

## **CONNECT APPAUTHORISE CASHBACK CAMPAIGN**

Last Updated on 21 April 2022

### **CAMPAIGN PERIOD**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**Connect AppAuthorise Cashback Campaign**" ("**Campaign**") commences on 25 April 2022 and ends on 25 September 2022 ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

### **TERMS & CONDITIONS**

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

### **ELIGIBILITY**

1. This Campaign is open to selected customers of the Bank who have received an invitation via email or targeted banners from the Bank. For the purpose of this Campaign, the selected customers ("**Customers**") refer to those who:
  - (i) are existing HLB Connect Online Banking users with HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**"); and
  - (ii) have not downloaded the HLB Connect App ("**HLB Connect App**") prior to the Campaign Period.
2. The Bank reserves the right to disqualify any Customers who:
  - (i) have in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
  - (ii) are facing bankruptcy proceedings, or have been declared bankrupt either before or during the Campaign Period; and/or
  - (iii) have breached any terms and conditions of the CASA/CASA-i, General Terms and Conditions of Accounts and the Terms and Conditions for the use of HLB Connect at any time before or during the Campaign Period.
3. Both permanent and contractual employees of the Bank are not eligible to participate in this Campaign.
4. Customers who meet the eligibility requirements under Clause 5 below can take part in this Campaign and stand a chance to win **Ringgit Malaysia Five (RM5)** ("**Cashback**") throughout the Campaign Period.

### **CAMPAIGN MECHANICS AND WINNERS' SELECTION**

5. To participate in the Campaign, Customers:
  - (i) must **download the HLB Connect App** and **login for the first time**; and
  - (ii) complete the binding process and **AppAuthorise enrolment** successfully; and
  - (iii) perform a fund transfer/bill payment/prepaid reload and **authorise any of these transactions using AppAuthorise on HLB Connect App** at any time during the Campaign Period.

The Customers who have fulfilled the relevant requirements under Clause 5 is hereinafter referred to as "**Eligible Customers**".

6. The first two hundred (200) Eligible Customers per day will be selected to win the Cashback ("**Cashback Winners**"). Each Eligible Customer can only win once throughout the Campaign Period.

7. A total of thirty thousand eight hundred (30,800) Eligible Customers will be selected as the Cashback Winners throughout the Campaign Period. Cashback Winners' selection is based on the method specified under Clauses 5 and 6 above.
8. The total Cashback allocation for this Campaign is Ringgit Malaysia One Hundred Fifty-Four Thousand (RM154,000).
9. The Cashback is non-transferable to any third party and non-exchangeable for cash, up-front credit, cheque or benefit-in-kind.

#### **CASHBACK FULFILMENT**

10. The Cashback Winners will be notified via an in-app push notification and/or email (based on the contact details in the Bank's record) if they have been selected as the Winners. The Winners' list will be published at <http://www.hlb.com.my/winappa> ("**Campaign Website**") by 31 October 2022.
11. All Cashback will be credited to the Cashback Winners' CASA/CASA-i with the Bank by 12 December 2022.
12. As such, Cashback Winners must maintain an active and valid CASA/CASA-i with the Bank until 12 December 2022, failing which the Cashback shall be forfeited.
13. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback on or before 31 December 2022, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.

#### **GENERAL**

14. By participating in this Campaign, the Eligible Customers agree:
  - (i) that they have read, understood, accepted the T&Cs and to be bound by the T&Cs herein;
  - (ii) that all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the selection for Cashback Winners shall be final;
  - (iii) that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Customers;
  - (iv) to consent to the Bank to disclose their email addresses to DCatalyst Sdn Bhd (200801017996), or any other vendor(s) appointed by the Bank to provide email services for this Campaign;
  - (v) to be responsible for providing the Bank with their valid and current contact details including email address, and promptly notifying the Bank in the event of changes;
  - (vi) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs; and
  - (vii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
15. The Bank reserves the right:
  - (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website;
  - (ii) to forfeit the Cashback in the event of non-compliance by the Customers of the T&Cs herein, any terms and conditions of the CASA/CASA-i, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts, and all other laws/rules applicable.
16. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions Governing for the use of HLB Connect, the General Terms and Conditions of Accounts and the Terms and Conditions governing the CASA/CASA-i shall be read together with these T&Cs as an

entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.

17. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
18. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
19. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) or call 03-7626 8899.