

## **HLB CONNECT eCASA PROMOTION MAY – JULY 2026**

**(Versi Bahasa Malaysia)**

Last Updated on 1 May 2026

### **PROMOTION PERIOD**

The Hong Leong Bank Berhad's (Registration No. 193401000023 (97141-X)) ("**HLB**") and the Hong Leong Islamic Bank Berhad's (Registration No. 200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**HLB Connect eCASA Promotion May – July 2026**" ("**Promotion**") commences on 11 May 2026 and ends on 10 July 2026 ("**Promotion Period**"), both dates inclusive, unless notified otherwise.

### **TERMS & CONDITIONS**

The terms and conditions applicable to the Promotion are as follows ("**T&Cs**"):

### **ELIGIBILITY**

1. This Promotion is open to selected individuals or sole proprietor customers of the Bank who have received an invitation via email and/or HLB Connect App push notification ("**App Notification**")/targeted advertisements to participate in the Promotion. For the purpose of this Promotion, the selected customers (only applicable to existing HLB Connect Online and/or HLB Connect App users) ("**HLB Connect Users**") who do not have a HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**") with the Bank (hereinafter referred to as "**Customers**").
2. The Bank reserves the right to disqualify any Customer who:
  - (i) has in the past committed, or the Bank has reasonable grounds to believe the Customer has committed fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
  - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before, during or after the Promotion Period; and/or
  - (iii) has breached any terms and conditions of this Promotion, terms and conditions of the CASA/CASA-i and/or the General Terms and Conditions of Accounts and/or the Terms and Conditions for the use of HLB Connect (collectively called "**Applicable Terms and Conditions**") at any time before, during or after the Promotion Period.

### **PROMOTION MECHANICS AND WINNERS' SELECTION**

3. To participate, Customers must fulfil the following through HLB Connect App and /or HLB Connect Online, during the Promotion Period:

- (a) download the HLB Connect App (applicable for HLB Connect Users without HLB Connect App) and submit an application for the Pay&Save/Pay&Save-i via HLB Connect App ("**Applicable CASA/CASA-i**");
- (b) activate the newly opened Applicable CASA/CASA-i within seven (7) calendar days after receiving the Bank's email and/or SMS notification, and perform an online inward transfer of a minimum of Ringgit Malaysia One Hundred (RM100) from their own bank account with another bank; and
- (c) upon activation of the Applicable CASA/CASA-i, perform the Eligible Transactions as specified in [Table 2](#) below.

(Customers who have fulfilled the relevant requirements stated above under this **Clause 3** are hereinafter referred to as "**Eligible Customers**").

4. Eligible Customers who meet the requirements set out under **Clause 3** above stand a chance to win the applicable prizes, provided they have fulfilled the applicable criteria set out in [Tables 1](#) and [Table 2](#) below. The prizes are:
  - (i) RM10 Sign-Up Cashback ("**Sign-Up Cashback**"); and
  - (ii) RM30 Shopee e-Voucher ("**Shopee e-Voucher/e-Voucher**") or RM200 Cashback ("**RM200 Cashback**")
 (hereinafter collectively referred to as "Prizes" and the winning customers are "**Prize Winners**").
5. For the avoidance of doubt, the winners for the Sign-Up Cashback are still eligible to be in the running to win the Shopee e-Voucher or RM200 Cashback subject to fulfilment of the applicable criteria as specified in [Table 1](#) below.

**Table 1: Prize & Winner Selection**

Prizes	Promotion Month	No. Of Winners	Winner Selection Criteria
<b>RM10 Sign-Up Cashback</b>  An Eligible Customer can only win one (1)	11 May – 10 June 2026	800	<ul style="list-style-type: none"> <li>• The first eight hundred (800) Eligible Customers in the Promotion Month who successfully open an Applicable CASA/CASA-i through the HLB Connect App and activate it in accordance with <b>Clause 3 (b)</b> above.</li> </ul>

Sign-Up Cashback throughout the Promotion Period	11 June – 10 July 2026	800	<ul style="list-style-type: none"> <li>Winners for this Sign-Up Cashback are still eligible to win the RM30 Shopee e-Voucher or RM200 Cashback (provided they have fulfilled the applicable criteria set).</li> <li>Winners are selected on a first come, first served basis.</li> </ul>
<b>RM200 Cashback</b>  An Eligible Customer can only win one (1) RM200 Cashback throughout the Promotion Period	11 May – 10 June 2026	10	<ul style="list-style-type: none"> <li>The first ten (10) Eligible Customers in the Promotion Month who meet all the following criteria:             <ul style="list-style-type: none"> <li>Complete the most types (subject to a minimum of four (4) types) of Eligible Transactions as listed in <a href="#">Table 2</a> below using the newly opened Applicable CASA/CASA-i during the Promotion Period via HLB Connect and/or HLB Connect Online.</li> <li>All Eligible Transaction types must be performed using the same single newly opened Applicable CASA/CASA-i. Transactions performed across multiple Applicable CASA/CASA-i by the same Customer cannot be combined or aggregated to meet the eligibility criteria.</li> </ul> </li> <li>Winners are selected on a first come, first served basis.</li> <li>In the event of a tie, the earliest timestamp of the final qualifying transaction shall prevail.</li> <li>Winners for this RM200 Cashback are not eligible to win the Shopee e-Voucher.</li> </ul>
	11 June – 10 July 2026	10	

