

**HLB CONNECT APP JUNE 2024 PROMOTION** ([Versi Bahasa Malaysia](#))

Last Updated on 10 June 2024

**PROMOTION PERIOD**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**HLB Connect App June 2024 Promotion**" ("**Promotion**") commences on 11 June 2024 and ends on 07 July 2024 ("**Promotion Period**"), both dates inclusive, unless notified otherwise.

**TERMS & CONDITIONS**

The following sets out the terms and conditions applicable to the Promotion ("**T&Cs**"):

**ELIGIBILITY**

1. This Promotion is open to the Bank's new and existing Malaysian and non-Malaysian individual customers who are HLB Connect App ("**HLB Connect App**") users and who have an HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**") with the Bank and/or HLB Credit Card ("**Credit Card**") with HLB (hereinafter referred to as "**Customers**"). Customers with HLB Wallet or HLB Wallet-i are excluded from this Promotion.
2. The Bank reserves the right to disqualify any Customer who:
  - a) have in the past committed, or are currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
  - b) are facing bankruptcy proceedings, or have been declared bankrupt either before, during or after the Promotion Period; and/or
  - c) have breached any terms and conditions of this Promotion, terms and conditions of the CASA/CASA-i and/or Credit Card, the General Terms and Conditions of Accounts and the Terms and Conditions for the use of HLB Connect ("**Applicable Terms and Conditions**") at any time before, during or after the Promotion Period.

**PROMOTION MECHANICS AND WINNERS' SELECTION**

3. To participate in the Promotion, Customers must fulfil the following pre-requisites:
  - a) **register, download and log in to HLB Connect App and perform any of the transaction types ("Transactions")** (as stated in Table 1 below) between 11 June 2024 to 07 July 2024 (only applicable for new HLB Connect users); or
  - b) **log in to HLB Connect App and perform any of the Transactions for the first-time** (as stated in Table 1 below) between 11 June 2024 to 07 July 2024 (only applicable for existing HLB Connect App users who have not performed any one of these Transaction(s) between 01 June 2023 and 09 June 2024).

(Customers who have fulfilled the relevant requirements stated under Clause 3 above are hereinafter referred to as "**Eligible Customers**").

4. In addition, Eligible Customers will be in the running to win the list of Weekly Cashback ("**Weekly Cashback**"), as shown in Table 1 below.

**Table 1**

Type of Transactions & Cashback	Promotion Week(s)	Winner Selection Method	Total Winners
<b>QR Pay:</b> RM10 Cashback	<b><u>Week 1:</u></b> 11 – 17 June 2024	• <b>Perform QR payment to any DuitNow merchants for the first time</b> (a minimum of RM15) on HLB	• <b>50 Winners</b> per

