

## Hong Leong ConnectFirst Sign Up and Transact Campaign 2020

### Sign Up for Hong Leong ConnectFirst at ZERO Cost, Transact More and Stand a Chance to Win an Ipad Mini

#### CAMPAIGN PERIOD

Updated 25 November 2019

The Hong Leong Bank Berhad's (97141-X/193401000023) ("HLB") and Hong Leong Islamic Bank Berhad's (686191-W/200501009144) ("HLISB") [collectively and hereinafter referred to as "the Bank"] **Hong Leong ConnectFirst Sign up and Transact 2020 ("Campaign")** commences from 8 January 2020 to 18 June 2020, inclusive of both dates ("**Campaign Period**"), unless notified otherwise.

#### TERMS & CONDITIONS ("T&Cs")

The following sets out the T&Cs applicable to the Campaign:-

##### Eligibility

- The Campaign is open to the Bank's new and/or existing non-individual current account/ current account-i customers who have yet to sign up for any Hong Leong Bank Business Online Banking prior to the Campaign Period (hereinafter referred to as ("**Customers**").

Non-individual customers refer to private limited companies, public listed companies, associations, clubs, schools, societies, non-profitable organisations, sole proprietorships, partnerships, limited liability partnerships, professional practices duly registered or incorporated in Malaysia.

For the avoidance of doubt, "Hong Leong Bank Business Online Banking" refers to Hong Leong ConnectFirst ("**HL ConnectFirst**"), Hong Leong Connect BIZ and Hong Leong Online Business.

- For the purpose of this Campaign, the Customers' current account/current account-i status must remain active and in good standing throughout the Campaign Period.
- Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the facilities and accounts granted by the Bank or have been declared wound-up or are subject to any winding-up proceedings at any time prior to or during the Campaign Period shall **NOT** be eligible to participate in the Campaign.

##### Campaign Mechanics

- In order to participate in this Campaign, Customers are required to sign up for HL ConnectFirst during the Campaign Period by submitting their respective duly completed HL ConnectFirst application forms and all the supporting documents as required by the Bank (collectively referred to as "**Required Documents**") at any of the Bank's branches.
- Customers who have successfully signed up for HL ConnectFirst during the Campaign Period ("**Eligible Customers**") shall be eligible to receive the waiver of charges ("**Charges Waiver**") stated in Table 1 below:-

Table 1		
HL CONNECTFIRST SERVICE(S)	TYPE OF FEES AND CHARGES	CHARGES WAIVER (RM)
Monthly Subscription Fees	Monthly Fees	RM15 per month Waived
Transactions charges	DuitNow	RM0.50 per transaction Waived
	JomPAY	Waived
	Book transfer (Intrabank)	Waived
	EPF	Waived
	SOCSSO	Waived
Token	eToken	Waived
Other charges (if applicable)	Setup, implementation & training charges	Waived

- SAVE AND EXCEPT FOR the Charges Waiver for Monthly Fees and DuitNow which shall be effective from the date the Eligible Customer successfully signed up for HL ConnectFirst until 30 June 2020 only, the rest of the Charges Waiver in Table 1 shall be effective from the date of signed up until such time as the Bank may at its absolute discretion decide without prior notice to the Eligible Customers
- For the avoidance of doubt, other than the Charges Waiver as provided in Table 1 above, the usual rate(s) for other services available on HL ConnectFirst shall apply and the Eligible Customers shall pay for the relevant charges imposed by the Bank for such services available on HL ConnectFirst.

8. In addition to the Charges Waiver, Eligible Customers who further perform and carry out the Qualifying Transaction throughout the Campaign Period in the manner set out in Table 2 below will stand a chance to win the Campaign Prize as specified in Table 2 below :-

