



HLB CARDS: ASIATOP MUSIC FESTIVAL (HLB PRE-SALE PROMOTION)

Last updated on 5 May 2026

When can you enjoy the offer

1. The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("HLB") "**AsiaTop Music Festival (the "Festival") HLB Pre-Sale Promotion ("Promotion")**" is applicable for the following Promotion period, both dates inclusive ("Promotion Period"), unless notified otherwise:

HLB Visa Credit Card Pre-sale Promotion Period: from 11:00:00 hours (11:00 a.m.) to 23:59:59 hours (11:59 p.m.) **6 May 2026**, based on Malaysia time or until all the tickets are sold out (whichever is earlier); and/or

HLB Visa Debit Card Pre-sale Promotion Period: from 11:00:00 hours (11:00 a.m.) to 23:59:59 hours (11:59 p.m.) **7 May 2026**, based on Malaysia time or until all the tickets are sold out (whichever is earlier);

The following sets out the terms and conditions applicable to the Promotion ("**T&Cs**"):

What is the offer and details of the Festival

1. The Promotion is open all new and existing Malaysian and non-Malaysian individual principal and supplementary **HLB Visa Credit Cardholders** and **HLB Visa Debit Cardholders ("Cardholders")** to participate during the Promotion Period. New Cardholders refer to those who do not have any HLB Visa credit or debit card before the Promotion Period.
2. The following Cardholders shall not be eligible for this Promotion:
 - a) Cardholders whose HLB Visa credit or debit cards (collectively known as the ("**Card**") which are NOT issued in Malaysia;
 - b) Cardholders whose Card accounts are NOT in good standing, inactive, or who are in breach of any of HLB's General Terms and Conditions of the Cardholder Agreement and the specific Terms and Condition in relation to the Card at any time during the Promotion Period;
 - c) Cardholders whose Card accounts are invalid or cancelled at any time during the Promotion Period;
 - d) Cardholders who have committed or HLB has reasonable grounds to believe the Cardholders have committed any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by HLB; and/or
 - e) Cardholders who have been declared bankrupt/insolvent (pursuant to a petition either by banks or by any third party) or are subject to any bankruptcy proceedings at any time prior to, during or after the Promotion Period.



3. During the Promotion Period, Cardholders can enjoy priority booking for the tickets of the Festival (“Ticket”) when they purchase the Ticket using the **Card** at the Designated Platform (as defined below):

Date of Festival	30 & 31 May 2026
Venue	Sepang International Circuit, Selangor, Malaysia
Designated Platform	<u>Ticketing Channels</u> <ul style="list-style-type: none">• Excitix: www.excitix.com.my• Maiseat: www.maiseat.com
Maximum number of tickets allowed to be purchased	Six (6) tickets per transaction.
Ticket format	e-Ticket
Age restriction	<ul style="list-style-type: none">• Persons below three (3) years old are not allowed to be admitted to the Festival.• Ticket purchasers must be at least 18 years old.
Organiser of the Festival (“Organiser”)	JOOX & QQ Music

4. All successful purchasers of the Tickets will receive a confirmation email from the Designated Platform. For enquiries concerning Ticket purchases (including confirmation email), please login to your respective membership’s account in the Designated Platform or contact the Designated Platform by calling their Customer Service Hotline or by sending an email to their Customer Service Email.
5. Cardholders should ensure that the information provided for purposes of purchasing the Ticket(s) are correct. Upon the successful purchase of the Tickets, amendment of information are not permitted. Neither the Organiser nor the Designated Platform shall be responsible for Tickets that are not delivered due to incorrect or incomplete information being provided during the purchase of the Tickets. All relevant ticketing fees or services fees paid including but not limited to the customer service fee, administration fee and courier fee (if applicable) are non-refundable under any circumstances.

Read before you enjoy the offer

6. All Tickets are non-seated.
7. Limited Tickets are reserved for Cardholders during the Promotion. HLB does not control the ticket inventory and does not guarantee the availability of the Tickets of the Festival.



Demand for the Festival tickets is expected to be exceptionally high. The availability of the Tickets is limited and is subject to existing inventory levels. Tickets will be sold on a first-come, first-served basis while Ticket supplies last.