<p><b>RM30 Shopee e-Voucher</b></p> <p>An Eligible Customer can only win one (1) RM30 Shopee e-Voucher throughout the Promotion Period</p>	11 May – 10 June 2026	350	<ul style="list-style-type: none"> <li>● The first three hundred fifty (350) Eligible Customers in the Promotion Month who meet all the following criteria:               <ul style="list-style-type: none"> <li>○ Complete any three (3) Eligible Transaction types as listed in Table 2 below, using the newly opened Applicable CASA/CASA-i during the Promotion Period via HLB Connect and/or HLB Connect Online.</li> <li>○ The three (3) Eligible Transaction types must be performed using the same newly opened Applicable CASA/CASA-i. Transactions performed across multiple Applicable CASA/CASA-i cannot be combined or aggregated to meet the eligibility criteria.</li> </ul> </li> <li>● Winners are selected on a first come, first served basis.</li> <li>● In the event of a tie, the earliest timestamp of the final qualifying transaction shall prevail.</li> <li>● Winners for this RM30 Shopee e-Voucher are not eligible to win the RM200 Cashback.</li> </ul>
	11 June – 10 July 2026	350	

**Table 2: Eligible Transactions**

<b>Eligible Transactions</b>
<ul style="list-style-type: none"> <li>● QR Pay to local merchant in Malaysia (min. RM10)</li> <li>● Bill Payment (min. RM10)</li> <li>● DuitNow Transfer (min. RM10)</li> <li>● FPX or DuitNow Online Banking/Wallets (min. RM10)</li> <li>● Prepaid Reload (min. RM10)</li> <li>● Cross-Border QR Pay to foreign merchant</li> <li>● Foreign Currency Deposit</li> <li>● eFixed Deposit/eFixed Deposit-i Placement</li> <li>● Overseas Transfer</li> <li>● ASNB top-up</li> </ul>

### **WINNER ANNOUNCEMENT AND FULFILMENT**

6. The Prize Winners' list will be published at the Promotion website ([www.hlb.com.my/connectecasa](http://www.hlb.com.my/connectecasa)) ("**Promotion Website**") by **21 September 2026**. It is the responsibility of the Prize Winners to check if they have won any prizes by visiting the Promotion Website on the stipulated date.
7. The Prize Winners will be notified of their win via App Notification or email (based on the Eligible Customer(s)' available information in the Bank's record) **by 5 October 2026**.
8. The RM10 Sign-Up Cashback and/or RM200 Cashback will be credited to the Prize Winners' Applicable CASA/CASA-i with the Bank **by 5 November 2026**.
9. Terms and conditions for the Prize Winners of the Shopee e-Voucher:
  - (i) The e-Voucher winners will receive their e-Voucher codes via App Notification or email (based on the Eligible Customer(s)' available information in the Bank record) **by 20 November 2026**.
  - (ii) The Bank has no obligation to notify the Winners of the fulfilment/delivery of the e-Voucher codes. The e-Voucher winners are required to check their email or access to their HLB Connect App at regular time intervals to check on the status of the fulfilment/delivery of the e-Voucher codes.
  - (iii) The Shopee e-Voucher is subject to its own set of terms and conditions issued by Shopee Mobile Malaysia Sdn Bhd. (201501009497 (1134832-W)) at <https://help.shopee.com.my/4/article/163108-Shopee-Voucher-Terms> ("**e-Voucher Supplier Website**").
  - (iv) The e-Voucher winners are required to access the e-Voucher Supplier Website to view such terms and conditions.
  - (v) The e-Voucher winners shall deal directly with the vendor for any queries, disputes, warranty information or claims pertaining to the e-Voucher without recourse to the Bank. All risks, loss, damage associated with the use of the e-Voucher shall be assumed by the e-Voucher winners. The e-Voucher is non-transferable, non-refundable, and non-exchangeable for cash, credit, or kind, in whole or in part.
10. All Prizes are non-transferable to any third party and non-exchangeable for up-front credit, cheque or benefit-in-kind.
11. To the extent permitted by law, the Bank is not responsible for any or all liabilities arising from any deferment or delay in providing the Prize due to any unforeseen circumstances beyond the reasonable control of the Bank.

