

HLB CONNECT DUITNOW NAD REGISTRATION 2023 CAMPAIGN

Last Updated on 01 March 2023

REMINDER: Please read and understand the below terms and conditions applicable to this HLB Connect DuitNow NAD Registration 2023 Campaign to participate.

CAMPAIGN PERIOD

The Hong Leong Bank Berhad (193401000023 (97141-X)) (“**HLB**”) and Hong Leong Islamic Bank Berhad (200501009144 (686191-W)) (“**HLISB**”) (hereinafter collectively referred to as “**the Bank**”) “**HLB Connect DuitNow NAD Registration 2023 Campaign**” (“**Campaign**”) commences on 02 March 2023 and ends on 30 June 2023, both dates inclusive, unless notified otherwise (“**Campaign Period**”).

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign (“**T&Cs**”):

ELIGIBILITY

1. This Campaign is open to the Bank’s HLB Connect Online and/or HLB Connect App (“**HLB Connect**”) customers with a HLB Current or Savings Account/HLISB Current or Savings Account-i (“**CASA/CASA-i**”) (hereinafter referred to as “**Customers**”).
2. The Bank reserves the right to disqualify any Customer who:
 - (i) has in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before, during or after the Campaign Period; and/or
 - (iii) have breached any terms and conditions of the CASA/CASA-i, the General Terms and Conditions of Accounts and the Terms and Conditions for the use of HLB Connect at any time before, during or after the Campaign Period.

CAMPAIGN MECHANICS AND WINNERS’ SELECTION

3. Customers who fulfill the below requirements during the Campaign Period will be eligible customers to participate in the Campaign (hereinafter referred to as “**Eligible Customers**”):
 - (i) perform a **DuitNow ID registration using his/her NRIC**; and
 - (ii) **link that DuitNow ID with his/her CASA/CASA-i** via HLB Connect.

Please visit <https://www.hlb.com.my/duitnownad> on steps to register your DuitNow ID.

4. Eligible Customers who meet the requirements set out under Clause 3 will be in the running to win the Cashback (“**Cashback Winners**”) on a first come, first served basis until allocations are exhausted, as shown in Table 1 below.

Table 1

How To Participate	Campaign Month(s)	Cashback To Be Won
Register your NRIC as a DuitNow ID and link your DuitNow ID with your CASA/CASA-i via HLB Connect.	02 March 2023 – 31 March 2023	<u>RM10 Cashback</u> <ul style="list-style-type: none"> • Limited to the first 500 Customers monthly. • Only one (1) Cashback per Customer throughout the Campaign Period. • If a Customer performs multiple DuitNow ID registration using his/her NRIC during the Campaign Period, the latest record as
	01 April 2023 – 30 April 2023	
	01 May 2023 – 31 May 2023	
	01 June 2023 – 30 June 2023	

		<p>captured by the Bank's system will be used to determine whether the Customer is one of the Cashback Winners in that particular month.</p> <ul style="list-style-type: none"> • The Customer must maintain his/her DuitNow ID registration with the Bank until 20 October 2023.
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5. The Cashback allocation for each month is Ringgit Malaysia Five Thousand (RM5,000) and the total Cashback allocation for this Campaign Period is Ringgit Malaysia Twenty Thousand (RM20,000). Eligible Customers will be awarded on a first come, first served basis, according to the winner selection method specified in Table 1 above.
6. The Cashback is non-transferable to any third party and non-exchangeable for cash, up-front credit, cheque or benefit-in-kind.

CAMPAIGN FULFILMENT

7. The Cashback Winners' list will be published at <https://www.hlb.com.my/duitnownad> ("**Campaign Website**") by 18 August 2023.
8. All Cashback will be credited to Cashback Winners' CASA/CASA-i with the Bank by 06 October 2023. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback before 20 October 2023, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed. As such, Cashback Winners must maintain an active and valid CASA/CASA-i with the Bank until 20 October 2023.
9. To the extent permitted by law, the Bank is not responsible for all liabilities arising from any deferment or delay in providing the Cashback due to any unforeseen circumstances beyond the reasonable control of the Bank.

GENERAL

10. By participating in this Campaign, the Eligible Customers:
 - (i) confirm that they have read, and understood the T&Cs and agree to be bound by the T&Cs herein;
 - (ii) agree that all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the selection for the Cashback Winners shall be accurate and final;
 - (iii) agree that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Eligible Customers;
 - (iv) consent and authorise the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482662-D)) and/or Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or email addresses to DCatalyst Sdn Bhd (200801017996 (819292-U)), the service provider(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
 - (v) agree to be responsible for providing the Bank with their valid and current contact details including mobile number and email address for the purpose of this Campaign, and promptly notifying the Bank in the event of any changes;
 - (vi) consent to and authorise the Bank's usage, disclosure or publication of their personal data (i.e., name and masked ID and/or account number) without compensation for publicity, advertising or promotion purposes in any media;

- (vii) agree to access the Campaign Website at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs;
 - (viii) agree that any SMS and/or email sent to the Eligible Customer is entirely dependent on the availability and quality of service of the relevant service provider(s) and fully understand that the Bank does not have any control whatsoever in the event such:
 - a. SMS is delayed, not delivered or encountered any delivery issues due to SMS traffic congestion, network failure and/or interruptions that may be experienced by the relevant telecommunications network; and/or
 - b. email is delayed, not delivered or encountered any delivery issues by the relevant email provider(s), which shall include but not limited to diversion or filtering of such email as junk or spam email by the Eligible Customer's email providers (hereinafter referred to as "**Network Failure**"). As such the Bank shall not be responsible or liable for any loss or expense incurred by the Eligible Customer or any third party from any delay or failure in receiving any SMS and/or email transmission from the Bank due to the Network Failure. No appeals on such delay or failure will be processed;
 - (ix) agree to be liable for any telco or wifi charges, roaming or phone charges, whether in or outside Malaysia as a result of communications with the Bank associated with this Campaign; and
 - (x) agree to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
11. The Bank reserves the right:
- (i) with prior notice to the Eligible Customers, to add, delete, suspend or amend the T&Cs listed by way of posting such addition, deletion, suspension or amendment of the T&Cs or termination of this Campaign on the Campaign Website; and
 - (ii) forfeit the Cashback in the event of non-compliance by the Eligible Customers of any of the T&Cs herein, terms and conditions of the CASA/CASA-i, the General Terms and Conditions of Accounts, the Terms and Conditions for the use of HLB Connect, and all other laws/rules applicable.
12. In addition to the T&Cs stipulated herein, the Eligible Customers agree that the terms and conditions of the CASA/CASA-i, the General Terms and Conditions of Accounts, and the Terms and Conditions for the use of HLB Connect shall be read together with the T&Cs as an entire agreement. In the event of any discrepancies, the T&Cs herein shall prevail to the extent of such discrepancy.
13. In the event of any discrepancies between the T&Cs listed herein and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
14. The T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the jurisdiction of the Courts of Malaysia.
15. Unless stated otherwise, words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at hlonline@hlbb.hongleong.com.my or call 03-7626 8899.