

HLB CONNECT OVERSEAS TRANSFER RAMADAN & RAYA PROMOTION 2024 ([Versi Bahasa Malaysia](#))

Last Updated on 18 March 2024

PROMOTION PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**HLB Connect Overseas Transfer Ramadan & Raya Promotion 2024**" ("**Promotion**") commences on 18 March 2024 and ends on 17 May 2024 ("**Promotion Period**"), both dates inclusive, unless notified otherwise.

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Promotion ("**T&Cs**"):

ELIGIBILITY

1. This Promotion is open to the Bank's individual customers ("**Customers**") who are new and existing HLB Connect Online ("**HLB Connect**") users with a HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**") during the Promotion Period.
2. The Bank reserves the right to disqualify any Customers who:
 - (i) have in the past committed, or are currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) are facing bankruptcy proceedings, or have been declared bankrupt either before, during or after the Promotion Period; and/or
 - (iii) have breached any terms and conditions of the CASA/CASA-i, the General Terms and Conditions of Accounts and the Terms and Conditions for the use of HLB Connect at any time before, during or after the Promotion Period.

PROMOTION MECHANICS AND WINNERS' SELECTION

3. In order to participate in this Promotion, Customers must during the Promotion Period fulfil the following pre-requisites:
 - (i) **log in to HLB Connect Online**; and
 - (ii) **successfully perform an Overseas Transfer with a minimum amount of Ringgit Malaysia One Thousand (RM1,000) per transaction.**

(hereinafter referred to as "**Eligible Customers**").
4. Eligible Customers who fulfil the qualifying criteria stated under Clause 3 above will be in the running to win (i) Ringgit Malaysia One Thousand (RM1,000) Cashback ("**Prize**") and an additional prize of Ringgit Malaysia Three Hundred (RM300) Cashback ("**New User Reward**") or (ii) the Prize, as shown in Table 1 below.

Table 1

Promotion Month	Prize: RM1,000 Cashback	New User Reward: RM300 Cashback
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Promotion Month 1: 18 March 2024 – 17 April 2024	<u>Winner Selection Method:</u> <ul style="list-style-type: none"> • Ten (10) Eligible Customers (existing or new users) with the highest accumulated number of Overseas Transfer transactions will be selected at the end of each Promotion Month 1 and Promotion Month 2 to win the Prize. • Each Eligible Customer can only win one (1) Prize throughout the Promotion Period. 	<u>Winner Selection Method:</u> <ul style="list-style-type: none"> • New user is defined as an HLB Connect user who has not performed an Overseas Transfer transaction within the last one (1) year from 18 March 2023 to 17 March 2024 (“New User”). • New Users who are selected to win the Prize (i.e. RM1,000 Cashback) will also win the New User Reward. • Each Eligible Customer can only win one (1) New User Reward throughout the Promotion Period.
Promotion Month 2: 18 April 2024 – 17 May 2024		

- In the event there are more than ten (10) Eligible Customers from each category who have accumulated the same highest number of transactions, the Eligible Customers who first accumulated the highest number of transactions will be selected as the winner of the Prize (“**Prize Winner**”) and/or New User Reward (“**New User Reward Winner**”).
- The total allocation for this Promotion is as follows:
 - Prize is limited to Ringgit Malaysia Twenty Thousand (RM20,000); and
 - New User Reward is limited to Ringgit Malaysia Six Thousand (RM6,000).
- Each Prize Winner and/or New User Reward Winner is eligible to receive only one (1) Prize and/or one (1) New User Reward throughout the Promotion Period, as long as they meet the qualifying criteria set out in Table 1 above.

