

HLB CONNECT FPX CAMPAIGN: FOR NEW & EXISTING FPX USERS

Last Updated on 20 September 2022

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**HLB Connect FPX Campaign**" ("**Campaign**") commences on **01 October 2022** and ends on **31 December 2022** ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

TERMS & CONDITIONSThe following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"): **ELIGIBILITY**

1. This Campaign is open to the Bank's new and existing customers ("**Customers**") who:
 - (i) have HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**"); or HLB Credit Card ("**Credit Card**"); and
 - (ii) have registered for HLB Connect Online ("**HLB Connect**") prior to or during the Campaign Period.
2. The Bank reserves the right to disqualify any Customers who:
 - (i) have in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) are facing bankruptcy proceedings, or have been declared bankrupt either before, during or after the Campaign Period; and/or
 - (iii) have breached any terms and conditions of the CASA/CASA-i, Credit Card, the General Terms and Conditions of Accounts, the Terms and Conditions for the use of HLB Connect and the Terms and Conditions for the use of FPX service at any time before or during the Campaign Period.

CAMPAIGN MECHANICS

3. To participate in the Campaign, Customers must make a payment via FPX with a **minimum amount of Ringgit Malaysia Fifteen (RM15)** on a merchant or biller's payment page by **logging in** to HLB Connect Online to pay for the said FPX transaction using your CASA/CASA-i or HLB Credit Card.

Transactions which are not eligible during the Campaign Period includes transactions on investment related products (including but not limited to e-Fixed Deposit/-i, SSPN Prime and SSPN Plus) and e-wallet top-up.

(Customers who have fulfilled the relevant requirements under Clause 3 above are hereinafter referred to as "**Eligible Customers**".)

4. Eligible Customers who meet the requirements under Clause 3 will be in the running to win the list of Cashback and Monthly Grand Prizes ("**Winners**"), as shown in Table 1 below.

Table 1

(A) Cashback			
Prize Segment	Campaign Date(s)	Requirements & Winner Selection	Total Cashback Allocation
<u>Cashback</u> Get 5% Cashback	• 10 October 2022	<u>Requirements:</u>	

(Maximum of RM3 Cashback per Campaign Date)	<ul style="list-style-type: none"> • 25 October 2022 • 11 November 2022 • 25 November 2022 • 28 November 2022 • 12 December 2022 	<ul style="list-style-type: none"> • Make a minimum payment of RM15 with FPX via HLB Connect Online during Campaign Dates. • Each Eligible Customer is entitled to receive a maximum of RM3 Cashback per Campaign Date. <p>Winner Selection:</p> <ul style="list-style-type: none"> • Cashback is on a first come, first served basis until the total allocation is exhausted. 	RM10,000 Cashback per Campaign Date
(B) Monthly Grand Prize			
Prize Segment	Campaign Month(s)	Requirements and Winner Selection	Total Prize Allocation
Grand Prize – Month 1 Xiaomi Robot Vacuum-Mop 2 Lite	October 2022	Requirements: <ul style="list-style-type: none"> • Make a minimum payment of RM15 with FPX via HLB Connect Online. 	Two (2) units
Grand Prize – Month 2 Xiaomi Air Purifier 4	November 2022	Winner Selection: <ul style="list-style-type: none"> • Top (2) Eligible Customers with the highest accumulated number of FPX transactions from each Campaign Month will be selected. 	Two (2) units
Grand Prize – Month 3 Nescafe Dolce Gusto Genio S Plus	December 2022		Two (2) units

- In the event there are two (2) or more Eligible Customers who have accumulated the same number of highest entries, the Eligible Customer who first accumulated the highest number of entries will be selected as the Winner.
- The Cashback allocation for each Campaign Date is Ringgit Malaysia Ten Thousand (RM10,000). The total Cashback allocation for this Campaign is Ringgit Malaysia Sixty Thousand (RM60,000). The Cashback will be awarded (“**Cashback Winners**”) according to the eligibility as specified in Table 1 above.
- The total Grand Prize for this Campaign is limited to:
 - Two (2) units of Xiaomi Robot Vacuum-Mop 2 Lite;
 - Two (2) units of Xiaomi Air Purifier 4; and
 - Two (2) units of Nescafe Dolce Gusto Genio S Plus
- The allocation of the Grand Prize (“**Prize Winners**”) will be selected from the pool of existing customers who have performed FPX on HLB Connect prior or during the Campaign Period and new customers who perform FPX on HLB Connect during the Campaign Period, whereby one (1)

Grand Prize Winner will be selected from each pool, according to the eligibility as specified in Table 1 above.