	<b><u>Week 2:</u></b> 18 – 24 June 2024	<ul style="list-style-type: none"> <li>Connect App by drawing funds from CASA/CASA-i or Credit Card.</li> <li><b>First fifty (50) Eligible Customers</b> who have accumulated the highest number of transactions at the end of the Promotion Week will be selected to win.</li> <li>Eligible Customers can only win one (1) Cashback throughout the Promotion Period.</li> </ul>	<ul style="list-style-type: none"> <li>Promotion Week.</li> <li>A total of <b>200 Winners</b> throughout the Promotion Period.</li> </ul>
	<b><u>Week 3:</u></b> 25 June – 01 July 2024		
	<b><u>Week 4:</u></b> 02 – 07 July 2024		
<b><u>Prepaid Reload:</u></b> RM20 Cashback	<b><u>Week 1:</u></b> 11 – 17 June 2024	<ul style="list-style-type: none"> <li><b>Perform any prepaid reload for the first time</b> (a minimum of RM10) on HLB Connect App by drawing funds from CASA/CASA-i.</li> <li><b>First thirty (30) Eligible Customers</b> who have accumulated the highest number of transactions at the end of the Promotion Week will be selected to win.</li> <li>Eligible Customers can only win one (1) Cashback throughout the Promotion Period.</li> </ul>	<ul style="list-style-type: none"> <li><b>30 Winners</b> per Promotion Week.</li> <li>A total of <b>120 Winners</b> throughout the Promotion Period.</li> </ul>
	<b><u>Week 2:</u></b> 18 – 24 June 2024		
	<b><u>Week 3:</u></b> 25 June – 01 July 2024		
	<b><u>Week 4:</u></b> 02 – 07 July 2024		
<b><u>Bill Payment:</u></b> RM30 Cashback	<b><u>Week 1:</u></b> 11 – 17 June 2024	<ul style="list-style-type: none"> <li><b>Perform any bill payment for the first time</b> (a minimum of RM20) on HLB Connect App by drawing funds from CASA/CASA-i or Credit Card.</li> <li><b>First thirty (30) Eligible Customers</b> who have accumulated the highest number of transactions at the end of the Promotion Week will be selected to win.</li> <li>Eligible Customers can only win one (1) Cashback throughout the Promotion Period.</li> </ul>	<ul style="list-style-type: none"> <li><b>30 Winners</b> per Promotion Week.</li> <li>A total of <b>120 Winners</b> throughout the Promotion Period.</li> </ul>
	<b><u>Week 2:</u></b> 18 – 24 June 2024		
	<b><u>Week 3:</u></b> 25 June – 01 July 2024		
	<b><u>Week 4:</u></b> 02 – 07 July 2024		

5. The Weekly Cashback (“**Weekly Cashback Winners**”) will be awarded on a first come, first served basis according to the Winner selection method specified in Clause 4 (Table 1) above.
6. Each Winner is eligible to receive only one (1) Weekly Cashback from each type of Transactions, which is up to a maximum of **Ringgit Malaysia Sixty (RM60)** Cashback throughout the Promotion Period, as long as they meet the criteria set out in Clause 4 (Table 1) above.
7. The total Cashback for this Promotion are:
  - (i) QR Pay is limited to **Ringgit Malaysia Two Thousand (RM2,000)** Cashback;
  - (ii) Prepaid Reload is limited to **Ringgit Malaysia Two Thousand Four Hundred (RM2,400)** Cashback; and
  - (iii) Bill Payment is limited to **Ringgit Malaysia Three Thousand Six Hundred (RM3,600)** Cashback.

#### **WEEKLY CASHBACK FULFILMENT**

8. The Weekly Cashback Winners’ list will be published at [www.hlb.com.my/connectjune](http://www.hlb.com.my/connectjune) (“**Promotion Website**”) by **22 August 2024** and will be notified by the Bank via HLB Connect App push notifications (“**App Notification**”) by **23 August 2024**. It is the responsibility of the

Weekly Cashback Winners to check if they have won by visiting the Promotion Website and checking their App Notification on the stipulated dates.

9. All Weekly Cashback will be credited to Weekly Cashback Winners' CASA/CASA-i with the Bank and/or Credit Card account with HLB **by 30 September 2024**. As such, Weekly Cashback Winners must maintain an active and valid CASA/CASA-i and/or Credit Card until 30 September 2024, failing which the Cashback shall be forfeited.

For example, if the Eligible Customers perform a Bill Payment transaction using Credit Card, the Cashback will be credited to that Credit Card account. If the Eligible Customers cancel that Credit Card prior to the Cashback being credited to them, the Cashback shall be forfeited.

10. It is the obligation of all the Weekly Cashback Winners to contact the Bank regarding the non-receipt of the Cashback **before 07 October 2024**, failing which the Weekly Cashback Winners are deemed to have received the Cashback and any claim for reimbursement **after 07 October 2024** will not be processed/accepted by the Bank.
11. Weekly Cashback are non-transferable to any third party and non-exchangeable for other types of prizes, up-front credit, cheque or benefit-in-kind.
12. To the extent permitted by law, the Bank is not responsible for all liabilities arising from any deferment or delay in providing the Weekly Cashback due to any unforeseen circumstances beyond the reasonable control of the Bank.

