

CONNECT e-DUIT RAYA CAMPAIGN

Last Updated on 12 April 2022

CAMPAIGN PERIOD

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**Send e-Duit Raya via HLB Connect App and Win!**" ("**Campaign**") commences on 18 April 2022 and ends on 31 May 2022 ("**Campaign Period**"), both dates inclusive, unless notified otherwise.

TERMS & CONDITIONS

The following sets out the terms and conditions applicable to the Campaign ("**T&Cs**"):

ELIGIBILITY

1. This Campaign is open to the Bank's customers ("**Customers**") who are new and existing HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**") and who have registered for HLB Connect and downloaded HLB Connect App ("**HLB Connect**") prior to or during the Campaign Period.
2. The Bank reserves the right to disqualify any Customers who:
 - (i) have in the past committed, or is currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
 - (ii) are facing bankruptcy proceedings, or have been declared bankrupt either before, during or after the Campaign Period; and
 - (iii) have breached any terms and conditions of the CASA/CASA-i, General Terms and Conditions of Accounts and the Terms and Conditions for the use of HLB Connect at any time during the Campaign Period.

CAMPAIGN MECHANICS AND WINNERS' SELECTION

3. To participate in the Campaign, Customers must fulfil the following pre-requisites (where applicable):
 - (i) **register for HLB Connect**; and/or
 - (ii) **download HLB Connect App and login for the first-time**; and/or
 - (iii) **transfer funds to a Mobile/MyKad/Passport/Business Registration number via the e-Duit Raya icon** (found on HLB Connect App's login screen) with a minimum amount of Ringgit Malaysia Ten (RM10).

The Customers who have fulfilled the relevant requirements under this Clause 3 are hereinafter referred to as "**Eligible Customers**".

4. Eligible Customers who meet the requirements under Clause 3 will be in the running to win the list of Prizes or Cashbacks ("**Winners**"), as shown in Table 1 below.

Table 1

Prize Segment	Winner Selection Method	Minimum Transfer To Earn An Entry
Grand Prize Yamaha Y16ZR Motorcycle	Two (2) Eligible Customers with the highest accumulated number of entries from Table 2 below at the end of Campaign Period will be selected.	A minimum of RM10 e-Duit Raya (to a Mobile/MyKad/Passport/Business Registration number) via HLB Connect App
Runner-up Prize RM200 AEON Voucher	Subsequent Fifty (50) Eligible Customers with the highest accumulated number of entries from Table 2 below at the end of Campaign Period will be selected.	
Cashback Raya Bonus from 1 May 2022 – 14 May 2022: RM2 Cashback	<ul style="list-style-type: none"> First 500 Eligible Customers per day to send e-Duit Raya via HLB Connect App will be eligible. Daily Winners will be selected but each Eligible Customer can only win once from 1 – 14 May 2022. 	
Cashback New HLB Connect Registration: RM15 Cashback	<ul style="list-style-type: none"> First 400 Eligible Customers who register for a HLB Connect profile and send e-Duit Raya via the HLB Connect App during the Campaign Period. 	

5. As part of the Winner selection process for the Grand Prize and Runner-up Prize, the Bank will allocate entries to each Eligible Customer for each successfully performed Eligible Transaction(s) during the Campaign Period as shown in Table 2 below.

Table 2

Eligible Transactions	Entries To Be Earned
Register for HLB Connect during the Campaign Period	20 entries upon successful registration
Download HLB Connect App and login for the first time during the Campaign Period	10 entries upon successful download
Send e-Duit Raya with a minimum of RM10 (to a Mobile/MyKad/Passport/Business Registration number) on HLB Connect App during the Campaign Period	1 entry per successful transaction

