

### Hong Leong Digital Day "SpinToWin" Game Campaign

### **Campaign Period**

"Hong Leong Digital Day SpinToWin Game" ("Campaign") is organised by Hong Leong Bank Berhad ("HLB") which commences from 7 July 2018 at 00:00:00 (12:00AM) to 13 July 2018 at 23:59:59 (11:59PM) ("Campaign Period"), both dates are inclusive unless otherwise notified.

Terms and Conditions ("T&Cs")

By participating in the Campaign, the Gameplayer (as herein defined) hereby expressly agrees to be bound by these terms and conditions and any decisions made by HLB shall be final and binding.

# **Eligibility**

1. This Campaign is open to all individuals having residence in Malaysia ("Gameplayer").

#### **Campaign Mechanics**

- 2. To participate in this Campaign, Gameplayer must during the Campaign Period, perform the following:
  - a) This Campaign is only available via Hong Leong Connect mobile app ("Connect App").
  - b) Gameplayer is required to download the Connect App either from Apple App Store or Google Play Store.
  - c) Launch Connect App, access the game by tapping on the SpinToWin banner, answer a question correctly and SpinToWin.
  - d) If Gameplayer is an existing Connect App user with his/her Connect account binded with their mobile device, the Gameplayer will be prompted to login via Touch ID or Username and Password.
  - e) If Gameplayer is an existing Connect App user with his/her Connect App account and have not registered their Connect App to their mobile device, Gameplayer can register for Account and Device Binding via the Connect App, or Gameplayer may choose to play as a Guest.
  - f) If Gameplayer is an existing Connect App user with his/her Connect App account and have not bind registered their Connect App account to their mobile device, and if Gameplayer chooses to play as a Guest, Gameplayer will be prompted to provide their mobile phone number, for registration and Campaign purposes.
  - g) If Gameplayer is not an existing Connect App user, Gameplayer can register for a Connect App account via the Connect App, and then proceed to login to play the game.
  - h) Gameplayer will be allocated the following number of daily spins every Campaign day ("Daily Spins"):
    - i. Connect Users = 5 spin
    - ii. Guest Users = 1 spin
  - i) There is no daily cap on number of spins a Gameplayer can have in a day, Gameplayer can accumulate more spin by successful completing a transaction via the Connect Internet Banking or Connect App. Successful completion of any of the following transactions will earn Gameplayer 1 extra spin:
    - i. Credit Card Payment;
    - ii. Loan Payment;

- iii. Interbank Transfer (IBG);
- iv. Instant Transfer;
- v. Bill Payment;
- vi. E-FD Placement; or
- vii. Online TT.

(collectively known as "Transactions")

- j) Regardless of the number of spins Gameplayer accumulates in a day, the SpinToWin mobile game will reset the number of spins to the Daily Spins the next day.
- k) Transactions have to be successfully completed before Gameplayer will receive the additional 1 spin. This includes Transactions that do not produce an immediate confirmation (i.e. transaction status is "accepted for processing").
- I) Transactions that are not completed (i.e. "Time Out Error") will not be entitle Gameplayer to an additional spin.
- 3. Gameplayer who play SpinToWin mobile game can stand to win Instant Prizes in the form of game coins or e-vouchers.
- 4. Gameplayers are advised to check the compatibility of the operating system of their respective devices in order to participate in the Campaign. For optimal experience during the Campaign, Gameplayer are advised that the SpinToWin mobile game has a minimum operating system requirement of Android 4.1 and above or IOS 8.0 and above, HLB shall not be responsible in the event that the Gameplayers 'devices are unable to support SpinToWin mobile game for any reason whatsoever.

