



#### THANK YOU PROMPT PAYMENT AUTO LOAN/FINANCING-i CAMPAIGN

Last updated on 20 April 2023

### **CAMPAIGN PERIOD**

The Hong Leong Bank Berhad's (193401000023 [97141-X]) ("HLB") and Hong Leong Islamic Bank Berhad's (200501009144 [686191-W]) ("HLISB") (hereinafter collectively referred to as "the Bank") "Thank You Prompt Payment" ("Campaign") commences on 25 April 2023 and ends on 30 June 2023, both dates inclusive ("Campaign Period"), unless otherwise notified by way of posting on <a href="https://www.hlb.com.my">www.hlb.com.my</a> and <a href="https://www.hlisb.com.my">www.hlisb.com.my</a> ("Bank's Websites").

# **TERMS AND CONDITIONS**

The following sets out the terms and conditions applicable to the Campaign ("T&Cs"):

## **ELIGIBILITY**

- 1. The Campaign is open to all individual and non-individual customers of the Bank who have satisfied the following criteria ("Eligible Customers"):
  - (a) have received a Short Message Service ("SMS"), WhatsApp, or notification from Hong Leong Connect App;
  - (b) have purchased a vehicle under any segments (New, Used, or Recond) ("Car");
  - (c) have been financed the Participating Products for a minimum of Ringgit Malaysia Thirty Thousand (RM30,000) and a minimum of loan/financing tenure above three (3) years to be part of the finance purchase of the vehicle; and
  - (d) have applied for Participating Products within the Campaign Period.
- 2. The Bank's participating products for this Campaign are as follows ("Participating Products"):
  - (a) Hong Leong Auto Loan Fixed Rate; and
  - (b) Hong Leong Auto Financing-i Fixed Rate.
- 3. The following customers are **NOT** eligible to participate in this Campaign:
  - (a) Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by the Bank or have been declared bankrupt (pursuant to a petition by either banks or by any third party) or are subject to any bankruptcy proceedings at any time prior to or during the Campaign Period; or
  - (b) Customers who have committed, or determined by the Bank to be potentially committing any of the wrongful acts stipulated herein.

## **CAMPAIGN MECHANICS**

- 4. As a token of appreciation, Eligible Customers who successfully receive the Thank You Prompt Payment Campaign SMS or WhatsApp will be entitle to receive a gift voucher from Kakimotor.com Sdn Bhd (200701021078 (779095-X)) ("Kakimotor Gift Voucher"). In addition, Eligible Customers who meet the qualifying criteria as stated under Clause 5 below will receive a discount voucher from DM Dasher Sdn Bhd (201401042171 (1118338-W) ("Dasher Gift Voucher").
- 5. Eligible Customers must meet the criteria listed as follows:
  - (a) have submitted an application to the Bank for any of the Participating Products to purchase any Car within the Campaign Period;
  - (b) application for the Participating Product is successfully funded/disbursed by the Bank latest by 10 October 2023 ("Final Disbursement Date"); and
  - (c) who successfully receive an SMS, WhatsApp, or notification from Hong Leong Connect App.
- 6. Eligible Customers who are entitled to the Dasher Gift Voucher will be announced sixty (60) days from the Final Disbursement Date. The winners shall receive the reward within sixty (60) days from the announcement via email.





7. For the avoidance of doubt, the reward will be allocated on a first come, first served basis, subject to availability and is limited to one (1) for each successful Eligible Customer, regardless of the number of applications for Participating Products submitted by the Eligible Customers as well as the number of applications for Participating Products approved by the Bank during the Campaign Period.