9. Each Winner is eligible to receive only one (1) Grand Prize and/or up to a maximum of Ringgit Malaysia Eighteen (RM18) Cashback throughout the Campaign Period, as long as they meet the criteria set out in Table 1. The Cashback and Grand Prize are non-transferable to any third party and non-exchangeable for another model or colour, cash, up-front credit, cheque or benefit-in-kind.
10. Grand Prize Winners under this Campaign will not be entitled to the Prizes under other ongoing HLB Connect campaigns by the Bank and vice versa, including but not limited to:
- (i) HLB Connect e-Duit Raya Campaign;
 - (ii) HLB Connect JomPAY Bills & Win Campaign;
 - (iii) HLB Connect Day Register & Reload Campaign; and
 - (iv) HLB Connect Reload & Win Campaign.

CAMPAIGN CASHBACK & GRAND PRIZE FULFILMENT

11. The Cashback and Grand Prize Winners' list will be published at <http://www.hlb.com.my/winfx> ("Campaign Website") as shown in Table 2 below.

Table 2

Campaign Month(s)	Campaign Date(s)	Winners Announcement on Website		Cashback Crediting	Grand Prize Collection at HLB Branch
Month 1	10 October 2022	Cashback Winners	31 October 2022	<ul style="list-style-type: none"> • Winners without CASA/CASA-i will need to open a CASA/CASA-i before 18 November 2022. • Credited by 06 December 2022. • Winners to contact HLB on non-receipt of Cashback by 21 December 2022. 	Winners to collect between 06 December 2022 – 28 February 2023
	25 October 2022	Cashback Winners	15 November 2022		
	01 – 31 October 2022	Grand Prize Winners	21 November 2022		
Month 2	11 November 2022	Cashback Winners	30 November 2022	<ul style="list-style-type: none"> • Winners without CASA/CASA-i will need to open a CASA/CASA-i before 06 January 2023. • Credited by 17 January 2023. • Winners to contact HLB 	Winners to Collect between 17 January 2023 – 31 March 2023
	25 November 2022	Cashback Winners	21 December 2022		
	28 November 2022	Cashback Winners			
	01 – 30 November 2022	Grand Prize Winners			

Campaign Month(s)	Campaign Date(s)	Winners Announcement on Website		Cashback Crediting	Grand Prize Collection at HLB Branch
				for non-receipt of Cashback by 31 January 2023.	
Month 3	12 December 2022	Cashback Winners	31 January 2023	<ul style="list-style-type: none"> Winners without CASA/CASA-i will need to open a CASA/CASA-i before 10 February 2023. Credited by 21 February 2023. Winners to contact HLB for non-receipt of Cashback by 07 March 2023. 	Winners to Collect between 21 February 2023 – 30 April 2023
	01 – 31 December 2022	Grand Prize Winners			

12. All Cashback will be credited to the Cashback Winners' CASA/CASA-i with the Bank by the stipulated dates as per Table 2 above. Cashback Winners will be notified via SMS based on the mobile numbers in the Bank's record once the Cashback has been successfully credited.
13. For the avoidance of doubt, it is the obligation of the Cashback Winners to provide their latest and accurate contact information (i.e. mobile number and email address) to the Bank and the Bank shall not be responsible in the event the Cashback Winners cannot be contacted/notified for any reason whatsoever.
14. As such, Cashback Winners must maintain an active and valid CASA/CASA-i with the Bank until the crediting of the Cashback is successful, failing which the Cashback shall be forfeited.
15. Cashback Winners who do not have a CASA/CASA-i with the Bank (i.e. Winners who only have an HLB Credit Card with the Bank and performed FPX) are required to open at the point when we notify them that they are one of the Cashback Winners by the stipulated date as per Table 2 above to enable the Cashback to be credited into their CASA/CASA-i with the Bank.
16. The Bank does not have any obligation to inform the Cashback Winners in the event the Cashback has reached the maximum allocation of Ringgit Malaysia Ten Thousand (RM10,000) during or before the conclusion of each Campaign Date or Ringgit Malaysia Sixty Thousand (RM60,000) during or before the conclusion of the Campaign Period.
17. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback before the stipulated date as per Table 2 above, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.
18. The Grand Prize will be sent to the Bank's branch nearest to the Grand Prize Winner's address registered with the Bank, to be collected by the Prize Winners at their own cost and expenses as per the stipulated date shown in Table 2 above. If the Winners fail to do so, the Grand Prize shall be forfeited. A biometric verification will be required at the branch during the collection of the Grand Prize. In the event the Grand Prize Winners are unable to collect themselves, the Grand

