

**HLB CONNECT QR PAY PROMOTION 2025 ([Versi Bahasa Malaysia](#))**

Last Updated on 14 April 2025

**PROMOTION PERIOD**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and the Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**HLB Connect QR PAY 2025 Promotion**" ("**Promotion**") commences on 12 May 2025 and ends on 17 August 2025 ("**Promotion Period**"), both dates inclusive, unless notified otherwise.

**TERMS & CONDITIONS**

The terms and conditions applicable to the Promotion ("**T&Cs**") are as follows:

**ELIGIBILITY**

1. This Promotion is open to the Bank's new and existing individual customers who are HLB Connect ("**HLB Connect**") users and who have an HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**") (hereinafter referred to as "**Customers**").
2. The Bank reserves the right to disqualify any Customer who:
  - (i) has in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
  - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before, during or after the Promotion Period; and/or
  - (iii) has breached any terms and conditions of this Promotion, terms and conditions of the CASA/CASA-i, the General Terms and Conditions of Accounts and/or the Terms and Conditions for the use of HLB Connect (collectively called "**Applicable Terms and Conditions**") at any time before, during or after the Promotion Period.

**PROMOTION MECHANICS AND WINNERS' SELECTION**

3. To participate, Customers must fulfil the following during the Promotion Period:
  - (a) **register for HLB Connect, perform DuitNow QR payment ("POS QR") using HLB Connect App to local merchants** (only applicable for new HLB Connect users); OR
  - (b) **log in to HLB Connect App, perform POS QR to local merchants** (only applicable for existing HLB Connect users).

(Customers who have fulfilled the relevant requirements stated above under this Clause 3 are hereinafter referred to as "**Eligible Customers**").

4. Eligible Customers who meet the requirements set out under Clause 3 will be in the running to win instant cashback ("**Instant Cashback**") as shown in [Table 1](#) below.

**Table 1**

Instant Cashback			
Promotion Week	Cashback Segment	Winner Selection Method	Weekly Allocation
<b>Week 1:</b> 12 – 18 May 2025			RM10,000
<b>Week 2:</b> 19 – 25 May 2025			RM10,000

<b>Week 3:</b> 26 May – 1 June 2025	<b><u>DuitNow QR:</u></b> RM0.10 Instant Cashback	<ul style="list-style-type: none"> <li>For each successful <b>POS QR</b> transaction (a minimum of RM10) to local merchants using CASA/CASA-i on HLB Connect App.</li> <li>Each Eligible Customer can earn Instant Cashback of up to RM1 per week during the Promotion Period, subject to the maximum figure below.</li> <li>Each Eligible Customer can earn Instant Cashback of up to RM14 throughout the Promotion Period.</li> <li>Instant Cashback will be rewarded on a first come, first served basis, subject to the availability of the weekly Cashback allocation.</li> </ul>	RM10,000
<b>Week 4:</b> 2 – 8 June 2025			RM10,000
<b>Week 5:</b> 9 – 15 June 2025			RM10,000
<b>Week 6:</b> 16 – 22 June 2025			RM10,000
<b>Week 7:</b> 23 – 29 June 2025			RM10,000
<b>Week 8:</b> 30 June – 6 July 2025			RM10,000
<b>Week 9:</b> 7 – 13 July 2025			RM10,000
<b>Week 10:</b> 14 – 20 July 2025			RM10,000
<b>Week 11:</b> 21 – 27 July 2025			RM10,000
<b>Week 12:</b> 28 July – 3 August 2025			RM10,000
<b>Week 13:</b> 4 – 10 August 2025			RM10,000
<b>Week 14:</b> 11 – 17 August 2025			RM10,000

#### **WINNER ANNOUNCEMENT AND FULFILMENT**

- Instant Cashback will be credited into the Instant Cashback Winners' CASA/CASA-i instantly after completing the transaction successfully.

6. The Instant Cashback winners will be notified of their win via the transaction screen that appears on the HLB Connect App following each successful POS QR transaction.
7. Once the total weekly Cashback allocation has been reached, there will be no further Instant Cashback given to the Eligible Customers for the remaining hours or days in that particular week. The Bank has no obligation to inform the Eligible Customers once the capped limit of the total weekly Cashback allocation has been reached.
8. Instant Cashback are non-transferable to any third party and non-exchangeable for up-front credit, cheque or benefit-in-kind.
9. To the extent permitted by law, the Bank is not responsible for all liabilities arising from any deferment or delay in providing the Instant Cashback due to any unforeseen circumstances beyond the reasonable control of the Bank.

