

WIN AN IPAD MINI HLB CONNECT REGISTRATION CAMPAIGN

Last Updated on 2 March 2022

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144) (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**WIN AN IPAD MINI HLB CONNECT REGISTRATION CAMPAIGN**" ("**Campaign**") commences on **16 March 2022** and ends on **15 May 2022** ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

ELIGIBILITY

1. This Campaign is open to the Bank's customers ("**Customers**") who:
 - (i) are existing holders of HLB Debit Card/HLISB Debit Card-i ("**Debit Card**") with a registered Transaction Authorisation Code ("**TAC**") mobile number with the Bank before the start of the Campaign Period; or
 - (ii) are existing holders of HLB Credit Card ("**Credit Card**") with a registered TAC mobile number with the Bank before the start of the Campaign Period; or
 - (iii) are current and valid Auto Loan/Auto Financing-i, Property Loan/Property Financing-i, Personal Loan/Personal Financing-i and/or ASB Financing-i Account ("**Loan/Financing-i Account**") customers with a registered TAC mobile number with the Bank before the start of the Campaign Period; and
 - (iv) have not registered for HLB Connect Online/Connect App prior to the Campaign Period.
2. The Bank reserves the right to disqualify any Customer who:
 - (i) has in the past committed, or currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) is facing bankruptcy proceedings, or has been declared bankrupt either before, during or after the Campaign Period; and/or
 - (iii) has breached any terms and conditions of the General Terms and Conditions of Accounts, Debit Card, Credit Card, Loan/Financing-i Account and the Terms and Conditions for the use of HLB Connect at any time during the Campaign Period.
3. Both permanent and contractual employees of the Bank are not eligible to participate in this Campaign.
4. Customers who meet the eligibility requirements as set out in Clauses 1 and 5 can participate in this Campaign and may stand a chance to win an iPad mini Wi-Fi 6th Generation, 64GB ("**iPad mini**").

CAMPAIGN MECHANICS

5. To participate in the Campaign, the Customers must:
 - (i) register for HLB Connect via Connect Online website or Connect App; and
 - (ii) login to HLB Connect via Connect Online website or Connect App for the first time during the Campaign Period.

WINNER SELECTION METHOD

6. Customers who have performed and fulfilled the requirements under Clause 5 above ("**Eligible Customers**") will be shortlisted to win an iPad mini in accordance with the winner selection method specified below.

7. The iPad mini will be awarded to winners selected (“**Winners**”) based on the criteria set out in Table 1 and Clause 9 below from 16 March 2022 – 15 May 2022.
8. A sequence number will be assigned to the Eligible Customers who register and perform first time log in during the Campaign Period. The sequence number will start from number 1 for each month during the Campaign Period.

Table 1

Campaign Month	Period	Shortlisted Eligible Customers Selection	No. of iPad mini Winners
1	16 March 2022 – 15 April 2022	Eligible Customers bearing the following sequence numbers: 100, 200, 300, 400 and 500	5
2	16 April 2022 – 15 May 2022	Eligible Customers bearing the following sequence numbers: 100, 200, 300, 400 and 500	5

9. The shortlisted Eligible Customers bearing the Shortlisted Eligible Customers Selection from Table 1 will be contacted by the Bank via Short Message Service (“**SMS**”) (based on the mobile number available in the Bank’s record) and will be given a Bank-related question to answer within forty-eight (48) hours. The shortlisted Eligible Customers will be selected as the Winner if they answer the question correctly.

Kindly note that:

- (i) shortlisted Eligible Customers shall bear the standard telecommunications charges imposed for each SMS sent to the Bank.
- (ii) in the event where a shortlisted Eligible Customer answered incorrectly OR did not respond to the SMS within forty-eight (48) hours of receiving the question, the next preceding Eligible Customer in the sequence number will be picked to replace the shortlisted Eligible Customer.

For example, if the shortlisted Eligible Customer bearing the number 100 fails to answer the question correctly, the next Eligible Customer bearing the number 101 will be shortlisted and contacted by the Bank.

