

HLB CARD OFFERS (“OFFERS”) HONG LEONG BANK BERHAD CARDHOLDER DEALS TERMS AND CONDITIONS (“T&Cs”)

Last updated on 10 May 2023

Important Notes:

- By participating in these Offers, the Cardholders are deemed to have read, understood and agreed to be bound by T&Cs herein
- The Offers offered by merchants via Hong Leong Bank Berhad (“HLB”) are applicable to all cardholders (“Cardholders”) of HLB Debit Card and HLB Credit Card (“Card”).
- The Offers cannot be exchanged for cash, cheque, or in kind and is not transferrable to any third party.
- The Offers cannot be used in conjunction with any other discounts, privileges and promotions unless otherwise stated.
- All monetary denotation will only be in Ringgit Malaysia (“RM”).
- The merchants and HLB reserve the right to change these T&Cs by publishing the updated T&Cs on HLB’s website and/or respective merchant’s sites. By participating in these Offers, the Cardholders agree to access www.hlb.com.my (“HLB’s Website”) and/or respective merchant’s sites at regular intervals to view the T&Cs of the Offer and ensure to be kept up-to-date on any changes or variations to the T&Cs.
- HLB is not affiliated with the merchant(s) and makes no representation or warranty with respect to the quality and suitability of products and services offered. The Cardholders shall at their own cost and expense, refer to the respective merchant(s) for any changes, losses or damages resulting from these offers without recourse to HLB.
- In the event of any discrepancies between these T&Cs as compared to HLB’s advertising, promotional, publicity and other materials relating to or in connection with this Offer and/or Promotion, the T&Cs in this document shall prevail.
- All pictures shown are for illustration purposes only.

Shell

- Cardholders who make payment using the Card will be rewarded with RM5 cashback with a minimum spend of RM60 in a single receipt upon checkout (“**Eligible Transaction**”).
- For the avoidance of doubt, the Eligible Transaction includes spend on petrol (at both outdoor payment terminals and indoor cashier counters) and any spend only in Shell Select stores. It does not include any spend at other outlets within Shell premises such as Costa, McDonalds, car wash or car repair services, other restaurants, food outlets and services not rendered by Shell.
- The Offer is applicable at all Shell outlets nationwide.
- The Offer is only valid on the weekends (Saturday and Sunday) from 15 April 2023 to 21 May 2023.
- The Offer is limited to one (1) cashback per Cardholder per day. For the avoidance of doubt:
 - In cases where the Cardholder performs multiple transactions in a day, cashback will only be fulfilled for the earliest Eligible transaction performed.
 - A customer who holds two (2) or more Cards (including supplementary card(s)) is considered as one (1) Cardholder and is eligible for one (1) Cashback per day only.
- Cashback will be rewarded to Cardholders on a first come, first served basis.
- The cashback pool allocation (“**Cashback Pool**”) in total is capped at RM154,920 throughout the offer period as set out in Table 1 below. HLB has no obligation to inform the Cardholders should the Cashback Pool allocation reaches its limit.

Table 1

Offer Period	Fulfilment Date	Cashback Pool
Week 1: 15 April 2023 to 16 April 2023	By 30 May 2023	RM12,910 per day RM25,820 per week
Week 2: 22 April 2023 to 23 April 2023		
Week 3: 29 April 2023 to 30 April 2023		

Week 4: 06 May 2023 to 07 May 2023	By 20 June 2023	
Week 5: 13 May 2023 to 14 May 2023		
Week 6: 20 May 2023 to 21 May 2023		

- (h) The Cashback will be directly credited into the Cardholders' CASA/CASA-i or Card accounts by the date as set out in Table 1 above ("**Fulfilment Date**").
- (i) The Offer is subject to any applicable tax unless otherwise stated.
- (j) The Offer is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programs, discount cards or vouchers unless otherwise stated.
- (k) HLB and Shell reserves the right to alter, cancel, terminate or suspend the Promotion or any part thereof or any part of the applicable terms and conditions from time to time, with or without any prior notice.