6. The allocation of Grand Prize and Runner-up Prize Winners will be selected from the pool of both existing HLB Connect Customers and new HLB Connect Customers, **whereby one (1) Grand Prize Winner and twenty-five (25) Runner-up Prize Winners will be selected from each pool.**
7. In the event there are two (2) or more Eligible Customers who have accumulated the same number of highest entries, the Eligible Customer who first accumulated the highest number of entries will be selected as the Winner.
8. The total Grand Prize and Runner-up Prize for this Campaign is:
- Grand Prize allocation is limited to two (2) units of Yamaha Y16ZR Motorcycle
 - Runner-up Prize allocation is limited to fifty (50) pieces of RM200 AEON vouchers

The Grand Prize and Runner-up Prize will be awarded (“**Prize Winners**”) according to the Winner selection method specified in Clauses 6 and 7 above.

9. The total Cashback allocation for this Campaign is limited to Ringgit Malaysia Twenty Thousand (RM20,000):
 - (i) Cashback allocation for Daily Raya Bonus is Ringgit Malaysia Fourteen Thousand (RM14,000)
 - (ii) Cashback allocation for HLB Connect Registration is Ringgit Malaysia Six Thousand (RM6,000)

The Cashback will be awarded (“**Cashback Winners**”) according to the eligibility as specified in Table 1 above.

10. New HLB Connect Customers can stand a chance to win one (1) Grand Prize or Runner-up Prize and/or up to RM17 Cashback (being the aggregate Cashback obtained from New HLB Connect Registration and Daily Raya Bonus), while existing HLB Connect Customers who are already a HLB Connect App user can still stand a chance to win one (1) Grand Prize or Runner-up Prize and/or RM2 Cashback from the Raya Bonus between 1 May 2022 to 14 May 2022, as set out in Table 1.

CAMPAIGN PRIZES & CASHBACK FULFILMENT

11. The Grand Prize, Runner-up Prize and Cashback Winners will be notified via Short Message Service (“**SMS**”) and/or email (based on the mobile number and/or email address in the Bank’s record) if they have been selected as the Winners. The Winners’ list will be published at <http://www.hlb.com.my/raja> (“**Campaign Website**”) by 14 July 2022.
12. The Grand Prize Winners are to arrange for self-collection and shall present their identity card (NRIC)/Passport, together with the winning letter issued by the Bank to claim the prize at the specific motorcycle dealer from 25 August 2022. The Grand Prize must be claimed by 30 September 2022, failing which the Grand Prize shall be forfeited. The Winners will bear all related costs and expenses (including travelling, registration fees, road tax, number plates, insurance, out-of-pocket expenses, maintenance fees, etc.) for the Grand Prize redemption and registration of the motorcycle. Should the Winner fail to claim the Grand Prize within the time allocated, the Bank reserves the right to forfeit the Grand Prize.
13. The Runner-up Prize will be sent to the Bank’s branch nearest to the Winner’s address before 25 August 2022, to be collected by the Winner at their own cost and expenses by 30 September 2022, failing which the Runner-up Prize shall be forfeited. A biometric verification will be required at the branch during the collection. In the event the Winners are unable to collect themselves, they may nominate a designated representative to collect. The representative will be required to present a written authorization from the Runner-up Prize Winner and a photocopy of the Runner-up Prize Winner’s identity card (front and back) or latest and valid passport (applicable to foreigner).
14. The Runner-up Prize is valid for one-time use only. Any unused balance is not refundable. If the value of the voucher is less than the value of the item(s) purchased, the difference shall be borne by the Runner-up Prize Winner.
15. To the extent permitted by law, the Bank is not responsible for all liabilities arising from any deferment or delay in providing the Prizes or changes to the Prizes details or any unforeseen circumstances beyond the reasonable control of the Bank and for any act or default by any vendor or third-party supplier of the Prizes.
16. All Cashback will be credited to the Cashback Winners’ CASA/CASA-i with the Bank by 25 August 2022.