## **Instant Prizes**

- 5. The Instant Prizes available throughout the Campaign are as follows:
  - i. Golden Screen Cinema (GSC) Unique Promo Code RM2 OFF Movie Tickets (limited to x2,500);
  - Valid at all GSC Nationwide cinemas.
  - This code is valid till: 13 October 2018 .
  - Only redeemable via GSC website OR GSC mobile apps.
  - This code offers a discount of RM2nett for each transaction only.
  - This code is valid for ALL movies & normal seats only.
  - This code is NOT inclusive of booking fees & surcharges.
  - This code is not exchangeable for cash or be upgraded to other promotions.
  - Not valid with any ongoing promotions, vouchers and or privilege cards.
  - The expiry date for this will not be extended.
  - GSC reserves the right to amend the above terms and conditions or cancel the promotion without prior notice.
  - ii. Shopee Unique Promo Codes;
    - a. RM5 off with min. spend RM30 (limited to x5,000)
    - b. RM5 off with min. spend RM50 (limited to x15,000)
    - c. RM5 off with min. spend RM70 (limited to x30,000)
    - d. RM5 off with min spend RM100 (limited to x50,000)
    - Codes will be valid with checkout via Hong Leong bank cards only;
    - Codes will be valid with checkouts via Shopee App only;
    - Codes will be valid for Shopee Mall & Preferred Sellers only;

- Codes will not be valid for Diapers & Potties, Baby Food & Formula, Tickets & Vouchers categories; and
- Validity period of codes will be till 31 July 2018.
- iii. **Go Shop** unique code voucher RM20 off with no minimum spend on selected Go Shop products Top 200 Go Shop Products (limited to x385,000);
  - This e-voucher is only valid from 1 July 2018 to 30 September 2018 and applicable to all registered customers of Astro GS Shop Sdn Bhd ("Go Shop") ("Eligible Customer").
  - Only applicable for products with price range of RM200 and above.
  - Each Eligible Customer will receive one (1) unique promotional discount code ("Promo Code") from the Hong Leong Connect App.
  - The Promo Code entitles an Eligible Customer to a RM20.00 discount off the purchase of selected products in a single order purchased from Go Shop's website at www.goshop.com.my/hlconnect or mobile application m.goshop.com.my.
  - Eligible Customers must register the unique code first before applying the same at the checkout page prior to payment by following instructions given therein.
  - The unique code can only be used once and is valid for use from 1 July 2018 to 30
     September 2018 .
  - The use of the unique code is only applicable for payment via Hong Leong Credit Card and Debit Card.
  - The terms herein on the use of the unique code shall also be read with the terms and conditions on Go Shop's General Terms and Conditions on unique codes which can be found on <a href="https://www.goshop.com.my">www.goshop.com.my</a>.
- iv. **ZALORA** Unique Code Vouchers 20% off with minimum spend of RM180 (limited to x100,000);
  - Valid only at www.zalora.com.my / ZALORA mobile app and can be used for multiple transactions.
  - Valid with minimum purchase of RM180 and above.
  - Not valid with other ZALORA voucher code and promotions, unless otherwise stated.
  - Free delivery is only applicable for purchases of RM75 and above.
  - Brand and item exclusions apply as set out at https://support.zalora.com.my/hc/enus/articles/205323070-Brand-Exclusions and products sold by ZALORA partners are excluded.
  - ZALORA reserves the right to change the terms and conditions or cancel any promotions at any time without prior notice.
  - The terms of service set out at https://www.zalora.com.my/terms-of-use/ shall apply to all
    uses of the voucher code.
  - Vouchers valid from 7 July 2018 to 31 July 2018.
- v. **Domino's Pizza** e-Voucher (limited to x800,000)
  - a. Free Twisty Bread for every purchase of 2 Pizza Deals with Extra Cheese
  - Surcharge applies for the following crusts (Cheese Burst Crust & Cheese Tarik Crust), Classics and First Class Pizza range.
  - Domino's Pizza e-voucher is subject to Dominos Terms and Condition available at <a href="https://www.dominos.com.my/">https://www.dominos.com.my/</a>

- 6. In the event of non-receipt of the Instant Prizes during the Campaign Period, Gamplayer shall notify HLB in writing within the same day to PFSDigitalNotify@hlbb.hongleong.com.my, failing which the Gameplayer are deemed to have received the Instant Prizes and any request for the reimbursement of the Instant Prizes shall not be entertained by HLB.
- 7. For avoidance of doubt, the Instant Prizes are subject to terms and conditions imposed by the respective brands ("Sponsors") and HLB gives no representation or warranty with respect to the quality or suitability of the Instant Prizes (including but not limited to the validity and/ or usage of the Instant Prizes) and shall not be responsible to replace any lost, stolen or damaged Instant Prizes. The Gameplayer shall deal directly with the Sponsors for any queries, disputes or claims pertaining to the Instant Prizes without recourse to HLB.
- 8. A Grand Prize (**HuaWei P20 Pro**) is up for grab for each day of the Campaign Period ("Grand Prize"). The first Gameplayer for each day of the Campaign Period who manages to collect a total amount of seven hundred and seventy seven (777) game coins will win the Grand Prize ("Grand Prize Winner").
- 9. For avoidance of doubt, Grand Prize is not transferable to any third party or exchangeable with cash. HLB shall not provide any warranty to the Grand Prize. The Grand Prize warranty is subject to the manufacturer's warranty.
- 10. Gameplayer are responsible to read, understand and agree on all the relevant T&C's governing this Campaign.

