

**HLB VISA CARD OFFERS (“OFFERS”) HONG LEONG BANK BERHAD CARDHOLDER DEALS  
TERMS AND CONDITIONS**

Last updated on 3 June 2022

**Important Notes:**

- By participating in these Offers, the Cardholders are deemed to have read, understood and agreed to be bound by all T&Cs in this document and agree to be bound by the terms and conditions governing the respective promotions set out by the merchants.
- The Offers offered by merchants via Hong Leong Bank Berhad (193401000023 (97141-X)) (“**HLB**”) are applicable to all cardholders (“**Cardholders**”) of Hong Leong Bank Visa Debit Card and Hong Leong Bank Visa Credit Card (“**Card**”).
- These Offers cannot be exchanged for cash, cheque, or in kind and is not transferrable to any third party.
- These Offers cannot be used in conjunction with any other discounts, privileges and promotions unless otherwise stated.
- All monetary denotation will only be in Ringgit Malaysia (“**RM**”).
- The merchants and the Bank reserve the right to change these terms and conditions at any time by publishing the updated terms and conditions on the Bank’s website.
- The Bank is not affiliated with the merchants and makes no representation or warranty with respect to the quality and suitability of products and services offered. The Cardholders shall at their own cost and expense, refer to the respective merchants for any changes, losses or damages resulting from these Offers.
- In the event of any discrepancies between these T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with these Offers, the final T&Cs advocate by the respective merchants shall prevail.
- All pictures shown are for illustration purposes only.

**Booking.com**

- (a) Cardholders who make payment using the Card will be rewarded with up to 10% cashback on accommodation bookings.
- (b) This Offer is valid from **01 February 2022 to 31 December 2024**.
- (c) This Offer is valid to all HLB Visa Principal and Supplementary cardholders.
- (d) Cardholders are required to make bookings via [booking.com/VisaMY](https://www.booking.com/VisaMY) with the following steps:
  - i. Sign up or log in to a registered Booking.com account.
  - ii. Choose the preferred accommodation, travel dates and room type to see the rate and estimated cash back value.
  - iii. Use an eligible HLB Visa card to complete the booking.
- (e) This Offer is not applicable for bookings made through the Booking.com app.
- (f) Cancelled and “no show” bookings are not eligible.
- (g) The reward will be credited at least sixty-seven (67) business days after completion of stay in the accommodation. Cardholders may check the 'Rewards & Wallet' page for the status of the cashback.
- (h) The cashback will be credited to the card entered into the 'Rewards & Wallet' section of Booking.com. This section can be accessed by clicking on Profile > Rewards & Wallet.
- (i) This Offer is not applicable to accommodations that do not accept card payments. These are accommodations that only accept cash as a mode of payment and do not have a “cashback” badge displayed on their listing.
- (j) All conditions of the promotion must be met at the time the booking is made. No retroactive claims will be allowed.
- (k) For inquiries and concerns about the offer, Cardholders may contact Booking.com Customer Service at <https://www.booking.com/content/contact-us.html>.
- (l) Booking.com and/or Visa may change the terms and conditions at any point of time.

(m) The offer is subject to terms and conditions of Booking.com. In case of dispute, the decision of Booking.com and Visa shall be final.

If you have any enquiries regarding the terms and conditions, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my).