



DuitNow Launch Campaign

Frequently Asked Questions (skewed to business users)

1. What is DuitNow Campaign?

DuitNow Campaign is a campaign to reward customers who use DuitNow to send money. Winners are picked by Paynet (the campaign organizer) based on random selection to win amazing prizes.

2. How do I participate in the Campaign? Any registration required for this Campaign?

Everyone can participate in the Campaign by registering for DuitNow at their bank and every DuitNow sent to a unique DuitNow ID each day counts as one entry.

Customers who previously registered or pre-registered for DuitNow ID are already eligible for the Campaign and can proceed to earn entries by sending money.

No registration is required to send money. Customers may login to any of the Internet or Mobile Banking service to send money via DuitNow.

3. What are the prizes for each draw?

There are 6 amazing prizes to be given out in 6 draws as shown below;

No.	Prize	No. of Winner
1	RM100,000 Malaysia Airlines Dream Holiday	1
2	A total of RM1 million in Cash Prizes	120
3	1 x Mercedes-Benz A 200	1
4	5 x RM20,000 IKEA Gift Card	5
5	1 x Mercedes-Benz GLC 200	1
6	RM1 million Dream Home from the collection of IJM Land, Sime Darby Property or S P Setia	1

4. Can I have more than one entry for the Campaign?

Yes, the more you DuitNow to unique recipients, the higher your chance to win.

Example of Contest Entries Earned:

Scenario	Party Sending Money	Date	Send to DuitNow ID	Contest Entry	Reason
1	Ken	9 Jan 2019	Ariff's Mobile No.	+1	Unique DuitNow ID for 9 Jan
2	Ken	9 Jan 2019	Ariff's Mobile No.	0	Not unique as DuitNow ID used in Scenario 1
3	Ken	10 Jan 2019	Ariff's Mobile No.	+1	Unique DuitNow ID for 10 Jan
4	Ken	10 Jan 2019	Ariff's MyKad No.	+1	Unique DuitNow ID for 10 Jan
5	Ken	10 Jan 2019	Ariff's MyKad No.	0	Not unique as DuitNow ID

					used in Scenario 4
6	Ida	10 Jan 2019	Ariff's MyKad No.	+1	Unique for Ida
7	Ida	10 Jan 2019	Ariff's Mobile No.	+1	Unique for Ida
8	Ariff	10 Jan 2019	Ida's Mobile No.	+1	Unique for Ariff
9	Ariff	10 Jan 2019	Ida's Mobile No.	0	Not unique as DuitNow ID used in Scenario 8

5. What are the types of DuitNow IDs that I can send money to in order to get an entry?

You can DuitNow to any mobile number, MyKad number, police/army number, passport number and business registration number to get an entry. DuitNow to a bank account number is not counted as an entry

6. What are the Participating Banks I can DuitNow to win the prizes?

Hong Leong Bank Berhad and Hong Leong Islamic Bank Berhad are part of the participating banks.

7. Is the Campaign open to both individual and business customers?

The Campaign is open to both individual and business customers. For Hong Leong Bank business customers, you may send money using DuitNow via Hong Leong ConnectFirst.

Steps to send money via Hong Leong ConnectFirst:

- 1) Log in to HL ConnectFirst.
- 2) Go to "Initiate" > "DuitNow".
- 3) Enter Debit Information, Beneficiary Information and other transaction details.

8. How do I know if I am already in the running to win the prizes?

As long as you performed DuitNow of at least RM1 and you have DuitNow ID(s) registered, you are already in the running to win the prizes.

9. What will happen to my entry if I switch my DuitNow ID to another bank?

Your entry will not be affected if you switch bank and you will still be in the running to win the prize. However, we highly encourage you to remain with Hong Leong Bank as your preferred DuitNow main collection bank.

10. I have performed 100 DuitNow to my friends and decided to deregister my DuitNow ID. Am I still eligible to win?

In order to win, you must at least maintain one DuitNow ID registered throughout the Campaign period. Otherwise, you will be forfeited.

11. How and when will the winners be notified?

Selected winners will be contacted by the bank within 3 days after the winner selection and winners' details will be published at www.duitnow.my

12. Can I win more than one prizes?

No, one customer can only win one prize.

13. Who should I refer to if I have further queries on the campaign?

Please contact your preferred bank for any queries related to DuitNow Launch Campaign.