# Stand A Chance To Win Cars Internationals Car Wash Membership

- 8. Eligible Customers who have met all qualifying criteria for the campaign and the application of the Participating Product successfully funded/disbursed by the Bank are entitled to stand a chance to win:
  - Cars Internationals Car Wash Membership worth Ringgit Malaysia Nine Hundred Fifty (RM950) ("Contest Prizes") x3.
- 9. The above contest gifts will be awarded to selected winners ("Winners") based on the criteria set out in the table below from April 2023 June 2023:

Period	Shortlisted Eligible Customers Selection	No. of Winners
April 2023 – June 2023	Eligible Customers bearing the following	3
	sequence numbers: 10	

### **CAMPAIGN FULFILMENT**

- 10. All three (3) Contest Prizes will be delivered to each Winner's address directly by the Bank, failing which the Prizes shall be forfeited and no further appeal shall be processed by the Bank.
- 11. Contest Prizes will be verified with the Winners via phone call. All Contest Prizes will be delivered to the verified Winners via courier directly by the Bank.
- 12. The Bank reserves the right to replace the Contest Prizes with any other item or cashback of equal value at its discretion.
- 13. The Bank gives no representation or warranty with respect to the quality or suitability of all Contest Prizes and Gift Vouchers. The Bank shall not be responsible to replace any lost, damaged or stolen Contest Prizes and Gift Vouchers. The Winners of the Contest Prizes and Gift Vouchers shall at their own cost and expenses deal directly with the merchant/ manufacturer for any queries, warranty information, disputes or claims pertaining to the Contest Prizes and Gift Vouchers without recourse to the Bank.
- 14. The announcement of the Contest Prizes winner (i.e., Name and masked MyKad/passport ("ID") number) will be made available on the Bank's Websites within ninety (90) days from the Final Disbursement Date.

## **GENERAL**

- 15. This Campaign is **NOT** valid with any other on-going promotions offered by the Bank from time to time.
- 16. By participating in the Campaign, the Eligible Customers hereby agree:
  - (a) to have read, understood and agree to be bound by the T&Cs of the Campaign and T&Cs applicable to the Participating Products;
  - to be responsible for providing the Bank with their valid and current contact details (i.e., address, mobile number, email address and etc.) and promptly notifying the Bank in the event of changes;





- (c) that all records of transactions captured by the Bank's system within the Campaign Period shall be final:
- (d) that all applications for the Participating Products are subject to the Bank's credit evaluation and approval;
- (e) consent to and authorise the Bank to disclose their personal data (i.e., names, NRIC, address, email address and/or contact details, where applicable) to the Bank's service providers including but not limited to the Bank's vendor for the purpose of this Campaign;
- (f) consent to and authorise the Bank's usage, disclosure or publication of their personal data (i.e., name and masked ID number) for publicity, advertising or promotion purposes in any media:
- (g) to provide their latest and accurate contact details i.e., mobile number and addresses to the Bank. The Bank shall not be held responsible/liable in the event the Bank in unable to contact the Shortlisted Winners and/or deliver the Winner's Notification, if applicable, due to the inaccurate/invalid mobile number and/or addresses provided by the Eligible Customers or the verification call is unable to reach due to any reason whatsoever;
- (h) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign;
- (i) that the Bank's decision on all matters relating to the Campaign shall be final, conclusive and binding on all Eligible Customers;
- (j) in the event of any discrepancies between the T&Cs herein as compared to the advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the T&Cs on the Bank's Websites shall prevail;
- (k) to access the Bank's Websites at regular intervals to view the T&Cs and ensure to be kept up-to-date on any change or variation to the T&Cs; and
- (I) to have read, understood and agreed to be bound by the <u>Bank's Privacy Notice</u>, of which are available on the Bank's Websites.

#### 17. The Bank reserves the right:

- to add, delete, suspend or vary the T&Cs contained herein, either wholly or in part at its discretion, by way of posting on the Bank's Websites or in any other matter which the Bank deems practical;
- (b) to disqualify any of the Eligible Customers for any reason whatsoever as the Bank may in its discretion deem fit to participate in the Campaign and/or be entitled to the gift vouchers and Contest Prizes; and
- (c) to forfeit the Gift Vouchers and Contest Prizes in the event of non-compliance to the T&Cs herein.
- The T&Cs contained herein shall be governed by and construed in accordance with the laws of Malaysia and Eligible Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
- 19. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the terms and conditions, you may seek clarification from our staff who attended to you. Alternatively, please email us at hlonline@hlbb.hongleong.com.my.