



## HLB CARDS: G-DRAGON 2025 WORLD TOUR [ÜBERMENSCH] IN KUALA LUMPUR (HLB PRE-SALE PROMOTION)

Last updated on 30 April 2025

### When can you enjoy the offer

1. The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("HLB") **"G-DRAGON 2025 World Tour [Übersch] in Kuala Lumpur (the "Concert") HLB Pre-Sale Promotion ("Promotion")** is applicable for the following Promotion period, both dates inclusive ("Promotion Period"), unless notified otherwise:

Promotion Period: from 15:00:00 hours (3:00 p.m.) 27 May 2025 to 14:59:59 hours (2:59 p.m.) 28 May 2025, based on Malaysia time or until all the tickets are sold out (whichever is earlier);

The following sets out the terms and conditions applicable to the Promotion ("**T&Cs**"):

### What is the offer and details of the Concert

1. The Promotion is open to all existing Malaysian and non-Malaysian individual principal and supplementary HLB Visa credit cardholders ("Cardholders"). The following Cardholders shall not be eligible for this Promotion:
  - a) Cardholders whose HLB Visa Credit Cards ("**Card**") are NOT issued in Malaysia;
  - b) Cardholders whose Card accounts are NOT in good standing, inactive, or who are in breach of any of HLB's General Terms and Conditions of the Cardholder Agreement and the specific Terms and Condition in relation to the Card at any time during the Promotion Period;
  - c) Cardholders whose Card accounts are invalid or cancelled at any time during the Promotion Period;
  - d) Cardholders who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by HLB; and/or
  - e) Cardholders who have been declared bankrupt/insolvent (pursuant to a petition either by banks or by any third party) or are subject to any bankruptcy proceedings at any time prior to, during or after the Promotion Period.
2. During the Promotion Period, Cardholders can enjoy priority booking for the Concert when they **use a Card for Concert ticket ("Ticket") purchase** at the Designated Platform (as defined below):

<b>Date of Concert</b>	19 and 20 July 2025
<b>Venue</b>	Axiata Arena Bukit Jalil, Kuala Lumpur
<b>Designated Platform</b>	BookMyShow Malaysia  <u>Ticketing Channel</u>  • Online: <a href="https://my.bookmyshow.com">https://my.bookmyshow.com</a>



<b>Maximum number of tickets to be purchased</b>	Two (2) for each BookMyShow account
<b>Ticket format</b>	e-Ticket
<b>Age restriction</b>	Refer to the purchasing page
<b>Organiser ("Organiser") of the Concert</b>	GALAXY CORP. / AEG PRESENTS ASIA / TME LIVE / CHESSMAN

3. All successful purchasers of Tickets will receive a confirmation email from the Designated Platform. For enquiries concerning Ticket purchases (including confirmation email), please login to the Designated Platform's membership account or contact the Designated Platform by calling their Customer Service Hotline or by email to their Customer Service Email.
4. Cardholders should ensure that the information provided for Ticket(s) purchase is correct. No amendments of information following a successful Ticket purchase are permitted. Neither the Organiser nor the Designated Platform shall be responsible for Tickets that are not delivered due to wrong or incomplete information being provided. All relevant ticketing fees or services fees paid including but not limited to the customer service fee, administration fee and courier fee (if applicable) are non-refundable under any circumstances.

#### **Read before you enjoy the offer**

5. For the avoidance of doubt, the Promotion only offers an early advantage for Cardholders to purchase **up to two (2) Tickets**, on first come first served basis during the Promotion Period prior to the general public sale, and it does not guarantee securing a seat at the Concert, as Tickets can still sell out quickly, even during the Promotion Period.
6. Cardholders shall be responsible to check and ensure their respective telecommunication service providers are able to support the receipt of the Promotion details under this Promotion. HLB shall not be held responsible if the Cardholders did not receive the Promotion details.
7. All Tickets purchases made via the Card during the Promotion Period are final. NO recourse of concert seat(s) changing, tickets prices, change of concert date or whatsoever related to the purchase will be entertained.
8. At the time of purchasing the Ticket(s), the Card account of the Cardholders must be valid and/or active, in good standing and must not be in breach of any of these T&Cs, HLB's General Terms and Conditions of the Cardholder Agreement and the specific Terms and Condition in relation to the Card during the Promotion Period, failing which the Cardholders will be disqualified automatically.



9. Limited Tickets are reserved for Cardholders during the Promotion. HLB does not control the ticket inventory and does not guarantee the availability of the Tickets of the Concert.
10. Demand for the Concert tickets is expected to be exceptionally high. The availability of the Tickets is limited and is subject to existing inventory levels. Tickets will be sold on a first-come, first-served basis while Ticket supplies last.
11. The Ticket(s) **must be purchased at Designated Platform and is subject to the terms and conditions of the Designated Platform**. Cardholders are advised to read and understand the Designated Platform's terms and conditions prior to purchasing the Tickets.
- 12. Payment for the Tickets must be made with a Card in a single transaction.**
13. Completion of purchase of the Tickets is subject to Designated Platform's acceptance of Card unless otherwise stated.
14. Seating will be allocated by the Designated Platform in sequence based on the date and time of the transaction according to the record held with the Designated Platform. No seat selection is available. The Designated Platform reserves the right to arrange separate seats (including allocation of seats in odd numbers and/or non-adjacent seating). The Ticket purchaser and Ticket holder(s) shall accept the seating allocation without question.
15. Tickets are valid only for the specified dates, times, zone and seats (if applicable) as printed on them.
16. If any ticket is lost, defaced or stolen, neither the Organiser nor the Designated Platform will reissue or replace the Ticket, and neither the Organiser nor the Designated Platform will bear any responsibility.
17. No refund, cancellation or amendment will be allowed once the Tickets are purchased. Any form of resale of Tickets is strictly prohibited.
18. Upon the transaction for the Ticket purchase being completed, the total price payable for the Ticket(s), the customer service fee of the Designated Platform and administration fee (if applicable) will be debited instantly from your Card account. The amount debited is not refundable, and the transaction is valid only if the account has sufficient available credit.
19. Each ticket admits one person only. A valid ticket must be provided at the Venue for admission to the Concert. The Concert is marked seating. Person(s) attending the Concert may be subject to house rules of the Organiser. For details, please contact the Organiser separately.