8. The Ticket(s) **must be purchased through the Designated Platform and will be subject to the terms and conditions of the Designated Platform**. Terms and conditions of each Designated Platform may vary. Cardholders should refer to the specific rules displayed on the Designated Platform used for their purchase. Cardholders are advised to read and understand the terms and conditions of the relevant Designated Platform prior to purchasing the Tickets.
9. **Payment for the Ticket(s) must be made with a Card in a single transaction during the respective Pre-Sale Promotion Period.**
10. For the avoidance of doubt, the Promotion only offers an early advantage for Cardholders to purchase **up to six (6) Tickets per transaction**, on a first-come first-served basis during the Promotion Period prior to the general public sale, and it does not guarantee securing a spot at the Festival, as Tickets can still sell out quickly, even during the Promotion Period.
11. At the time of purchasing the Ticket(s), the Card account of the Cardholders must be valid and/or active, in good standing and must not be in breach of any of these T&Cs, HLB's General Terms and Conditions of the Cardholder Agreement and the specific Terms and Condition in relation to the Card during the Promotion Period, failing which the Cardholders will be disqualified automatically.
12. Cardholders shall be responsible to check and ensure their respective telecommunication service providers are capable of receiving communications relating to the Promotion. HLB shall not be held responsible if the Cardholders did not receive the Promotion details due to any issue relating to the Cardholder's telecommunication service provider, mobile device, or any incorrect, outdated, incomplete, or invalid contact details provided by the Cardholder to HLB.
13. Completion of purchase of the Tickets is subject to Designated Platform's acceptance of the Card unless otherwise stated.
14. Upon the completion of the purchase transaction for the Ticket(s), the total price payable for the Ticket(s), the customer service fee of the Designated Platform and administration fee (if applicable) will be debited instantly from your Card account. The amount debited for the purpose of the purchase of the Ticket(s) is not refundable. The purchase transaction for the purchase of the Ticket(s) will only be accepted if there is sufficient credit available in your Card account.



15. No refund, cancellation or amendment will be allowed once the Tickets are purchased. Any form of resale of Tickets is strictly prohibited by Cardholder.
16. All Ticket purchases made using the Card during the Promotion Period are final. No refund, exchange, price adjustment, or other claim will be entertained in connection with the purchase, including due to any change in Festival ticket prices or any change in the Festival date, except as required by applicable law.
17. **Resale and Commercial Use Restrictions:** Tickets must not be resold above face value or used for any advertising, promotions, contests, or to market other goods and services, unless express written permission has been granted by the Organiser or the Artist/Tour Management.
18. Tickets are valid only for the specified dates, times, and zone as stated on them.
19. If any Ticket is lost, defaced or stolen, the Ticket will not be reissued or replaced, and neither HLB, the Organiser nor the Designated Platform will bear any responsibility for such lost, defaced or stolen Ticket.
20. Each Ticket admits only one person. All persons attending the Festival must provide a valid Ticket at the Venue. In addition, person(s) may be subject to the Organiser's house rules. Please contact the Organiser directly for further details.
21. All information and services in relation to the Festival are provided directly by the Organiser. As such, the Organiser is solely responsible for any and all obligations, responsibilities and liabilities related to the Festival. Any question or issue related to the Festival must be directed to the Organiser, and not to HLB. HLB will not accept any responsibility and/or liability for issues arising from the Festival.
22. In the event of cancellation or postponement of the Festival, the Organiser is responsible for making arrangements, including refunds of the amount paid for the purchase of the Ticket(s) or rescheduling of the Festival. The Organiser reserves the right to reduce the number of Tickets, cancel, or postpone the Festival. Please contact the Organiser for more information.
23. The Organiser reserves the right to change the Festival programme with prior notice to the Cardholders.
24. The service of purchasing the Ticket(s) is provided by the Designated Platform. The use of the service provided by the Designated Platform to purchase the Tickets is subject to the terms and conditions prescribed by the Designated Platform. HLB disclaims all liability whatsoever in relation thereto.