# **Notifying Grand Prize Winners**

- 11. The Grand Prize winners shall be notified by HLB via email or in any other manner which HLB deems practical ("Prize Notification") on a best effort basis at the personal contact details provided by the Gameplayers as captured in HLB's system and / or records and it is the duty / obligation of the Gameplayers to ensure that the personal contact details provided are accurate.
- 12. The Grand Prize will be transferred to the Grand Prize Winner within eight (8) weeks after the end of the Campaign Period ("Prize Delivery Period").
- 13. It is essentially the obligations of the Grand Prize Winner to inform HLB via email in the event of non-receipt of the Grand Prize within sixty (60) days after the end of the Prize Delivery Period, failing which the Grand Prize Winner is deemed to have receive the Grand Prize and any appeal or request for the reimbursement of the Grand Prize shall not be entertained by HLB.
- 14. HLB shall not be responsible in the event that HLB is unable to notify the Grand Prize Winners for any reasons whatsoever and any request / appeal for the reimbursement of the Grand Prize shall not be entertained in the event that the Grand Prize winners fail to notify HLB as stated in Clause 13.
- 15. Gameplayer hereby give consent to and authorise HLB to disclose or publish their names, newly opened photos in media, marketing or advertising materials for the purposes of this Campaign.
- 16. Gameplayer's data will be deleted and destroyed when Campaign ends. HLB will not keep use, or transfer Gameplayer's data for other purposes other than for matters related to the Campaign.

#### **General**

- 17. By participating in this Campaign, you:
  - a) Confirm that you have read, understood and agree to the T&C's herein;

- b) Agree that Bank's decision on all matters relating to the Campaign shall be final, conclusive and binding on all Gameplayers (including but not limited to the selection of Instant Prizes Winners and Grand Prize Winners) and no further correspondence and / or appeal to dispute HLB's decision shall be entertained.
- c) Consent to and authorise HLB to process your personal data in accordance to HLB's Privacy Policy available in HLB website, as HLB deems fit for the purpose of this Campaign;
- d) Agree that the results of the Instant Prizes Winners and Grand Prize Winners for Campaign as recorded by HLB are final, conclusive and binding on the Gameplayers.
- e) Agree that the Instant Prizes and Grand Prizes are not transferable to a third party, cannot be exchange into credits, cheque or in kinds;
- f) Agree to be bound by the terms and conditions governing the use of the Instant Prizes set out by Sponsors; and
- g) Agree to access www.hlb.com.my ("HLB website") at regular intervals to view and stay updated on any changes or variations to the T&Cs of the campaign.

## 18. HLB reserves the right to:

- a) add, delete or amend the T&Cs herein (including but not limited to change or replace the Instant Prizes and/or Grand Prize with other prizes of similar value), wholly or in part, or to suspend or terminate this Campaign at its absolute discretion, giving prior notice to the Gameplayers by way of in-app notification, on such addition, deletion or amendment of the said T&Cs or suspension or termination of this Campaign,
- b) forfeit the Instant Prizes and / or Grand Prize in the event that there is non-compliance with the T&Cs herein;
- c) In the event the Instant Prizes and / or Grand Prize is not available, HLB will replace it with another prize of the same value with prior notice to the Gameplayers.
- 19. The T&Cs herein are to be read together with the Terms and Conditions for Connect App and the General Terms and Conditions of Accounts as an entire agreement. In the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.
- 20. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Gameplayers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
- 21. In the event any of the provisions in these Terms and Conditions is invalid, illegal and unenforceable under any applicable loaw or by any reasons whatsoever, the legality and enforceability of the remaining provisions shall not be affected.
- 22. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.