#### **GENERAL**

13. By participating in this Promotion, the Customers:
  - (i) confirm that they have read, understood, accepted and agreed to the Applicable Terms and Conditions;
  - (ii) agree that all records of the fulfilment of the requirements captured by the Bank's system within the Promotion Period and the selection for the Weekly Cashback Winners shall be final and conclusive;
  - (iii) agree that the Bank's decisions on all matters regarding the Promotion shall be final, conclusive and binding on all Customers;
  - (iv) consent and authorise the Bank to disclose their personal data i.e. mobile numbers to Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or email addresses to DCatalyst Sdn Bhd (200801017996 (819292-U)), the service providers appointed by the Bank to provide SMS and/or email services for the purpose of this Promotion;
  - (v) agree to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and to promptly notify the Bank in the event of any changes. The Bank shall not be held responsible/liable in the event that the Bank is unable to contact the Customers, or non-delivery of SMS and/or email, where applicable, due to inaccurate/invalid mobile number and/or email address provided by the Customers;
  - (vi) consent to and authorise the Bank's usage, disclosure or publication of their personal data (i.e., name and masked ID and/or account number) for the purpose of Winner announcement without compensation for publicity, advertising or promotion purposes in any media;
  - (vii) agree to access the Promotion Website at regular intervals to view the T&Cs of the Promotion and to ensure they keep up-to-date with any changes or variations to the T&Cs;
  - (viii) agree that any SMS and/or email sent to the Customers is entirely dependent on the Customers' having sufficient inbox storage to receive the SMS and/or email and the availability and quality of service of the relevant service/network service provider(s), and fully understand that the Bank does not have any control whatsoever in the event such as:
    - (a) SMS is delayed, not delivered or encountered any delivery issues due to SMS traffic congestion, network failure and/or interruptions that may be experienced by the relevant telecommunications network; and/or

- (b) email is delayed, not delivered or encountered any delivery issues by the relevant email provider(s), which shall include but not limited to diversion or filtering of such email as junk or spam email by the Customer's email providers.

(hereinafter referred to as "**Network Failure**").

As such, the Bank shall not be responsible or liable for any loss or expense incurred by the Customers or any third party for any delay or failure in receiving any SMS and/or email transmission from the Bank and vice versa due to the Network Failure. No appeals on such delay or failure will be processed;

- (ix) agree to be liable for any telco or Wi-Fi charges, roaming or phone charges, whether in or outside Malaysia as a result of communications with the Bank associated with this Promotion; and
  - (x) agree to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Promotion.
14. The Bank reserves the right:
- (i) with prior notice to the Customers, to add, delete, suspend or vary any or all of the T&Cs contained herein either fully or partially or terminate the Promotion by way of posting on the Bank's Website;
  - (ii) forfeit the Weekly Cashback earned in the event of non-compliance by the Customers of the Applicable Terms and Conditions; and
  - (iii) to claw-back the Weekly Cashback in the event there is any detected fraud, breaches against the Applicable Terms and Conditions.
15. The Customers agree that the Applicable Terms and Conditions shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.
16. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, the final T&Cs on the Promotion Website shall prevail.
17. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
18. Unless stated otherwise, words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

**Member of PIDM. CASA/CASA-i Products are protected by PIDM up to RM250,000 for each depositor (refer to [Products Eligible for PIDM Protection](#)).**

If you have any enquiries regarding the T&Cs or require a copy of the Bahasa Malaysia version, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) or call 03-7626 8899.

Sekiranya anda mempunyai sebarang pertanyaan mengenai terma dan syarat dan/atau memerlukan Salinan terma dan syarat dalam versi Bahasa Malaysia, sila e-mel kami di [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) atau hubungi 03-7626 8899.