

## **RM30 CASHBACK FOR NEW CONNECT REGISTRATION**

Last Updated on 09 March 2023

**REMINDER: Please read and understand the following terms and conditions applicable to this RM30 Cashback For New Connect Registration to participate.**

### **CAMPAIGN PERIOD**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**RM30 Guaranteed Cashback For New HLB Connect Registration**" ("**Campaign**") commences on 01 March 2023 and ends on 30 June 2023 ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

### **TERMS & CONDITIONS**

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

### **ELIGIBILITY**

1. This Campaign is open to selected customers of the Bank who have received an invitation via email, short message service (SMS) and/or phone call from the Bank to participate in the Campaign. For the purpose of this Campaign, the selected customers ("**Customers**") refer to those who are non-HLB Connect Online Banking and HLB Connect App customers prior to the Campaign Period.
2. The Bank reserves the right to disqualify any Customers who:
  - (i) have in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
  - (ii) are facing bankruptcy proceedings, or has been declared bankrupt either before, during or after the Campaign Period; and/or
  - (iii) have breached any terms and conditions of the General Terms and Conditions of Accounts, Credit Cards Terms and Conditions and the Terms and Conditions for the use of HLB Connect at any time during the Campaign Period.
3. Customers who meet the eligibility requirements under Clause 1 above can take part in this Campaign and will be entitled to receive a cashback of Ringgit Malaysia Thirty (RM30) ("**Cashback**") during the Campaign Period.

### **CAMPAIGN MECHANICS**

4. In order to participate in this Campaign and to qualify for the Cashback, Customers must perform the following before the specified date mentioned in the email, SMS and/or phone call from the Bank ("**Validity Period**"):
  - (i) register for HLB Connect Online Banking and/or HLB Connect App ("**HLB Connect**"); and
  - (ii) login to HLB Connect App for the first time,(hereinafter referred to as "**Eligible Customers**").
5. The total Cashback Winners ("**Cashback Winners**") for this Campaign is capped at six thousand one hundred ninety-five (**6,195**) throughout the Campaign Period and is given on a first come, first served basis. Notwithstanding the Campaign Period, no further Cashback will be given once the capped limit has been reached. The Bank has no obligation to inform the Eligible Customers in the event the Cashback has reached the maximum Cashback Winners allocation throughout the Campaign Period during or before the conclusion of the Campaign Period.

### **CASHBACK FULFILLMENT**

6. The Cashback Winners will be notified either via SMS, email or HLB Connect Mobile App push notification (based on the customer's information, mobile number and/or email address in the Bank's record) by 07 July 2023.
7. The Cashback will be credited into Cashback Winners' CASA/CASA-i ("**CASA/CASA-i**") by 31 July 2023. Cashback Winners without CASA/CASA-i Account will be required to open a HLB Current or Savings Account/HLISB Current or Savings Account-i by 21 July 2023 in order to receive the Cashback.
8. As such, the Cashback Winners must maintain an active and valid CASA/CASA-i until 31 July 2023 to enable the Cashback fulfilment, failing which the Cashback shall be forfeited.
9. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback on or before 14 August 2023, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.

### **GENERAL**

10. By participating in this Campaign, the Eligible Customers agree:
  - (i) that they have read, understood, accepted the T&Cs and to be bound by the T&Cs herein;
  - (ii) that all records of the fulfilment of the requirements captured by the Bank's system within the Campaign Period and the selection for the Eligible Customers shall be final;
  - (iii) that the Cashback is non-exchangeable for any up-front cash, credit, cheque or benefit-in-kind;
  - (iv) that the Bank's decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Eligible Customers;
  - (v) to consent to the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482772-D)) and/or Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or email addresses to DCatalyst Sdn Bhd (200801017996 (819292-U)), the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
  - (vi) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes. The Bank shall not be held responsible/liable in the event that the Bank is unable to contact the Customers, if applicable, due to the inaccurate/invalid mobile number provided by the Customers or the SMS is unable to be delivered due to any reason whatsoever;
  - (vii) to access HLB's website (<https://www.hlb.com.my/rm30>) ("**HLB's Website**") at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs;
  - (viii) to be liable for any telco charges, roaming or phone charges, whether in or outside Malaysia as a result of communications with the Bank associated with this Campaign; and
  - (ix) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.
11. The Bank reserves the right:
  - (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on HLB's Website;
  - (ii) to forfeit the Cashback in the event of non-compliance by the Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts, Credit Cards Terms and Conditions and all other laws/rules applicable; and
  - (iii) to disqualify any Customers for non-compliance of the T&Cs herein from participating in this Campaign and/or be entitled for the Cashback.
12. In addition to the T&Cs stipulated above, the Eligible Customers agree that the Terms and Conditions for the use of HLB Connect, General Terms and Conditions of Accounts and the Credit Cards Terms

and Conditions shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.

13. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on HLB's Website shall prevail.
14. These T&Cs shall be governed by and constructed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
15. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at [hlonline@hbb.hongleong.com.my](mailto:hlonline@hbb.hongleong.com.my) or call 03-7626 8899.