#### **GENERAL**

10. By participating in this Promotion, the Eligible Customers:
  - (i) confirm that they have read, understood, accepted and agreed to be bound by the Applicable Terms and Conditions;
  - (ii) agree that all records of the fulfilment of the requirements captured by the Bank's system within the Promotion Period and the selection for the Instant Cashback winners shall be final and conclusive;
  - (iii) consent and authorise the Bank to disclose their personal data i.e. contact number and/or email address to the service provider(s) appointed by the Bank to provide SMS and/or email services for this Promotion such as Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or DCatalyst Sdn Bhd (200801017996(819292-U));
  - (iv) agree to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and to promptly notify the Bank in the event of any changes. The Bank shall not be held responsible/liable in the event the Bank is unable to contact the Eligible Customers, or in the event of non-delivery of SMS and/or email, where applicable, due to inaccurate/invalid mobile number and/or email address provided by the Eligible Customers or in the event the SMS and/or email is unable to be delivered due to any reason whatsoever;
  - (v) consent to and authorise the Bank's usage, disclosure or publication of their personal data (i.e., name and masked ID and/or account number) of the Instant Cashback winners for the purpose of announcement of winners without compensation for publicity, advertising or promotion purposes in any media;
  - (vi) agree to access the Promotion website ([www.hlb.com.my/QRPay2](http://www.hlb.com.my/QRPay2)) at regular intervals to view the T&Cs of the Promotion and to ensure they keep up-to-date with any changes or variations to the T&Cs;
  - (vii) agree that any SMS and/or email sent to the Eligible Customers are entirely dependent on the Eligible Customers' having sufficient inbox storage to receive the SMS and/or email and the availability and quality of service of the relevant mobile/internet network service provider(s), and fully understand that the Bank does not have any control whatsoever in the case of an event such as:
    - (a) SMS is delayed, not delivered or encountered any delivery issues due to SMS traffic congestion, network failure and/or interruptions that may be experienced by the relevant telecommunications network; and/or
    - (b) email is delayed, not delivered or encountered any delivery issues by the relevant email provider(s), which shall include but not limited to diversion or filtering of such email as junk or spam email by the Eligible Customer's email providers;(hereinafter referred to as "**Network Failure**").  
As such, the Bank shall not be responsible or liable for any loss or expense incurred by the Eligible Customers or any third party from any delay or failure in receiving any SMS

- and/or email transmission from the Bank and vice versa due to the Network Failure. No appeals on such delay or failure will be processed;
- (i) agree to be liable for any telco or Wi-Fi charges, roaming or phone charges, whether in or outside Malaysia as a result of communications with the Bank associated with this Promotion; and
  - (ii) agree to be liable for and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Promotion.
11. The Bank reserves the right:
- (i) with prior notice to the Eligible Customers, to add, delete, suspend or vary any or all of the T&Cs contained herein either fully or partially or terminate the Promotion by way of posting on the Promotion website;
  - (ii) to forfeit the Instant Cashback in the event of non-compliance by an Eligible Customer of the Applicable Terms and Conditions; and
  - (iii) to claw-back the Instant Cashback in the event there is any detected fraud and/or breaches against the Applicable Terms and Conditions.
12. The Eligible Customers agree that the Applicable Terms and Conditions shall be read together as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.
13. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, the final T&Cs on the Promotion website shall prevail.
14. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
15. Unless stated otherwise, words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

**Member of PIDM. CASA/CASA-i Products are protected by PIDM up to RM250,000 for each depositor ([refer to Products Eligible for PIDM Protection](#)).**

If you have any enquiries regarding these T&Cs or require a copy of the Bahasa Malaysia version, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) or call 03-7626 8899.

Sekiranya anda mempunyai sebarang pertanyaan mengenai terma dan syarat dan/atau memerlukan salinan terma dan syarat dalam versi Bahasa Malaysia, sila e-mel kami di [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) atau hubungi 03-7626 8899.