20. The Concert is organised by the Organiser. All information and services in relation to the Concert are supplied directly by the Organiser who is solely responsible for all obligations and liabilities related to the Concert. HLB does not accept any liability whatsoever in connection with the Concert.
21. If the Concert is cancelled or postponed, the Organiser is responsible for the relevant concert and refund arrangements and reserves the right to reschedule the Concert. The Organiser reserves the right to reduce the number of seats, cancel, or postpone the Concert. For details, please contact the Organiser.
22. The Organiser reserves the right to change the Concert programme without prior notice.
23. The service in respect of tickets to the Concert is provided by the Designated Platform. The use of the service to purchase tickets is subject to the terms and conditions prescribed by the Designated Platform. HLB disclaims any liability whatsoever in relation thereto.
24. HLB, the Organiser, and the Designated Platform reserve the right to suspend, revise or terminate the Promotion, and the offer made in connection with it, at any time and to amend the terms and conditions thereof from time to time without prior notice.
25. In case of any dispute arising out of this promotion, or the offer made in connection with it, the decision of HLB, the Organiser, and/or the Designated Platform shall be final and conclusive.
26. This Promotion is not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, unless otherwise stated.
27. Information is correct at time of publication. HLB makes no representation or warranty whether express or implied and accepts no responsibility or liability for the completeness or accuracy of the information.
28. HLB assumes no responsibility for any loss or damage or expenses arising in connection with the Promotion, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect a Cardholder's eligibility in the offers.
29. Admission to the Concert is at all times subject to the terms and conditions of the Organiser and venue operator. Failure to comply with any Organiser or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
30. HLB is not an agent of the third-party merchants (including but not limited to, Designated Platform, the Organiser and the venue operator). Accordingly, HLB makes no representation to the quality or performance of the goods and services provided by the third-party merchants and HLB assumes no liability or responsibility for the acts or omissions of the third-party merchants or any non-



performance or defects in the tickets and/or the concert. Any dispute about the quality or service standard must be resolved directly with the third-party merchants. HLB shall not be required to assist or act on your behalf in communicating with the third-party merchants.

31. HLB shall not be responsible in the event that the Concert is postponed or cancelled due to any reason whatsoever.

32. By participating in the Promotion, the Cardholders:

- a. confirm that they have read, understood and agreed to be bound by the T&Cs herein, HLB's General Terms and Conditions of the Cardholder Agreement and the specific Terms and Condition in relation to the Card available at HLB's website at [www.hlb.com.my](http://www.hlb.com.my) ("HLB's Website");
- b. agree that all records of the transactions captured by HLB's system for the purpose of this Promotion are accurate and final;
- c. agree that the Tickets are non-transferable to any third party and non-exchangeable for any cash, credit, cheque or in kind;
- d. agree to access HLB's Website at regular intervals to view these T&Cs of this Promotion to ensure they keep up-to-date with any changes or variations to these T&Cs;
- e. agree to authorise HLB to disclose their personal data i.e., contact numbers and email addresses to its authorised 3rd party vendor, Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or DCATALYST Sdn Bhd (200801017996 (819292-U)) and/or Designated Platform for the purpose of sending the Promotion details and/or Ticket(s) under the Promotion; and
- f. agree to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Promotion.
- g. shall indemnify HLB for any claims, expenses, actions, losses or damages or costs (including legal costs on a full indemnity basis) made against or incurred or sustained by HLB in connection with any breach of these Terms and Conditions.

33. HLB reserves the right to:

- a. disqualify any Cardholders who have performed the transactions in a manner or pattern which HLB deems to be abnormal, irregular and/or is indicative of an attempt to obtain an unfair advantage over other Cardholders;
- b. forfeit and/or claw back the Tickets where there is reversal of the transactions or termination of the Cards or non-compliance to the T&Cs herein during the Promotion Period and/or at the point of purchasing the Tickets; and
- c. add, delete or amend the T&Cs herein, wholly or in part, or to terminate the Promotion, by way of posting on HLB's Website or in any other methods which HLB deems practical, in order to give prior notice to the Cardholders.

34. HLB shall not be liable and responsible for any failure or delay in the submission and/or processing of the transactions by Visa International Incorporated, Merchant establishments, or any party in which may result in the Cardholders being omitted from the Promotion.



35. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Cardholders agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
36. In addition to the terms stipulated above, Cardholders agree that HLB's General Terms and Conditions of the Cardholder Agreement and the specific Terms and Condition in relation to the Card shall be read together with the T&Cs herein as an entire agreement. Any discrepancies between the T&Cs herein and HLB's General Terms and Conditions of the Cardholder Agreement or the specific Terms and Condition in relation to the Card, the specific terms in these T&Cs shall prevail to the extent of such discrepancies.
37. In the event of any discrepancies between these T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Promotion, the final terms and conditions on HLB's Website shall prevail.

If you have any enquiries regarding these T&Cs and/or require a copy of the Bahasa Malaysia version, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my).

Sekiranya anda mempunyai sebarang pertanyaan mengenai terma dan syarat dan/atau memerlukan salinan terma dan syarat dalam versi Bahasa Malaysia, sila e-mel kami di [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my).