

HLB CARD OFFERS (“OFFERS”) HONG LEONG BANK BERHAD AND HONG LEONG ISLAMIC BANK BERHAD CARDHOLDER DEALS TERMS AND CONDITIONS

Last updated on 02 August 2022

Important Notes:

- By participating in these Offers, the Cardholders are deemed to have read, understood and agreed to be bound by all T&Cs in this document and agree to be bound by the terms and conditions governing the respective promotions set out by the merchant(s) (if any).
- The Offers offered by merchants via Hong Leong Bank Berhad (“**HLB**”)/Hong Leong Islamic Bank Berhad’s (“**HLISB**”) (collectively referred to as “the Bank”) are applicable to all cardholders (“**Cardholders**”) of Hong Leong Bank Debit Card/Hong Leong Islamic Bank Debit Card-i and Hong Leong Bank Credit Card (“**Card**”).
- The Offers cannot be exchanged for cash, cheque, or in kind and is not transferrable to any third party.
- The Offers cannot be used in conjunction with any other discounts, privileges and promotions unless otherwise stated.
- All monetary denotation will only be in Ringgit Malaysia (“**RM**”).
- The merchants and the Bank reserve the right to change these terms and conditions at any time by publishing the updated terms and conditions on the Bank’s website.
- The Bank is not affiliated with the merchant(s) and makes no representation or warranty with respect to the quality and suitability of products and services offered. The Cardholders shall at their own cost and expense, refer to the respective merchant(s) for any changes, losses or damages resulting from these offers without recourse to the Bank.
- In the event of any discrepancies between these T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with this Campaign and/or Promotion, the final T&Cs advocate by the respective merchants shall prevail.
- All pictures shown are for illustration purposes only.

1. Hello1010.my

- (a) Cardholders who use the Card to make payment will be rewarded with 10% OFF for all Travel SIM cards in Hello1010.my’s website (<https://hello1010.my/>).
- (b) Offer is valid at Hello1010.my’s website (<https://hello1010.my/>) and the promo code **HELLOHLB** must be entered at the checkout page in order to enjoy the offer.
- (c) Offer is valid from 01 August 2022 until 31 December 2022.
- (d) The promo code is subject to availability on a first come, first served basis.
- (e) The return and refund policy for the Travel SIM cards are as stated on the website: <https://hello1010.my/returns-refunds>.
- (f) Should customer face any issue with the Travel SIM cards overseas, customer should contact Hello1010.my’s technical support via WhatsApp at +6011 2021 8888. Failure to contact Hello1010.my while customers are in overseas to resolve the problem will void the refund privilege.
- (g) There are certain circumstances whereby Hello1010.my is not responsible for refund; please refer to the returns and refund policy on Hello1010.my’s website: <https://hello1010.my/returns-refunds>.
- (h) Offer cannot be exchanged for cash, cheque or in kind and is not transferrable to any third party.
- (i) Offer cannot be used in conjunction with any other discounts, privileges and promotions unless stated otherwise.
- (j) Hello1010.my’s terms and conditions apply at <https://hello1010.my/terms-conditions>.
- (k) Hello1010.my reserves the right to change the terms & conditions at any time with prior notice.

If you have any enquiries regarding the terms and conditions, please email us at hlonline@hlbb.hongleong.com.my.