Table 2													
<b>Campaign Prize</b>	Apple Ipad Mini												
<b>Campaign Period</b>	<table border="1"> <thead> <tr> <th>Date</th> <th>Number of Campaign Prizes</th> </tr> </thead> <tbody> <tr> <td>8<sup>th</sup> January 2020 to 18<sup>th</sup> February 2020 (“1<sup>st</sup> Period”)</td> <td>5</td> </tr> <tr> <td>19<sup>th</sup> February 2020 to 18<sup>th</sup> March 2020 (“2<sup>nd</sup> Period”)</td> <td>5</td> </tr> <tr> <td>19<sup>th</sup> March 2020 to 18<sup>th</sup> April 2020 (“3<sup>rd</sup> Period”)</td> <td>5</td> </tr> <tr> <td>19<sup>th</sup> April 2020 to 18<sup>th</sup> May 2020 (“4<sup>th</sup> Period”)</td> <td>5</td> </tr> <tr> <td>19<sup>th</sup> May 2020 to 18<sup>th</sup> June 2020 (“5<sup>th</sup> Period”)</td> <td>5</td> </tr> </tbody> </table>	Date	Number of Campaign Prizes	8 <sup>th</sup> January 2020 to 18 <sup>th</sup> February 2020 (“1 <sup>st</sup> Period”)	5	19 <sup>th</sup> February 2020 to 18 <sup>th</sup> March 2020 (“2 <sup>nd</sup> Period”)	5	19 <sup>th</sup> March 2020 to 18 <sup>th</sup> April 2020 (“3 <sup>rd</sup> Period”)	5	19 <sup>th</sup> April 2020 to 18 <sup>th</sup> May 2020 (“4 <sup>th</sup> Period”)	5	19 <sup>th</sup> May 2020 to 18 <sup>th</sup> June 2020 (“5 <sup>th</sup> Period”)	5
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<b>Qualifying Transaction</b>	<ol style="list-style-type: none"> <li>Perform highest number of online transactions via HL ConnectFirst in respect of any of the transactions listed in Table 3 below; .</li> <li>Only online transaction(s) which is equal to or higher than RM100, will be qualified; .</li> </ol>												

9. For avoidance of doubt, the type of HL ConnectFirst online transaction that can be performed is specified in Table 3 below:-

Table 3	
Transaction Type	Transaction Volume (where each transaction has a minimum value of RM100)
Fund Transfer	1
Interbank Giro (IBG)	1
RENTAS	1
Loan Repayment	1
Credit Card Payment	1
Pay Bill	1
JomPAY	1
E-Procurement (EP)	1
FPX B2B1 Payment	1
FPX B2B Payment	1
Foreign Telegraphic Transfer	1
Bulk Payment	Volume as per transaction in the bulk file. For example, 5 transactions in one bulk file will be counted as 5 counts.
Payroll	Volume as per transaction in the bulk file. For example, 5 transactions in one bulk file will be counted as 5 counts.
KWSP	1
LHDN	1
SOCSSO	1
Lembaga Tabung Haji	1

10. A maximum of five (5) Eligible Customers who perform the highest volume of HL ConnectFirst online transactions will be selected to win the Campaign Prize for each respective 1<sup>st</sup> Period, 2<sup>nd</sup> Period, 3<sup>rd</sup> Period, 4<sup>th</sup> Period and 5<sup>th</sup> Period during the Campaign Period (“Prize Winners”)
11. Each Prize Winner is entitled to receive only one (1) Campaign Prize in this Campaign throughout the Campaign Period even though the Prize Winners have achieved the highest volume of HL ConnectFirst online transactions more than one (1) time whether during 1<sup>st</sup> Period, 2<sup>nd</sup> Period, 3<sup>rd</sup> Period, 4<sup>th</sup> Period and 5<sup>th</sup> Period.
12. In the event of a tie, the Campaign Prize will be awarded to the Eligible Customer who has the higher value of transaction in MYR or MYR equivalent.
13. The Campaign Prize is awarded to Prize Winners who have performed and achieved the highest HL ConnectFirst online transaction volume and no further Campaign Prize shall be awarded once the total number of Prize Winners has been reached.
14. The Prize Winners shall be notified by the Bank either in writing, phone, email or in any other manner deemed practical and appropriate by the Bank no later than 31 August 2020 for collection of the Campaign Prize.
15. Prize Winners are required to collect the Campaign Prize at their respective HLB/HLISB home branches no later than 30 September 2020, failing which the Campaign Prize will be forfeited. The Bank will not be responsible for any lost, stolen, damaged, delayed or unclaimed Campaign Prize. The Bank shall also not be liable to reimburse the Campaign Prize to the Prize Winners in the event that the Prize Winners cannot be contacted (including but not limited to the non-receipt of the notice from the Bank regarding the collection of the Campaign Prize) for any reasons whatsoever. It is the obligations of the Customers to ensure that all their information provided to the Bank (including but not limited to their mobile numbers, correspondence addresses and e-mail addresses) are accurate, valid and up to date.
16. All transportation, accommodation, personal expenses and any other costs incurred in relation to the collection of the Campaign Prize from the respective HLBB/HLISB home branches shall be borne by the Prize Winners without recourse to the Bank.
17. The Campaign Prize is issued on an “as is where is” basis and the Bank gives no representation or warranty with respect to the quality or suitability of the Campaign Prize. The Prize Winners shall, at their own cost and expense, deal directly with the provider and/or manufacturer for any complaint, dispute or claim in relation to the Campaign Prize without recourse to the Bank and any request for replacement of Campaign Prize shall not be entertained by the Bank.
18. The Campaign Prize is non-transferable to any third party and non-exchangeable for up-front cash, credit, cheque or in kind.
19. The Prize Winners agree to be bound by the terms and conditions imposed by provider and/or manufacturer relating to the Campaign Prize.
20. Notwithstanding Clause 4 above:-
  - a) Customers who submit incomplete Required Documents and/or fail to submit all the Required Documents during the Campaign Period but subsequently furnish the completed Required Documents after the Campaign Period are not eligible to participate in the Campaign;
  - b) The Bank shall not be responsible for any loss, delay or damage to the Required Documents in the course of delivery/submission to the Bank. For avoidance of doubt, any submission of the Required Documents via mail or courier service to the Bank and evidence of delivery by such mail or courier service shall not be deemed as proof of delivery and/or receipt by the Bank of the same.
21. The Bank shall not be responsible for and does not have any control whatsoever on network traffic congestion, network failure and/or interruptions that may be experienced by the respective telecommunication service provider in the delay of any e-payment transactions of DuitNow or any other services (listed in Table 1 above) or transactions (listed in the Table 3 above) via HL ConnectFirst being transmitted during the Campaign Period resulting in Eligible Customers not being eligible for the Charges Waiver and/or the Campaign Prize.

