

# SCHEDULE YOUR RECURRING PAYMENTS VIA HONG LEONG CONNECT AND GET RM30 CASH BACK PROMOTION

Last updated on 13<sup>th</sup> September 2018

### **PROMOTION PERIOD**

The Hong Leong Bank Berhad's (97141-X) ("HLB") "Schedule your recurring payments via Hong Leong Connect and get RM30 Cash Back Promotion" ("Promotion") commences on 20<sup>th</sup> September 2018 and ends on 19<sup>th</sup> November 2018, both dates inclusive ("Promotion Period"), unless notified otherwise.

### **TERMS & CONDITIONS**

The following sets out the terms and conditions applicable to the Promotion ("T&Cs"):-

## **ELIGIBILITY**

- 1. The Promotion is open for participation by all Malaysian and non-Malaysian individual customers ("Customers") who are the existing Customers of HLB of the following criteria:-
  - (a) Customers of the following accounts ("Participating Accounts"):
    - i. Hong Leong Basic Savings Account;
    - ii. Hong Leong Savings Account;
    - iii. Hong Leong Basic Current Account;
    - iv. Hong Leong Current Account;
    - v. Hong Leong Senior Savers Savings Account;
    - vi. Hong Leong Harvest Savings Account;
    - vii. Hong Leong Pay&Save Account;
    - viii. Hong Leong SmartLink Account;
    - ix. Hong Leong Top Yield Account;
    - x. Hong Leong One Account:
    - xi. Hong Leong Senior Prime CA Account;
    - xii. Hong Leong Premium Savings Account;
    - xiii. Hong Leong Payroll Basic Savings Account;
    - xiv. Hong Leong Payroll Savings Account; and
    - xv. Hong Leong Payroll Pay & Save.
  - (b) Who do not have any existing Standing Instructions ("SI"; and also known as "Recurring Transfer") setup with HLB as at 5 September 2018; and
  - (c) Who have received a Short Messaging Service ("SMS") and/or Electronic Direct Mail ("EDM") from HLB to participate in this Promotion; and
  - (d) Who is able to view the targeted post-login web banner on the Hong Leong Connect Online Banking ("HLB Connect").

This Promotion is not applicable for Customers of Hong Leong Islamic Bank Berhad (686191-W) ("HLISB").

It is the duty and/or obligations of the Customers to ensure that their mobile phone numbers and/or email addresses registered with HLB are correct and up to date in order to receive the SMS and EDM, and/or have access to login to HLB Connect. HLB shall not be responsible/held liable in the event of non-receipt of the SMS and EDM and/or the targeted post-login web banner on HLB Connect being non-viewable by the Customers for any reasons whatsoever.

Customers who do not receive the SMS and EDM and who are unable to view the post-login web banner on HLB Connect are deemed not qualified to participate in this Promotion and HLB shall not entertain any dispute pertaining to the non-receipt of the SMS and EDM or the targeted post-login web banner on HLB Connect being non-viewable by the Customers.

2. Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities granted by HLB and/or Hong Leong Islamic Bank Berhad ("HLISB") (686191-W) or have been declared bankrupt (pursuant to a petition by either HLB or HLISB or other financial institutions or by any third (3<sup>rd</sup>) party) or are subject to any bankruptcy proceedings at any time prior to or during the Promotion Period shall NOT be eligible to participate in the Promotion.