Booking.com

- (a) Cardholders who make payment using HLB Visa Card will be rewarded with up to 10% cashback on accommodation bookings.
- (b) This Offer is valid from 01 February 2022 to 31 December 2024.
- (c) This Offer is valid to all HLB Visa Principal and Supplementary cardholders.
- (d) Cardholders are required to make bookings via [booking.com/VisaMY](https://www.booking.com/VisaMY) with the following steps:
- Sign up or log in to a registered Booking.com account.
 - Choose the preferred accommodation, travel dates and room type to see the rate and estimated cash back value.
 - Use an eligible HLB Visa card to complete the booking.
- (e) This Offer is not applicable for bookings made through the Booking.com app.
- (f) Cancelled and "no show" bookings are not eligible.
- (g) The reward will be credited at least sixty-seven (67) business days after completion of stay in the accommodation. Cardholders may check the 'Rewards & Wallet' page for the status of the cashback.
- (h) The cashback will be credited to the card entered into the 'Rewards & Wallet' section of Booking.com. This section can be accessed by clicking on Profile > Rewards & Wallet.
- (i) This Offer is not applicable to accommodations that do not accept card payments. These are accommodations that only accept cash as a mode of payment and do not have a "cashback" badge displayed on their listing.
- (j) All conditions of the promotion must be met at the time the booking is made. No retroactive claims will be allowed.
- (k) For inquiries and concerns about the offer, Cardholders may contact Booking.com Customer Service at <https://www.booking.com/content/contact-us.html>.
- (l) Booking.com and/or Visa may change the terms and conditions at any point of time.
- (m) The offer is subject to terms and conditions of Booking.com. In case of dispute, the decision of Booking.com and Visa shall be final.

Lexis Hotel Group

- (a) Cardholders who make payment using HLB Visa Card will be entitled to enjoy:

Offer	Category	Promo Mechanics	Promo Code
1	Hotel Stay	15% OFF for Best Available Rates for all room types with HLB Visa Signature/Visa Infinite Credit Cards	VISA15
2		10% OFF for Best Available Rates for all room types with HLB Visa Credit/Debit Cards	VISA10

3	Food & Beverage (F&B)	20% OFF for total a la carte dine-in orders at hotel F&B outlets with HLB Visa Signature/Visa Infinite Credit Cards	N/A
4		15% OFF for total a la carte dine-in orders at hotel F&B outlets with HLB Visa Credit/Debit Cards	N/A
5	Spa	20% OFF for a la carte treatments at LexSpa with HLB Visa Signature/Visa Infinite Credit Cards	N/A
6		15% OFF for a la carte treatments at LexSpa with HLB Visa Credit/Debit Cards	N/A

- (b) The Offers are valid from **01 January 2023 to 31 December 2023**.
- (c) Cardholders must enter the respective promo codes listed above during checkout at the respective hotel's websites (as listed below) in order to enjoy the Offers:
- (i) Grand Lexis Port Dickson: <https://www.grandlexispd.com>
 - (ii) Lexis Hibiscus Port Dickson: <https://www.lexishibiscuspd.com>
 - (iii) Lexis Port Dickson: <https://www.lexispd.com>
 - (iv) Lexis Suites Penang: <https://www.lexissuitespenang.com>
- (d) Blackout periods may apply, please refer to the respective hotels for further information.
- (e) The Offers are subject to booking availability, on a first come, first served basis.
- (f) The Offers cannot be exchanged for cash and not valid in conjunction with other promotion, discount or vouchers unless otherwise stated.
- (g) Grand Lexis Port Dickson, Lexis Hibiscus Port Dickson, Lexis Port Dickson and Lexis Suites Penang's terms and conditions apply.
- (h) Grand Lexis Port Dickson, Lexis Hibiscus Port Dickson, Lexis Port Dickson and Lexis Suites Penang reserves the right to update or modify any of the terms and conditions at any time.

If you have any enquiries regarding the terms and conditions, please email us at hlonline@hlbb.hongleong.com.my.