Prize Winners may nominate a designated representative to collect. The representative will be required to present a written authorisation from the Grand Prize Winners and a photocopy of the Grand Prize Winner's identity card (front and back) or latest and valid passport (applicable to foreigners).

19. For the avoidance of doubt, the Bank gives no representation or warranty with the respect to the quality or suitability of the Grand Prize (including but not limited to the validity and/or usage of the Grand Prize and shall not be responsible to replace any lost, stolen or damaged Grand Prize). The Grand Prize Winners shall deal directly with the manufacturer/supplier for any queries, disputes, warranty information or claims pertaining to the Grand Prize without any recourse to the Bank. All risks, loss, damage and/or injury associated with the use of the Grand Prize shall be assumed by the Winners.
20. The Bank reserves the rights to replace the Grand Prize with any other items or Cashback of equal value at its sole discretion with prior notice.
21. The Grand Prize will be provided on an "As Is Where Is" basis. Grand Prize featured in all printed materials and/or the Bank's website is for illustration purposes only. Any props, accessories or equipment featured with the Grand Prize in any pictorial materials are for decorative purposes and shall not form part of the Grand Prize.

GENERAL

22. By participating in this Campaign, the Eligible Customers agree:
 - (i) that they have read, understood, accepted the T&Cs and to be bound by the T&Cs herein;
 - (ii) that all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the selection for the Cashback or Grand Prize Winners shall be final;
 - (iii) that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Eligible Customers;
 - (iv) to consent and authorise the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482662-D)) and/or Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or email addresses to DCatalyst Sdn Bhd (200801017996 (819292-U)), the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
 - (v) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address for the purpose of this Campaign, and promptly notifying the Bank in the event of changes;
 - (vi) to consent to and authorise the Bank's usage, disclosure or publication of their personal data (i.e., name and masked ID and/or account number) without compensation for publicity, advertising or promotion purposes in any media;
 - (vii) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs;
 - (viii) that any SMS sent to the Eligible Customers or by the Eligible Customers to the Bank is entirely dependent on the availability and quality of service of the mobile network service provider. The Bank does not have any control whatsoever on the SMS traffic congestion network failure and/or interruptions that may be experienced by the relevant telecommunications network ("**Network Failure**"). As such, the Bank shall not be responsible or liable for any loss or expense incurred by you or any third party from any delay or failure in receiving any SMS transmission from the Bank and vice versa due to the Network Failure. No appeals on such delay or failure will be processed;
 - (ix) to be liable for any telco charges, roaming or phone charges, whether in or outside Malaysia as a result of communications with the Bank associated with this Campaign; and
 - (x) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.

23. The Bank reserves the right:
- (i) with prior notice to the Eligible Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website;
 - (ii) to forfeit the Cashback or Grand Prize in the event of non-compliance by the Eligible Customers of the T&Cs herein, any terms and conditions of the CASA/CASA-i, Credit Card, the General Terms and Conditions of Accounts, the Terms and Conditions for the use of HLB Connect, the Terms and Conditions for the use of FPX service and all other laws/rules applicable.
24. In addition to the T&Cs stipulated above, the Eligible Customers agree that the T&Cs herein, any terms and conditions of the CASA/CASA-i, Credit Card, the General Terms and Conditions of Accounts, the Terms and Conditions for the use of HLB Connect and the Terms and Conditions for the use of FPX service shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.
25. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
26. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the jurisdiction of the Courts of Malaysia.
27. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at hlonline@hlbb.hongleong.com.my or call 03-7626 8899.