12. The Bank reserves the right to replace the e-Voucher with any other item or cashback of equal value at its discretion with prior notice.
13. All Prizes will be provided on an “As Is Where Is” basis. The Prize featured in all printed materials and/or the Bank’s website is for illustration purposes only. Any props, accessories or equipment featured with the Prize in any pictorial materials are for decorative purposes and shall not form part of the Prize.
14. It is the obligation of all the Prize Winners to contact the Bank regarding the non-receipt of the Prize **by 4 December 2026**, failing which the Prize Winners are deemed to have received the Prize and any claim for reimbursement after 4 December 2026 will not be processed.

#### **GENERAL**

15. By participating in this Promotion, the Eligible Customers:
  - (i) confirm that they have read, understood, accepted and agreed to be bound by the Applicable Terms and Conditions;
  - (ii) agree that all records of the fulfilment of the requirements captured by the Bank’s system within the Promotion Period and the selection for the Prize Winners shall be conclusive, final and binding;
  - (iii) agree that the Bank’s decisions on all matters regarding the Promotion shall be conclusive, final, and binding on all Eligible Customers;
  - (iv) consent and authorise the Bank to disclose their personal data i.e. name, contact number and/or email address to its third party vendor including the service provider(s) appointed by the Bank to provide SMS and/or email services for this Promotion such as Infobip Asia Pacific Sdn Bhd (Registration No. 201001014145 (898379-U)) and/or DCatalyst Sdn Bhd (Registration No. 200801017996(819292-U)) as the Bank deems fit;
  - (v) agree to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and to promptly notify the Bank in the event of any changes. Save for losses and damages arising directly from the Bank’s wilful default and gross negligence, the Bank shall not be held responsible/liable if it is unable to contact the Eligible Customers. Furthermore, the Bank is not liable for the non-delivery of SMS and/or email caused by inaccurate contact details provided or events beyond the Bank’s reasonable control;
  - (vi) consent to and authorise the Bank’s usage, disclosure or publication of their personal data (i.e., name and masked ID and/or account number) for the purpose of Prize Winner announcement without compensation for publicity, advertising or promotion purposes in any media;

- (vii) agree to access the Promotion Website at regular intervals to view the T&Cs of the Promotion and to ensure they keep up-to-date with any changes or variations to the T&Cs;
- (viii) agree that any SMS and/or email sent to the Eligible Customers are entirely dependent on the Eligible Customers' having sufficient inbox storage to receive the SMS and/or email and the availability and quality of service of the relevant mobile/internet network service provider(s), and fully understand that the Bank has no control over events beyond its reasonable control, such as:
  - (a) SMS is delayed, not delivered or any delivery issue is encountered due to SMS traffic congestion, network failure and/or interruptions that may be experienced by the relevant telecommunications network; and/or
  - (b) email is delayed, not delivered or any delivery issue is encountered by the relevant email provider(s), which shall include but is not limited to diversion or filtering of such email as junk or spam email by the Eligible Customers' email providers;

(hereinafter referred to as "**Network Failure**").

As such, the Bank shall not be responsible or liable for any loss or expense incurred by the Eligible Customers or any third party from any delay or failure in receiving any SMS and/or email transmission from the Bank and vice versa due to the Network Failure. The Bank will not process any appeals arising from any delays or failures caused by Network Failures which are beyond the reasonable control of the Bank;

- (ix) agree to be liable for any telco or Wi-Fi charges, roaming or phone charges, whether in or outside Malaysia as a result of communications with the Bank associated with this Promotion; and
  - (x) agree to be liable for and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Promotion.
16. The Bank reserves the right:
- (i) with prior notice to the Eligible Customers, to add, delete, suspend or vary any or all of the T&Cs contained herein either fully or partially or terminate the Promotion by way of posting on the Promotion Website;
  - (ii) to forfeit the Prize in the event of non-compliance by an Eligible Customer of the Applicable Terms and Conditions; and
  - (iii) to claw-back the Cashback or forfeit the Prize (where applicable) in the event there is any detected fraud and/or breaches against the Applicable Terms and Conditions.

17. The Eligible Customers agree that the Applicable Terms and Conditions shall be read together as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.
18. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, the final T&Cs on the Promotion Website shall prevail.
19. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
20. Unless stated otherwise, words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

**Deposit-i Products are deposit accounts based on the Shariah contract of Tawarruq.**

**Member of PIDM. CASA/CASA-i Products are protected by PIDM up to RM250,000 for each depositor (refer to Products Eligible for PIDM Protection).**

If you have any enquiries regarding these T&Cs or require a copy of the Bahasa Malaysia version, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) or call 03-7626 8899.

Sekiranya anda mempunyai sebarang pertanyaan mengenai terma dan syarat dan/atau memerlukan salinan terma dan syarat dalam versi Bahasa Malaysia, sila e-mel kami di [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) atau hubungi 03-7626 8899.