PROMOTION FULFILMENT

- The list of the Prize Winners and the New User Reward Winners (hereinafter referred to as “**Winners**”) will be published at <http://www.hlb.com.my/otrr> (“**Promotion Website**”) by **2 July 2024**. It is the responsibility of the Winners to check if they have won the Prize and/or the New User Reward by visiting the Promotion Website on the stipulated date.
- The Prize and/or the New User Reward will be credited into the Winners’ CASA/CASA-i with the Bank by **13 August 2024**. The Winners will be notified via HLB Connect App push notifications once the Prize and/or the New User Reward have been successfully credited.
- As such, the Winners must maintain an active and valid CASA/CASA-i until **13 August 2024**, failing which the Prize and/or the New User Reward shall be forfeited.
- It is the obligation of the Winners to contact the Bank regarding the non-receipt of the Prize and/or the New User Reward **before 27 August 2024**, failing which the Winners are deemed to have received the Prize and/or the New User Reward and any claim for reimbursement **after 27 August 2024** will not be processed.
- To the extent permitted by law, the Bank is not responsible for all liabilities arising from any deferment or delay in providing the Prize and/or the New User Reward due to any unforeseen circumstances beyond the reasonable control of the Bank.

13. Both Prize or New User Reward is non-transferable to any third party and non-exchangeable for up-front credit, cash, cheque or benefit-in-kind.

GENERAL

14. By participating in this Promotion, the Eligible Customers:
- (i) confirm that they have read and understood the T&Cs and agreed to be bound by the T&Cs herein;
 - (ii) agree that all records of the fulfilment of the requirements captured by the Bank's system within the Promotion Period and the selection of the Winners shall be final;
 - (iii) agree that the Bank's decisions on all matters regarding the Promotion shall be final, conclusive and binding on all Eligible Customers;
 - (iv) consent and authorise the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482662-D)) and/or Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or email addresses to DCatalyst Sdn Bhd (200801017996 (819292-U)), the service provider(s) appointed by the Bank to provide notification for the purpose of this Promotion;
 - (v) agree to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of any changes. The Bank shall not be held responsible/liable in the event the Bank is unable to contact the Eligible Customers, or the SMS and/or email is unable to be delivered, where applicable, due to inaccurate/invalid mobile number and/or email address provided by the Eligible Customers;
 - (vi) consent to and authorise the Bank's usage, disclosure or publication of their personal data (i.e., name and masked ID and/or account number) without compensation for publicity, advertising or promotion purposes in any media;
 - (vii) agree to access the Promotion Website at regular intervals to view the T&Cs of the Promotion and to ensure they keep up-to-date with any changes or variations to the T&Cs;
 - (viii) agree that any notification sent to the Eligible Customers is entirely dependent on the availability and quality of service of the relevant service/network service provider(s) and fully understand that the Bank does not have any control whatsoever in the event such as:
 - (a) SMS is delayed, not delivered or encountered any delivery issues due to SMS traffic congestion, network failure and/or interruptions that may be experienced by the relevant telecommunications network; and/or
 - (b) email is delayed, not delivered or encountered any delivery issues by the relevant email provider(s), which shall include but not limited to diversion or filtering of such email as junk or spam email by the Eligible Customers' email providers(hereinafter referred to as "**Network Failure**").
As such, the Bank shall not be responsible or liable for any loss or expense incurred by the Eligible Customers or any third party from any delay or failure in receiving any notification from the Bank due to the Network Failure. No appeals on such delays or failures will be processed;
 - (ix) agree to be liable for any telco or Wi-Fi charges, roaming or phone charges, whether in or outside Malaysia as a result of communications with the Bank associated with this Promotion; and
 - (x) agree to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Promotion.
15. The Bank reserves the right:
- (i) with prior notice to the Eligible Customers, to add, delete, suspend or amend the T&Cs listed herein by way of posting such addition, deletion, suspension or amendment of the T&Cs or termination of this Promotion on the Promotion Website; and
 - (ii) forfeit the Prize and/or the New User Reward in the event of non-compliance by the Eligible Customers of the T&Cs herein, any terms and conditions of the CASA/CASA-i, the General

Terms and Conditions of Accounts, the Terms and Conditions for the use of HLB Connect, and all other laws/rules applicable.

16. In addition to the T&Cs stipulated herein, the Eligible Customers agree that the terms and conditions of the CASA/CASA-i, the General Terms and Conditions of Accounts, and the Terms and Conditions for the use of HLB Connect shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy in relation to this Promotion.
17. In the event of any discrepancies between the T&Cs herein and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, the final T&Cs on the Promotion Website shall prevail.
18. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
19. Unless stated otherwise, words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding these T&Cs, please email us at hlonline@hlbb.hongleong.com.my or call 03-7626 8899.