

HLB “Connect Mobile Prepaid Reload” Contest

HLB “Connect Mobile Prepaid Reload” (“Contest”) is a Connect usage Contest organised by Hong Leong Bank Berhad (97141-X) (“the Bank”). The Contest commences from 1st February 2019 to 30th April 2019 (“Contest Period”), both dates are inclusive, unless otherwise notified.

Terms and Conditions

The following sets out the terms and conditions applicable to the Campaign (“T&Cs”):-

Eligibility

1. The Promotion is open to individuals who are the primary account holders of a HLB Current or Savings account and who have registered for Hong Leong Connect prior to or during the Promotion Period (“Customers”). (“Connect User”).
2. To become a Connect User, one must first be a customer of Hong Leong Bank and register for Connect either via Connect website at <https://s.hongleongconnect.my/rib/app/fo/sec/reg> or via Connect Mobile App.
3. To register via Connect Mobile App, Bank customers must first download the Connect Mobile App from one of these links below:
 - For iOS: <https://itunes.apple.com/my/app/hong-leong-mobile-banking/id435942216>
 - For Android: <https://play.google.com/store/apps/details?id=com.konylabs.HongLeongConnect&hl=en>
4. For more information on the features of Connect Online and Connect Mobile App, please visit www.hlb.com.my/mobilebanking

Contest Mechanics

5. For the purpose of the Contest, the Bank will track only one (1) category of usage: Connect Mobile Prepaid Reload.
6. Connect Users do not have to register to participate in the Contest. They simply have to start or continue using the Connect Mobile Prepaid Reload features.
7. Connect Mobile Prepaid Reload can be performed via Connect Online or Connect Mobile app.
8. A total of thirty (30) Connect users who registered for Connect prior to the contest period, who perform the highest accumulated amount (RM) of Connect Mobile Prepaid Reload throughout Contest Period shall become Connect Super User. (“Connect Super User”).
9. A total of thirty (30) Connect users who registered for Connect during the Contest Period, and perform the highest accumulated amount (RM) of Connect Mobile Prepaid Reload throughout the Contest Period shall become the Connect Super Star Users (“Connect Super Star Users”).
10. All Connect Mobile Prepaid Reload transactions amount must be equal or higher than RM5 to be eligible for the Contest.

Prizes & Winners Selection

11. There will be a total of 60 prizes throughout the Contest Period to be won by the winners (collectively known as “Prizes”):
12. Connect Super Star Users and Connect Super Users are collectively known as “the Winners”.
13. Connect Users who have performed and fulfilled the requirements set out in 1 to 10 above (“Successful Entries”) will stand a chance to be the Winners.

14. In the event of a tie, i.e. there are more than one (1) Connect User with the highest accumulated amount (RM) of Connect Mobile Prepaid Reload, e.g. the Connect User who reached the accumulated amount first for each month during the contest period will be selected as the winner.
15. The above scenario in clause 14 applies for both Connect Super User and Connect Super Star Users winner selection.
16. Selection of the Winners will be at the Bank's sole discretion based on criteria set above (clause 1- 10) and determined based on data captured by the Bank's Connect system.
17. The Bank reserves the right to publish the Winners' name on the Bank's Website or in its official social media pages.
18. The Bank accepts no responsibility for any unsuccessful transaction due to any technical or Internet connection issues faced by the Connect User using the Connect Mobile App.

Notification of Winners and Contest Prizes

19. Announcement of the Winner's / name will be made within fourteen (14) working days from the end of the Contest Period ("Winners Announcement Date") via the Bank's official social media pages and on the Contest Microsite.
20. The Winners must be a Hong Leong Connect user. The Winners will be contacted by the Bank within ten (10) working days from the date of the Winners Announcement Date via Voice Call or Email or in any other manner which the Bank deems practical on a best effort basis at the mobile number and email address provided by the Winner as captured by and reflected in the Bank's system and/or records and it is the duty/obligation of the Connect User to ensure that the mobile number and email address provided are accurate.
21. The cash Prize for the Winners will be credited into the Current Account/Saving Account maintained by the Winners with the Bank as determined by the Bank, within eight (8) weeks after the end of the Contest Period. The Winner's Current Account/Saving Account must remain active and valid throughout the Contest Period and until 31 July 2019, failing which, the cash Prize shall be forfeited at the Bank's absolute discretion.
22. In the event the winners do not receive the cash Prize within 60 days from the date of Winner Announcement, they shall inform the Bank of non-receipt of the cash Prize, failing which they will be deemed to have received the cash prize and any request for the reimbursement of the cash Prize shall not be entertained by the Bank.
23. Winners are bound by the terms and conditions that come with the Prizes. The acceptance of the Prizes indicates the acknowledgment and agreement by the Winners to be bound by such terms and conditions.
24. For more information on the Contest please visit www.hlb.com.my/ConnectReload ("Contest Microsite").

General

25. By participating in this Contest, the Connect Users agree:
 - a) That they have read and understood the T&Cs herein and agree to be bound by these T&Cs and any other relevant terms and conditions in respect of the Contest that the Bank may impose from time to time;
 - b) That all Connect Mobile Prepaid Reload usage, as recorded by the Bank are final, conclusive and binding on all Connect User.
 - c) To access the Contest page at the Bank's website (www.hlb.com.my/ConnectReload) at regular time intervals to view the T&Cs of this Contest and to ensure that it is up-to-date with any changes or variations to the said T&Cs; and

- d) That the Prizes will be provided on an “As Is Where Is” basis. The Prizes featured in all printed materials and/or the Bank’s Website are for illustration purposes only. Any props, accessories or equipment featured with the Prizes in any pictorial materials are for decorative purposes and shall not form part of the Prizes;
- e) That the Prizes are not transferable to a third party, cannot be exchanged into cash, credits, cheque or in kinds
- f) That if they fail to respond/revert to the Bank in manner and with all details required in Clauses no. 19-23 above, the Winners shall be deemed to have been disqualified from the Contest and shall not be entitled to the Prizes.
- g) Consent for HLB to disclose or publish their names, ID numbers (in masked form) and/or photo(s) in HLB’s Website and Social Media.

26. HLB reserves the right to:

- a) Disqualify any Connect User from participating in this contest for any reason whatsoever as HLB may in its absolute discretion deem fit;
- b) Disqualify any Connect User from participating in this Contest and/or the Winners from receiving the Prizes:
 - (i) if the Connect User were found to participate in the Contest through unlawful means e.g. hacking and etc.;
 - (ii) If the Connect User have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by the Bank or have been declared bankrupts (pursuant to a petition by either Banks or by any third party) or are subject to any bankruptcy proceedings at any time prior to or during the Contest Period or before the delivery of the Prizes
- c) To amend the Prizes and/or replace the Prizes with an alternative products of similar value or different models or colours at its absolute discretion by posting on the Bank’s Website or in any other manners which the Bank deems practical.

27. The T&Cs herein are to be read together with the Terms and Conditions for Hong Leong Connect Online Banking and Mobile Banking as an entire agreement. In the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.

28. In the event of any discrepancies between these T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with this Contest the final T&Cs on the Contest Microsite shall prevail.

29. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Connect User agrees to submit to the jurisdiction of the Courts of Malaysia.

30. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.