</b> (Transfer to a mobile/MyKad/passport/business registration number) <b>transactions</b> | 10 January 2022 – 9 February 2022 | (i) DuitNow ID registration<br>RM20 <ul style="list-style-type: none"> <li>• Limited to the first 500 Customers monthly. 1 Cashback per Customer throughout Campaign Period.</li> </ul> (ii) DuitNow to Proxy transactions<br>RM1 per transaction <ul style="list-style-type: none"> <li>• Limited to first 30,000 transactions monthly. Maximum RM5 per Customer monthly.</li> </ul> |
|   | 10 February 2022 – 9 March 2022   | (i) DuitNow ID registration<br>RM20 <ul style="list-style-type: none"> <li>• Limited to the first 500 Customers monthly. 1 Cashback per Customer throughout Campaign Period.</li> </ul>   |

|  |                                 |   |
|--|---------------------------------|---|
|  |                                 | (ii) DuitNow to Proxy transactions<br>RM1 per transaction<br><ul style="list-style-type: none"> <li>Limited to first 30,000 transactions monthly. Maximum RM5 per Customer monthly.</li> </ul>  |
|  | 10 March 2022 –<br>9 April 2022 | (i) DuitNow ID registration<br>RM20<br><ul style="list-style-type: none"> <li>Limited to the first 500 Customers monthly. 1 Cashback per Customer throughout Campaign Period.</li> </ul> (ii) DuitNow to Proxy transactions<br>RM1 per transaction<br><ul style="list-style-type: none"> <li>Limited to first 30,000 transactions monthly. Maximum RM5 per Customer monthly.</li> </ul> |

7. Eligible Customers who are registering a new DuitNow ID during the Campaign Period can win up to RM35 Cashback (being the aggregate Cashback obtained from DuitNow ID registration and DuitNow Proxy transaction) throughout the Campaign Period. Eligible Customers who do not register a new DuitNow ID with the Bank during the Campaign Period can still win up to RM15 Cashback throughout the Campaign Period.
8. The total Cashback allocation for this Campaign is limited to Ringgit Malaysia One Hundred And Twenty Thousand (RM120,000):
  - (i) Monthly Cashback allocation for DuitNow ID Registration is Ringgit Malaysia Ten Thousand (RM10,000).
  - (ii) Monthly Cashback allocation for DuitNow to Proxy Transaction is Ringgit Malaysia Thirty Thousand (RM30,000).
9. The Cashback is non-transferable to any third party and non-exchangeable for cash, up-front credit, cheque or benefit-in-kind.

#### **CAMPAIGN CASHBACK FULFILMENT**

10. Cashback Winners will be notified via in SMS and/or email (based on the mobile number and/or email address in the Bank's record) if they have been selected as the Winners. The Winner list will be published at <http://www.hlb.co.my/WinDuitNow> ("**Campaign Website**") by 07 May 2022.
11. All Cashback will be credited to Cashback Winners' CASA/CASA-i with the Bank by 04 June 2022.
12. As such, Cashback Winners must maintain an active and valid CASA/CASA-i until 04 June 2022, failing which the Cashback shall be forfeited.
13. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback on or before 18 June 2022, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be entertained.

#### **GENERAL**

14. By participating in this Campaign, the Eligible Customers agree:
  - (i) that they have read, understood, accepted the T&Cs and agree to be bound by the T&Cs herein;

- (ii) that all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the selection for Cashback Winners shall be accurate and final;
  - (iii) that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Customers. No further appeal or correspondence will be entertained;
  - (iv) to consent to the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482772-D)) and/or Infobip Asia Pacific Sdn Bhd (898379-U) and/or email addresses to DCatalyst Sdn Bhd (200801017996), the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
  - (v) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes;
  - (vi) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs; and
  - (vii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
15. The Bank reserves the right:
- (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website; and
  - (ii) to forfeit the Cashback in the event of non-compliance by the Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts, the Terms and Conditions governing the National Addressing Database, the DuitNow Terms and Conditions and all other laws/rules applicable.
16. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions Governing the National Addressing Database and the DuitNow Terms and Conditions shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies between T&Cs herein, the Terms and Conditions Governing the National Addressing Database and the DuitNow Terms and Conditions, the specific T&Cs herein shall prevail to the extent of such discrepancy.
17. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
18. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
19. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) or call 03-7626 8899.