#### General T&Cs

22. By participating in this Campaign, the Customers hereby :
  - (a) Agree that all HL ConnectFirst online transactions recorded by the Bank within the Campaign Period are accurate and final;
  - (b) Agree that the Bank’s decision on all matters relating to the Campaign shall be final, conclusive and binding on all Customers and no further correspondence and/or appeal to dispute the Bank’s decision shall be entertained;
  - (c) Read, understand and agree to be bound by the T&Cs of the Campaign and the Terms and Conditions of HL ConnectFirst;
  - (d) Agree to access the Bank’s website at <https://www.hlb.com.my> and <http://www.hlisb.com.my> (collectively, “the Bank’s Website”) at regular intervals to view the T&Cs and ensure to be kept up-to-date on any changes or variations; and
  - (e) Agree to give their consent to and authorize the Bank to disclose or publish their names or photos in media, marketing or advertising materials for the purpose of this Campaign (if applicable and if necessary).
  - (f) .

23. The Bank reserves the right:
- (a) To add, delete, suspend or vary the T&Cs contained herein, either wholly or in part, by way of posting on the Bank's Website, or in any other manner which the Bank deems practical, in order to give prior notice to the Customers;
  - (b) To disqualify any Customers from participating in the Campaign and/or being entitled to the Charges Waiver and/or Campaign Prize in the event that :
    - (i) the HL ConnectFirst status becomes dormant, locked, blocked, suspended and/or inactive during the Campaign Period for any reason whatsoever as the Bank may in its absolute discretion deem fit; or
    - (ii) any of the Customers' current account/current account-i is closed by the Customers and/or the Bank for any reason whatsoever at any time prior to or during the Campaign Period.
  - (c) To forfeit the Charges Waiver and/or Campaign Prize in the event of non-compliance to the T&Cs herein and Terms and Conditions of HL ConnectFirst.
24. Customers who have committed or are suspected of committing any fraudulent, unlawful or wrongful acts in relation to any of the services provided and/or facilities granted by the Bank or have been declared bankrupt/wound up or are subject to any bankruptcy/winding up proceedings during the Campaign Period shall **NOT** be entitled to the Charges Waiver and/or Campaign Prize.
25. Customers are liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Campaign.
26. The T&Cs herein are to be read together with the Terms and Conditions for HL ConnectFirst as an entire agreement and in the event of discrepancy, the T&Cs herein shall prevail to the extent of such discrepancy.
27. In the event of any discrepancies between this T&Cs as compared to the advertising, promotional, publicity and other materials relating to or in connection with the Campaign, the final T&Cs on the Bank's Website or as notified by the Bank in any other manner which the Bank deems practical shall prevail.
28. The T&Cs herein shall be governed by and construed in accordance with the laws of Malaysia and the Customers agree to submit to the jurisdiction of the Courts of Malaysia.
29. Words denoting the singular include the plural and *vice versa*.

**Current Account / Current Account-i is eligible for protection by PIDM**

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