- (iii) if there are insufficient Winners after performing the above mentioned processes by 30 June 2022, the Bank shall be entitled to forfeit the iPad mini(s).

CAMPAIGN IPAD MINI FULFILMENT

10. iPad mini Winners will be notified via SMS and/or email (based on the mobile number and/or email address available in the Bank’s record) if they have been selected as the Winners by 15 August 2022. The Winners list will also be published in www.hlb.com.my/ipad (“**Campaign Website**”) by 15 August 2022.

11. The iPad mini will be delivered to the Bank's branch nearest to each iPad mini Winner's address before 15 October 2022 for collection by the iPad mini Winners at their own cost and expense latest by 15 December 2022. iPad mini Winners must collect the iPad mini before 15 December 2022, failing which the iPad mini shall be forfeited and no further appeal shall be processed by the Bank.
12. The Bank reserves the rights to replace the iPad mini with any other item or cashback of equal value at its sole and absolute discretion.
13. The Bank gives no representation or warranty with respect to the quality or suitability of the iPad mini. The Bank shall not be responsible to replace any lost, damaged or stolen iPad mini. The iPad mini Winners shall at their own cost and expense deal directly with the merchant/manufacturer for any queries, warranty information, disputes or claims pertaining to the iPad mini without recourse to the Bank.
14. The iPad mini featured in all printed materials and/or the Bank's website is for illustration purposes only. Any props, accessories or equipment featured with the iPad mini in any pictorial materials are for decorative purposes and shall not form part of the iPad mini.

GENERAL

15. By participating in this Campaign, the Eligible Customers agree:
 - (i) that they have read, understood, accepted and agree to be bound by the T&Cs herein;
 - (ii) that they have read, understood, accepted the Bank's Privacy Notice and agree to be bound by it, both of which are available on the Bank's website www.hlb.com.my and/or www.hlisb.com.my respectively;
 - (iii) that all records of the fulfilment of the eligibility requirement captured by the Bank's system within the Campaign Period are accurate and the selection for the iPad mini Winners shall be final. No further appeal or correspondence will be entertained;
 - (iv) that the Bank's decisions on all matters relating to the Campaign shall be final, conclusive and binding on all the Eligible Customers;
 - (v) to consent to the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482772-D)) and/or Infobip Asia Pacific Sdn Bhd (201001014145 (898379-U)) and/or email addresses to DCatalyst Sdn Bhd (200801017996 (819292-U)), the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
 - (vi) that any SMS sent to the Eligible Customers or by the Eligible Customer to the Bank is entirely dependent on the availability and quality of service of the mobile network service provider. The Bank does not have any control whatsoever on the SMS traffic congestion, network failure and/or interruptions that may be experienced by the relevant telecommunications network ("**Network Failure**"). As such, the Bank shall not be responsible or liable for any loss or expense incurred by you or any third party from any delay or failure in receiving any SMS transmission from the Bank and vice versa due to the Network Failure. No appeals on such delay or failure will be entertained; to be responsible for providing the Bank with their valid and current contact details including mobile numbers and email addresses, and promptly notifying the Bank in the event of any changes;
 - (vii) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign and to ensure that they keep up-to-date with any changes or variations to the T&Cs; and
 - (viii) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign and/or the collection of the iPad mini.
16. The Bank reserves the right:
 - (i) with prior notice to the Eligible Customers, to add, delete, suspend or amend the T&Cs listed herein, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website; and

- (ii) to forfeit the iPad mini in the event of non-compliance by the Eligible Customers of the T&Cs herein, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts and all other laws/rules applicable.
17. In addition to the T&Cs stipulated above, the Eligible Customers agree that the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts and the Terms and Conditions governing the Debit Card, Credit Card and Loan/Financing-i Account shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.
 18. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the T&Cs on the Campaign Website shall prevail.
 19. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the jurisdiction of the Courts of Malaysia.
 20. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at hlonline@hlbb.hongleong.com.my or contact us at 03-7626 8899.