25. HLB, the Organiser, and the Designated Platform reserve the right to suspend, revise or terminate the Promotion, and the offer made in connection with it, at any time and to amend the terms and conditions thereof from time to time with prior notice to the Cardholders.
26. In case of any dispute arising out of this Promotion, or the offer made in connection with it, the decision of HLB, the Organiser, and/or the Designated Platform shall be conclusive, final and, binding on the Cardholders.
27. This Promotion is not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, unless otherwise stated.
28. HLB is not an agent of the third-party merchants or companies (including but not limited to, Designated Platform, the Organiser and the venue operator). Accordingly, HLB makes no representation to the quality or performance of the goods and services provided by the third-party merchants or companies and HLB assumes no liability or responsibility for the acts or omissions of the third-party merchants or companies or any non-performance or defects in the tickets and/or the Festival. Any dispute about the quality or service standard must be resolved directly with the third-party merchants. HLB shall not be required to assist or act on your behalf in communicating with the third-party merchants or companies.
29. Information is correct at the time of publication. HLB makes no representation or warranty whether express or implied and accepts no responsibility or liability for the completeness or accuracy of the information.
30. HLB assumes no responsibility for any loss or damage or expenses arising in connection with the Promotion, , including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect a Cardholder's eligibility in the Promotion.
31. Admission to the Festival is at all times subject to the terms and conditions of the Organiser and venue operator. Failure to comply with any Organiser or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
32. HLB shall not be responsible in the event that the Festival is postponed or cancelled due to any reason. In such an event, any refunds or rescheduling will be handled by the Organiser, subject to applicable law and the Organiser's applicable terms and conditions.
33. By participating in the Promotion, the Cardholders:



- a. confirm that they have read, understood and agreed to be bound by the T&Cs herein, HLB's General Terms and Conditions of the Cardholder Agreement and the specific Terms and Condition in relation to the Card available at HLB's website at www.hlb.com.my ("HLB's Website");
 - b. agree to regularly check the websites of HLB, Designated Platform and Organiser for any updates, changes or variations in relation to the Promotion and/or Festival.
 - c. agree that all records of the transactions captured by HLB's system for the purpose of this Promotion are accurate and final;
 - d. agree that the Tickets are non-transferable to any third party and non-exchangeable for any cash, credit, cheque or in kind;
 - e. agree to access HLB's Website at regular intervals to view these T&Cs of this Promotion to ensure they keep up-to-date with any changes or variations to these T&Cs;
 - f. agree to provide and disclose their personal data i.e., contact numbers and email addresses to the authorised third party vendors as appointed by Organiser, EXCITX TICKETING SDN BHD 200901016960 (860056-A) and/or MaiSeat Technology Limited (53943035) and/or Designated Platform for the purpose of sending the Promotion details and/or Ticket(s) under the Promotion; and
 - g. agree to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Promotion.
 - h. agree and undertake to reimburse and pay HLB for any claims, expenses, actions, losses or damages or costs (including legal costson a solicitor-client basis) made against or incurred or sustained by HLB in connection with any breach of these Terms and Conditions.
34. HLB reserves the right to:
- a. disqualify any Cardholders who have performed the transactions in a manner or pattern which HLB deems to be abnormal, irregular and/or is indicative of an attempt to obtain an unfair advantage over other Cardholders;
 - b. forfeit and/or claw back the Tickets where there is reversal of the transactions or termination of the Cards or non-compliance to the T&Cs herein during the Promotion Period and/or at the point of purchasing the Tickets; and
 - c. add, delete or amend the T&Cs herein, wholly or in part, or to terminate the Promotion, by way of posting on HLB's Website or in any other methods which HLB deems practical, in order to give prior notice to the Cardholders.
35. HLB shall not be liable and responsible for any failure or delay in the submission and/or processing of the transactions by Visa International Incorporated, Merchant establishments, or any party in which may result in the Cardholders being omitted from the Promotion.
36. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Cardholders agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
37. In addition to the terms stipulated above, Cardholders agree that HLB's General Terms and Conditions of the Cardholder Agreement and the specific Terms and Condition in relation to the Card shall be read together with the T&Cs herein as an entire agreement. Any discrepancies between the T&Cs herein and HLB's General Terms and Conditions of the Cardholder Agreement



or the specific Terms and Condition in relation to the Card, the specific terms in these T&Cs shall prevail to the extent of such discrepancies.

38. In the event of any discrepancies between these T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Promotion, the final terms and conditions on HLB's Website shall prevail.

If you have any enquiries regarding these T&Cs and/or require a copy of the Bahasa Malaysia version, please email us at hlonline@hlbb.hongleong.com.my.

Sekiranya anda mempunyai sebarang pertanyaan mengenai terma dan syarat dan/atau memerlukan salinan terma dan syarat dalam versi Bahasa Malaysia, sila e-mel kami di hlonline@hlbb.hongleong.com.my.