

Online Overseas Telegraphic Transfer Campaign

Updated 23 March 2019

The Hong Leong Bank Berhad's (97141-X) ("HLB") and Hong Leong Islamic Bank Berhad's (686191-W) ("HLISB") [collectively and hereinafter referred to as "**the Bank**"] Online Overseas Telegraphic Transfer Campaign ("**Campaign**") commences from 1 April 2019 to 30 June 2019, inclusive of both dates ("**Campaign Period**"), unless notified otherwise.

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):-

Eligibility

- The Campaign is open to the Bank's new and existing non-individual current account/ current account-i customers ("**Customers**") who are registered on Hong Leong Connect BIZ and Hong Leong ConnectFirst, both services hereinafter referred to as Corporate Internet Banking ("**CIB**").

Non-individual customers refer to associations, clubs, schools, societies, non-profitable organisations, sole proprietors, partnerships, limited liability partnership, professional practices duly registered or incorporated in Malaysia including private limited companies and public listed companies.

- The Customers' current account/current account-i status must remain active and in good standing throughout the Campaign Period.
- Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the services provided and/or facilities granted by the Bank or have been declared bankrupt/wound up or are subject to any bankruptcy/winding up proceedings at any time prior to or during the Campaign Period up to the date the Campaign Winners are officially declared shall **NOT** be eligible to participate in the Campaign and/or shall **NOT** be entitled to the Campaign Prizes.

Campaign Mechanics

- Customers** who perform the highest number of Overseas Telegraphic Transfer ("**OTT**") transaction volume throughout the Campaign Period ("**Eligible Customers**") will be rewarded with the Campaign Prizes specified in Table 1 ("**Prize Winner**"):

Table 1		
Eligible customers	<ul style="list-style-type: none"> Group 1 : CIB customers performing OTT online for the first time Group 2 : Existing CIB customers performing OTT online 	
Campaign Prizes	Group 1 (new to online OTT)	Group 2 (existing online OTT customers)
	Travel vouchers worth <ul style="list-style-type: none"> First prize : RM6,000 2nd Prize : RM3,000 3rd Prize : RM1,000 3 consolation prize X RM500 	Travel vouchers worth <ul style="list-style-type: none"> First prize : RM8,000 2nd Prize : RM5,000 3rd Prize : RM3,000 10 consolation prize X RM500
Campaign tracking mechanism	<ol style="list-style-type: none"> Companies performing highest number of OTT transactions will win prizes in their respective categories New to online OTT is defined as never having performed OTT online for the past 6 months. Only transactions which are higher than RM5,000 will be taken into consideration as part of the Campaign 	

[All of the Prizes for all categories are collectively known as "the Campaign Prizes"]

5. New to Online OTT Eligible Customers (“**Group 1**”) is defined as CIB customers who have not performed any OTT via CIB for the past six (6) months from the date of the beginning of the Campaign. Existing online OTT customers (“**Group 2**”) is defined as CIB customers who have performed any online OTT transactions for the past six (6) months

In the event of a tie, the Campaign Prize will be awarded to the highest value of total OTT transactions in MYR equivalent by Eligible Customer.

6. Each Prize Winner is entitled to receive a maximum of one (1) Campaign Prize only under this Campaign, whichever is of higher value.
7. The Prize Winners shall be notified by the Bank either in writing, phone, email or in any other manner deemed practical and appropriate by the Bank no later than 31 July 2019 on the collection of the Campaign Prize.
8. Each Prize Winner is required to collect the Campaign Prizes at their respective HLB/HLISB home branch no later than 31 August 2019, failing which the Campaign Prizes will be forfeited. The Bank will not be responsible for any lost, stolen, damaged, delayed or unclaimed Campaign Prizes. The Bank shall also not be liable to reimburse the Campaign Prizes to the Prize Winner in the event that the Prize Winner cannot be contacted (including but not limited to the non-receipt of the written notice from the Bank regarding the collection of the Campaign Prizes) for any reasons whatsoever.

It is the obligations of the Customers to ensure that all their information provided to the Bank (including but not limited to their mobile numbers, correspondence address and e-mail address) are accurate, valid and up to date.

9. All transportation, accommodation, personal expenses and any other costs incurred in relation to collecting the Campaign Prizes from the respective HLBB/HLISB home branch shall be borne by the Prize Winner without recourse to the Bank.
10. The Campaign Prizes are issued on an “as is where is” basis and the Bank gives no representation or warranty with respect to the quality or suitability of the Campaign Prizes. The Prize Winner shall, at their own cost and expense, deal directly with the provider and/or manufacturer for any complaint, dispute or claim in relation to the Campaign Prizes without recourse to the Bank and any request for replacement of Campaign Prizes shall not be entertained by the Bank.
11. The Campaign Prizes are non-transferable to any third party and non-exchangeable for up-front cash, credit, cheque or in kind.
12. The Prize Winners agree to be bound by the terms and conditions imposed by provider and/or manufacturer relating to the Campaign Prizes.
13. The Prize Winners hereby give their consent to and authorize the Bank to disclose or publish their names or photos in media, marketing or advertising materials for the purpose of this Campaign (if applicable and if necessary).
14. The Bank shall not be responsible for and does not have any control whatsoever on network traffic congestion, network failure and/or interruptions that may be experienced by the respective telecommunication service provider in the delay of any CIB registration.

General T&Cs

15. By participating in this Campaign, the Customers hereby :
 - (a) Agree that all records and transactions captured by the Bank within the Campaign Period are accurate and final;
 - (b) Agree that the Bank’s decision on all matters relating to the Campaign and/or Campaign Prizes shall be final, conclusive and binding on all Customers and no further correspondence and/or appeal to dispute the Bank’s decision shall be entertained;

- (c) Read, understand and agree to be bound by the T&Cs of the Campaign and the Terms and Conditions for Hong Leong Business Internet Banking;
 - (d) Agree to access the Bank's website at <https://www.hlb.com.my> and <http://www.hlisb.com.my> ("the Bank's website") at regular time intervals to view the T&Cs and ensure to be kept up-to-date on any changes or variations.
16. The Bank reserves the right:
- (a) To add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, including but not limited to substituting the Campaign Prizes with other product of similar value at its discretion, by way of posting on the Bank's Website, or in any other manner which the Bank deems practical, in order to give prior notice to the Customers;
 - (b) To disqualify any Customers from participating in the Campaign and/or being entitled to the Campaign Prizes in the event that any of the Customers' current account is closed by the Customers and/or the Bank for any reason whatsoever at any time prior to or during the Campaign Period up to the date the Campaign Winner are announced.
 - (c) To forfeit the Campaign Prizes in the event of non-compliance to the T&Cs herein and Terms and Conditions for Hong Leong Business Internet Banking.
 - (d) To determine at its own discretion the Campaign Winner and any appeal to the decision(s) made by the Bank pertaining to the determination of the Campaign Winner shall not be entertained.
17. The Customers are liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign and/or collection of the Campaign Prizes.
18. The T&Cs herein are to be read together with the Terms and Conditions for Hong Leong Business Internet Banking as an entire agreement and in the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.
19. In the event of any discrepancies between this T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Campaign, the final T&Cs on the Bank's Website or in any other manner which the Bank deems practical shall prevail.
20. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
21. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

Current Account / Current Account-i is eligible for protection by PIDM

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