17. As such, Cashback Winners must maintain an active and valid CASA/CASA-i with the Bank until 25 August 2022, failing which the Cashback shall be forfeited.
18. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback on or before 8 September 2022, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement will not be processed.
19. Both Prizes and Cashback are non-transferable to any third party and non-exchangeable for another model or colour, cash, up-front credit, cheque or benefit-in-kind.
20. For the avoidance of doubt, the Bank gives no representation or warranty with the respect to the quality or suitability of the Prizes (including but not limited to the validity and/or usage of the Prizes and shall not be responsible to replace any lost, stolen or damaged Prizes). The Grand Prize and Runner-up Prize Winners shall deal directly with the manufacturer/supplier for any queries, disputes, warranty information or claims pertaining to the Prizes without any recourse to the Bank. All risks, loss, damage and/or injury associated with the use of the Prize shall be assumed by the Winners.
21. The Bank reserves the rights to replace the Grand Prize and Runner-up Prize with any other items or Cashback of equal value at its sole discretion with prior notice.
22. The Prizes will be provided on an “As Is Where Is” basis. Prizes featured in all printed materials and/or the Bank’s website is for illustration purposes only. Any props, accessories or equipment featured with the Prizes in any pictorial materials are for decorative purposes and shall not form part of the Grand Prize or Runner-up Prize.

GENERAL

23. By participating in this Campaign, the Eligible Customers agree:
 - (i) that they have read, understood, accepted the T&Cs and to be bound by the T&Cs herein;
 - (ii) that all records of the fulfilment of the requirements captured by the Bank’s system within the Campaign Period and the selection for Prizes or Cashback Winners shall be final;
 - (iii) that the Bank’s decisions on all matters regarding the Campaign shall be final, conclusive and binding on all Customers;
 - (iv) to consent to the Bank to disclose their mobile numbers to M3 Technologies (Asia) Berhad (199901007872 (482662-D)) and/or Infobip Asia Pacific Sdn Bhd (898379-U) and/or email addresses to DCatalyst Sdn Bhd (200801017996), the vendor(s) appointed by the Bank to provide SMS and/or email services for this Campaign;
 - (v) to be responsible for providing the Bank with their valid and current contact details including mobile number and email address, and promptly notifying the Bank in the event of changes;
 - (vi) to consent and authorise the Bank to publish and/or display materials and/or information, including but not limited to the name, photos and video of the Winner without compensation for advertising and publicity purposes in the manner it deems appropriate;
 - (vii) that any SMS sent to the Eligible Customers or by the Eligible Customer to the Bank is entirely dependent on the availability and quality of service of the mobile network service provider. The Bank does not have any control whatsoever on the SMS traffic congestion, network failure and/or interruptions that may be experienced by the relevant telecommunications network (“**Network Failure**”). As such, the Bank shall not be responsible or liable for any loss or expense incurred by you or any third party from any delay or failure in receiving any SMS transmission from the Bank and vice versa due to the Network Failure. No appeals on such delay or failure will be entertained;
 - (viii) to access the Campaign Website at regular intervals to view the T&Cs of the Campaign and to ensure they keep up-to-date with any changes or variations to the T&Cs; and
 - (ix) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Campaign.

24. The Bank reserves the right:
- (i) with prior notice to the Customers, to add, delete, suspend or amend the T&Cs listed here, either fully or partially, or to terminate the Campaign, by posting on the Campaign Website;
 - (ii) to forfeit the Prizes or Cashback in the event of non-compliance by the Customers of the T&Cs herein, any terms and conditions of the CASA/CASA-i, the Terms and Conditions for the use of HLB Connect, the General Terms and Conditions of Accounts, and all other laws/rules applicable
25. In addition to the T&Cs stipulated above, the Customers agree that the Terms and Conditions Governing for the use of HLB Connect, the General Terms and Conditions of Accounts and the Terms and Conditions governing the CASA/CASA-i shall be read together with these T&Cs as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.
26. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the final T&Cs on the Campaign Website shall prevail.
27. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
28. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the T&Cs, please email us at hlonline@hlbb.hongleong.com.my or call 03-7626 8899.