#### **PROMOTION MECHANICS**

- 3. In order to participate in this Promotion, the Customers must meet and fulfil the following criteria ("Eligible Customers") to be entitled to the Cash Back of **Ringgit Malaysia Fifteen (RM15) per month** ("Cash Back"). The Cash Back will be fulfilled over a period of **two (2) months**, amounting to a total Cash Back of **Ringgit Malaysia Thirty (RM30)** once the Promotion period ends.
  - (a) Set up at least one (1) new SI during the Promotion Period with a minimum recurring amount of **Ringgit**Malaysia One Hundred (RM100) via HLB Connect; and
  - (b) With HLB successfully deducting the recurring SI amount for at least **two (2) consecutive months** from the date it was set up, whereby the first (1<sup>st</sup>) deduction must take place during the Promotion Period [Clause 3(a) and (b) are collectively known as "Promotion Criterias"].
- 4. Each Eligible Customer can only receive the Cash Back for one (1) account under their name.
- 5. For the purpose of this Promotion, the new SI can be setup for the following types of payments or fund transfers:
  - (a) 3<sup>rd</sup> party fund transfers to other HLB accounts;
  - (b) Instant or Interbank GIRO transfers;
  - (c) Payments to payee corporations inclusive of JomPAY;
  - (d) Credit card payments; and
  - (e) Loan instalments.
- 6. HLB will track the Eligible Customers' entitlement automatically at the end of the Promotion Period based on the Promotion Criterias met. No registration of participation is required.
- 7. HLB shall not be liable and responsible for any failure or delay in transmission and/or reflection in the Eligible Customers' Online SI setting which may result in the Eligible Customers being omitted from receiving or not entitled to the Cash Back for the Promotion.
- Total Cash Back payout is capped at Ringgit Malaysia Seven Thousand and Five Hundred only (RM7,500) under this Promotion and it is limited to the first Two Hundred and Fifty (250) Eligible Customers throughout the Promotion Period on a first-come-first-serve basis.
- 9. The Eligible Customers' Participating Accounts with the newly setup SI must remain open, active and valid with a minimum account balance of **Ringgit Malaysia Two Hundred (RM200)** until 31<sup>st</sup> March 2019 for the purpose of the Cash Back crediting, failing which, the Eligible Customers shall be disqualified from receiving the Cash Back and the Cash Back shall be forfeited.
- 10. The Cash Back will be credited into the Eligible Customers' Account that was used to setup the SI during the Promotion Period no later than 31<sup>st</sup> March 2019. Nevertheless, HLB will not be responsible for any delay in crediting the Cash Back.
- 11. The Eligible Customers shall be notified by HLB on the successful crediting of Cash Back either in writing, by phone, by SMS, by posting the Eligible Customers' names on HLB's Website at <a href="www.hlb.com.my">www.hlb.com.my</a> ("HLB's Website") and/or any other methods deemed fit by HLB no later than 31st March 2019.
- 12. The Eligible Customers who do not receive such notification from HLB by 31<sup>st</sup> March 2019 are deemed NOT entitled to the Cash Back.
- 13. The Eligible Customers who have received such notification shall be responsible to notify HLB in writing no later than 30<sup>th</sup> April 2019 for non-receipt of the Cash Back, failing which, they shall be deemed to have received and accepted the Cash Back from HLB.
- 14. The Eligible Customers hereby give their consent to and authorize HLB to disclose their names, mobile phone numbers and email addresses to DCatalyst, M3tech or such other official appointed vendors for the purposes of the Promotion.
- 15. The SMS and EDM service for this Promotion is provided and supported by M3 Technologies (Asia) Berhad (482772-D) ("M3Tech") and DCatalyst Sendirian Berhad (819292-U) ("DCatalyst") respectively.



16. The Eligible Customers also hereby give their consent to and authorize HLB to disclose or publish their names, or photos in media, marketing or advertising materials for the purposes of the Promotion.

## **GENERAL**

- 17. By participating in the Promotion, the Eligible Customers:
  - (i) Have read, understood and agreed to be bound by the T&Cs of the Promotion;
  - (ii) Agree that the T&Cs herein and Hong Leong General Terms and Conditions of Accounts in respect of the Participating Accounts, or any relevant terms and conditions that HLB may impose from time to time, are read as an entire agreement. In the event of any discrepancy, the specific T&Cs herein shall prevail to the extent of such discrepancy:
  - (iii) Agree that the Cash Back is non-transferable to any third (3rd) party and non-exchangeable for up-front credit, cheque or benefit-in-kind;
  - (iv) Agree that HLB's decision on all matters relating to the Promotion shall be final, conclusive and binding on all Eligible Customers and no further correspondence and/or appeal to dispute HLB's decision shall be entertained; and
  - (v) Agree to access HLB's Website at regular time intervals to view the T&Cs of the Promotion and to ensure to be kept up-to-date on any change or variation to the T&Cs.
- 18. HLB reserves the right:
  - (i) To add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, including but not limited to substituting the Cash Back with other offer or product of similar value at its absolute discretion, by way of posting on HLB's Website with twenty one (21) days prior notice, or in any other manner which HLB deems practical;
  - (ii) To disqualify any Eligible Customers for any reason whatsoever as HLB may in its absolute discretion deem fit to participate in the Promotion and/or be entitled to the Cash Back; and
  - (iii) Forfeit the Cash Back in the event of non-compliance by the Eligible Customers of the T&Cs herein and Hong Leong General Terms and Conditions of Accounts in respect of the Participating Accounts.
- 19. The Eligible Customers are liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to participating in the Promotion.
- 20. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 21. Words denoting one gender include all other genders and words denoting the singular include the plural and *vice versa*.

Hong Leong CASA is eligible for protection by Perbadanan Insurans Deposit Malaysia ("PIDM").